



**MENDOCINO COUNTY  
BEHAVIORAL HEALTH ADVISORY BOARD**

**REGULAR MEETING**

**AGENDA**

**January 24, 2024  
1:00 PM – 3:30 PM**

Location: Behavioral Health & Recovery Services, Conference Room 1,  
1120 South Dora St., **Ukiah** & Seaside Conference Room, 778 South  
Franklin St., **Fort Bragg**

**Chairperson**  
Vacant

**Vice Chair**  
Perri Kaller

**Secretary/Treasurer**  
Jo Bradley

**BOS Supervisor**  
Mo Mulheren

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| <b><u>1<sup>ST</sup> DISTRICT:</u></b><br>DENISE GORNY<br>LOIS LOCKART<br>VACANT | <b><u>2<sup>ND</sup> DISTRICT:</u></b><br>MARK DONEGAN<br>VACANT<br>VACANT | <b><u>3<sup>RD</sup> DISTRICT:</u></b><br>JEFF SHIPP<br>PERRI KALLER<br>VACANT | <b><u>4<sup>TH</sup> DISTRICT:</u></b><br>VACANT<br>VACANT<br>VACANT | <b><u>5<sup>TH</sup> DISTRICT:</u></b><br>FLINDA BEHRINGER<br>JO BRADLEY<br>MARTIN MARTINEZ |
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**OUR MISSION:** *To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

|                                      | <b>Agenda Item / Description</b>   | <b>Action</b> |
|--------------------------------------|--|---------------|
| <b>1.</b><br>3 minutes               | <b>Call to Order, Roll Call &amp; Quorum Notice, Approve Agenda:</b> <i>Review and Possible Action.</i>  | Board Action: |
| <b>2.</b><br>2 minutes               | <b>Approval of Minutes from the November 15, 2023, and December 20, 2023, BHAB Regular Meetings:</b> <i>Review and Possible Action.</i>  | Board Action: |
| <b>3.</b><br>10 minutes<br>(Maximum) | <b>Public Comments:</b><br><i>Members of the public wishing to comment on the BHAB will be recognized now. Any additional comments can be provided through email to <a href="mailto:bhboard@mendocinocounty.org">bhboard@mendocinocounty.org</a>.</i>  | Board Action: |
| <b>4.</b><br>45 minutes              | <b>Board &amp; Committee Reports:</b> <i>Discussion and Possible Action.</i><br>A. Vice Chair – <i>Perri Kaller</i><br>- 2024 Meeting Schedule<br>- AB 817 Updates<br>B. Chair – <i>Vacant</i><br>C. Secretary/Treasurer – <i>Jo Bradley</i><br>- Measure B Update<br>D. Appreciation Committee – <i>Member Martinez</i> | Board Action: |

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|                         | E. Contracts Committee – <i>Vice Chair Kaller, Member Behringer</i><br>F. Membership Committee – <i>Vice Chair Kaller, Member Behringer</i><br>G. Public Comment Follow-Up Committee – <i>Member Martinez and Shipp</i><br>H. Site Visit Committee - <i>Chair Kaller Member Behringer &amp; Martinez</i><br>I. CIT Committee – <i>Member Gorny</i><br>J. Tribal Advisory Committee – <i>Member Martinez</i><br>K. Nomination Committee – <i>Member Gorny</i> |               |
| <b>5.</b><br>30 minutes | <b>Strategic Planning Goals</b> – <i>Perri Kaller, Vice Chair</i>  | Board Action: |
| <b>6.</b><br>13 minutes | <b>Mendocino County Report</b> – <i>Jenine Miller, BHRS Director</i><br>A. Director Report Questions<br>B. Psychiatric Health Facility Update<br>C. Staffing Update  | Board Action: |
| <b>7.</b><br>10 minutes | <b>Anchor Health Management Report</b> – <i>Anchor Health Management Inc.</i><br>A. Services Update<br>B. Staffing Update  | Board Action: |
| <b>8.</b><br>5 Minutes  | <b>Member Comments:</b>  | Board Action: |
| <b>9.</b><br>2 minutes  | <b>Adjournment</b>   | Board Action: |

#### **AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE**

The Mendocino County Behavioral Health Advisory Board complies with ADA requirements and upon request will attempt to reasonably accommodate individuals with disabilities by making meeting material available in appropriate alternative formats (pursuant to Government Code Section 54953.2). Anyone requiring reasonable accommodations to participate in the meeting should contact the Mendocino County Behavioral Health Administrative Office by calling (707) 472-2355 at least five days prior to the meeting.

#### **BHAB CONTACT INFORMATION:**

**PHONE: (707) 472-2355 | FAX: (707) 472-2788**

**EMAIL THE BOARD: [bhboard@mendocinocounty.org](mailto:bhboard@mendocinocounty.org) | WEBSITE: [www.mendocinocounty.org/bhab](http://www.mendocinocounty.org/bhab)**



**MENDOCINO COUNTY  
BEHAVIORAL HEALTH ADVISORY BOARD**

**REGULAR MEETING**

**MINUTES**

**November 15, 2023  
10:00 AM – 12:30 PM**

Location: Behavioral Health Regional Training Center, 8207 East Road,  
Redwood Valley and Fort Bragg Branch Library, 499 East Laurel Street,  
Fort Bragg

**Chairperson**  
Flinda Behringer

**Vice Chair**  
Perri Kaller

**Secretary/Treasurer**  
Jo Bradley

**BOS Supervisor**  
Mo Mulheren

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|--|--|--|--|---|
| <b><u>1<sup>ST</sup> DISTRICT:</u></b><br>DENISE GORNY<br>LOIS LOCKART<br>VACANT | <b><u>2<sup>ND</sup> DISTRICT:</u></b><br>MARK DONEGAN<br>VACANT<br>VACANT | <b><u>3<sup>RD</sup> DISTRICT:</u></b><br>JEFF SHIPP<br>PERRI KALLER<br>VACANT | <b><u>4<sup>TH</sup> DISTRICT:</u></b><br>VACANT<br>VACANT<br>VACANT | <b><u>5<sup>TH</sup> DISTRICT:</u></b><br>FLINDA BEHRINGER<br>JO BRADLEY<br>MARTIN MARTINEZ |
|--|--|--|--|---|

**OUR MISSION:** *To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

|                        | <b>Agenda Item / Description</b>   | <b>Action</b>   |
|------------------------|--|---|
| <b>1.</b><br>3 minutes | <p><b>Call to Order, Roll Call &amp; Quorum Notice, Approve Agenda:</b> <i>Review and Possible Action.</i></p> <ul style="list-style-type: none"> <li>○ Chair Behringer called meeting to order at 10:10 A.M.</li> <li>○ Members present: Behringer, Bradley, Gorny, Kaller, Martinez, Donegan</li> <li>○ Members not present: Lockhart, Shipp</li> <li>○ Assistant County Counsel Charlotte Scott was present.</li> </ul> | Board Action:<br>None.  |
| <b>2.</b><br>2 minutes | <p><b>Approval of Minutes from the October 25, 2023, BHAB Regular Meeting:</b> <i>Review and Possible Action.</i></p>  | Board Action:<br>Motion made by Member Gorny seconded by Member Kaller to approve the 10/25/23 BHAB minutes as presented. Motion passes with approvals. |

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| <p><b>3.</b><br/>10 minutes<br/>(Maximum)</p> | <p><b>Public Comments:</b><br/> <i>Members of the public wishing to comment on the BHAB will be recognized now. Any additional comments can be provided through email. to <a href="mailto:bhboard@mendocinocounty.org">bhboard@mendocinocounty.org</a>.</i></p> <ul style="list-style-type: none"> <li>o Member Kaller stated she attended a memorial for a 24-year-old Hispanic male, who committed suicide. She was saddened by the situation and wanted to help find more resources to assist the Hispanic community with mental health resources.</li> </ul>   | <p>Board Action:<br/>None.</p>  |
| <p><b>4.</b><br/>60 minutes</p>               | <p><b>Board &amp; Committee Reports: Discussion and Possible Action.</b></p> <p>A. Chair – <i>Flinda Behringer</i><br/> - 2024 Meeting Schedule – Item deferred until next meeting.</p> <p>B. Vice Chair – <i>Perri Kaller</i><br/> - RFP SUDT Committee – There was nothing to report. The Board of Supervisors (BOS) voted on not funding the Ford Street Project.<br/> - BOS also did not fund a second round of funding for SUDT services.</p> <p>C. Secretary/Treasurer – <i>Jo Bradley</i><br/> - Measure B Update – Member Bradley informed the Board of the Measure B committee’s decision to vote to support the Measure B funds going to the Mendocino County Jail’s Behavioral Health Wing as opposed to Ford Street.<br/> - Chair Behringer commented the BOS were caught “between a rock and a hard place.” They had to make a tough decision and had no choice but to vote to fund the Jail.</p> <p>D. Appreciation Committee – <i>Member Martinez</i> – Is of the opinion there should be some type of appreciation coffee or article in the paper to partners and staff for the work they do to help the homeless or mental health population in the County. Member Martinez suggested the latter should occur by the end of the year.</p> <p>E. Contracts Committee – <i>Chair Behringer, Member Kaller</i> – It was suggested by Chair Behringer each Board member assume the responsibility of reviewing contracts with the hope each Board member could take on a contract to review, suggest changes, as well as make recommendations to the Board and Board of Supervisors.</p> <p>F. Membership Committee – <i>Chair Behringer, Vice Chair Kaller</i><br/> - No Report.</p> <p>G. Public Comment Follow-Up Committee – <i>Member Martinez and Shipp</i><br/> - No Report.</p> <p>H. Site Visit Committee – <i>Chair Behringer, Vice Chair Kaller, &amp; Martinez</i><br/> - No Report.</p> <p>I. CIT Committee – <i>Member Gorny</i><br/> - The committee met for an hour to discuss assisted outreach with the Mendocino County Sheriff’s Office. The Committee discussed how to get flow chart brochures to the public to include possibly food banks, emergency rooms, and homeless shelters. There were only five participants at the meeting.</p> <p>J. Tribal Advisory Committee – <i>Member Martinez</i><br/> - Continues to work on formulating a meeting with local tribes to help encourage and improve trust with them. He should have something prepared by January 2024 Meeting.</p> | <p>Board Action:<br/> Motion made by Member Martinez seconded by Member Kaller to set up an appreciation event for supporting partners and staff. Motion passes with approvals.</p> |

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|                                 | <p>K. Nomination Committee – <i>Chair Behringer and Member Gorny</i></p> <ul style="list-style-type: none"> <li>- 2024 Office Nominations – Item deferred until Spring of 2024.</li> </ul>   |  |
| <p><b>5.</b><br/>20 minutes</p> | <p><b>Behavioral Health Advisory Board Outreach:</b> <i>Discussion and Possible Action</i></p> <p>A. Flow Charts Distribution Plan – The Board discussed minor changes to the Flow Chart, and it was suggested brochures be available at local churches, food banks, Hospitals, and senior centers, The Flow Chart can also be located on the County website.</p>  | <p>Board Action:<br/>None.</p>   |
| <p><b>6.</b><br/>15 minutes</p> | <p><b>AB817:</b> <i>Discussion and Possible Action</i></p> <ul style="list-style-type: none"> <li>- Board discussed how AB817 would benefit future meetings.</li> </ul>  | <p>Board Action:<br/>Motion made by Member Donegan seconded by Member Kaller to recommend the Board of Supervisors to review for approval of the AB817 as part of their legislation. Motion passes with approvals.</p> |
| <p><b>7.</b><br/>5 minutes</p>  | <p><b>Mendocino County Report</b> – <i>Jenine Miller, BHRS Director</i></p> <p>A. Director Report Questions</p> <ul style="list-style-type: none"> <li>- Charlotte Scott, Assistant County Counsel spoke on the Board of Supervisor’s recommendations for changes to the Behavioral Health Advisory Board and Measure B Committee during the Board of Supervisor’s meeting on October 31, 2023. Due to restrictions of each board, they were not able to merge. It was determined the BHAB could reduce the total number of BHAB members from 16 to 11 which would allow for 5 members of the Measure B to sit on BHAB. (refer to BOS 10/31/23 meeting agenda for requirements)</li> </ul> <p>B. Psychiatric Health Facility Update</p> <ul style="list-style-type: none"> <li>- Karen Lovato was available to answer questions from the Board regarding project.</li> </ul> <p>C. Staffing Update</p> | <p>Board Action:<br/>Motion made by Member Bradley seconded by Member Donegan to defer changes of the BHAB bylaws and postpone 2024 elections until the February Meeting. Motion passes with approvals.</p>            |
| <p><b>8.</b><br/>15 minutes</p> | <p><b>Mental Health Services Act Update</b> – <i>Karen Lovato, BHRS, Senior Program Manager</i></p> <ul style="list-style-type: none"> <li>- There will be changes to the MHSA wherein the goals are to address mental health issues as early as possible, the majority of persons receiving services are in the 18-64 age group. Karen Lovato presented a graph presentation to demonstrate individuals receiving services. The graph was able to show all race, gender, and age of persons receiving services through MHSA.</li> <li>o Spoke on the issue resolution formal process to address concerns with MHSA. Issue resolution forms are available at all MHSA offices. Reporting an issue can be verbal or written, and anonymous.</li> </ul>  | <p>Board Action:<br/>None.</p>   |

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| <p><b>9.</b><br/>15 minutes</p> | <p><b>Anchor Health Management Report</b> – <i>Carmen Harris, Anchor Health Management Inc.</i></p> <p>A. Services Update – Anchor Health works with Redwood Community Services, Tapestry Family Services, and Mendocino County Behavioral Health and Recovery Services. There have been issues with billing and Electronic Health Records (EHR). Anchor Health facilitates the MAC meeting every week and assists with housing, Crisis Respite, and CIT. Carmen gave an update regarding services, hospitalizations, and stated hospitalizations are down.</p> <p>B. Staffing Update – Anchor Health has bilingual crisis workers on staff. Anchor Health also utilizes a program entitled ‘Language Line Solutions’ which is paid for by providers to allow access to all languages. This program can be accessed 24/7 to assist with language barriers for paperwork, programs, and medication.</p> | <p>Board Action:<br/>None.</p>   |
| <p><b>10.</b><br/>3 Minutes</p> | <p><b>Member Comments:</b></p> <ul style="list-style-type: none"> <li>- Member Donegan shared his appreciation to Anchor Health Management for overseeing all the providers.</li> <li>- Member Martinez mentioned to the Board “Mending Baskets” is having a community event Decolonizing Mental Health Services in Tribal Communities at the Nokomis Event Center from 12:00 PM – 5:00 PM on December 14, 2023.</li> </ul>  | <p>Board Action:<br/>None.</p>   |
| <p><b>11.</b><br/>2 minutes</p> | <p><b>Adjournment:</b> 12:28 PM</p>  | <p>Board Action:<br/>Motion made by Member Martinez seconded by Member Gorny to adjourn Meeting. Motion passes with approvals.</p> |

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**MENDOCINO COUNTY  
BEHAVIORAL HEALTH ADVISORY BOARD**

**REGULAR MEETING**

**MINUTES**

**December 20, 2023  
10:00 AM – 12:00 PM**

Location: Behavioral Health Regional Training Center, 8207 East Road,  
Redwood Valley

**Chairperson**  
Flinda Behringer

**Vice Chair**  
Perri Kaller

**Secretary/Treasurer**  
Jo Bradley

**BOS Supervisor**  
Mo Mulheren

|  |  |  |  |   |
|--|--|--|--|---|
| <b><u>1<sup>ST</sup> DISTRICT:</u></b><br>DENISE GORNY<br>LOIS LOCKART<br>VACANT | <b><u>2<sup>ND</sup> DISTRICT:</u></b><br>MARK DONEGAN<br>VACANT<br>VACANT | <b><u>3<sup>RD</sup> DISTRICT:</u></b><br>JEFF SHIPP<br>PERRI KALLER<br>VACANT | <b><u>4<sup>TH</sup> DISTRICT:</u></b><br>VACANT<br>VACANT<br>VACANT | <b><u>5<sup>TH</sup> DISTRICT:</u></b><br>FLINDA BEHRINGER<br>JO BRADLEY<br>MARTIN MARTINEZ |
|--|--|--|--|---|

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|                        | <b>Agenda Item / Description</b>  | <b>Action</b>          |
|------------------------|---|------------------------|
| <b>1.</b><br>3 minutes | <p><b>Call to Order, Roll Call &amp; Quorum Notice, Approve Agenda:</b> <i>Review and Possible Action</i></p> <ul style="list-style-type: none"> <li>○ Chair Behringer called the meeting to order at 10:10 A.M.</li> <li>○ Members present: Behringer, Bradley, Donegan, Kaller.</li> <li>○ Members not present: Gorny, Lockhart, Shipp, Martinez.</li> <li>○ BOS Mo Mulheren was present.</li> <li>○ Assistant County Counsel Charlotte Scott was present.</li> <li>○ Public members present: Noel O’Neil, Jolene Treadaway, Madeline Cline, Carmen Harris.</li> <li>○ It was noted the meeting did not have a quorum. Discussion followed regarding potential violation of the Brown Act concerning a publicly noticed meeting without a quorum. County Counsel Scott advised no action can be taken on any of the agendized items. Allowance of Committee discussion on non-action items that may include agenda item updates and reports is permissible in accordance with the Brown Act rules/regulations.</li> </ul> | Board Action:<br>None. |
| <b>2.</b><br>2 minutes | <p><b>Approval of Minutes from the November 15, 2023 BHAB Regular Meeting:</b> <i>Review and Possible Action.</i></p> <ul style="list-style-type: none"> <li>○ Approval of Minutes from the November 15, 2023 BHAB Regular meeting deferred to next meeting.</li> </ul>   | Board Action:<br>None. |



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| <p><b>3.</b><br/>10 minutes<br/>(Maximum)</p> | <p><b>Public Comments:</b><br/>Members of the public wishing to comment on the BHAB will be recognized now. Any additional comments can be provided through email to <a href="mailto:bhboard@mendocinocounty.org">bhboard@mendocinocounty.org</a>.</p> <ul style="list-style-type: none"> <li>○ No Comment.</li> </ul>  | <p>Board Action:<br/>None.</p> |
| <p><b>4.</b><br/>45 minutes</p>               | <p><b>Board &amp; Committee Reports: Discussion and Possible Action.</b></p> <p>A. Chair – <i>Flinda Behringer</i></p> <ul style="list-style-type: none"> <li>- 2024 Meeting Schedule<br/>There was a brief review and discussion concerning the 2024 Meeting Schedule.</li> <li>- Data Notebook Committee<br/>Chair Behringer advised today’s board meeting will be her last as Chair of the Behavioral Health Advisory Board. She will remain a board member for a while to complete the annual plan and to continue working on the Data Notebook.</li> <li>- Retirement Certificate of Appreciation – Mary Alice Willeford, Deputy Director of BHRS of Operations received a retirement Certificate of Appreciation recognizing her for 20 plus years of service and hard-working dedication to the County of Mendocino. Mary Alice Willeford thanked the board and staff for the award and noted it has been a privilege to work for the County and is appreciative of the mental health services the County provides to the public.</li> </ul> <p>B. Vice Chair – <i>Perri Kaller</i></p> <p>The purpose of the Behavioral Health Advisory Board is very important for making certain the services including public safety are effectively delivered to the citizens/community members of this County.</p> <p>C. Secretary/Treasurer – <i>Jo Bradley</i></p> <ul style="list-style-type: none"> <li>- Measure B Update<br/>Recognizes the need for Measure B funding to build a County Behavioral Health Wing Facility at the Jail.<br/>Provided a brief overview relevant to the approved Measure B funding going towards the Mendocino County Jail’s Behavioral Health Wing facility acknowledging the importance thereof to inmates suffering from mental illness and the beneficial services/assistance they will receive.<br/>It was noted while the decision to fund the County Jail project as opposed to the proposed Ford Street project was a difficult one to make, borrowing funds from Measure B monies and possible reserve money for any potential project shortfall is a significant matter that needs to be closely monitored. The Measure B committee anticipates and is hopeful State funding and/or funding from possible other funding sources can be appropriated to assist with replenishing some of the financial obligations incurred from Measure B funds to see the Mendocino County jail project through to completion.</li> </ul> <p>It is important to remember how far the County has come with the passing of Measure B and how important this has been to our community including the generation from other income/revenue sources in terms of being able to provide and plan for future mental</p> | <p>Board Action:<br/>None.</p> |



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|                          | <p>health/recovery and substance use disorder treatment services and programs. (Refer to the Behavioral Health budget summary information for FY 2023-2024)</p> <p>D. Appreciation Committee – <i>Member Martinez</i><br/>- No report.</p> <p>E. Contracts Committee – <i>Chair Behringer, Member Kaller</i><br/>- No report.</p> <p>F. Membership Committee – <i>Chair Behringer, Vice Chair Kaller</i><br/>- No report.</p> <p>G. Public Comment Follow-Up Committee – <i>Member Martinez and Shipp</i><br/>- No report.</p> <p>H. Site Visit Committee - <i>Chair Behringer, Vice Chair Kaller, &amp; Martinez</i><br/>- No visits to report.<br/>CIT Committee – <i>Member Gorny</i><br/>- No report.</p> <p>I. Tribal Advisory Committee – <i>Member Martinez</i><br/>- No report.</p> <p>J. Nomination Committee – <i>Chair Behringer and Member Gorny</i><br/>- No report.</p>   |                                |
| <p>5.<br/>30 minutes</p> | <p><b>Data Notebook Presentation – <i>Noel J. O’Neill</i></b><br/>Noel O’Neill referred to his handout relevant to the Annual Data Notebook and commented:</p> <ul style="list-style-type: none"> <li>○ There is the need pursuant to public law to have a California Behavioral Health Planning Council in place for the purpose of having County memberships from both the local and State levels to ensure these jurisdictions have an established balance with regard to mental health planning.</li> <li>○ Mental health and substance use disorder systems in accordance with the California Welfare and Institutions Code provide for annual review of performance outcome data such that this data is adequately measured at local and State levels.</li> <li>○ The importance of data collection for informational purposes to assist with mental health board planning and the like to ultimately formulate/improve the review/evaluation process is vital a community’s mental health needs to include services, facilities, and special needs problems.</li> <li>○ A particular county’s performance outcome data provides findings to assist the California Behavioral Health Planning Council appropriately access mental health planning for communities.</li> <li>○ The Performance Outcome Data created by the California Association of Local Behavioral Health Boards and Commissions is a fundamental informational tool to help the CA Behavioral Health Planning Council assess the performance of mental health and substance use disorder programs for communities. The more data collected, the better the assessment.</li> <li>○ The outline created by the Performance Outcomes Committee demonstrates the topics that have been reviewed for the past seven years.</li> <li>○ There was general discussion concerning the importance for the collection of accurate data to help communities look at local mandates relevant to program plans, requirements/necessities,</li> </ul> | <p>Board Action:<br/>None.</p> |

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|                                 | <p>associated agreements/contracts, as potential solutions to mental health needs in individual communities for review by local county/city Data Notebook Committees as a tracking mechanism and program assessment tool.</p> <ul style="list-style-type: none"> <li>○ Member Kaller inquired if members of the Behavioral Health Advisory Board act in an advisory capacity and how should this be effectively accomplished.</li> <li>○ Noel O'Neill responded effective participation in an advisory capacity can best be accomplished through the formation of alliances and/or from relationships formed that support Board recommendations as an advisory board to the BOS and/or to other agencies, boards/commissions/institutions.</li> </ul>  |                        |
| <p><b>6.</b><br/>13 minutes</p> | <p><b>Mendocino County Report – Jenine Miller, BHRS Director</b></p> <p>A. Director Report Questions</p> <ul style="list-style-type: none"> <li>○ Director Miller gave a Director’s Report based on the BHRS Director’s Report, dated, December 2023.</li> <li>○ Provided a definition/explanation of the ‘EQRO’ process and how review of. the accompanying system and data is done essentially to ensure that quality care is being given.</li> </ul> <p>B. Psychiatric Health Facility Update</p> <ul style="list-style-type: none"> <li>○ Director Miller gave an update on the Psychiatric Health Care Facility (PHF) in terms of the building plans and project specifications that will include solar paneling provisions, status of subsidy mechanisms/sources, other correlated funding appropriation/financial information, construction itinerary, and other relative information regarding the new mental health facility located on Whitmore Lane in Ukiah.</li> </ul> <p>C. Staffing Update</p> <ul style="list-style-type: none"> <li>○ Director Miller advised of an existing behavioral health staff member who will assume some of Mary Alice Willeford’s job duties and responsibilities and addressed other staffing matters.</li> <li>○ She introduced new behavioral health staff members: Claudia Diaz, Cathy Elawadly, and Tony Lemus in connection with their respective duties.</li> </ul> | Board Action:<br>None. |
| <p><b>7.</b><br/>10 minutes</p> | <p><b>Anchor Health Management Report – Carmen Harris, Anchor Health Management Inc.</b></p> <p>A. Services Update</p> <ul style="list-style-type: none"> <li>○ No report.</li> </ul> <p>B. Staffing Update</p> <ul style="list-style-type: none"> <li>○ Continue to recruit and hire.</li> </ul>  | Board Action:<br>None. |
| <p><b>8.</b><br/>5 Minutes</p>  | <p><b>Member Comments:</b></p> <ul style="list-style-type: none"> <li>○ Member Donegan commented the Mendocino Community Health Clinic (MCHC) offers a payment plan for mental health services and acknowledges incorporating/maintaining telehealth services is a resource benefit.</li> </ul>  | Board Action:<br>None. |
| <p><b>9.</b><br/>2 minutes</p>  | <p><b>Adjournment 12:00 P.M.</b></p>   | Board Action:<br>None. |

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DRAFT



**MENDOCINO COUNTY**  
**BEHAVIORAL HEALTH ADVISORY BOARD**

**DRAFT**

**2024 Meeting Schedule**

| <b>DATE</b>                                 | <b>LOCATION</b>  |
|---|--|
| <b>January 24</b><br>01:00 PM - 03:30 PM    | Behavioral Health & Recovery Services, Conference Room 1 1120 South Dora St., Ukiah & Seaside Conference Room 778 S Franklin St., Fort Bragg |
| <b>**February 28</b><br>10:00 AM - 12:00 PM | Behavioral Health Regional Training Center<br>8207 East Road, Redwood Valley   |
| <b>March 27</b><br>01:00 PM - 03:30 PM      | South Coast (TBA)  |
| <b>**April 24</b><br>10:00 AM - 12:00 PM    | Behavioral Health Regional Training Center<br>8207 East Road, Redwood Valley   |
| <b>May 22</b><br>01:00 PM - 03:30 PM        | Behavioral Health Regional Training Center<br>8207 East Road, Redwood Valley & Seaside Conference Room 778 S Franklin St., Fort Bragg        |
| <b>**June 26</b><br>10:00 AM - 12:00 PM     | Seaside Conference Room 778 S Franklin St., Fort Bragg   |
| <b>July 24</b><br>01:00 PM - 03:30 PM       | Behavioral Health Regional Training Center<br>8207 East Road, Redwood Valley   |
| <b>**August 28</b><br>10:00 AM - 12:00 PM   | Behavioral Health Regional Training Center<br>8207 East Road, Redwood Valley   |
| <b>September 25</b><br>01:00 PM - 03:30 PM  | Round Valley Branch Library, 23925 Howard St., Covelo & Seaside Conference Room 778 S Franklin St., Fort Bragg                               |
| <b>**October 23</b><br>10:00 AM - 12:00 PM  | Behavioral Health Regional Training Center<br>8207 East Road, Redwood Valley   |
| <b>November 20</b><br>01:00 PM - 03:30 PM   | Behavioral Health & Recovery Services, Conference Room 1 1120 South Dora St., Ukiah & Seaside Conference Room 778 S Franklin St., Fort Bragg |
| <b>**December 18</b><br>10:00 AM - 12:00 PM | Behavioral Health Regional Training Center<br>8207 East Road, Redwood Valley   |

\*\* = Measure B meeting is on the same day.



# COUNTY OF MENDOCINO

## Board of Supervisors

**DARCIE ANTLE**  
**CLERK OF THE BOARD**

501 Low Gap Rd. Room 1010  
Ukiah, CA 95482

Email: [bos@mendocinocounty.org](mailto:bos@mendocinocounty.org)  
Website: [www.mendocinocounty.org](http://www.mendocinocounty.org)

Office: (707) 463-4221  
Fax: (707) 463-5649

January 2, 2023

The Honorable Juan Carrillo  
Chair, Assembly Committee on Local Government  
1020 N Street, Room 157  
Sacramento, CA 95814

RE: AB 817 (Pacheco) Open meetings: teleconferencing: subsidiary body.  
SUPPORT - As Amended March 16, 2023

Dear Assembly Member Carrillo,

Mendocino County writes in support of Assembly Bill (AB) 817 (Pacheco), which would remove barriers to entry for appointed and elected office by allowing non-decision-making legislative bodies that do not have the ability to take final action to participate in two-way virtual teleconferencing without posting their location.

Local governments across the state have faced an ongoing challenge to recruit and retain members of the public on advisory bodies, boards, and commissions. Challenges associated with recruitment have been attributed to participation time commitments; time and location of meetings; physical limitation, conflicts with childcare, and work obligations.

Diversification in civic participation at all levels requires careful consideration of different protected characteristics as well as socio-economic status. The in-person requirement to participate in local governance bodies presents a disproportionate challenge for those with physical or economic limitations, including seniors, persons with disability, single parents and/or caretakers, economically marginalized groups, and those who live in rural areas and face prohibitive driving distances. Participation in local advisory bodies and appointed boards and commissions often serves as a pipeline to local elected office and opportunities for state and federal leadership positions.

AB 817 would help address these issues by providing a narrow exemption under the Ralph M. Brown Act for non-decision-making legislative bodies that do not take final action on any legislation, regulations, contracts, licenses, permits, or other entitlements, so that equity in opportunity to serve locally and representative diversity in leadership can be achieved. For these reasons, we are pleased to support AB 817 and reiterate our appreciation for your leadership on this most important issue.

### THE BOARD OF SUPERVISORS

GLENN MCGOURTY  
First District

MAUREEN MULHEREN  
Second District

JOHN HASCHAK  
Third District

DAN GJERDE  
Fourth District

TED WILLIAMS  
Fifth District

AB 817  
January 2, 2024

For these reasons, Mendocino County is in strong support of AB 817 and respectfully requests your AYE vote.

Sincerely,

A handwritten signature in blue ink that reads "Glenn McGourty". The signature is fluid and cursive, with the first name "Glenn" being more prominent than the last name "McGourty".

Glenn McGourty, Chair  
Mendocino County Board of Supervisors

CC: The Honorable Juan Carrillo, 39th District  
Members and Consultants, Assembly Committee on Local Government  
William Weber, Consultant, Assembly Republican Caucus



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○ **Board of Supervisors:**

**Recently passed items or presentations:**

- Mental Health:
  - Adoption of Resolution of the Mendocino County Board of Supervisors authorizing Mendocino County to defer implementation of Senate Bill 43, specific to the expansion of the definition of “Gravely disabled” UNDER THE Laterman-Petris-Short Act, until January 1, 2026.
  - Adoption of Resolution reducing the composition of the Behavioral Health Advisory Board (BHAB) from fifteen (15) to eleven (11) Members encouraging dual participation by up to five (5) qualifying Members of Measure B oversight Committee, directing meetings of each advisory Board to be held on the same day, and directing revisions to BHAB Bylaws.
- Substance Use Disorders Treatment:
  - None

**Future BOS items or presentations:**

- Mental Health:
  - None
- Substance Use Disorders Treatment:
  - None

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○ **Staffing Updates:**

- New Hires:
  - Mental Health: 0
  - Substance Use Disorder Treatment: 0
- Promotions:
  - Mental Health: 0
  - Substance Use Disorder Treatment: 0
- Transfers
  - Mental Health: 0
  - Substance Use Disorder Treatment: 0
- Departures:
  - Mental Health: 3
  - Substance Use Disorder Treatment: 0



○ **Audits/Site Reviews:**

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- Completed/Report of Findings:
  - Drug Medi-Cal Organized Delivery System (DMC-ODS) Annual Monitoring Review: Complete
  - Substance Abuse Block Grant (SABG) Annual Monitoring Review: Complete
  - Annual County Monitoring Activities (ACMA) for MHP and DMC-ODS: Submitted, awaiting results
  - EQRO Review: Complete
- Upcoming/Scheduled:
  - None

Upcoming Site Reviews:

- Behavioral Health Willits Office

○ **Grievances/Appeals:**

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**November 2023**

- MHP Grievances: 1, resolved
- SUDT Grievances: 0
- MHSA Issue Resolutions: 0
- Second Opinions: 0
- Change of Provider Requests: 0
- Provider Appeals: 0
- Consumer Appeals: 0

**December 2023**

- MHP Grievances: 2, pending
- SUDT Grievances: 0
- MHSA Issue Resolutions: 0
- Second Opinions: 0
- Change of Provider Requests: 0
- Provider Appeals: 0
- Consumer Appeals: 0

○ **Meetings of Interest:**

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- Mental Health Services Act Forum & Quality Improvement Committee Joint Stakeholder Forum Tuesday, February 6, 2024, 3:00 pm – 5:00 pm Mendocino County 1120 S Dora Street Conference Room 1 and via zoom: <https://mendocinocounty.zoom.us/j/86336576198>
- Mendocino Safe Rx Coalition Meeting Thursday, February 8, 2024, from 12:00 – 1:00 pm via Teams

○ **Grant Opportunities:**

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- None.

○ **Significant Projects/Brief Status:**

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**Assisted Outpatient Treatment (AOT): AB 1421/Laura's Law February 2023**

Melinda Driggers, AOT Coordinator, is accepting and triaging referrals:

- Referrals to Date: 150 (duplicated)
- Total that did not meet AOT criteria: 117
- Total referrals FY 23/24: 5
- Currently in Investigation/Screening/Referral: 2
- Settlement Agreement/Full AOT FY 23/24: 2
- Pending Assessments to file Petition: 3
- Unable to locate/connect with client: 2

Notes: There is going to be discrepancies with number of clients referred and clients that did not meet criteria. Just because someone was not ordered into AOT does not mean they did not meet criteria. There are times when the County files a petition and the client did not show up to court, a higher level of care was needed, client chose to participate in BHC instead, they were incarcerated, client left the area, etc.

Most of the referrals AOT receives are from service providers which means the client is already connected to services. When the county AOT Coordinator can contact a client, she assists in connecting them with services they are interested in.

Unable to locate/connect with client: - even if unable to contact the client the AOT Coordinator does a record review and notifies mobile crisis, mobile outreach, crisis, and the jail discharge planner letting them know we have a referral and need to touch-base with client. If it looks like the client likely meets criteria, the AOT Coordinator will put together an investigation report and send it for an assessment just in case they do have contact with the client.

○ **Educational Opportunities:**

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- Mental Health Services Act Forum & Quality Improvement Committee Joint Stakeholder Forum Tuesday February 6, 2024, 3:00 pm – 5:00 pm  
Mendocino County 1120 S Dora Street Conference Room 1 and via zoom:  
<https://mendocinocounty.zoom.us/j/86336576198>
- Safe Rx Coalition Meeting Thursday February 8, 2024, from 12:00 – 1:00 pm  
via teams

○ **Mental Health Services Act (MHSA):**

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- No change.

○ **Lanterman Petris Short Conservatorships (LPS):**

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- Number of individuals on LPS Conservatorships: **60**

○ **Substance Use Disorders Treatment Services:**

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Number of Substance Use Disorders Treatment Clients Served in **November 2023:**

- Total number of clients served: 98
- Total number of services provided: 422
- Fort Bragg: 27 clients served for a total of 89 services provided
- Ukiah: 63 clients served for a total of 297 services provided
- Willits: 8 clients served for a total of 36 services provided

Number of Substance Use Disorder Clients Completion Status

- Completed Treatment/Recovery: 12
- Left Before Completion: 5
- Lost Contact/Service Unavailable: 4
- Discharged to Rehab Facility: 1

- **New Contracts:**

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- None.

- **Capital Facilities Projects:**

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- **Willow Terrace Project:**

- Processing applicant for vacancy.

- **Orr Creek Commons Phase 2:**

- Processing applicant for vacancy.

- **CRT: Phoenix House:**

December 2023:

- 14 individuals served
- 191 Bed days
- 6 repeated clients

Program to date:

- 255 clients served
- 151 individuals served in Calendar Year 2023



Mendocino County Behavioral Health and Recovery Services  
 Behavioral Health Advisory Board General Ledger  
 FY 23/24  
 1/12/2024

| ORG  | OBJ    | ACCOUNT DESCRIPTION   | YR/PER/JNL     | EFF DATE   | AMOUNT          | INVOICE #           | CHECK # | VENDOR NAME         | COMMENT                        |  |
|--|--------|-----------------------|----------------|------------|-----------------|---------------------|---------|---------------------|--------------------------------|--|
| MHB  | 862080 | FOOD                  | 2024/03/000545 | 09/21/2023 | 59.11           | 080723              | 4381162 | SAFEWAY             | ACCT# 85006                    |  |
| MHB  | 862080 | FOOD                  | 2024/05/000722 | 11/30/2023 | 63.13           | 100823              | 4384077 | SAFEWAY             | ACCT# 85006                    |  |
| MHB  | 862080 | FOOD                  | 2024/06/000778 | 12/21/2023 | 82.93           | 110723              | 4385444 | SAFEWAY             | ACCT # 85006                   |  |
| MHB  | 862080 | FOOD                  | 2024/07/000247 | 01/05/2024 | 41.94           | 120723              | 4385762 | SAFEWAY             | ACCT# 85006                    |  |
| <b>FOOD Total</b>                            |        |                       |                |            | <b>\$247.11</b> |                     |         |                     |                                |  |
| MHB  | 862150 | MEMBERSHIPS           |                |            |                 |                     |         |                     |                                |  |
| <b>MEMBERSHIPS TOTAL</b>                     |        |                       |                |            | <b>\$0.00</b>   |                     |         |                     |                                |  |
| MHB  | 862170 | OFFICE EXPENSE        | 2024/05/000850 | 11/30/2023 | 46.64           | 1425811             | 4383928 | FISHMAN SUPPLY COMP | 15368.17 FY 23/24              |  |
| <b>OFFICE EXPENSE Total</b>                  |        |                       |                |            | <b>\$46.64</b>  |                     |         |                     |                                |  |
| MHB  | 862190 | PUBL & LEGAL NOTICES  |                |            |                 |                     |         |                     |                                |  |
| <b>PUBL &amp; LEGAL NOTICES Total</b>        |        |                       |                |            | <b>\$0.00</b>   |                     |         |                     |                                |  |
| MHB  | 862210 | RNTS & LEASES BLD GRD | 2024/03/000099 | 09/06/2023 | 15.00           |                     |         |                     | BHAB MTNG 9.27.23 INV 23-002   |  |
| MHB  | 862210 | RNTS & LEASES BLD GRD | 2024/04/000993 | 10/27/2023 | 15.00           |                     |         |                     | BHAB MTNG 10.25.23 INV 23-003  |  |
| MHB  | 862210 | RNTS & LEASES BLD GRD | 2024/05/000112 | 11/02/2023 | 15.00           |                     |         |                     | BHAB MTNG 11.15.23 INV 23-005  |  |
| MHB  | 862210 | RNTS & LEASES BLD GRD |                |            |                 |                     |         |                     |                                |  |
| <b>RNTS &amp; LEASES BLD GRD Total</b>       |        |                       |                |            | <b>\$45.00</b>  |                     |         |                     |                                |  |
| MHB  | 862250 | TRNSPRTATION & TRAVEL | 2024/01/000468 | 07/20/2023 | 89.08           | 7/13/2023           | 4377908 | Behinger, Flinda    | IN COUNTY TRAVEL 7/13/23 FY 24 |  |
| MHB  | 862250 | TRNSPRTATION & TRAVEL | 2024/02/000218 | 08/03/2023 | 78.60           | 7/26/2023           | 4378714 | MARTINEZ MARTIN D   | IN COUNTY TRAVEL 7/26/23 FY 23 |  |
| MHB  | 862250 | TRNSPRTATION & TRAVEL | 2024/05/000275 | 11/09/2023 | 242.38          | 9/8/23 - 9/27/23    | 4383255 | BEHRINGER FLINDA    | 9/8/23 - 9/27/23 LOCAL TRAVEL  |  |
| MHB  | 862250 | TRNSPRTATION & TRAVEL | 2024/05/000275 | 11/09/2023 | 116.72          | 7/26/23             | 4383341 | KALLER PERRI        | 7/26/23 LOCAL TRAVEL FY23/24   |  |
| MHB  | 862250 | TRNSPRTATION & TRAVEL | 2024/06/000549 | 12/14/2023 | 108.74          | 10/25/23 - 11/15/23 | 4384781 | BEHRINGER FLINDA    | 10/25/23 - 11/15/23 LOCAL TRAV |  |
| MHB  | 862250 | TRNSPRTATION & TRAVEL |                |            |                 |                     |         |                     |                                |  |
| <b>TRNSPRTATION &amp; TRAVEL Total</b>       |        |                       |                |            | <b>\$635.52</b> |                     |         |                     |                                |  |
| <b>TRAVEL &amp; TRSP OUT OF COUNTY Total</b> |        |                       |                |            | <b>\$0.00</b>   |                     |         |                     |                                |  |
| <b>Grand Total</b>                           |        |                       |                |            | <b>\$974.27</b> |                     |         |                     |                                |  |

Summary of Budget for FY 22/23

| OBJ                 | ACCOUNT DESCRIPTION  | Budget Amount     | YTD Exp         | Remaining Budget  |
|---------------------|----------------------|-------------------|-----------------|-------------------|
| 862080              | Food                 | 1,000.00          | 247.11          | 752.89            |
| 862150              | Memberships          | 600.00            | 0.00            | 600.00            |
| 862170              | Office Expense       | 500.00            | 46.64           | 453.36            |
| 862190              | Publ & Legal Notices | 0.00              | 0.00            | 0.00              |
| 862210              | Rents & Leases Bld   | 30.00             | 45.00           | -15.00            |
| 862250              | In County Travel     | 3,000.00          | 635.52          | 2,364.48          |
| 862253              | Out of County Travel | 2,000.00          | 0.00            | 2,000.00          |
| <b>Total Budget</b> |                      | <b>\$7,130.00</b> | <b>\$974.27</b> | <b>\$6,155.73</b> |

**Behavioral Health and Recovery Services  
Mental Health FY 2023-2024  
Budget Summary  
Year-to-Date as of January 12, 2024**

| Program | FY 23-24 Approved Budget                    | Expenditures        |                     |               |              |                     |                    | Revenue          |                  |              |             | Total Net Cost |               |             |
|---------|---|---------------------|---------------------|---------------|--------------|---------------------|--------------------|------------------|------------------|--------------|-------------|----------------|---------------|-------------|
|         |   | Salaries & Benefits | Services & Supplies | Other Charges | Fixed Assets | Operating Transfers | Total Expenditures | 2011 Realignment | 1991 Realignment | Medi-Cal FFP | Other       |                | Total Revenue |             |
| 1       | Mental Health (Overhead)                    | (5,607,513)         | -                   | 28,498        | 10,187,323   | 96,905              | -                  | 10,312,726       | -                | (318,059)    | (3,414,426) | (219)          | (3,732,704)   | 6,580,022   |
| 2       | Administration - MHAD75                     | 1,246,644           | 784,418             | 207,883       | -            | -                   | (24,248)           | 968,053          | -                | -            | -           | (165,642)      | (165,642)     | 802,411     |
| 4       | MHARPA                                      | -                   | -                   | 451           | -            | -                   | -                  | 451              | -                | -            | -           | -              | -             | 451         |
| 5       | CalWORKs - MHAS32                           | 3,207               | -                   | 6,435         | -            | -                   | -                  | 6,435            | -                | -            | -           | (10,374)       | (10,374)      | (3,939)     |
| 6       | Mobile Outreach Program - MHAS33            | 220,292             | 251,892             | 75            | -            | -                   | (126,087)          | 125,880          | -                | -            | -           | (20,256)       | (20,256)      | 105,625     |
| 7       | Adult Services - MHAS75                     | 226,376             | 54,081              | 9,554         | -            | -                   | -                  | 63,636           | -                | -            | -           | (17,408)       | (17,408)      | 46,227      |
| 8       | Path Grant - MHAS91                         | -                   | -                   | 8,927         | -            | -                   | -                  | 8,927            | -                | -            | -           | (7,171)        | (7,171)       | 1,756       |
| 9       | SAMHSA Grant - MHAS92                       | -                   | -                   | 58,653        | -            | -                   | -                  | 58,653           | -                | -            | -           | (31,240)       | (31,240)      | 27,413      |
| 10      | Mental Health Board - MHB                   | 7,130               | -                   | 974           | -            | -                   | -                  | 974              | -                | -            | -           | -              | -             | 974         |
| 11      | CCMU - BCHIP - MHBCMU                       | -                   | -                   | 57,514        | -            | -                   | -                  | 57,514           | -                | -            | -           | (325,169)      | (325,169)     | (267,655)   |
| 12      | Business Services - MHBS75                  | 887,750             | 451,504             | 25,606        | -            | -                   | (56,959)           | 420,151          | -                | -            | -           | (23,508)       | (23,508)      | 396,643     |
| 13      | CCMU Grant - BCHIP Funds                    | -                   | -                   | -             | -            | -                   | -                  | -                | -                | -            | -           | -              | -             | -           |
| 14      | CCMU Grant - CCRRSAA Funds                  | -                   | -                   | 133,090       | -            | -                   | -                  | 133,090          | -                | -            | -           | (192,680)      | (192,680)     | (59,590)    |
| 15      | MH Grant (Other)                            | -                   | -                   | 47,318        | -            | -                   | -                  | 47,318           | -                | -            | -           | -              | -             | 47,318      |
| 16      | AB109 - MHMS70                              | -                   | 69,107              | 4,384         | -            | -                   | -                  | 73,492           | -                | -            | -           | -              | -             | 73,492      |
| 17      | Conservatorship - MHMS75                    | 2,282,017           | 64,816              | 24,171        | 1,415,277    | -                   | -                  | 1,504,264        | -                | -            | -           | (70,795)       | (70,795)      | 1,433,469   |
| 18      | Public Conservator Office - MHPC75          | 321,483             | 213,567             | 26,191        | -            | -                   | (20,238)           | 219,520          | -                | -            | -           | (3,062)        | (3,062)       | 216,457     |
| 19      | QA/QI - MHQA99                              | 412,614             | 184,095             | 26,209        | -            | -                   | (8,159)            | 202,145          | -                | -            | -           | (33,893)       | (33,893)      | 168,251     |
| a       | <b>Total YTD Expenditures &amp; Revenue</b> | -                   | 2,073,479           | 665,933       | 11,602,600   | 96,905              | (235,690)          | 14,203,227       | -                | (318,059)    | (3,414,426) | (901,418)      | (4,633,902)   | 9,569,325   |
| b       | <b>FY 2023-2024 Adjusted Budget</b>         | -                   | 4,797,581           | 3,403,866     | 18,093,175   | -                   | (767,230)          | 25,527,392       | (8,525,138)      | (3,579,855)  | (9,494,603) | (3,927,796)    | (25,527,392)  | -           |
| c       | <b>Variance</b>                             | -                   | 2,724,102           | 2,737,933     | 6,490,575    | (96,905)            | (531,540)          | 11,324,165       | (8,525,138)      | (3,261,796)  | (6,080,177) | (3,026,378)    | (20,893,490)  | (9,569,325) |

**Behavioral Health and Recovery Services  
Mental Health Services Act (MHSA) FY 2023-2024  
Budget Summary  
Year-to-Date as of January 12, 2024**

| Program  | FY 23-24<br>Approved<br>Budget              | Expenditures           |                        |                  |                  |                        |                       | Revenue            |                    |                    | Total Net<br>Cost |                    |
|----------|---|------------------------|------------------------|------------------|------------------|------------------------|-----------------------|--------------------|--------------------|--------------------|-------------------|--------------------|
|          |   | Salaries &<br>Benefits | Services &<br>Supplies | Other<br>Charges | Fixed<br>Assets  | Operating<br>Transfers | Total<br>Expenditures | Revenue<br>Prop 63 | Other-<br>Revenue  | Total<br>Revenue   |                   |                    |
| 1        | Community Services & Support                | (63,571)               | 302,123                | 206,862          | 1,609,262        | -                      | (32,330)              | 2,085,917          | -                  | (43,888)           | (43,888)          | 2,042,028          |
| 2        | Prevention & Early Intervention             | 795,250                | 188,531                | 123,701          | -                | -                      | (1,243)               | 310,990            | -                  | (61,676)           | (61,676)          | 249,313            |
| 3        | Innovation                                  | 64,425                 | -                      | 18,446           | -                | -                      | -                     | 18,446             | -                  | -                  | -                 | 18,446             |
| 4        | Workforce Education & Training              | -                      | -                      | -                | -                | -                      | -                     | -                  | -                  | -                  | -                 | -                  |
| 5        | Capital Facilities & Tech Needs             | -                      | -                      | -                | -                | -                      | -                     | -                  | -                  | -                  | -                 | -                  |
| <b>a</b> | <b>Total YTD Expenditures &amp; Revenue</b> | <b>796,104</b>         | <b>490,654</b>         | <b>349,009</b>   | <b>1,609,262</b> | <b>-</b>               | <b>(33,573)</b>       | <b>2,415,352</b>   | <b>-</b>           | <b>(105,565)</b>   | <b>(105,565)</b>  | <b>2,309,787</b>   |
| <b>b</b> | <b>FY 2023-2024 Adjusted Budget</b>         | <b>-</b>               | <b>1,527,151</b>       | <b>4,204,293</b> | <b>8,648,155</b> | <b>54,700</b>          | <b>(200,677)</b>      | <b>14,233,622</b>  | <b>(8,900,907)</b> | <b>(4,536,611)</b> | <b>-</b>          | <b>796,104</b>     |
| <b>c</b> | <b>Variance</b>                             | <b>796,104</b>         | <b>1,036,497</b>       | <b>3,855,284</b> | <b>7,038,893</b> | <b>54,700</b>          | <b>(167,104)</b>      | <b>11,818,270</b>  | <b>(8,900,907)</b> | <b>(4,431,046)</b> | <b>105,565</b>    | <b>(1,513,683)</b> |

\* Prudent Reserve Balance                      **1,018,338**

\* WIC Section 5847 (a)(7) - Establishment & maintenance of a prudent reserve to ensure the county continues to be able to serve during years in which revenues for the Mental Health Services Fund are below recent averages adjusted by changes in the state population and the California Consumer Price Index.

**Behavioral Health and Recovery Services  
Substance Use Disorder Treatment (SUDT) FY 2023-2024  
Budget Summary  
Year-to-Date as of January 12, 2024**

| Program | FY 23-24<br>Approved Budget                       | Expenditures           |                          |                  |                 |                        |                       | Revenue          |                     |                 |           | Total Net Cost |               |              |
|---------|---|------------------------|--------------------------|------------------|-----------------|------------------------|-----------------------|------------------|---------------------|-----------------|-----------|----------------|---------------|--------------|
|         |   | Salaries &<br>Benefits | Services and<br>Supplies | Other<br>Charges | Fixed<br>Assets | Operating<br>Transfers | Total<br>Expenditures | SABG and<br>FDMC | 2011<br>Realignment | Medi-Cal<br>FFP | Other     |                | Total Revenue |              |
| 1       | SUDT Overhead                                     | (2,638,948)            | -                        | 2,854            | -               | -                      | -                     | 2,854            | (352,672)           | -               | (51,837)  | (10,754,999)   | (11,159,509)  | (11,156,654) |
| 2       | County Wide Services - SU0035                     | 1,391,810              | -                        | 362,062          | -               | -                      | -                     | 362,062          | -                   | -               | -         | -              | -             | 362,062      |
| 3       | Elevate Youth - SU00EY                            | -                      | -                        | 17,080           | -               | -                      | -                     | 17,080           | -                   | -               | -         | -              | -             | 17,080       |
| 4       | Ukiah Adult Treatment Services - SU0100           | 15,839                 | 193,110                  | 52,123           | -               | -                      | (77,324)              | 167,909          | -                   | -               | -         | (5,249)        | (5,249)       | 162,660      |
| 5       | Drug Court Services - SU0105                      | -                      | 64,106                   | 13,018           | -               | -                      | (17,049)              | 60,075           | -                   | -               | -         | (14,967)       | (14,967)      | 45,108       |
| 6       | Women in Need of Drug Free Opportunities - SU0125 | -                      | 38,785                   | 8,191            | -               | -                      | (22,291)              | 24,685           | -                   | -               | -         | -              | -             | 24,685       |
| 7       | Family Drug Court - SU0127                        | 8,467                  | 98,858                   | 19,349           | -               | -                      | (5,826)               | 112,380          | -                   | -               | -         | -              | -             | 112,380      |
| 8       | Friday Night Live - SU0158                        | -                      | -                        | 4,810            | -               | -                      | -                     | 4,810            | -                   | -               | -         | -              | -             | 4,810        |
| 9       | Willits Adult Services - SU0200                   | 93,373                 | 51,890                   | 10,738           | -               | -                      | -                     | 62,629           | -                   | -               | -         | -              | -             | 62,629       |
| 10      | Fort Bragg Adult Services - SU0300                | 50,050                 | 78,938                   | 13,949           | -               | -                      | (9,864)               | 83,023           | -                   | -               | -         | (1,557)        | (1,557)       | 81,466       |
| 11      | SU0MIP  | -                      | -                        | 16,596           | -               | -                      | -                     | 16,596           | -                   | -               | -         | (58,380)       | (58,380)      | (41,784)     |
| 11      | Administration - SUADMN                           | 1,090,300              | 269,256                  | 209,834          | -               | -                      | (66,517)              | 412,573          | -                   | -               | -         | (34,881)       | (34,881)      | 377,692      |
| 12      | Adolescent Services - SUADOL                      | 61,683                 | 73,386                   | 5,587            | -               | -                      | -                     | 78,973           | -                   | -               | -         | (15,314)       | (15,314)      | 63,659       |
| 13      | SABG ARPA - SUARPA                                | -                      | -                        | 31,045           | -               | -                      | -                     | 31,045           | -                   | -               | -         | 71,452         | 71,452        | 102,496      |
| 14      | COSSAAP - SUCOSP                                  | -                      | -                        | 72,088           | -               | -                      | -                     | 72,088           | -                   | -               | -         | -              | -             | 72,088       |
| 15      | SUGRNT  | -                      | -                        | 22,427           | -               | -                      | -                     | 22,427           | -                   | -               | -         | (159,986)      | (159,986)     | (137,560)    |
| 16      | Prevention Services - SUPREV                      | (72,574)               | 89,113                   | 34,266           | -               | -                      | (28,808)              | 94,571           | -                   | -               | -         | (243)          | (243)         | 94,328       |
| a       | Total YTD Expenditures & Revenue                  | -                      | 957,442                  | 896,016          | -               | -                      | (227,680)             | 1,625,778        | (352,672)           | -               | (51,837)  | (10,974,125)   | (11,378,634)  | (9,752,856)  |
| b       | FY 2023-2024 Adjusted Budget                      | -                      | 2,450,509                | 4,598,068        | -               | -                      | (1,569,434)           | 5,479,143        | (1,765,156)         | (1,060,826)     | (478,768) | (2,174,393)    | (5,479,143)   | -            |
| c       | Variance  | -                      | 1,493,067                | 3,702,052        | -               | -                      | (1,341,754)           | 3,853,365        | (1,412,484)         | (1,060,826)     | (426,931) | 8,799,732      | 5,899,491     | 9,752,856    |



## Timeliness Charts and Graphs

1.

Q1 Work Plan 2.1

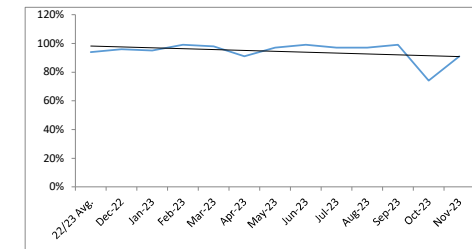
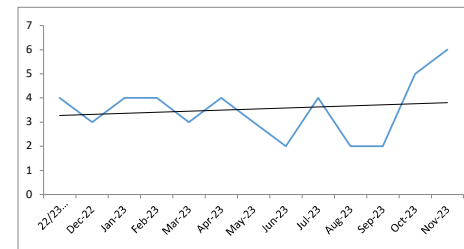
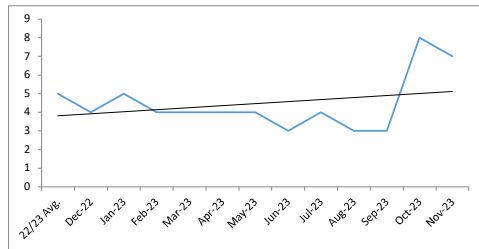
| Length of Time from Initial Request to first offered Appt. - Mean<br>BPSA - MHP Standard or Goal - 10 Business Days - 90% |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>   | <b>5</b>     | <b>5</b>       | <b>4</b>            | <b>5</b>    |
| Dec-22  | 4            | 4              | 3                   | 4           |
| Jan-23  | 5            | 6              | 3                   | 2           |
| Feb-23  | 4            | 6              | 3                   | 3           |
| Mar-23  | 4            | 4              | 4                   | 6           |
| Apr-23  | 4            | 5              | 3                   | 3           |
| May-23  | 4            | 4              | 3                   | 4           |
| Jun-23  | 3            | 2              | 4                   | 5           |
| Jul-23  | 4            | 3              | 5                   | 9           |
| Aug-23  | 3            | 3              | 3                   | 5           |
| Sep-23  | 3            | 2              | 4                   | 0           |
| Oct-23  | 8            | 6              | 10                  | 11          |
| Nov-23  | 7            | 5              | 10                  | 14          |
| <b>12 Mo. Avg.</b>  | <b>4</b>     | <b>4</b>       | <b>5</b>            | <b>6</b>    |

| Length of Time from Initial Request to first offered Appt. - Median<br>BPSA - MHP Standard or Goal - 10 Business Days - 90% |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>   | <b>4</b>     | <b>4</b>       | <b>4</b>            | <b>4</b>    |
| Dec-22  | 3            | 3              | 2                   | 3           |
| Jan-23  | 4            | 7              | 3                   | 2           |
| Feb-23  | 4            | 6              | 0                   | 0           |
| Mar-23  | 3            | 4              | 3                   | 8           |
| Apr-23  | 4            | 4              | 3                   | 3           |
| May-23  | 3            | 3              | 2                   | 2           |
| Jun-23  | 2            | 1              | 4                   | 4           |
| Jul-23  | 4            | 3              | 5                   | 9           |
| Aug-23  | 2            | 0              | 2                   | 7           |
| Sep-23  | 2            | 1              | 2                   | 0           |
| Oct-23  | 5            | 5              | 7                   | 11          |
| Nov-23  | 6            | 3              | 7                   | 13          |
| <b>12 Mo. Avg.</b>  | <b>4</b>     | <b>3</b>       | <b>3</b>            | <b>5</b>    |

| Length of Time from Initial Request to first offered Appt.<br>BPSA - MHP Standard or Goal - 10 Business Days - 90% |              |                |                     |             |
|--|--------------|----------------|---------------------|-------------|
|  | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>  | <b>94%</b>   | <b>93%</b>     | <b>96%</b>          | <b>100%</b> |
| Dec-22   | 96%          | 95%            | 98%                 | 100%        |
| Jan-23   | 95%          | 91%            | 100%                | 100%        |
| Feb-23   | 99%          | 97%            | 100%                | 100%        |
| Mar-23   | 98%          | 98%            | 97%                 | 100%        |
| Apr-23   | 91%          | 88%            | 97%                 | 100%        |
| May-23   | 97%          | 95%            | 100%                | 100%        |
| Jun-23   | 99%          | 100%           | 97%                 | 100%        |
| Jul-23   | 97%          | 100%           | 95%                 | 100%        |
| Aug-23   | 97%          | 95%            | 100%                | 100%        |
| Sep-23   | 99%          | 100%           | 97%                 | 100%        |
| Oct-23   | 74%          | 79%            | 69%                 | 50%         |
| Nov-23   | 91%          | 96%            | 82%                 | N/A         |
| <b>12 Mo. Avg.</b>   | <b>94%</b>   | <b>95%</b>     | <b>94%</b>          | <b>95%</b>  |

Graphs of "All Services"

Cal-Aim change of rules in Oct



2.

Q1 Work Plan 2.2

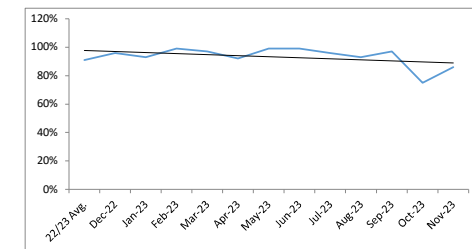
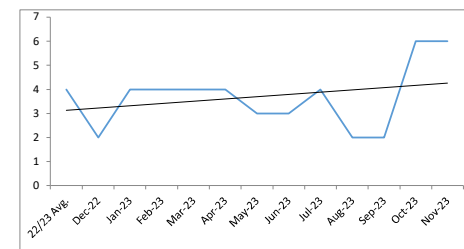
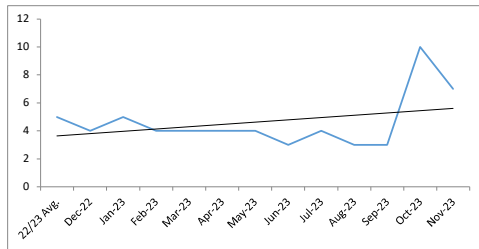
| Length of Time from Initial Request to first kept Appt. - Mean<br>MHP Standard or Goal - 10 Business Days - 90% |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>   | <b>5</b>     | <b>5</b>       | <b>5</b>            | <b>5</b>    |
| Dec-22  | 4            | 5              | 3                   | 2           |
| Jan-23  | 5            | 6              | 3                   | 2           |
| Feb-23  | 4            | 6              | 2                   | n/a         |
| Mar-23  | 4            | 4              | 4                   | 6           |
| Apr-23  | 4            | 4              | 4                   | 3           |
| May-23  | 4            | 3              | 4                   | 6           |
| Jun-23  | 3            | 3              | 4                   | 5           |
| Jul-23  | 4            | 3              | 5                   | 10          |
| Aug-23  | 3            | 3              | 4                   | 5           |
| Sep-23  | 3            | 2              | 4                   | 0           |
| Oct-23  | 10           | 6              | 12                  | 16          |
| Nov-23  | 7            | 6              | 8                   | 17          |
| <b>12 Mo. Avg.</b>  | <b>5</b>     | <b>4</b>       | <b>5</b>            | <b>7</b>    |

| Length of Time from Initial Request to first kept Appt. - Median<br>MHP Standard or Goal - 10 Business Days - 90% |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>   | <b>4</b>     | <b>4</b>       | <b>4</b>            | <b>5</b>    |
| Dec-22  | 2            | 4              | 2                   | 1           |
| Jan-23  | 4            | 6              | 3                   | 2           |
| Feb-23  | 4            | 6              | 0                   | n/a         |
| Mar-23  | 4            | 4              | 3                   | 8           |
| Apr-23  | 4            | 4              | 4                   | 3           |
| May-23  | 3            | 3              | 2                   | 5           |
| Jun-23  | 3            | 2              | 4                   | 3           |
| Jul-23  | 4            | 3              | 5                   | 10          |
| Aug-23  | 2            | 0              | 2                   | 7           |
| Sep-23  | 2            | 2              | 2                   | 0           |
| Oct-23  | 6            | 5              | 8                   | 16          |
| Nov-23  | 6            | 4              | 7                   | 17          |
| <b>12 Mo. Avg.</b>  | <b>4</b>     | <b>4</b>       | <b>4</b>            | <b>7</b>    |

| Length of Time from Initial Request to first kept Appt. -<br>MHP Standard or Goal - 10 Business Days - 90% |              |                |                     |             |
|--|--------------|----------------|---------------------|-------------|
|  | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>  | <b>91%</b>   | <b>91%</b>     | <b>90%</b>          | <b>98%</b>  |
| Dec-22   | 96%          | 95%            | 97%                 | 100%        |
| Jan-23   | 93%          | 91%            | 97%                 | 100%        |
| Feb-23   | 99%          | 97%            | 100%                | n/a         |
| Mar-23   | 97%          | 98%            | 95%                 | 100%        |
| Apr-23   | 92%          | 91%            | 94%                 | 100%        |
| May-23   | 99%          | 98%            | 100%                | 100%        |
| Jun-23   | 99%          | 100%           | 97%                 | 100%        |
| Jul-23   | 96%          | 100%           | 93%                 | 75%         |
| Aug-23   | 93%          | 94%            | 89%                 | 100%        |
| Sep-23   | 97%          | 100%           | 94%                 | 100%        |
| Oct-23   | 75%          | 81%            | 70%                 | 50%         |
| Nov-23   | 86%          | 88%            | 81%                 | 50%         |
| <b>12 Mo. Avg.</b>   | <b>94%</b>   | <b>94%</b>     | <b>92%</b>          | <b>89%</b>  |

Graphs of "All Services"

Cal-Aim change of rules in Oct



3.

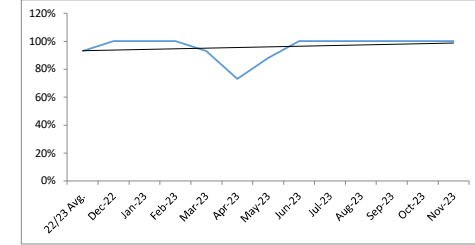
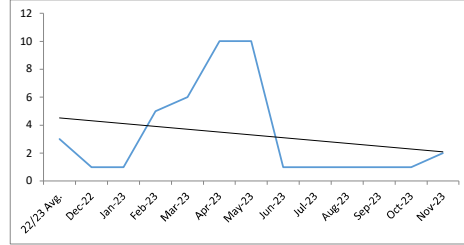
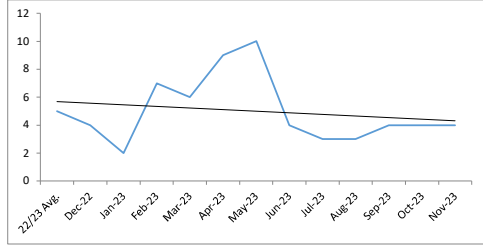
QI Work Plan 2.3

| Length of Time from Initial Request to first offered Psychiatry appt. - Mean<br>MHP Standard or Goal - 15 Business Days - 90% |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>   | <b>5</b>     | <b>4</b>       | <b>8</b>            | <b>5</b>    |
| Dec-22  | 4            | 3              | 6                   | n/a         |
| Jan-23  | 2            | 2              | 2                   | 2           |
| Feb-23  | 7            | 5              | 11                  | 14          |
| Mar-23  | 6            | 6              | 9                   | 6           |
| Apr-23  | 9            | 8              | 12                  | 13          |
| May-23  | 10           | 8              | 12                  | 10          |
| Jun-23  | 4            | 4              | 1                   | n/a         |
| Jul-23  | 3            | 3              | 4                   | n/a         |
| Aug-23  | 3            | 2              | 4                   | 1           |
| Sep-23  | 4            | 4              | 1                   | n/a         |
| Oct-23  | 4            | 4              | 4                   | n/a         |
| Nov-23  | 4            | 3              | 6                   | n/a         |
| <b>12 Mo. Avg.</b>  | <b>5</b>     | <b>4</b>       | <b>6</b>            | <b>8</b>    |

| Length of Time from Initial Request to first offered Psychiatry Appt. - Median<br>MHP Standard or Goal - 15 Business Days - 90% |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>   | <b>3</b>     | <b>2</b>       | <b>8</b>            | <b>5</b>    |
| Dec-22  | 1            | 1              | 5                   | n/a         |
| Jan-23  | 1            | 1              | 1                   | 2           |
| Feb-23  | 5            | 2              | 12                  | 14          |
| Mar-23  | 6            | 1              | 10                  | 6           |
| Apr-23  | 10           | 4              | 13                  | 13          |
| May-23  | 10           | 10             | 12                  | 10          |
| Jun-23  | 1            | 1              | 1                   | n/a         |
| Jul-23  | 1            | 1              | 4                   | n/a         |
| Aug-23  | 1            | 1              | 3                   | 1           |
| Sep-23  | 1            | 1              | 1                   | n/a         |
| Oct-23  | 1            | 1              | 1                   | n/a         |
| Nov-23  | 2            | 1              | 3                   | n/a         |
| <b>12 Mo. Avg.</b>  | <b>3</b>     | <b>2</b>       | <b>6</b>            | <b>8</b>    |

| Length of Time from Initial Request to first offered Psychiatry Appt. -<br>MHP Standard or Goal - 15 Business Days - 90% |              |                |                     |             |
|--|--------------|----------------|---------------------|-------------|
|  | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>  | <b>93%</b>   | <b>95%</b>     | <b>87%</b>          | <b>100%</b> |
| Dec-22   | 100%         | 100%           | 100%                | 100%        |
| Jan-23   | 100%         | 100%           | 100%                | 100%        |
| Feb-23   | 100%         | 100%           | 100%                | 100%        |
| Mar-23   | 93%          | 91%            | 100%                | 100%        |
| Apr-23   | 73%          | 71%            | 80%                 | 100%        |
| May-23   | 88%          | 94%            | 75%                 | 100%        |
| Jun-23   | 100%         | 100%           | 100%                | n/a         |
| Jul-23   | 100%         | 100%           | 100%                | n/a         |
| Aug-23   | 100%         | 100%           | 100%                | 100%        |
| Sep-23   | 100%         | 100%           | 100%                | n/a         |
| Oct-23   | 100%         | 100%           | 100%                | n/a         |
| Nov-23   | 100%         | 100%           | 100%                | n/a         |
| <b>12 Mo. Avg.</b>   | <b>96%</b>   | <b>96%</b>     | <b>96%</b>          | <b>100%</b> |

Graphs of "All Services"



4.

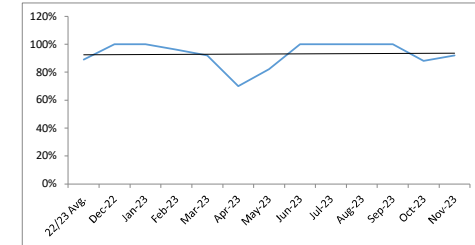
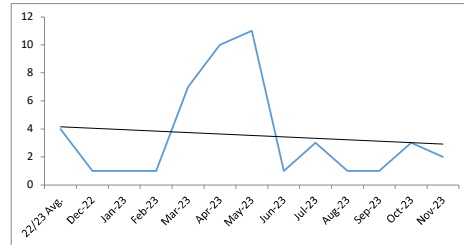
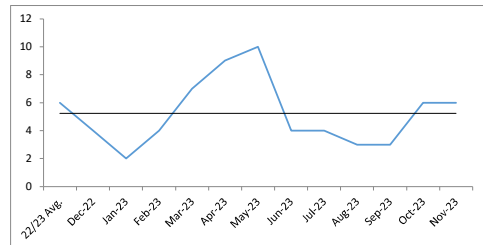
QI Work Plan 2.4

| Length of Time from Initial Request to first kept Psychiatry appt. - Mean<br>MHP Standard or Goal - 15 Business Days - 90% |              |                |                     |             |
|--|--------------|----------------|---------------------|-------------|
|  | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>  | <b>6</b>     | <b>5</b>       | <b>8</b>            | <b>6</b>    |
| Dec-22   | 4            | 3              | 6                   | N/A         |
| Jan-23   | 2            | 2              | 1                   | 2           |
| Feb-23   | 4            | 5              | 4                   | N/A         |
| Mar-23   | 7            | 6              | 10                  | 6           |
| Apr-23   | 9            | 9              | 12                  | N/A         |
| May-23   | 10           | 9              | 12                  | 10          |
| Jun-23   | 4            | 5              | 1                   | N/A         |
| Jul-23   | 4            | 4              | 4                   | N/A         |
| Aug-23   | 3            | 2              | 4                   | 1           |
| Sep-23   | 3            | 3              | 1                   | N/A         |
| Oct-23   | 6            | 4              | 8                   | N/A         |
| Nov-23   | 6            | 4              | 10                  | N/A         |
| <b>12 Mo. Avg.</b>   | <b>5</b>     | <b>5</b>       | <b>6</b>            | <b>5</b>    |

| Length of Time from Initial Request to first kept Psychiatry Appt. - Median<br>MHP Standard or Goal - 15 Business Days - 90% |              |                |                     |             |
|--|--------------|----------------|---------------------|-------------|
|  | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>  | <b>4</b>     | <b>3</b>       | <b>7</b>            | <b>6</b>    |
| Dec-22   | 1            | 1              | 5                   | N/A         |
| Jan-23   | 1            | 1              | 1                   | 2           |
| Feb-23   | 1            | 1              | 1                   | N/A         |
| Mar-23   | 7            | 1              | 10                  | 6           |
| Apr-23   | 10           | 5              | 11                  | N/A         |
| May-23   | 11           | 10             | 12                  | 10          |
| Jun-23   | 1            | 4              | 1                   | N/A         |
| Jul-23   | 3            | 6              | 4                   | N/A         |
| Aug-23   | 1            | 1              | 2                   | 1           |
| Sep-23   | 1            | 1              | 1                   | N/A         |
| Oct-23   | 3            | 3              | 4                   | N/A         |
| Nov-23   | 2            | 1              | 9                   | N/A         |
| <b>12 Mo. Avg.</b>   | <b>4</b>     | <b>3</b>       | <b>5</b>            | <b>5</b>    |

| Length of Time from Initial Request to first kept Psychiatry Appt. -<br>MHP Standard or Goal - 15 Business Days - 90% |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>   | <b>89%</b>   | <b>93%</b>     | <b>82%</b>          | <b>100%</b> |
| Dec-22  | 100%         | 100%           | 100%                | N/A         |
| Jan-23  | 100%         | 100%           | 100%                | 100%        |
| Feb-23  | 96%          | 93%            | 100%                | N/A         |
| Mar-23  | 92%          | 89%            | 100%                | 100%        |
| Apr-23  | 70%          | 69%            | 75%                 | N/A         |
| May-23  | 82%          | 91%            | 67%                 | 100%        |
| Jun-23  | 100%         | 100%           | 100%                | N/A         |
| Jul-23  | 100%         | 100%           | 100%                | N/A         |
| Aug-23  | 100%         | 100%           | 100%                | 100%        |
| Sep-23  | 100%         | 100%           | 100%                | N/A         |
| Oct-23  | 88%          | 100%           | 75%                 | N/A         |
| Nov-23  | 92%          | 100%           | 75%                 | N/A         |
| <b>12 Mo. Avg.</b>  | <b>93%</b>   | <b>95%</b>     | <b>91%</b>          | <b>100%</b> |

Graphs of "All Services"



5.

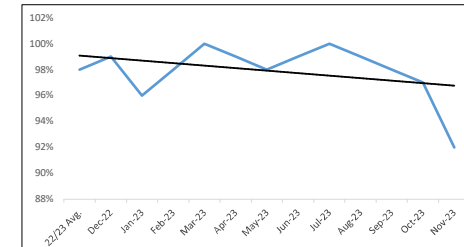
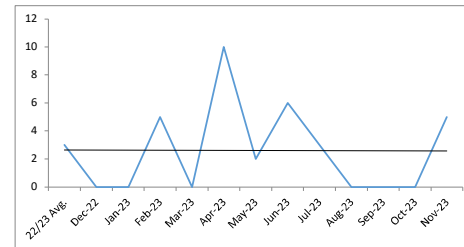
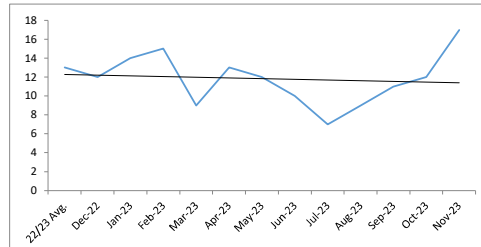
Q1 Work Plan 2.5  
Combined Bus & After Hrs

| Length of Time from Service Request for urgent Appt. to Actual Encounter<br>Mean - MHP Standard or Goal - 95% (Minutes) |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>   | <b>13</b>    | <b>13</b>      | <b>11</b>           | <b>12</b>   |
| Dec-22  | 12           | 12             | 9                   | n/a         |
| Jan-23  | 14           | 14             | 15                  | 24          |
| Feb-23  | 15           | 15             | 12                  | 14          |
| Mar-23  | 9            | 9              | 9                   | 15          |
| Apr-23  | 13           | 14             | 11                  | 0           |
| May-23  | 12           | 12             | 10                  | n/a         |
| Jun-23  | 10           | 11             | 4                   | 0           |
| Jul-23  | 7            | 8              | 6                   | n/a         |
| Aug-23  | 9            | 9              | 6                   | n/a         |
| Sep-23  | 11           | 12             | 8                   | n/a         |
| Oct-23  | 12           | 14             | 7                   | n/a         |
| Nov-23  | 17           | 17             | 20                  | n/a         |
| <b>12 Mo. Avg.</b>  | <b>12</b>    | <b>12</b>      | <b>10</b>           | <b>11</b>   |

| Length of Time from Service Request for urgent Appt. to Actual Encounter<br>Median - MHP Standard or Goal - 95% (Minutes) |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>   | <b>3</b>     | <b>4</b>       | <b>4</b>            | <b>13</b>   |
| Dec-22  | 0            | 0              | 0                   | n/a         |
| Jan-23  | 0            | 0              | 12                  | 24          |
| Feb-23  | 5            | 8              | 0                   | 11          |
| Mar-23  | 0            | 0              | 0                   | 15          |
| Apr-23  | 10           | 10             | 5                   | 0           |
| May-23  | 2            | 2              | 1                   | n/a         |
| Jun-23  | 6            | 6              | 0                   | 0           |
| Jul-23  | 3            | 4              | 0                   | n/a         |
| Aug-23  | 0            | 0              | 0                   | n/a         |
| Sep-23  | 0            | 0              | 0                   | n/a         |
| Oct-23  | 0            | 3              | 0                   | n/a         |
| Nov-23  | 5            | 5              | 0                   | n/a         |
| <b>12 Mo. Avg.</b>  | <b>3</b>     | <b>3</b>       | <b>2</b>            | <b>10</b>   |

| Length of Time from Service Request for urgent Appt. to Actual Encounter<br>Percent of CIC that meet MHP Goal: 95% w/in 1 Hr; 2 Hr (for After-Hrs) |              |                |                     |             |
|--|--------------|----------------|---------------------|-------------|
|  | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>  | <b>98%</b>   | <b>98%</b>     | <b>100%</b>         | <b>95%</b>  |
| Dec-22   | 99%          | 99%            | 100%                | n/a         |
| Jan-23   | 96%          | 95%            | 98%                 | 100%        |
| Feb-23   | 98%          | 99%            | 97%                 | 100%        |
| Mar-23   | 100%         | 100%           | 100%                | 50%         |
| Apr-23   | 99%          | 98%            | 100%                | 100%        |
| May-23   | 98%          | 98%            | 100%                | n/a         |
| Jun-23   | 99%          | 99%            | 100%                | 100%        |
| Jul-23   | 100%         | 100%           | 100%                | n/a         |
| Aug-23   | 99%          | 99%            | 100%                | n/a         |
| Sep-23   | 98%          | 98%            | 100%                | n/a         |
| Oct-23   | 97%          | 97%            | 96%                 | n/a         |
| Nov-23   | 92%          | 92%            | 92%                 | n/a         |
| <b>12 Mo. Avg.</b>   | <b>98%</b>   | <b>98%</b>     | <b>99%</b>          | <b>90%</b>  |

Graphs of "All Services"



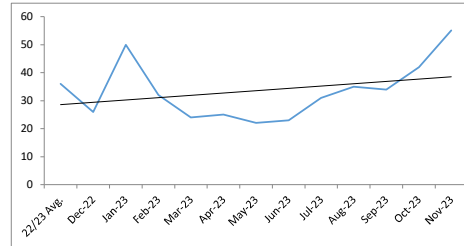
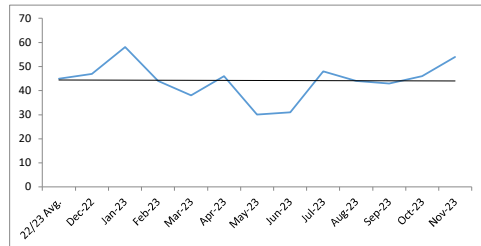
6.

Q1 Work Plan 2.F  
Q1 Work Plan 2.6

| Total Number of Hospital Admissions |              |                |                     |             |
|-------------------------------------|--------------|----------------|---------------------|-------------|
|                                     | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>                   | <b>45</b>    | <b>38</b>      | <b>8</b>            | <b>0</b>    |
| Dec-22                              | 47           | 45             | 2                   | 0           |
| Jan-23                              | 58           | 49             | 9                   | 0           |
| Feb-23                              | 44           | 35             | 9                   | 0           |
| Mar-23                              | 38           | 26             | 12                  | 0           |
| Apr-23                              | 46           | 39             | 7                   | 0           |
| May-23                              | 30           | 25             | 5                   | 0           |
| Jun-23                              | 31           | 24             | 7                   | 1           |
| Jul-23                              | 48           | 40             | 8                   | 0           |
| Aug-23                              | 44           | 33             | 11                  | 0           |
| Sep-23                              | 43           | 32             | 11                  | 1           |
| Oct-23                              | 46           | 43             | 3                   | 0           |
| Nov-23                              | 54           | 47             | 7                   | 0           |
| <b>12 Mo. Avg.</b>                  | <b>44</b>    | <b>37</b>      | <b>8</b>            | <b>0</b>    |
| <b>12 Mo. Total</b>                 | <b>529</b>   | <b>438</b>     | <b>91</b>           | <b>2</b>    |

| Total Number of Hospital Discharges |              |                |                     |             |
|-------------------------------------|--------------|----------------|---------------------|-------------|
|                                     | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>                   | <b>36</b>    | <b>30</b>      | <b>6</b>            | <b>0</b>    |
| Dec-22                              | 26           | 24             | 2                   | 0           |
| Jan-23                              | 50           | 44             | 6                   | 0           |
| Feb-23                              | 32           | 24             | 8                   | 0           |
| Mar-23                              | 24           | 16             | 8                   | 0           |
| Apr-23                              | 25           | 21             | 4                   | 0           |
| May-23                              | 22           | 18             | 4                   | 0           |
| Jun-23                              | 23           | 20             | 3                   | 1           |
| Jul-23                              | 31           | 26             | 5                   | 0           |
| Aug-23                              | 35           | 29             | 6                   | 0           |
| Sep-23                              | 34           | 27             | 7                   | 1           |
| Oct-23                              | 42           | 39             | 3                   | 0           |
| Nov-23                              | 55           | 46             | 9                   | 0           |
| <b>12 Mo. Avg.</b>                  | <b>33</b>    | <b>28</b>      | <b>5</b>            | <b>0</b>    |
| <b>12 Mo. Total</b>                 | <b>399</b>   | <b>334</b>     | <b>65</b>           | <b>2</b>    |

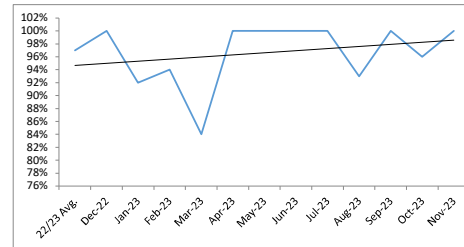
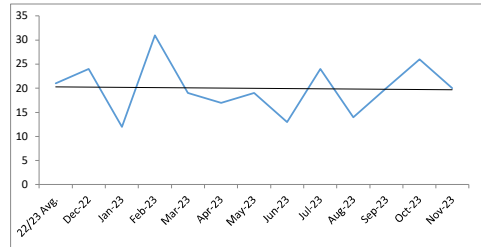
Graphs of "All Services"



| Timeliness of follow-up encounters post psychiatric inpatient discharge<br>Total number of Medi-Cal payor follow-up appointments |              |                |                     |             |
|--|--------------|----------------|---------------------|-------------|
|  | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>  | <b>21</b>    | <b>18</b>      | <b>3</b>            | <b>0</b>    |
| Dec-22   | 24           | 22             | 2                   | 0           |
| Jan-23   | 12           | 11             | 1                   | 0           |
| Feb-23   | 31           | 27             | 4                   | 0           |
| Mar-23   | 19           | 16             | 3                   | 0           |
| Apr-23   | 17           | 9              | 8                   | 0           |
| May-23   | 19           | 16             | 3                   | 0           |
| Jun-23   | 13           | 10             | 3                   | 0           |
| Jul-23   | 24           | 22             | 2                   | 0           |
| Aug-23   | 14           | 10             | 4                   | 0           |
| Sep-23   | 20           | 14             | 6                   | 1           |
| Oct-23   | 26           | 24             | 2                   | 0           |
| Nov-23   | 20           | 16             | 4                   | 0           |
| <b>12 Mo. Avg.</b>   | <b>20</b>    | <b>16</b>      | <b>4</b>            | <b>0</b>    |
| <b>12 Mo. Total</b>  | <b>239</b>   | <b>197</b>     | <b>42</b>           | <b>1</b>    |

| Timeliness of follow-up encounters post psychiatric inpatient discharge<br>Percent of appointments meeting the within 7 day standard - Goal is 95% |              |                |                     |             |
|--|--------------|----------------|---------------------|-------------|
|  | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>  | <b>97%</b>   | <b>99%</b>     | <b>85%</b>          | <b>100%</b> |
| Dec-22   | 100%         | 100%           | 100%                | N/A         |
| Jan-23   | 92%          | 91%            | 100%                | N/A         |
| Feb-23   | 94%          | 100%           | 50%                 | N/A         |
| Mar-23   | 84%          | 100%           | 0%                  | N/A         |
| Apr-23   | 100%         | 100%           | 100%                | N/A         |
| May-23   | 100%         | 100%           | 100%                | N/A         |
| Jun-23   | 100%         | 100%           | 100%                | 100%        |
| Jul-23   | 100%         | 100%           | 100%                | N/A         |
| Aug-23   | 93%          | 100%           | 75%                 | N/A         |
| Sep-23   | 100%         | 100%           | 100%                | 100%        |
| Oct-23   | 96%          | 96%            | 100%                | N/A         |
| Nov-23   | 100%         | 100%           | 100%                | N/A         |
| <b>12 Mo. Avg.</b>   | <b>97%</b>   | <b>99%</b>     | <b>85%</b>          | <b>100%</b> |

Graphs of "All Services"



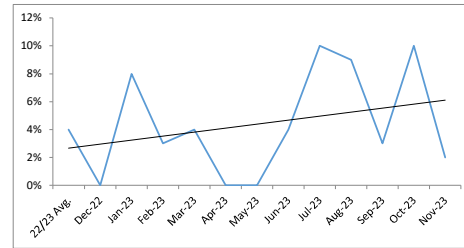
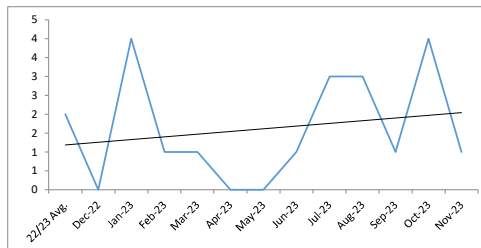
7.0

QI Work Plan 2.7

| Psychiatric Inpatient Readmission rates within 7 days<br>Total number of readmissions within 7 days of discharge |              |                |                     |             |
|--|--------------|----------------|---------------------|-------------|
|  | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>  | <b>2</b>     | <b>1</b>       | <b>0</b>            | <b>0</b>    |
| Dec-22   | 0            | 0              | 0                   | n/a         |
| Jan-23   | 4            | 4              | 0                   | 0           |
| Feb-23   | 1            | 1              | 0                   | 0           |
| Mar-23   | 1            | 0              | 1                   | 0           |
| Apr-23   | 0            | 0              | 0                   | 0           |
| May-23   | 0            | 0              | 0                   | 0           |
| Jun-23   | 1            | 1              | 0                   | 0           |
| Jul-23   | 3            | 3              | 0                   | 0           |
| Aug-23   | 3            | 3              | 0                   | 0           |
| Sep-23   | 1            | 1              | 0                   | 0           |
| Oct-23   | 4            | 0              | 0                   | 0           |
| Nov-23   | 1            | 1              | 0                   | 0           |
| <b>12 Mo. Avg.</b>   | <b>2</b>     | <b>1</b>       | <b>0</b>            | <b>0</b>    |
| <b>Total</b>   | <b>19</b>    | <b>14</b>      | <b>1</b>            | <b>0</b>    |

| Psychiatric Inpatient Readmission rates within 7 days<br>Readmission Rate - Goal is 10% or less within 7 days |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>   | <b>4%</b>    | <b>4%</b>      | <b>2%</b>           | <b>0%</b>   |
| Dec-22  | 0%           | 0%             | 0%                  | n/a         |
| Jan-23  | 8%           | 9%             | 0%                  | n/a         |
| Feb-23  | 3%           | 4%             | 0%                  | n/a         |
| Mar-23  | 4%           | 0%             | 13%                 | n/a         |
| Apr-23  | 0%           | 0%             | 0%                  | n/a         |
| May-23  | 0%           | 0%             | 0%                  | 0%          |
| Jun-23  | 4%           | 5%             | 0%                  | 0%          |
| Jul-23  | 10%          | 12%            | 0%                  | n/a         |
| Aug-23  | 9%           | 10%            | 0%                  | n/a         |
| Sep-23  | 3%           | 4%             | 0%                  | 0%          |
| Oct-23  | 10%          | 10%            | 0%                  | n/a         |
| Nov-23  | 2%           | 2%             | 0%                  | n/a         |
| <b>12 Mo. Avg.</b>  | <b>4%</b>    | <b>5%</b>      | <b>1%</b>           | <b>0%</b>   |

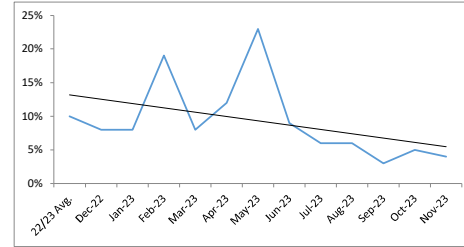
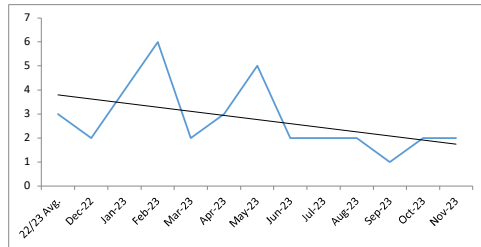
Graphs of "All Services"



| Psychiatric Inpatient Readmission rates within 8-30 days |              |                |                     |             |
|--|--------------|----------------|---------------------|-------------|
| Total number of readmissions within 8-30 days            |              |                |                     |             |
|  | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>  | <b>3</b>     | <b>3</b>       | <b>1</b>            | <b>0</b>    |
| Dec-22   | 2            | 2              | 0                   | 0           |
| Jan-23   | 4            | 4              | 0                   | 0           |
| Feb-23   | 6            | 5              | 1                   | 0           |
| Mar-23   | 2            | 1              | 1                   | 0           |
| Apr-23   | 3            | 2              | 1                   | 0           |
| May-23   | 5            | 4              | 1                   | 0           |
| Jun-23   | 2            | 2              | 0                   | 0           |
| Jul-23   | 2            | 2              | 0                   | 0           |
| Aug-23   | 2            | 2              | 0                   | 0           |
| Sep-23   | 1            | 1              | 0                   | 0           |
| Oct-23   | 2            | 2              | 0                   | 0           |
| Nov-23   | 2            | 2              | 0                   | 0           |
| <b>12 Mo. Avg.</b>                                       | <b>3</b>     | <b>2</b>       | <b>0</b>            | <b>0</b>    |
| <b>Total</b>   | <b>33</b>    | <b>29</b>      | <b>4</b>            | <b>0</b>    |

| Psychiatric Inpatient Readmission rates within 8-30 days |              |                |                     |             |
|--|--------------|----------------|---------------------|-------------|
| Readmission Rate - Goal is 10% or less within 8-30 days  |              |                |                     |             |
|  | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>  | <b>10%</b>   | <b>9%</b>      | <b>11%</b>          | <b>0%</b>   |
| Dec-22   | 8%           | 8%             | 0%                  | N/A         |
| Jan-23   | 8%           | 9%             | 0%                  | N/A         |
| Feb-23   | 19%          | 21%            | 13%                 | N/A         |
| Mar-23   | 8%           | 6%             | 13%                 | N/A         |
| Apr-23   | 12%          | 10%            | 25%                 | N/A         |
| May-23   | 23%          | 22%            | 25%                 | N/A         |
| Jun-23   | 9%           | 10%            | 0%                  | 0%          |
| Jul-23   | 6%           | 8%             | 0%                  | N/A         |
| Aug-23   | 6%           | 7%             | 0%                  | N/A         |
| Sep-23   | 3%           | 4%             | 0%                  | 0           |
| Oct-23   | 5%           | 5%             | 0%                  | N/A         |
| Nov-23   | 4%           | 4%             | 0%                  | N/A         |
| <b>12 Mo. Avg.</b>                                       | <b>9%</b>    | <b>10%</b>     | <b>6%</b>           | <b>0%</b>   |

Graphs of "All Services"



8.0

QI Work Plan 3.1

| Average Psychiatric Patient No-Show Rates           |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
| MHP Standard for Psychiatrists - No Higher than 10% |              |                |                     |             |
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>                                   | <b>6%</b>    | <b>6%</b>      | <b>5%</b>           | <b>6%</b>   |
| Dec-22  | 4%           | 3%             | 5%                  | 13%         |
| Jan-23  | 5%           | 5%             | 3%                  | 0%          |
| Feb-23  | 4%           | 3%             | 9%                  | 0%          |
| Mar-23  | 5%           | 6%             | 4%                  | 7%          |
| Apr-23  | 4%           | 4%             | 4%                  | 8%          |
| May-23  | 4%           | 5%             | 2%                  | 6%          |
| Jun-23  | 5%           | 5%             | 5%                  | 0%          |
| Jul-23  | 7%           | 6%             | 10%                 | 10%         |
| Aug-23  | 6%           | 6%             | 4%                  | 0%          |
| Sep-23  | 7%           | 7%             | 5%                  | 0%          |
| Oct-23  | 6%           | 6%             | 7%                  | 6%          |
| Nov-23  | 7%           | 7%             | 7%                  | 22%         |
| <b>12 Mo. Avg.</b>                                  | <b>5%</b>    | <b>5%</b>      | <b>5%</b>           | <b>4%</b>   |

| Average Clinicians other than Psychiatrists Patient No-Show Rates         |              |                |                     |             |
|---|--------------|----------------|---------------------|-------------|
| MHP Standard for Clinicians other than Psychiatrists - No Higher than 10% |              |                |                     |             |
|   | All Services | Adult Services | Children's Services | Foster Care |
| <b>22/23 Avg.</b>   | <b>5%</b>    | <b>5%</b>      | <b>5%</b>           | <b>3%</b>   |
| Dec-22  | 5%           | 4%             | 6%                  | 3%          |
| Jan-23  | 5%           | 5%             | 5%                  | 3%          |
| Feb-23  | 4%           | 5%             | 4%                  | 0%          |
| Mar-23  | 5%           | 5%             | 5%                  | 3%          |
| Apr-23  | 5%           | 6%             | 5%                  | 2%          |
| May-23  | 6%           | 5%             | 6%                  | 5%          |
| Jun-23  | 7%           | 6%             | 8%                  | 9%          |
| Jul-23  | 6%           | 5%             | 8%                  | 5%          |
| Aug-23  | 6%           | 5%             | 8%                  | 13%         |
| Sep-23  | 5%           | 6%             | 5%                  | 3%          |
| Oct-23  | 5%           | 5%             | 5%                  | 3%          |
| Nov-23  | 5%           | 5%             | 6%                  | 6%          |
| <b>12 Mo. Avg.</b>  | <b>5%</b>    | <b>5%</b>      | <b>6%</b>           | <b>5%</b>   |

Graphs of "All Services"

