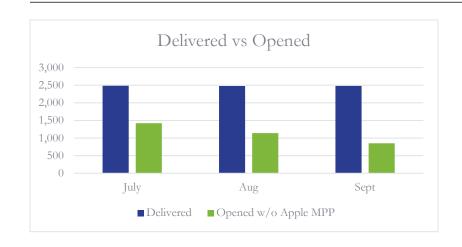
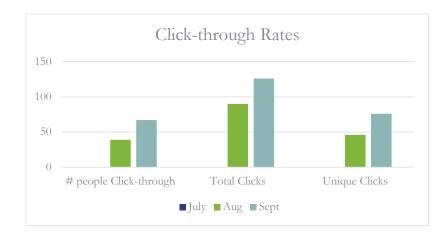


MCERA Newsletter Usage Report



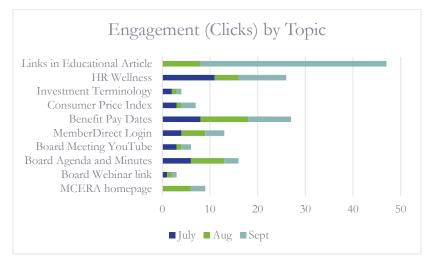


Open Rates

July	57%
August	46%
September	34%

Comment regarding the Click-through Rates and Engagement by Topic figures for July: The article on student loan debt generated significant member engagement which resulted in the graphs being skewed to a scale that the normal engagement wasn't noticeable. The following data for July was removed from the graphs:

Recipients who clicked on a link	583
MCERA Homepage	559
Consumer Financial Protection Bureau	555
May Your Future (financial calculators)	555
PayScale (salary data)	150
Glassdoor (salary data)	2



MemberDirect Enrollment and Usage Report Current Account Breakdown

Run Date / Time: 10/1/2024 8:40:14 AM

User Name: Doris Rentschler

Page 1 of 2

Member Active	Member Active DROP	Member Active Payee	Member Archived	Member Deferred	Member Inactive	Member Retired	Member Terminated	Beneficiary	DRO	Total
519	0	0	0	171	40	816	134	51	7	1696*

^{*} The breakdown by status does not match the total accounts because one or more users falls into multiple roles.

Login Activity

Report Date Range: 07/01/2024 - 09/30/2024

Total Logins: 701 **Average Logins per Day:** 7.5376



Criteria: From Date - 07/01/2024; To Date - 09/30/2024; Include Detail - No

MemberDirect Enrollment and Usage Report Enrollment Activity

Run Date / Time: 10/1/2024 8:40:14 AM

User Name: Doris Rentschler

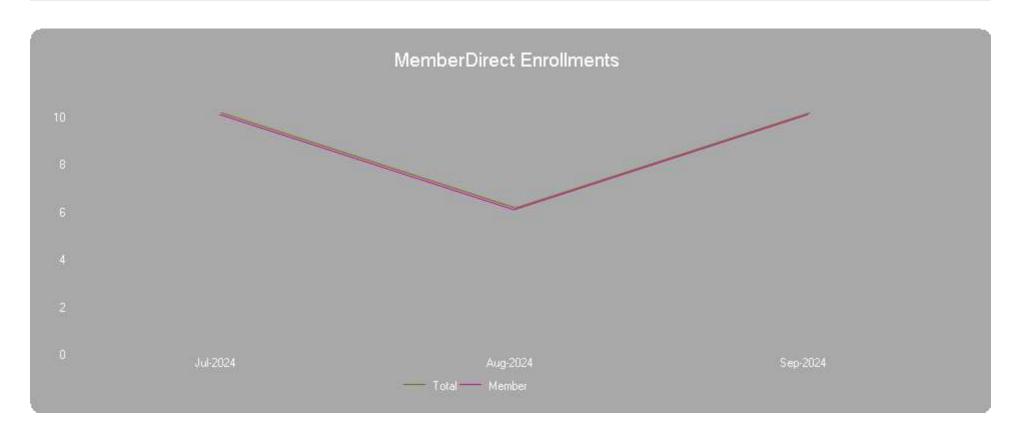
Page 2 of 2

Report Date Range: 07/01/2024 - 09/30/2024

Total Enrollments: 26 **Average Enrollments per Day:** 0.2796

New Accounts Breakdown

Member Active	Member Active DROP	Member Active Payee	Member Archived	Member Deferred	Member Inactive	Member Retired	Member Terminated	Beneficiary	DRO
20	0	0	0	2	0	3	1	0	0



Criteria: From Date - 07/01/2024; To Date - 09/30/2024; Include Detail - No

MemberDirect Enrollment and Usage Report Current Account Breakdown

Run Date / Time: 10/1/2024 8:50:15 AM

User Name: Doris Rentschler

Page 1 of 2

Member Active	Member Active DROP	Member Active Payee	Member Archived	Member Deferred	Member Inactive	Member Retired	Member Terminated	Beneficiary	DRO	Total
519	0	0	0	171	40	816	134	51	7	1696*

^{*} The breakdown by status does not match the total accounts because one or more users falls into multiple roles.

Login Activity

Report Date Range: 01/01/2024 - 09/30/2024

Total Logins: 2865 **Average Logins per Day:** 10.4182



Criteria: From Date - 01/01/2024; To Date - 09/30/2024; Include Detail - No

MemberDirect Enrollment and Usage Report Enrollment Activity

Run Date / Time: 10/1/2024 8:50:15 AM

User Name: Doris Rentschler

Page 2 of 2

Report Date Range: 01/01/2024 - 09/30/2024

Total Enrollments: 70
Average Enrollments per Day: 0.2545

New Accounts Breakdown

Member Active	Member Active DROP	Member Active Payee	Member Archived	Member Deferred	Member Inactive	Member Retired	Member Terminated	Beneficiary	DRO
39	0	0	0	11	1	12	3	4	0



Criteria: From Date - 01/01/2024; To Date - 09/30/2024; Include Detail - No