

MemberDirect Enrollment and Usage Report

Current Account Breakdown

Run Date / Time: 1/2/2024 10:51:34 AM

User Name: Doris Rentschler

Page 1 of 3

Member Active	Member Active DROP	Member Active Payee	Member Archived	Member Deferred	Member Inactive	Member Retired	Member Terminated	Beneficiary	DRO	Total
544	0	0	0	153	42	771	115	45	7	1642*

* The breakdown by status does not match the total accounts because one or more users falls into multiple roles.

Login Activity

Report Date Range: 10/01/2023 - 12/31/2023

Total Logins: 618

Average Logins per Day: 6.6452



MemberDirect Enrollment and Usage Report

Enrollment Activity

Run Date / Time: 1/2/2024 10:51:34 AM

User Name: Doris Rentschler

Page 2 of 3

Report Date Range: 10/01/2023 - 12/31/2023

Total Enrollments: 25

Average Enrollments per Day: 0.2688

New Accounts Breakdown

Member Active	Member Active DROP	Member Active Payee	Member Archived	Member Deferred	Member Inactive	Member Retired	Member Terminated	Beneficiary	DRO
20	0	0	0	3	0	2	0	0	0



Newsletter Dashboard

October 2023 through December 2023

Monitor performance

Emails sent 7,756 ↓ 2.9%	Open rate 66% ↑ 11%	Click rate 8.6% ↑ 38%	Unsubscribe rate 0.12% ↑ 16%	Edit
---------------------------------------	----------------------------------	------------------------------------	---	----------------------

Your best emails

Smart suggestions

Email	Click rate	Recipients	Open rate	Unsubscribe rate	Content suggestions
MCERA October 2023 Newsletter Sent on Oct. 16, 2023	23%	2,592	69%	0.12%	Replicate
MCERA December 2023 Newsletter Sent on Dec. 14, 2023	1.7%	2,580	67%	0.04%	Replicate
MCERA November 2023 Newsletter Sent on Nov. 15, 2023	1.5%	2,584	61%	0.16%	Replicate

Track conversions

Quality score

0.986

--

Click rate

8.6%

↑ 38%

Email funnel

Emails sent	Deliveries	Opened	Clicked
7,756	7,695	5,057	663

99% 66% 13%

Performance over time

Open rate

66%

↑ 11%

Emails sent **7,756**

Email count **3**

Emails by send date

Metric: Open rate

Open rate