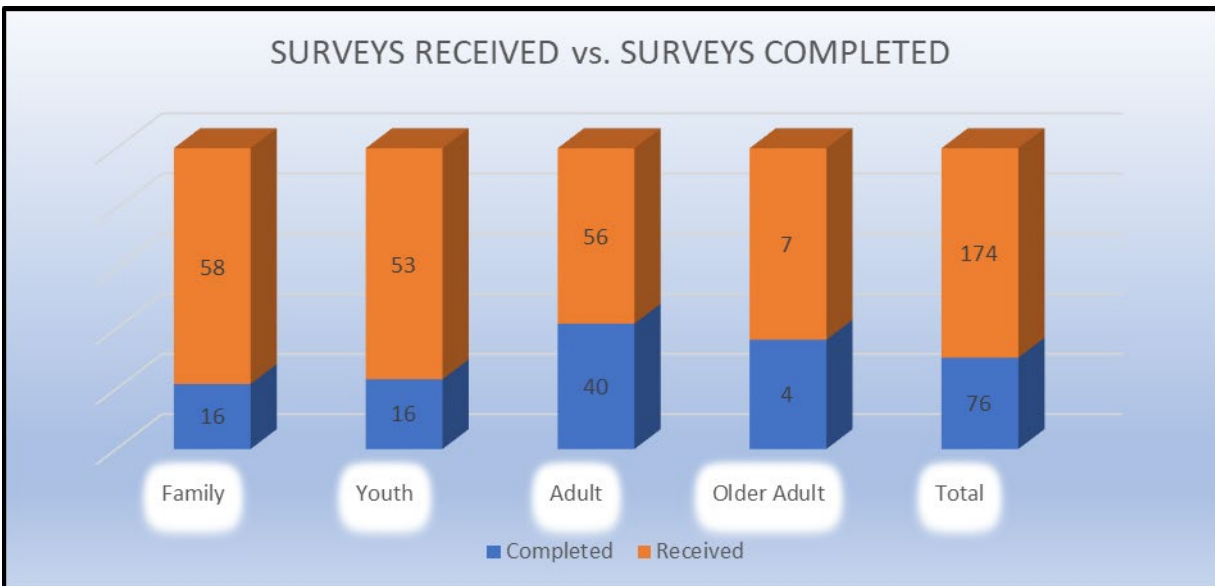


CONSUMER MENTAL HEALTH PLAN PERCEPTION SURVEY
for MENDOCINO COUNTY
MAY 2022 SURVEY PERIOD

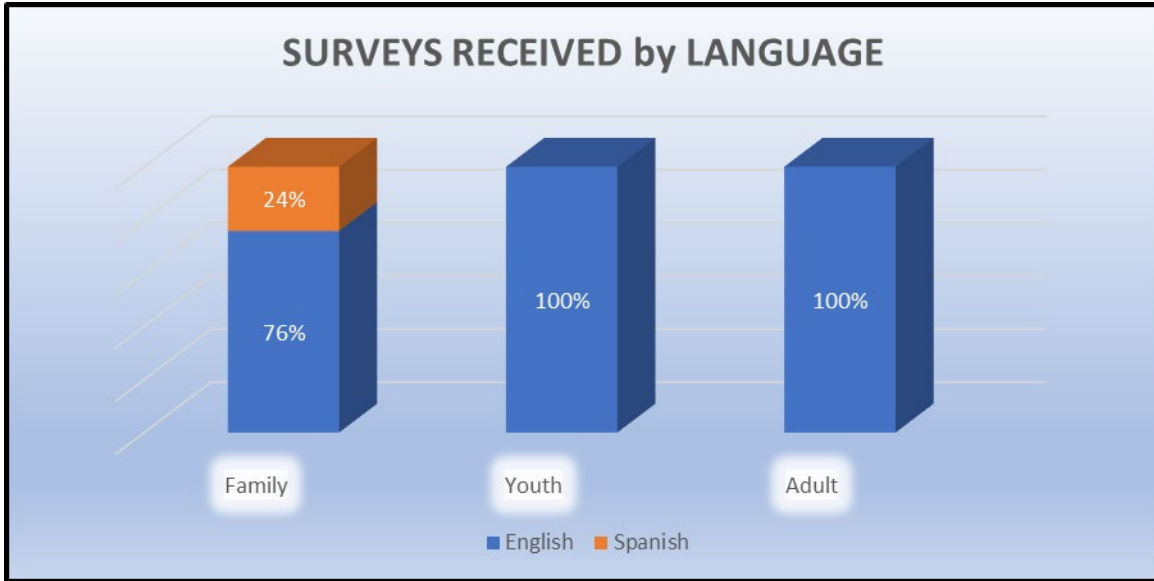
During a week in May 2022 a survey designed by the California Department of Health Care Services was handed out to clients who used the Mental Health Plan during that week. There were four versions of the survey: Family, Youth, Adult, and Older Adult. The versions were very similar. Only some questions were modified to address the different living situations. For example, the Family and Youth surveys had questions about school attendance, which the Adult and Older Adult surveys did not have.

This presentation is an overview of the report. If you would like to read the report in detail click on the link provided. [CONSUMER PERCEPTION SURVEY MAY 2022.](#)

SURVEYS RECEIVED and SURVEYS COMPLETED



SURVEYS RECEIVED by LANGUAGE of SURVEY

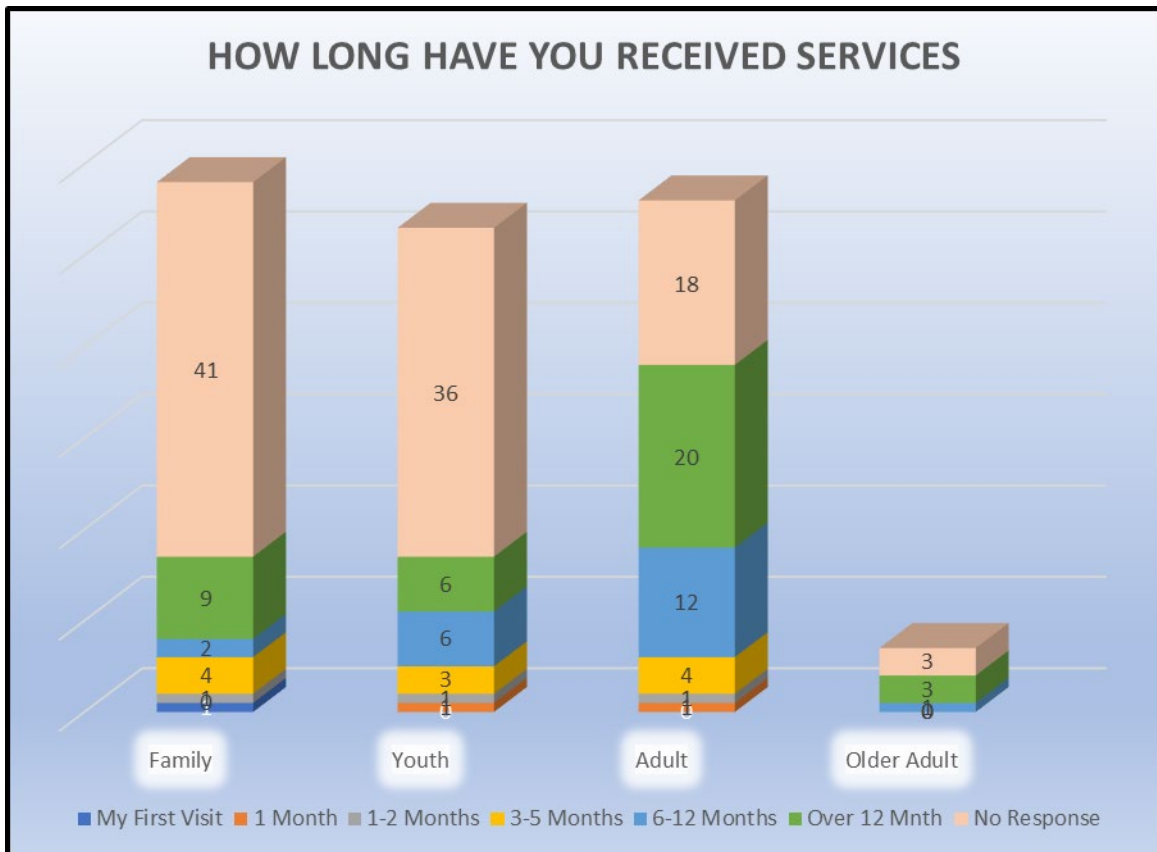


DEMOGRAPHIC OUTLINE of SURVEYS RECEIVED

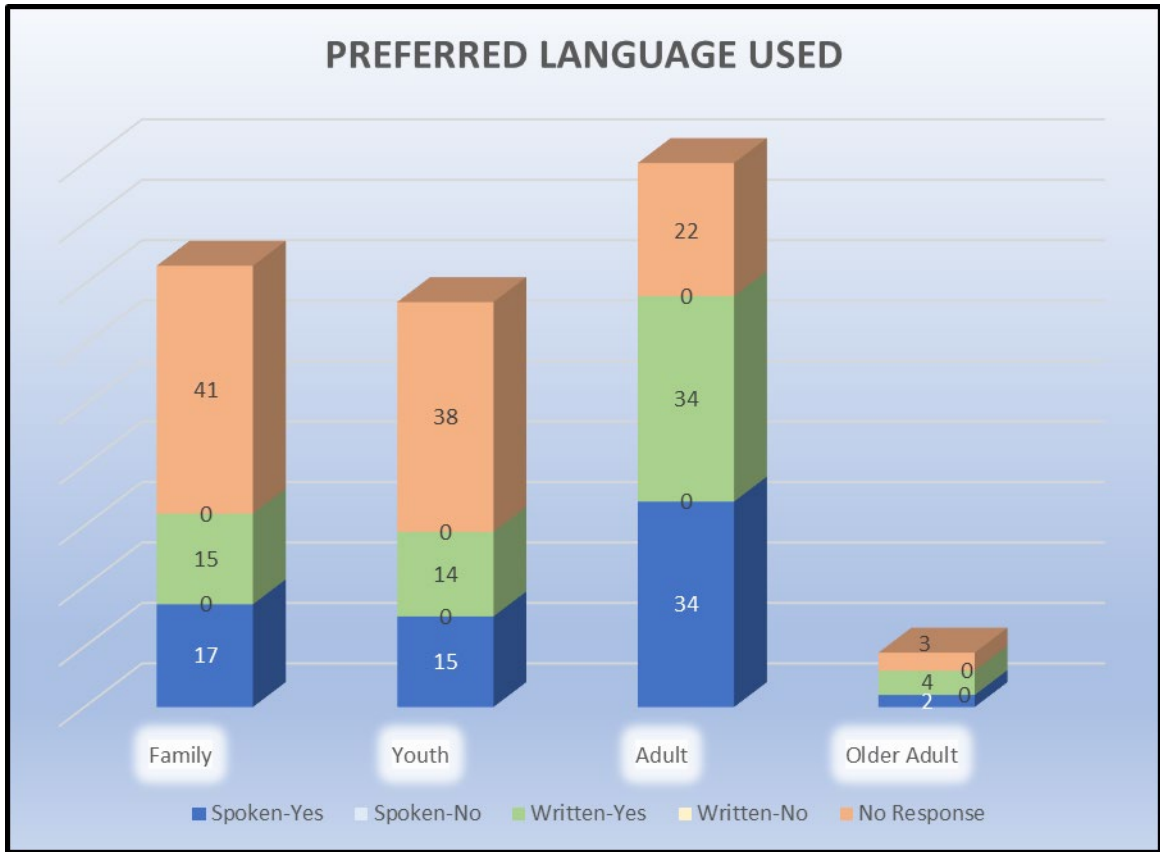
GENDER, ETHNICITY, and RACE

Not enough responses to reliably report on gender, ethnicity, and race.

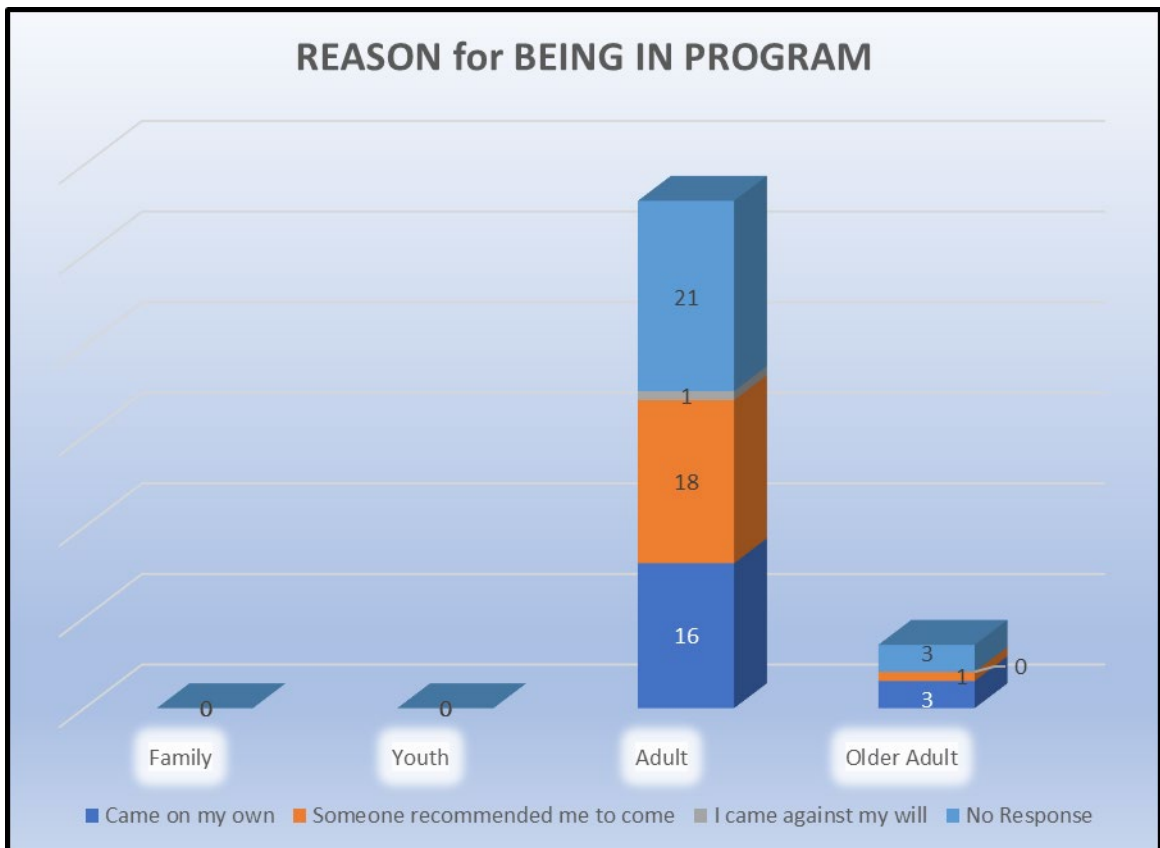
HOW LONG HAVE YOU RECEIVED SERVICES?



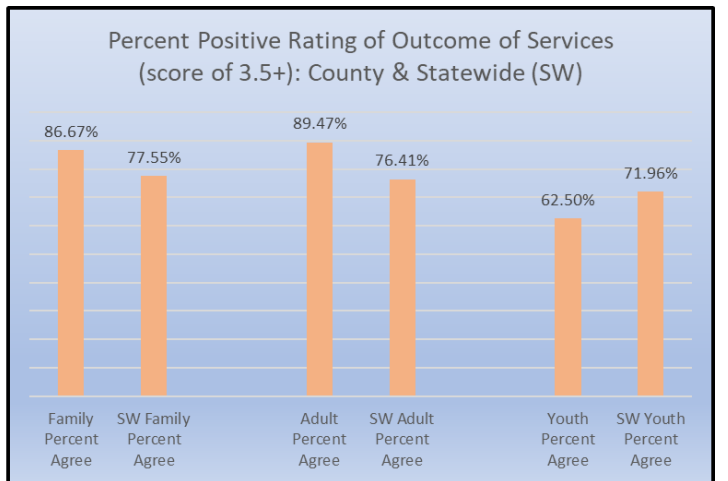
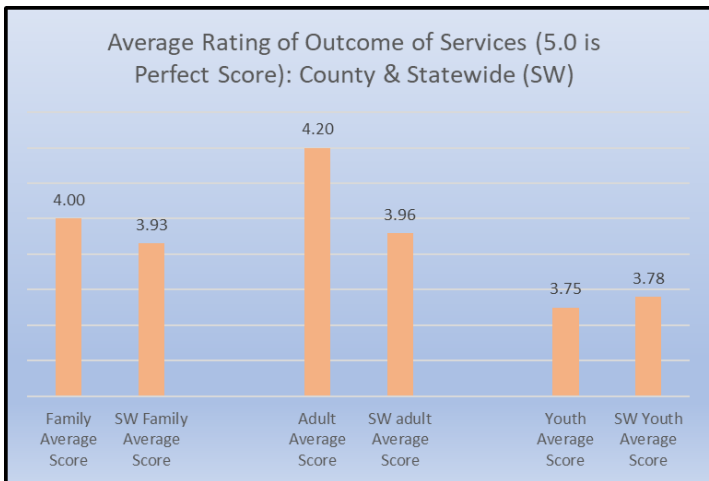
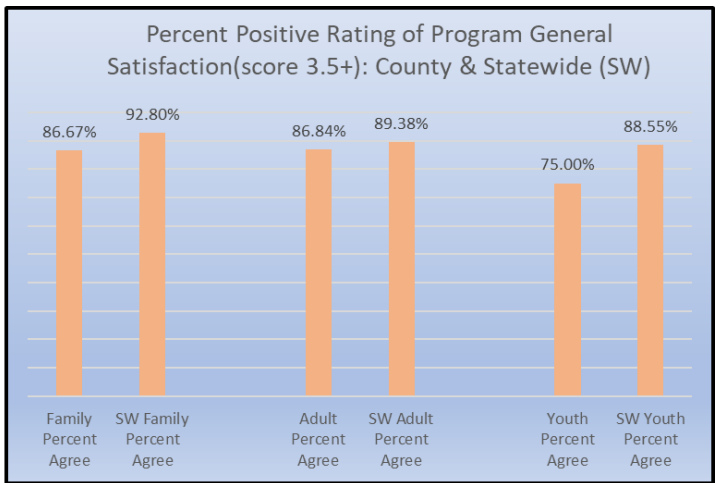
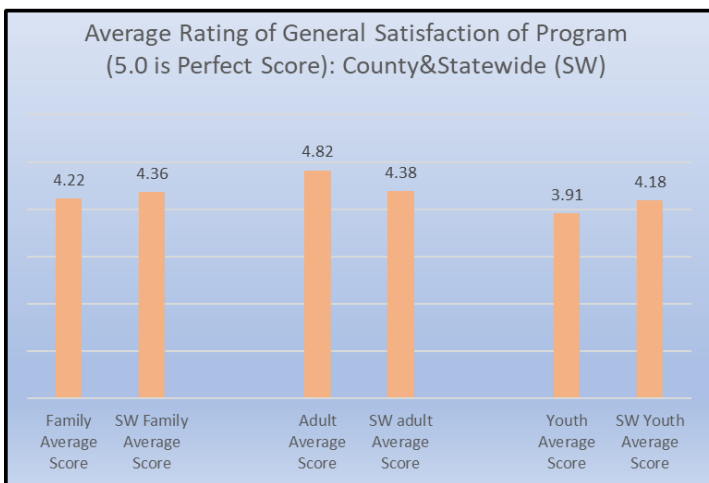
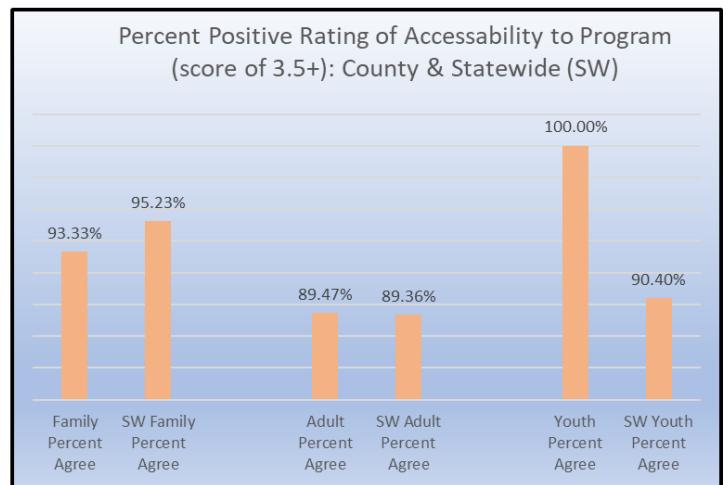
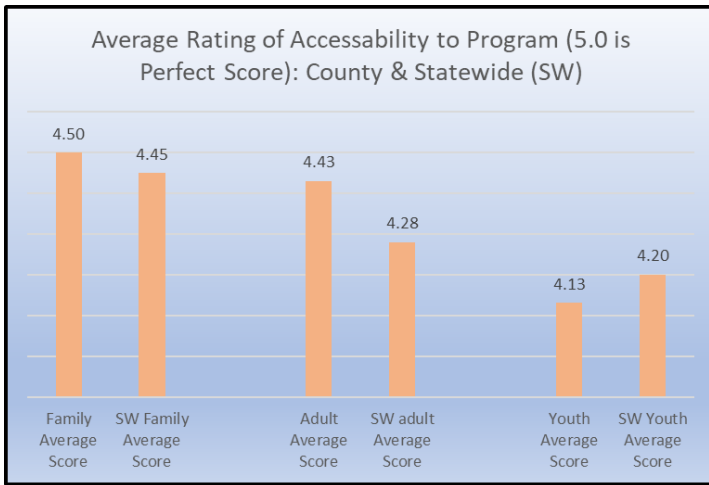
WERE SERVICES PROVIDED IN YOUR PREFERRED LANGUAGE (SPOKEN & WRITTEN)?



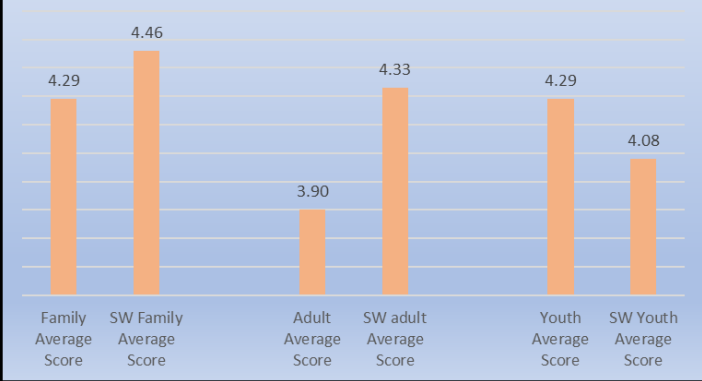
WHAT WAS THE PRIMARY REASON YOU BECAME INVOLVED WITH THE PROGRAM?



PROGRAM SATISFACTION SCORES



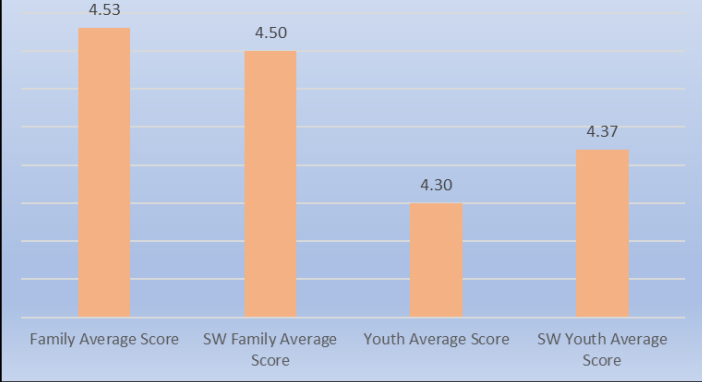
Average Rating of Participation in Treatment (5.0 is Perfect Score): County & Statewide (SW)



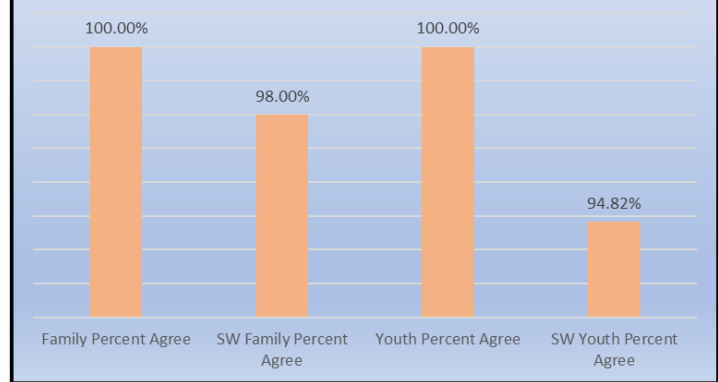
Percent Positive Rating of Participation in Treatment (score 3.5+): County & Statewide (SW)



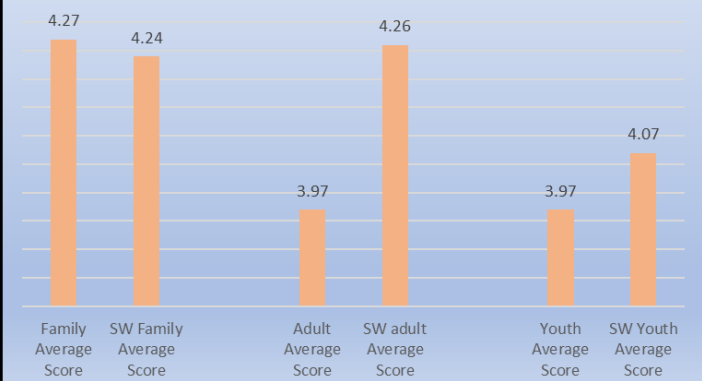
Average Rating of Cultural Appropriateness (5.0 is Perfect Score): County & Statewide (SW)



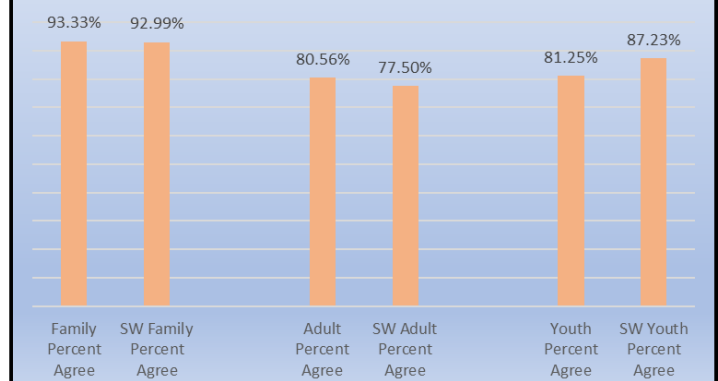
Percent Positive Rating of Cultural Appropriateness (score of 3.5+): County & Statewide (SW)

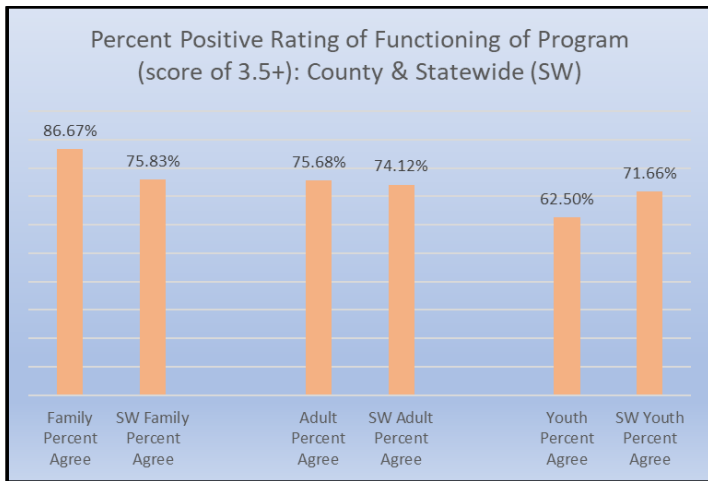
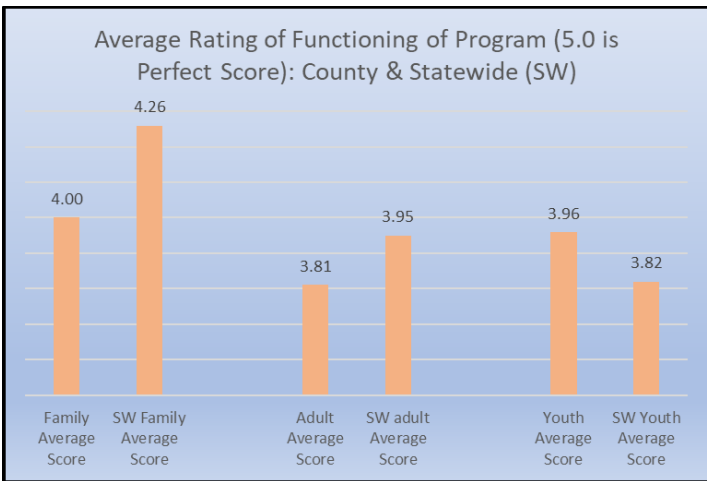
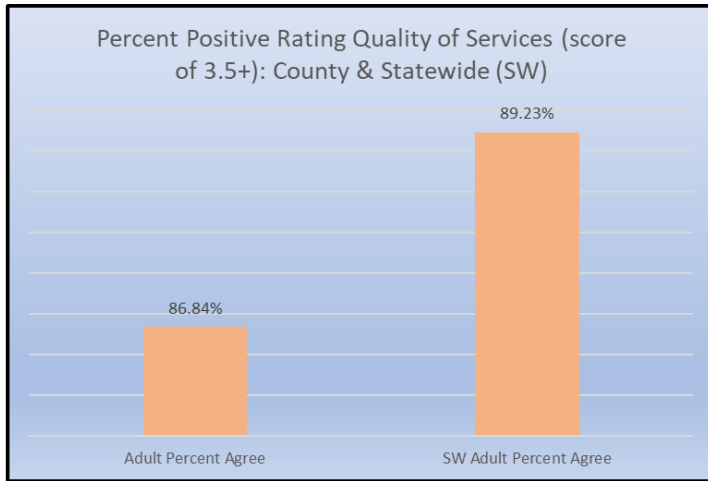
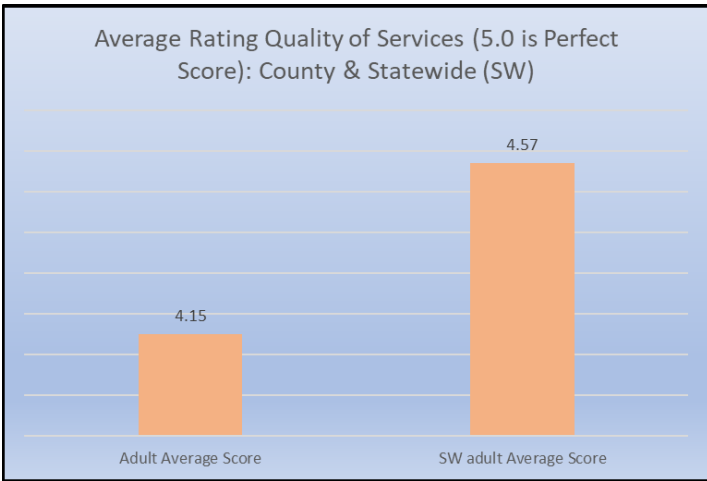


Average Rating of Social Connectedness (5.0 is Perfect Score): County & Statewide (SW)



Percent Positive Rating of Social Connectedness (score of 3.5+): County & Statewide (SW)





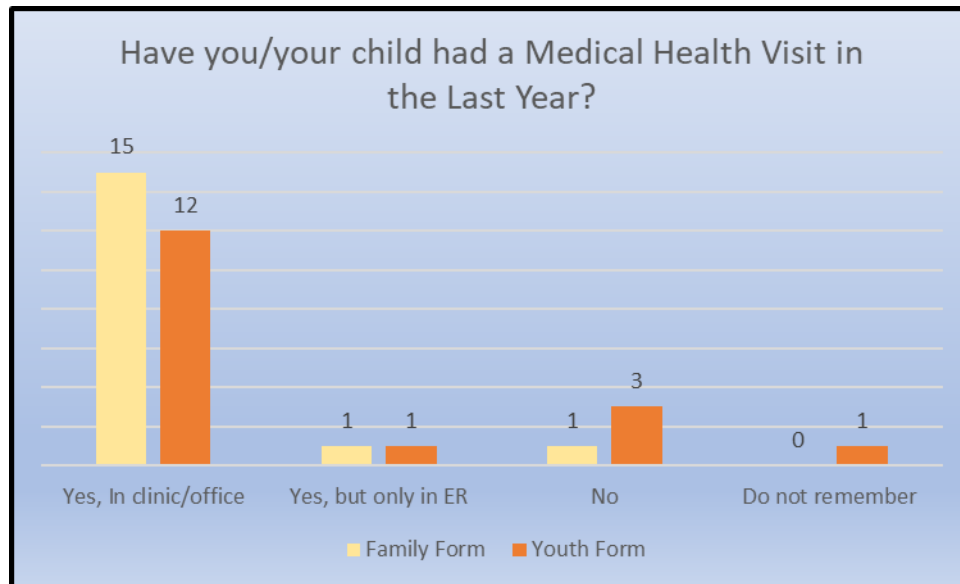
QUALITY OF LIFE QUESTIONS for ADULTS and OLDER ADULTS

Not enough responses to reliably report or there were no responses at all.
 Examples of Questions:
 How do you feel about life in general?
 How do you feel about the amount of fun you have?
 How do you feel about the way things are in general between you and your family?
 How do you feel about the amount of friendships in your life?

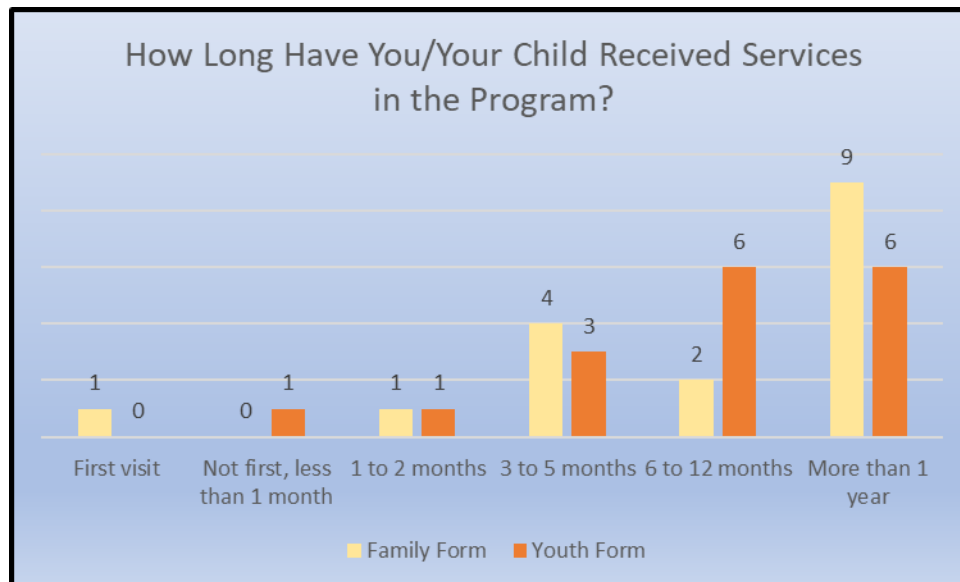
MEDICATION, SCHOOL ATTENDANCE and LIVING SITUATION for FAMILY and YOUTH

For most questions there were not enough responses to reliably report. Therefore, only those questions with a reasonable amount of responses are included. The questions were only on the Family and Youth Forms of the Survey.

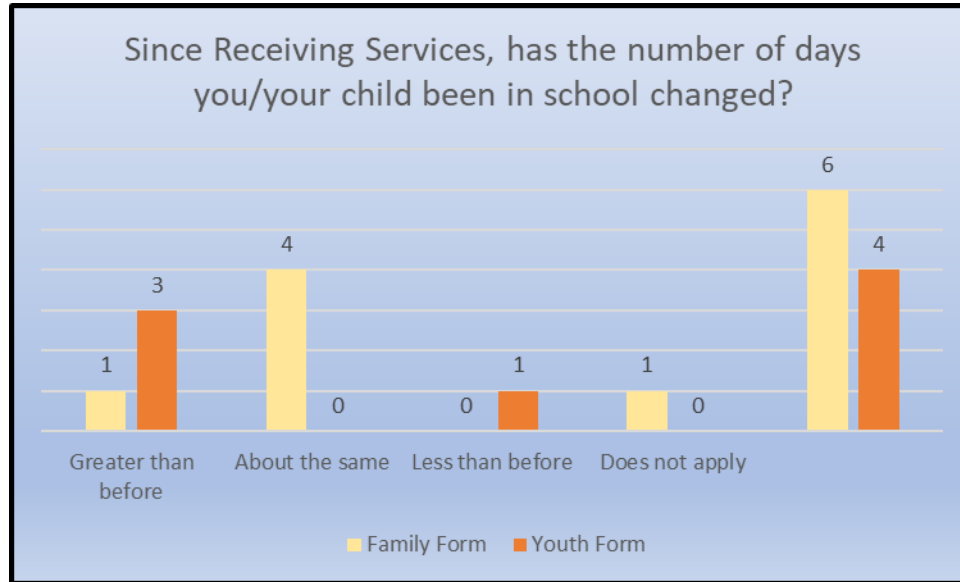
DID YOU HAVE a MEDICAL HEALTH VISIT in the LAST YEAR?



HOW LONG HAVE YOU/YOUR CHILD RECEIVED SERVICES in the PROGRAM?



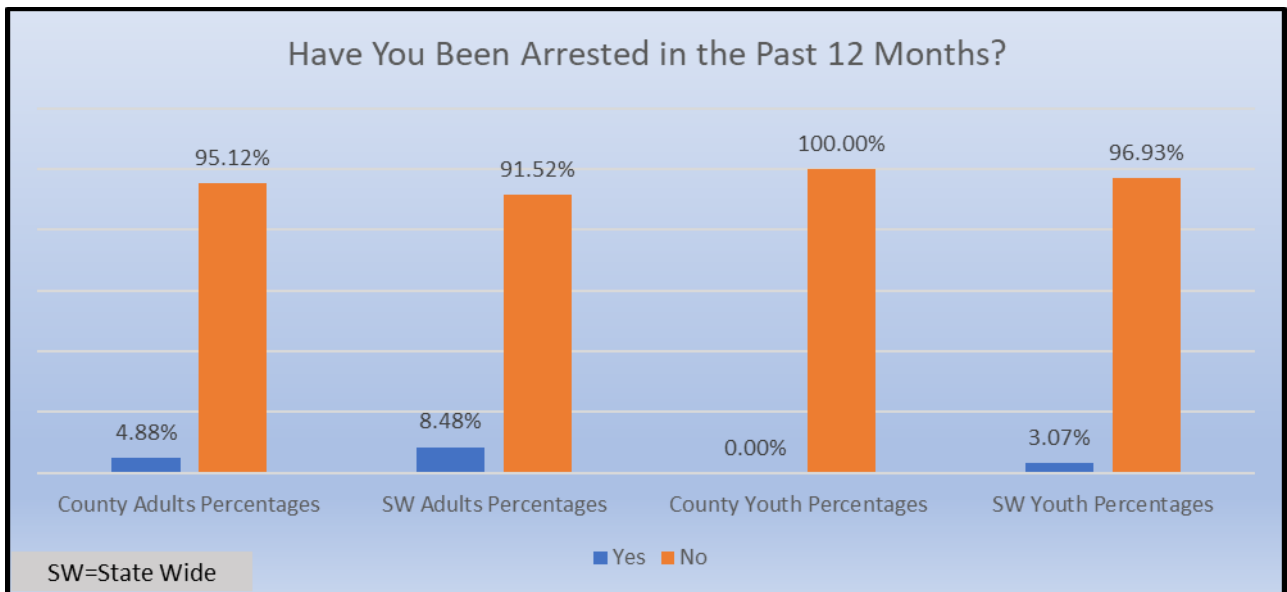
SINCE RECEIVING SERVICES, HAVE the NUMBER of DAYS YOU/YOUR CHILD WERE in SCHOOL CHANGED?



ARREST HISTORY: ADULT, OLDER ADULT, YOUTH, and FAMILY

Excludes missing data. The percentages only pertain to the percentage of forms received with the questions answered. The percentages do not include missing data (questions not answered) received.

HAVE YOU BEEN ARRESTED in the PAST 12 MONTHS?



SINCE YOU BEGAN TO RECEIVE MENTAL HEALTH SERVICES, HAVE YOUR ENCOUNTERS WITH POLICE CHANGED?

