



**MENDOCINO COUNTY
BEHAVIORAL HEALTH ADVISORY BOARD**

REGULAR MEETING

AGENDA

**March 29, 2023
10:00 AM – 12:00 PM**

Location: Behavioral Health Regional Training Center, 8207 East Rd.,
Redwood Valley and Seaside Conference Room, 778 S Franklin St.,
Fort Bragg

**Chairperson
Flinda Behringer**

**Vice Chair
Michelle Rich**

**Secretary
Jo Bradley**

**Treasurer
Richard Towle**

**BOS Supervisor
Mo Mulheren**

1ST DISTRICT: DENISE GORNY LOIS LOCKART RICHARD TOWLE	2ND DISTRICT: MICHELLE RICH SERGIO FUENTES CAYO ALBA	3RD DISTRICT: JEFF SHIPP PERRI KALLER LAURA BETTS	4TH DISTRICT: VACANT VACANT VACANT	5TH DISTRICT: FLINDA BEHRINGER JO BRADLEY MARTIN MARTINEZ
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OUR MISSION: *To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

	Agenda Item / Description	Action
1. 3 minutes	Call to Order, Roll Call & Quorum Notice, Approve Agenda: <i>Review and Possible Action.</i>	Board Action:
2. 2 minutes	Approval of Minutes from the February 22, 2023 BHAB Regular Meeting and March 3, 2023 BHAB Special Meeting: <i>Review and Possible Action.</i>	Board Action:
3. 10 minutes (Maximum)	Public Comments: <i>Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments can be provided through email to bhboard@mendocinocounty.org.</i>	Board Action:
4. 10 minutes	Board & Committee Reports: <i>Discussion and Possible Action.</i> A. Chair – <i>Flinda Behringer</i> - 2023 Meeting Schedule B. Vice Chair – <i>Michele Rich</i> C. Secretary – <i>Jo Bradley</i> D. Treasurer – <i>Richard Towle</i>	Board Action:

	<ul style="list-style-type: none"> E. Advocacy & Legislation Committee – <i>Member Bradley, Vice Chair Rich</i> F. Appreciation Committee – <i>Member Fuentes & Martinez</i> G. Contracts Committee – <i>Member Fuentes and Vice Chair Rich</i> H. Membership Committee – <i>Chair Behringer, Vice Chair Rich, Member Bradley, & Gorny</i> I. Public Comment Follow Up Committee – <i>Member Martinez and Shipp</i> J. Site Visit Committee - <i>Chair Behringer, Member Fuentes, Martinez, & Towle</i> K. CIT Committee – <i>Member Gorny</i> L. RFP SUDT Committee – <i>Member Kaller</i> 	
5. 10 minutes	Mendocino County Report - <i>Jenine Miller, BHRS Director</i> <ul style="list-style-type: none"> A. Director Report Questions B. Psychiatric Health Facility Update C. Staffing Update D. Survey Planning Results 	Board Action:
6. 15 minutes	Anchor Health Management Report - <i>Camille Schraeder, Anchor Health Management Inc.</i> <ul style="list-style-type: none"> A. Services Update B. Staffing Update 	Board Action:
7. 10 Minutes	Behavioral Health Advisory Board Outreach: <i>Discussion and Possible Action</i> <ul style="list-style-type: none"> A. Flow Charts Distribution Plan B. Public Service Announcement 	Board Action:
8. 10 Minutes	Technical Equipment for Meeting Options: <i>Discussion and Possible Action</i>	Board Action:
9. 10 Minutes	Data Notebook: <i>Discussion and Possible Action</i>	Board Action:
10. 5 Minutes	Member Comments:	Board Action:
11. 2 minutes	Adjournment	Board Action:

AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE

The Mendocino County Behavioral Health Advisory Board complies with ADA requirements and upon request will attempt to reasonably accommodate individuals with disabilities by making meeting material available in appropriate alternative formats (pursuant to Government Code Section 54953.2). Anyone requiring reasonable accommodations to participate in the meeting should contact the Mendocino County Behavioral Health Administrative Office by calling (707) 472-2355 at least five days prior to the meeting.

BHAB CONTACT INFORMATION:

PHONE: (707) 472-2355 | FAX: (707) 472-2788

EMAIL THE BOARD: bhboard@mendocinocounty.org | WEBSITE: www.mendocinocounty.org/bhab



**MENDOCINO COUNTY
BEHAVIORAL HEALTH ADVISORY BOARD**

REGULAR MEETING

MINUTES

**February 22, 2023
10:00 AM – 12:00 PM**

Location via Zoom: <https://mendocinocounty.zoom.us/j/88252335173>

Call in:
+1(669) 900-9128 or +1(346) 248-7799
Webinar ID: 882 5233 5173

Chairperson
Flinda Behringer

Vice Chair
Michelle Rich

Secretary
Jo Bradley

Treasurer
Richard Towle

BOS Supervisor
Mo Mulheren

<u>1ST DISTRICT:</u> DENISE GORNY LOIS LOCKART RICHARD TOWLE	<u>2ND DISTRICT:</u> MICHELLE RICH SERGIO FUENTES CAYO ALBA	<u>3RD DISTRICT:</u> JEFF SHIPP PERRI KALLER LAURA BETTS	<u>4TH DISTRICT:</u> VACANT VACANT VACANT	<u>5TH DISTRICT:</u> FLINDA BEHRINGER JO BRADLEY MARTIN MARTINEZ
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OUR MISSION: "To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."

	Agenda Item / Description	Action
1. 3 minutes	<p>Call to Order, Roll Call & Quorum Notice, Approve Agenda: <i>Review and Possible Board Action.</i></p> <ul style="list-style-type: none"> ○ Chair Behringer called the meeting to order at 10:03am. ○ Members present: Alba, Chair Behringer, Bradley, Gorny, Kaller, Martinez, Rich, Shipp, and Towle ○ Not present: Betts, Fuentes, and Lockart ○ Quorum met. ○ Members present concurred for a Special meeting on Friday, March 3rd at 1:00-3:00 PM in Ukiah and Fort Bragg. ○ Chair Behringer acknowledged and thanked Vice Chair Rich for her two years of service as Chair to the board. 	<p>Board Action: Motion made by Member Bradley seconded by Member Shipp to approve the agenda as presented. Motion passes unanimously.</p>
2. 2 minutes	<p>Approval of Minutes from the November 16, 2022 and December 21, 2022 BHAB Regular Meetings: <i>Review and Possible Board Action.</i></p>	<p>Board Action: Motion made by Member Gorny seconded by Member Shipp to approve the</p>

		11/16/22 and 12/21/22 BHAB minutes as presented. Motion passes with approvals with 1 abstention (Towle).
3. 10 minutes (Maximum)	<p>Public Comments: <i>Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments can be provided through email to bhboard@mendocinocounty.org.</i></p> <ul style="list-style-type: none"> ○ Tonya Savice of Veterans Art Project from Vista, California invited to the pop up at the Alex Thomas Plaza event with Veteran artists to present and share their story of their artwork in hopes to reach out other Veterans in the community to help with mental health and wellness. ○ Member Gorny shared an invitation to the Crab Feed of the Year sponsored by the Boys and Girls Club on March 4th at the Ukiah Fairgrounds. ○ Member Kaller shared that Adventist Health has two open psychiatry providers open and available for new patients. 	Board Action: None.
4. 5 minutes	<p>A. Resolution Authorizing Remote Behavioral Health Advisory Board Meetings: <i>Discussion and Possible Board Action.</i></p>	Board Action: Motion made by Member Bradley, seconded by Member Shipp to meet remotely in January and February. Motion passes with approvals.
5. 15 minutes	<p>Board & Committee Reports: <i>Discussion and Possible Action.</i></p> <p>A. Chair – <i>Flinda Behringer</i></p> <ul style="list-style-type: none"> ○ 2023 Meeting Schedule <ul style="list-style-type: none"> - Member Kaller mentioned to meet more than once a year in outlying areas of the County. - Conference rooms to be reserved at the in land and coastal locations and brought back for discussion at the next meeting. ○ Representative to the CIT Taskforce <ul style="list-style-type: none"> - Member Kaller and Member Gorny expressed interest of the CIT Taskforce. ○ Representative to the RFP Stakeholder group <ul style="list-style-type: none"> - Member Kaller expressed interest of the RFP stakeholder group. ○ Annual Report – The report is still in progress. ○ Data notebook – Tabled until next meeting. <p>B. Vice Chair – <i>Michele Rich</i></p>	Board Action: Motion by Gorny, seconded by Member Shipp for a hybrid meeting on March 15. Motion passes with approvals.

	<ul style="list-style-type: none"> ○ Nothing to report. C. Secretary – <i>Jo Bradley</i> <ul style="list-style-type: none"> ○ Nothing to report. D. Treasurer – <i>Richard Towle</i> <ul style="list-style-type: none"> ○ Annual board report cost was completed. ○ Member Towle to share with the County Veteran Representative about the vacancies in the 4th District on the board and about Veterans that might be interested in being on the board. E. Advocacy & Legislation Committee – <i>Member Bradley, Vice Chair Rich</i> <ul style="list-style-type: none"> ○ Nothing to report. F. Appreciation Committee – <i>Member Fuentes & Martinez</i> <ul style="list-style-type: none"> ○ Nothing to report. G. Contracts Committee – <i>Member Fuentes and Vice Chair Rich</i> <ul style="list-style-type: none"> ○ Nothing to report. H. Membership Committee – <i>Chair Behringer, Vice Chair Rich, Bradley, Gorny</i> <ul style="list-style-type: none"> ○ Nothing to report. I. Public Comment Follow Up Committee – <i>Member Martinez and Shipp</i> <ul style="list-style-type: none"> ○ Nothing to report. J. Site Visit Committee - <i>Chair Behringer, Fuentes, Martinez, & Towle</i> <ul style="list-style-type: none"> ○ Nothing to report. 	<p>Motion by Member Bradley, seconded by Member Shipp for Member Gorny to be representative for the CIT Taskforce and for Member Kaller to be the representative for the RFP Stakeholder Group. Motion passes with approvals.</p>
<p>6. 10 minutes</p>	<p>Mendocino County Report: <i>Jenine Miller, BHRS Director</i></p> <ul style="list-style-type: none"> A. Director Report Questions: <ul style="list-style-type: none"> ○ Report included in agenda packet. ○ They will be adding an additional webpage to the Behavioral Health County webpage with events, data tracking, people served, and what is happening in the department in March. B. Psychiatric Health Facility Update: <ul style="list-style-type: none"> ○ They continue to move forward with demolition in the next couple months and plan for an opening in 2025. ○ They submitted a grant for State funds for planning and facility funds to augment the cost to allow for additional Measure B funds. C. Staffing Update: <ul style="list-style-type: none"> ○ Continue to recruit and hire. D. National Opioid Leadership Network Update <ul style="list-style-type: none"> ○ There were 30 selected candidates with 3 from the west coast and the remainder from the east coast to share their knowledge and experience across the behavioral health programs. This will be a 1-year project and required attendances of all meeting and with an in person meeting in April. 	<p>Board Action: None.</p>
<p>7. 15 minutes</p>	<p>Anchor Health Management Report: <i>Tim Schraeder, Anchor Health Management Inc.</i></p> <ul style="list-style-type: none"> A. Data Dashboard Questions <ul style="list-style-type: none"> ○ Report included in agenda packet. B. Services Update: <ul style="list-style-type: none"> ○ Their timeliness has gotten back within their goals. ○ They continue to recruit for qualified psychiatrists and are offering the option to work remotely. ○ The housing units have helped with housing a lot of the homeless population through their programs. C. Staffing Update: 	<p>Board Action: None.</p>

	<ul style="list-style-type: none"> ○ Recruitment continues to be a challenge with finding qualified candidates for the positions needed. 	
8. 10 Minutes	<p>Behavioral Health Advisory Board Media Outreach: <i>Discussion and Possible Action</i></p> <p>A. Flow Charts Distribution Plan:</p> <ul style="list-style-type: none"> ○ Tabled until next meeting. <p>B. Public Service Announcement:</p> <ul style="list-style-type: none"> ○ Member Bradley to coordinated with Member Shipp about public service announcements to reach out to all radio stations in all areas. 	Board Action: None.
9. 5 Minutes	<p>BHCIP Round 5: Crisis and Behavioral Health Continuum Request for Applications – Letter of support – Jenine Miller, BHRS Director <i>Discussion and Possible Action Regarding Behavioral Health and Recovery Services submitting a grant application to the California Department of Health Care Services for the Behavioral Health Continuum Infrastructure Program – Round 5 Crisis and Behavioral Health Continuum Program; Approve the attached letter of support regarding Mendocino County’s application.</i></p>	Board Action: Motion by Shipp, seconded by Member Towle to approve the letter of support for BHCIP Round 5 Crisis and behavioral health continuum request Motion passes with approvals.
10. 10 Minutes	<p>Mental Health Services Act Quarterly Update – Karen Lovato, BHRS Senior Program Manager</p> <ul style="list-style-type: none"> ○ Report presented to the board members and guests. 	Board Action: None
11. 5 Minutes	<p>Member Comments:</p> <ul style="list-style-type: none"> ○ Nothing to report. 	Board Action: None.
12. 2 minutes	<p>Adjournment: 12:10 PM</p>	Motion made by Member Bradley, seconded by Vice Chair Rich to adjourn the meeting. Motion passed unanimously.

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**MENDOCINO COUNTY
BEHAVIORAL HEALTH ADVISORY BOARD**

**SPECIAL MEETING
MINUTES**

**March 3, 2023
1:00 PM – 3:00 PM**

Location: Conference Room 1, 1120 S Dora St., Ukiah and Seaside
Conference Room, 778 S Franklin St., Fort Bragg

Chairperson
Flinda Behringer

Vice Chair
Michelle Rich

Secretary
Jo Bradley

Treasurer
Richard Towle

BOS Supervisor
Mo Mulheren

1ST DISTRICT: DENISE GORNY LOIS LOCKART RICHARD TOWLE	2ND DISTRICT: MICHELLE RICH SERGIO FUENTES CAYO ALBA	3RD DISTRICT: JEFF SHIPP PERRI KALLER LAURA BETTS	4TH DISTRICT: VACANT VACANT VACANT	5TH DISTRICT: FLINDA BEHRINGER JO BRADLEY MARTIN MARTINEZ
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	Agenda Item / Description	Action
1. 3 minutes	<p>Call to Order, Roll Call & Quorum Notice, Approve Agenda: <i>Review and Possible Board Action.</i></p> <ul style="list-style-type: none"> ○ Chair Behringer called the meeting to order at 1:05 PM. ○ Members present: Behringer, Lockart, Martinez, Shipp, & Towle. ○ Not present: Alba, Betts, Fuentes, Gorny, & Kaller. ○ Member Bradley and Vice Chair Rich were excused. ○ Quorum not met. 	Board Action: None.
2. 10 minutes (Maximum)	<p>Public Comments: <i>Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments can be provided through email to bhboard@mendocinocounty.org.</i></p> <ul style="list-style-type: none"> ○ No comments. 	Board Action: None.
3. 5 minutes	<p>A. Technical Equipment for Meeting Options: <i>Discussion and Possible Board Action.</i></p> <ul style="list-style-type: none"> ○ A description of technical equipment to move forward with ease of hybrid meetings in multiple locations was presented with an eight-microphone system, varies cables, and audio interface for accessing Zoom with a total cost of \$1,236.64. ○ Item was tabled for the next meeting. 	Board Action: None.

<p>4. 15 minutes</p>	<p>Mental Health Services Act Funding Priorities: <i>Discussion and Possible Action.</i></p> <ul style="list-style-type: none"> ○ An overview of Mental Health Services Act (MHSA) was presented to the board members. ○ The MHSA three-year plan is ending and was reviewed with the board for inputs of their priorities for planning of the next three-year plan. ○ The MHSA funding priorities for Stakeholder, County Strategic Plan, MHSA, and underserved population were reviewed and presented to the board. ○ The boards inputs of funding priorities were transportation, tribal government, homelessness, behavioral health court, collaboration, education & training, rapid re-housing, children’s & youth services, evidence-based services, community coordination, communication, critical incident debriefing, re-entry program, active shooter response, dual diagnosis, and ECT etc. closer by. ○ Member Lockart mentioned there is lack of awareness and quality of information regarding homelessness caused by addiction. ○ Member Martinez mentioned about a Tribal Advisory Committee for collaboration and communication with the tribes. ○ Chair Behringer mentioned that they are currntly being advised by County Counsel if able to form an advisory committee. ○ Chair Behringer mentioned to all the board members to reach out to the community members from their districts for additional inputs to the board to discuss. ○ Member Shipp mentioned about transport procedure for out of the area travel. ○ The next step will be providing the inputs back to RFP panel as they requested from the board and they will review and an update to be provided at the next board meeting. 	<p>Board Action: None.</p>
<p>5. 2 minutes</p>	<p>Adjournment: 2:42 PM</p>	<p>Motion made by Member Martinez seconded by Member Shipp to adjourn the meeting.</p>

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MENDOCINO COUNTY
BEHAVIORAL HEALTH ADVISORY BOARD

DRAFT

2023 Meeting Schedule

DATE	LOCATION
February 22 10:00 AM - 12:00 PM	Zoom Webinar:
March 3 1:00 PM - 3:00 PM	Behavioral Health & Recovery Services, Conference Room 1 1120 South Dora St., Ukiah & Seaside Conference Room 778 S Franklin St., Fort Bragg
March 15 10:00 AM - 12:30 PM	Behavioral Health & Recovery Services, Conference Room 1 1120 South Dora St., Ukiah
March 29 10:00 AM - 12:30 PM	Behavioral Health Regional Training Center 8207 East Road, Redwood Valley & Seaside Conference Room 778 S Franklin St., Fort Bragg
April 26 10:00 AM - 12:00 PM	Behavioral Health Regional Training Center 8207 East Road, Redwood Valley & Seaside Conference Room 778 S Franklin St., Fort Bragg
May 24 10:00 AM - 12:30 PM	Behavioral Health Regional Training Center 8207 East Road, Redwood Valley & Seaside Conference Room 778 S Franklin St., Fort Bragg
June 28 10:00 AM - 12:00 PM	Behavioral Health Regional Training Center 8207 East Road, Redwood Valley
July 26 10:00 AM - 12:30 PM	Behavioral Health Regional Training Center 8207 East Road, Redwood Valley & Seaside Conference Room 778 S Franklin St., Fort Bragg
August 23 10:00 AM - 12:00 PM	Behavioral Health Regional Training Center 8207 East Road, Redwood Valley & Seaside Conference Room 778 S Franklin St., Fort Bragg
September 27 10:00 AM - 12:30 PM	Yuki Trails Conference Room, 23000 Henderson Rd., Covelo
October 25 10:00 AM - 12:00 PM	Behavioral Health Regional Training Center 8207 East Road, Redwood Valley & Seaside Conference Room 778 S Franklin St., Fort Bragg
November 15 10:00 AM - 12:30 PM	Atlantic Conference Room 472 E. Valley Street, Willits
December 13 10:00 AM - 12:30 PM	Behavioral Health Regional Training Center, 8207 East Road, Redwood Valley & Seaside Conference Room 778 S Franklin St., Fort Bragg



Behavioral Health Advisory Board

BHRS Director's Report

March 2023



1. Board of Supervisors:

○ **Recently passed items or presentations:**

a) Mental Health:

- None

b) Substance Use Disorders Treatment:

- None

○ **Future BOS items or presentations:**

- a) None

2. Staffing Updates:

○ New Hires:

- Mental Health: 0
- Substance Use Disorder Treatment: 1

○ Promotions:

- Mental Health: 0
- Substance Use Disorder Treatment: 0

○ Transfers

- Mental Health: 0
- Substance Use Disorder Treatment: 0

○ Departures:

- Mental Health: 1
- Substance Use Disorder Treatment: 0

3. Audits/Site Reviews:

○ Completed/Report of Findings:

- FY 2022/23 Annual County Monitoring Activities (ACMA) for MHP and DMC-ODS: Completed, results pending
- EQRO Review: Completed, results pending.

○ Upcoming/Scheduled:

- 6/13/2023: Drug Medi-Cal Organized Delivery System (DMC-ODS) Annual Monitoring Review
- 6/13/2023: Substance Abuse Block Grant (SABG) Annual Monitoring Review

○ Upcoming Site Reviews:

- MCBHRS Fort Bragg Clinic – Completed
- Tapestry Family Services: Completed
- RCS Crisis-Fort Bragg: Due 5/19/2023

4. Grievances/Appeals:

January 2023

- MHP Grievances: 2 (Resolved)
- SUDT Grievances: 0
- MHSA Issue Resolutions: 0
- Second Opinions: 0
- Change of Provider Requests: 2
- Provider Appeals: 0
- Consumer Appeals: 0

5. Meetings of Interest:

- **SMHSA Forum/QIC Joint Meeting:** Tuesday April 4, 2023, 2pm – 4pm Willits Library 390 E. Commercial St. in Willits, 95490, and via zoom <https://mendocinocounty.zoom.us/j/83729493097>

6. Grant Opportunities:

- N/A

7. Significant Projects/Brief Status:

- **Assisted Outpatient Treatment (AOT): AB 1421/Laura's Law February 2023**
Melinda Driggers, AOT Coordinator, is accepting and triaging referrals:
 - Referrals to Date: 136 (duplicated)
 - Total that did not meet AOT criteria: 112
 - Total Referrals FY 22/23: 10
 - Client Connected with Provider/Services: 0
 - Unable to locate/connect with client: 2
 - Currently in Investigation/Screening/Referral: 1
 - Settlement Agreement/Full AOT FY 22/23: 2
 - Other (Pending Assessments to file Petition): 1

Notes: There is going to be discrepancies with number of clients referred and clients that did not meet criteria. Just because someone was not ordered into AOT does not mean they did not meet criteria. There are times when the County files a petition and the client did not show up to court, a higher level of care was needed, client chose to participate in BHC instead, they were incarcerated, client left the area, etc.

Most of the referrals AOT receives are from service providers which means the client is already connected to services. When the county AOT Coordinator is able to contact a client, she assists in connecting them with services they are interested in.

Unable to locate/connect with client: - even if unable to contact the client the AOT Coordinator does a record review and notifies mobile crisis, mobile outreach, crisis, and the jail discharge planner letting them know we have a referral and need to touch-base with client. If it looks like the client likely meets criteria, the AOT Coordinator

will put together an investigation report and send it for an assessment just in case they do have contact with the client.

8. Educational Opportunities:

- None

9. Mental Health Services Act (MHSA):

- **MHSA Forum/QIC Joint Meeting:** Tuesday April 4, 2023, 2pm – 4 pm Willits Library 390 E. Commercial St. 95490, and via zoom <https://mendocinocounty.zoom.us/j/83729493097>

10. Lanterman Petris Short Conservatorships (LPS):

- Number of individuals on LPS Conservatorships: **58**

11. Substance Use Disorders Treatment Services:

Number of Substance Use Disorders Treatment Clients Served in **January 2023:**

- Total number of clients served: 88
- Total number of services provided: 341
- Fort Bragg: 19 clients served for a total of 90 services provided
- Ukiah: 54 clients served for a total of 203 services provided
- Willits: 15 clients served for a total of 48 services provided

Number of Substance Use Disorder Clients Completion Status

- Completed Treatment/Recovery: 3
- Left Before Completion: 12
- Referred: 3
- Total: 15
- Average Length of Service: 136.53 hours

12. New Contracts:

- None.

13. Capital Facilities Projects:

- **Crisis Residential Treatment (CRT) Facility “Orchard Project”:**
 - CRT January 2023-to Date: 326 bed days, 23 total clients, Facility is currently full.
- **Willow Terrace Project:**
 - Vacancies filled through Coordinated Entry process as they come available.
- **Orr Creek Commons Phase 2:**
 - Vacancies filled through the Coordinated Entry and Providers screening applications.

QI Work Plan - 8.1

Report - Appeals, Grievances, Change of Provider - January 2023

Provider Appeal (45 days)

Receipt Date	Provider Name	Reason	Results	Date Completed	Date Letter sent to Provider
Total	0				

Client Appeal (45 days)

Receipt Date	Provider Name	Reason	Results	Date Completed	Date Letter sent to Client
Total	0				

Issue Resolutions (60 Days)

Receipt Date	Provider Name	Reason	Results	Date Completed	Date Letter sent to Provider
Total	0				

SUDT Grievance (60 Days)

Receipt Date	Provider Name	Reason	Results	Date Completed	Date Letter sent to Provider
Total	0				

Client Grievance (60 Days)

Receipt Date	Provider	Reason	Results	Date Completed	Date Letter sent to Client
1/25/2023	Tapestry	Beneficiary complaint against therapist at Tapestry.	Grievance under investigation.	Pending	n/a
1/26/2023	Redwood Quality Management Company	Beneficiary complaint regarding concerns with medication prescribed by provider.	Grievance under investigation.	Pending	n/a
Total	2				

Client Request for Change of Provider (10 Business Days)

Receipt Date	Provider	Reason	Results	Date Completed	Date Letter sent to Client
Total	0				

0 Provider Appeals
0 Client Appeals
0 Issue Resolutions
0 SUDT Grievances
2 Grievances
0 Requests for Change of Provider



Mendocino County Behavioral Health and Recovery Services
 Behavioral Health Advisory Board General Ledger
 FY 22/23
 3/7/2023

ORG	OBJ	ACCOUNT DESCRIPTION	YR/PER/JNL	EFF DATE	AMOUNT	INVOICE #	CHECK #	VENDOR NAME	COMMENT
MHB	862080	FOOD							
		FOOD Total			\$0.00				
MHB	862150	MEMBERSHIPS	2023/08/000050	02/02/2023	600.00	MCMH1/24/23BHBDUES	405912036	CALBHB/C	CALBHB/C MEMBERSHIP DUES FY2223
		MEMBERSHIPS TOTAL			\$600.00				
MHB	862170	OFFICE EXPENSE							
		OFFICE EXPENSE Total			\$0.00				
MHB	862190	PUBL & LEGAL NOTICES							
		PUBL & LEGAL NOTICES Total			\$0.00				
MHB	862210	RNTS & LEASES BLD GRD							
		RNTS & LEASES BLD GRD Total			\$0.00				
MHB	862250	TRNSPRTATION & TRAVEL	2023/03/000229	9/1/2022	76.25		8/23/2022	4362485 Behinger, Flinda	Local 8/23/22 FY22/23
MHB	862250	TRNSPRTATION & TRAVEL	2023/03/000930	9/22/2022	42.28		12/16/21-6/24/22	4363621 Towle Richard	Local FY22/23
		TRNSPRTATION & TRAVEL Total			\$118.53				
		TRAVEL & TRSP OUT OF COUNTY Total			\$0.00				
		Grand Total			\$718.53				

Summary of Budget for FY 22/23

OBJ	ACCOUNT DESCRIPTION	Budget Amount	YTD Exp	Remaining Budget
862080	Food	1,000.00	0.00	1,000.00
862150	Memberships	600.00	600.00	0.00
862170	Office Expense	500.00	0.00	500.00
862190	Publ & Legal Notices	0.00	0.00	0.00
862210	Rents & Leases Bld	30.00	0.00	30.00
862250	In County Travel	3,000.00	118.53	2,881.47
862253	Out of County Travel	2,000.00	0.00	2,000.00
	Total Budget	\$7,130.00	\$718.53	\$6,411.47

Behavioral Health Recovery Services
Mental Health FY 2022-2023
Budget Summary
Year to Date as of **March 8, 2023**

	Program	FY 22-23 Approved Budget	EXPENDITURES					REVENUE				Total Revenue	Total Net Cost	
			Salaries & Benefits	Services & Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	2011 Realign	1991 Realign	Medi-Cal FFP			Other
1	Mental Health (Overhead)	(4,024,268)	84,193	124,039	9,830,147	80,498	(65,666)	10,053,211	(668,481)	(1,883,611)	(4,096,557)	(743,069)	(7,391,719)	17,444,930
2	Administration - MHAD75	737,846	876,700	342,800			(97,921)	1,121,578				(166,413)	(166,413)	1,287,992
3	Mental Health Block Grant ARPA	0		128				128				(45,367)	(45,367)	45,495
4	CalWorks - MHAS32	38,371	36,960	7,471				44,431				(5,110)	(5,110)	49,541
5	Mobile Outreach Program - MHAS33	(41,083)	287,375	6,210			(124,627)	168,958				(8,557)	(8,557)	177,515
6	Adult Services - MHAS75	240,338		13,583				13,583					0	13,583
7	Path Grant - MHAS91	0		11,965				11,965	(3,823)				(3,823)	15,788
8	SAMHSA Grant - MHAS92	0		94,365				94,365					0	94,365
9	Mental Health Board - MHB	7,130		719				719					0	719
10	CCMU -BCHIP	0		15,623				15,623				(857,294)	(857,294)	872,917
11	Business Services - MHBS75	805,465	569,031	30,866			(23,509)	576,388				(29,106)	(29,106)	605,494
12	CCMU-CRRSAA Grant - MHCCMU	0		151,153				151,153				(676,123)	(676,123)	827,276
13	Mental Health Block Grant CRRSAA	0		23,128				23,128				(282)	(282)	23,410
14	MH Grant (Other)	0		75,821				75,821				(288,042)	(288,042)	363,863
15	MAT Grant - MHMAT	0		50,963				50,963					0	50,963
16	AB109 - MHMS70	1,027	84,579	6,170				90,749	(31,780)				(31,780)	122,529
17	Conservatorship - MHMS75	1,896,328	250,747	136,802	1,743,046		(19,940)	2,110,655				(60,995)	(60,995)	2,171,650
18	MH CAL-AIM - MHCALA			15,920				15,920				(141,402)	(141,402)	157,322
19	QA/QI - MHQA99	506,229	227,004	45,593			(5,732)	266,865				(31,033)	(31,033)	297,899
a	Total YTD Expenditures & Revenue		2,416,589	1,153,320	11,573,193	80,498	(337,396)	14,886,204	(704,084)	(1,883,611)	(4,096,557)	(3,052,795)	(9,737,047)	24,623,251

Behavioral Health Recovery Services
Mental Health FY 2022-2023
Budget Summary
Year to Date as of **March 8, 2023**

b	FY 2022-2023 Adjusted Budget	167,383	3,771,297	1,667,615	18,769,395	0	(158,340)	24,049,967	6,525,253	3,579,855	10,604,948	3,172,528	23,882,584	167,383
c	Variance		1,354,708	514,295	7,196,202	(80,498)	179,056	9,163,763	7,229,337	5,463,466	14,701,505	6,225,323	33,619,631	(24,455,868)

Behavioral Health Recovery Services
Mental Health Services Act (MHSA) FY 2022-2023 Budget Summary
Year to Date as of **March 8, 2023**

Program	FY 22-23 Approved Budget	Salaries & Benefits	Services & Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	Revenue Prop 63	Other- Revenue	Total Net Cost
Community Services & Support	17,946	319,224	323,036	407,687			1,049,948	(1,442,029)	(75,060)	2,567,037
Prevention & Early Intervention	(52,755)	95,295	268,725			(79)	363,941	(94,870)		458,811
Innovation - MAINN	567,704		3,078				3,078	(360,507)	(1,582)	365,167
Workforce Education & Training	-						-			-
Capital Facilities & Tech Needs							-			-
Total YTD Expenditures & Revenue		414,520	594,839	407,687	-	(79)	1,416,966	(1,897,407)	(76,643)	3,391,016
FY 2022-2023 Approved Budget	532,895	689,526	4,415,118	1,532,776	0	(4,131)	6,633,289	(6,100,395)	-	532,894
Variance		275,006	3,820,279	1,125,089	-	(4,052)	5,216,323	(4,202,988)	76,643	(2,858,122)

Prudent Reserve Balance **1,018,338**

WIC Section 5847 (a)(7) - Establishment & maintenance of a prudent reserve to ensure the county continues to be able to serve during years in which revenues for the Mental Health Services Fund are below recent averages adjusted by changes in the state population and the California Consumer Price Index.

Behavioral Health Recovery Services
SUDT FY 2022-2023 Budget Summary
Year to Date as of **March 8, 2023**

	Program	FY 22-23 Approved Budget	EXPENDITURES					Total Expenditures	REVENUE				Total Revenue	Total Net Cost
			Salaries & Benefits	Services and Supplies	Other Charges	Fixed Assets	Operating Transfers		SAPT Block Grant and FDMC	2011 Realign	Medi-Cal FFP	Other		
1	SUDT Overhead	(2,297,294)	21,301	(22,090)			(17,206)	(17,995)	(1,003,947)	(48,709)	(75,431)	156,174	(971,913)	953,918
2	County Wide Services - DD0035	1,415,273		753,217				753,217				8,498	8,498	744,719
3	Elevate Youth - DD00EY	-		27,205				27,205					0	27,205
4	Drug Court Services - DD0105	-	79,969	34,388		(11,815)		102,542		(12,655)		(32,966)	(45,621)	148,163
5	Ukiah Adult Treatment Services - DD0100	8,445	227,809	63,717			(100,892)	190,634		(2,164)		(24,986)	(27,150)	217,784
6	Women In Need of Drug Free Oppourtunties - DD0125	(1)	47,440	42,588			(19,760)	70,267					0	70,267
7	Family Drug Court - DD0127	-	76,220	8,584			836	85,640					0	85,640
8	Friday Night Live - DD0158	-		13,823				13,823					0	13,823
9	Willits Adult Services - DD0200	-	61,826	12,293			(1,856)	72,263					0	72,263
10	Fort Bragg Adult Services - DD0300	206,022	76,706	19,692			(3,481)	92,918				(97)	(97)	93,014
11	DDMIP	-		13,428				13,428				(107,219)	(107,219)	120,647
11	Administration	824,861	325,160	324,162			(71,909)	577,413				(42,055)	(42,055)	619,468
12	Adolescent Services	(68,937)	70,390	3,969			(16,051)	58,308	2,702			(21,669)	(18,967)	77,275
13	SABG ARPA	-		9,479				9,479				20,403	20,403	(10,924)
14	COSSAAP	-		57,136				57,136				32,194	32,194	24,942
15	SABG CRRSAA	-		218,136				218,136				32,193	32,193	185,943
16	DDMATX	-		55,072				55,072				(8,000)	(8,000)	63,072
17	DDGRNT	-		17,082				17,082				(17,084)	(17,084)	34,166
18	Prevention Services	0	115,152	12,001			(72,142)	55,011					0	55,011
a	Total YTD Expenditures & Reven	88,370	1,101,975	1,663,884	0	(11,815)	(302,463)	2,451,581	(1,001,245)	(14,819)	0	(4,614)	(1,144,818)	3,596,398
b	FY 2022-2023 Budget	88,370	2,284,613	2,409,905	0	0	(1,037,852)	3,656,666	1,675,741	736,860	440,130	715,565	3,568,296	88,370
c	Variance	0	1,182,638	746,021	0	11,815	(735,389)	1,205,085	2,676,986	751,679	440,130	720,179	4,713,114	(3,508,028)

Timeliness Charts and Graphs

1.

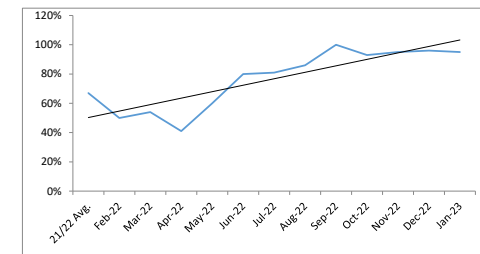
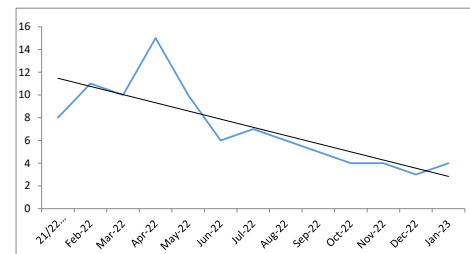
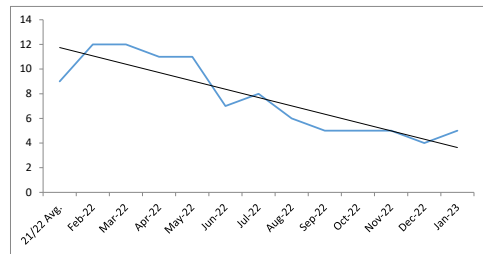
QI Work Plan 2.1

Length of Time from Initial Request to first offered Appt. - Mean BPSA - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	9	9	10	6
Feb-22	12	13	12	n/a
Mar-22	12	11	12	3
Apr-22	11	17	17	n/a
May-22	11	9	13	2
Jun-22	7	7	7	6
Jul-22	8	8	8	10
Aug-22	6	7	6	7
Sep-22	5	4	5	1
Oct-22	5	5	5	4
Nov-22	5	5	5	7
Dec-22	4	4	3	4
Jan-23	5	6	3	2
12 Mo. Avg.	8	8	8	5

Length of Time from Initial Request to first offered Appt. - Median BPSA - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	8	8	9	6
Feb-22	11	12	10	n/a
Mar-22	10	10	10	3
Apr-22	15	10	16	n/a
May-22	10	7	13	2
Jun-22	6	8	6	5
Jul-22	7	4	8	10
Aug-22	6	7	6	6
Sep-22	5	4	6	1
Oct-22	4	5	3	3
Nov-22	4	4	4	7
Dec-22	3	3	2	3
Jan-23	4	7	3	2
12 Mo. Avg.	7	7	7	4

Length of Time from Initial Request to first offered Appt. BPSA - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	67%	70%	64%	85%
Feb-22	50%	47%	52%	n/a
Mar-22	54%	55%	54%	100%
Apr-22	41%	53%	32%	n/a
May-22	60%	78%	47%	100%
Jun-22	80%	85%	79%	100%
Jul-22	81%	76%	83%	100%
Aug-22	86%	84%	89%	100%
Sep-22	100%	100%	89%	100%
Oct-22	93%	97%	90%	100%
Nov-22	95%	96%	95%	100%
Dec-22	96%	95%	98%	100%
Jan-23	95%	91%	100%	100%
12 Mo. Avg.	78%	80%	77%	100%

Graphs of "All Services"



2.

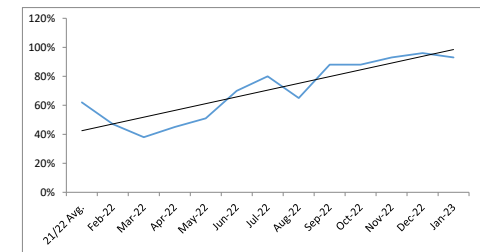
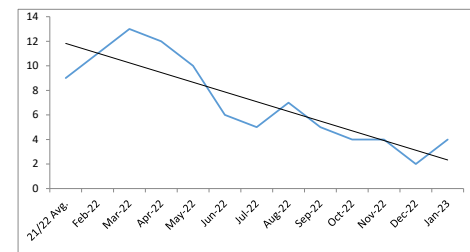
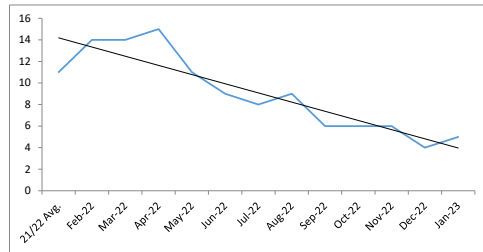
QI Work Plan 2.2

Length of Time from Initial Request to first kept Appt. - Mean MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	11	10	11	8
Feb-22	14	13	14	n/a
Mar-22	14	13	15	3
Apr-22	15	13	16	n/a
May-22	11	10	12	2
Jun-22	9	8	9	6
Jul-22	8	6	8	10
Aug-22	9	8	10	8
Sep-22	6	5	7	1
Oct-22	6	6	6	4
Nov-22	6	5	6	8
Dec-22	4	5	3	2
Jan-23	5	6	3	2
12 Mo. Avg.	9	8	9	5

Length of Time from Initial Request to first kept Appt. - Median MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	9	9	10	8
Feb-22	11	12	11	n/a
Mar-22	13	13	14	3
Apr-22	12	9	15	n/a
May-22	10	7	13	2
Jun-22	6	10	6	5
Jul-22	5	3	7	10
Aug-22	7	7	7	7
Sep-22	5	4	7	1
Oct-22	4	4	4	3
Nov-22	4	5	4	8
Dec-22	2	4	2	1
Jan-23	4	6	3	2
12 Mo. Avg.	7	7	8	4

Length of Time from Initial Request to first kept Appt. - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	62%	68%	57%	69%
Feb-22	47%	50%	45%	n/a
Mar-22	38%	42%	36%	100%
Apr-22	45%	64%	33%	n/a
May-22	51%	71%	38%	100%
Jun-22	70%	82%	67%	100%
Jul-22	80%	75%	82%	100%
Aug-22	65%	70%	59%	75%
Sep-22	88%	91%	85%	100%
Oct-22	88%	93%	85%	100%
Nov-22	93%	97%	88%	100%
Dec-22	96%	95%	97%	100%
Jan-23	93%	91%	97%	100%
12 Mo. Avg.	71%	77%	68%	98%

Graphs of "All Services"



3.

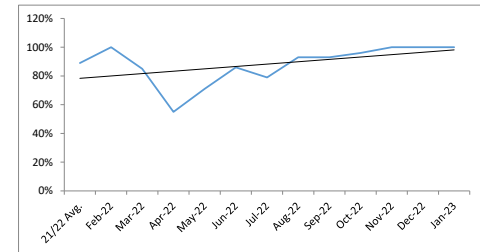
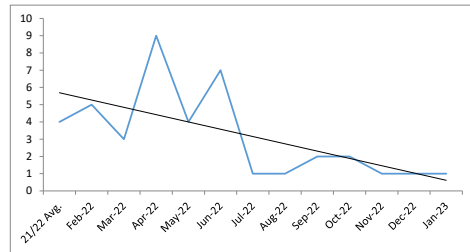
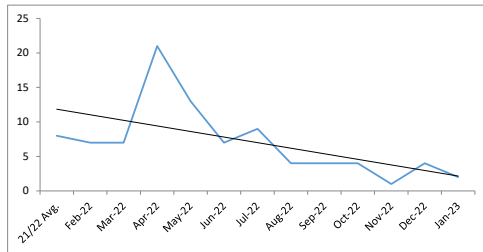
QI Work Plan 2.3

Length of Time from Initial Request to first offered Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	8	6	10	12
Feb-22	7	5	11	14
Mar-22	7	4	9	21
Apr-22	21	13	30	n/a
May-22	13	12	15	n/a
Jun-22	7	6	10	n/a
Jul-22	9	4	22	0
Aug-22	4	4	6	0
Sep-22	4	2	10	0
Oct-22	4	4	6	0
Nov-22	1	2	1	0
Dec-22	4	3	6	n/a
Jan-23	2	2	2	2
12 Mo. Avg.	7	5	11	5

Length of Time from Initial Request to first offered Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	4	3	10	11
Feb-22	5	2	12	14
Mar-22	3	1	9	21
Apr-22	9	8	36	n/a
May-22	4	4	15	n/a
Jun-22	7	5	10	n/a
Jul-22	1	1	26	0
Aug-22	1	1	5	0
Sep-22	2	2	6	0
Oct-22	2	2	2	0
Nov-22	1	1	1	0
Dec-22	1	1	5	n/a
Jan-23	1	1	1	2
12 Mo. Avg.	3	2	11	5

Length of Time from Initial Request to first offered Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	89%	90%	89%	67%
Feb-22	100%	100%	100%	100%
Mar-22	85%	92%	80%	0%
Apr-22	55%	70%	40%	n/a
May-22	71%	67%	100%	n/a
Jun-22	86%	87%	80%	n/a
Jul-22	79%	93%	40%	n/a
Aug-22	93%	90%	100%	n/a
Sep-22	93%	100%	67%	n/a
Oct-22	96%	100%	83%	n/a
Nov-22	100%	100%	100%	n/a
Dec-22	100%	100%	100%	n/a
Jan-23	100%	100%	100%	100%
12 Mo. Avg.	88%	92%	83%	67%

Graphs of "All Services"



4.

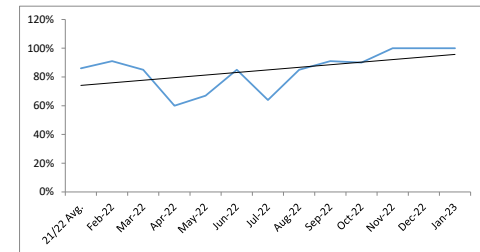
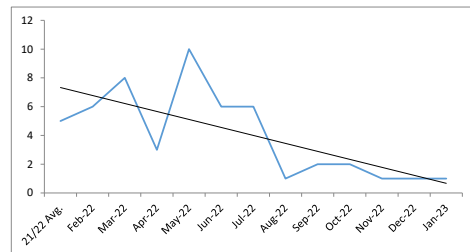
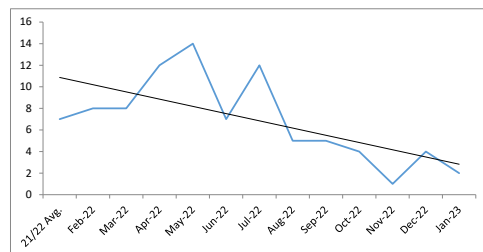
QI Work Plan 2.4

Length of Time from Initial Request to first kept Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	7	7	9	13
Feb-22	8	6	13	14
Mar-22	8	6	9	23
Apr-22	12	17	5	N/A
May-22	14	14	15	N/A
Jun-22	7	6	10	N/A
Jul-22	12	5	25	N/A
Aug-22	5	4	7	N/A
Sep-22	5	3	10	N/A
Oct-22	4	4	5	N/A
Nov-22	1	2	1	N/A
Dec-22	4	3	6	N/A
Jan-23	2	2	1	2
12 Mo. Avg.	7	6	9	13

Length of Time from Initial Request to first kept Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	5	3	7	13
Feb-22	6	4	15	14
Mar-22	8	1	9	23
Apr-22	3	7	1	N/A
May-22	10	4	15	N/A
Jun-22	6	4	11	N/A
Jul-22	6	1	26	N/A
Aug-22	1	1	5	N/A
Sep-22	2	2	6	N/A
Oct-22	2	2	2	N/A
Nov-22	1	1	1	N/A
Dec-22	1	1	5	N/A
Jan-23	1	1	1	2
12 Mo. Avg.	4	2	8	13

Length of Time from Initial Request to first kept Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	86%	86%	85%	63%
Feb-22	91%	100%	67%	100%
Mar-22	85%	83%	86%	N/A
Apr-22	60%	40%	80%	N/A
May-22	67%	60%	100%	N/A
Jun-22	85%	87%	75%	N/A
Jul-22	64%	89%	20%	N/A
Aug-22	85%	89%	75%	N/A
Sep-22	91%	100%	67%	N/A
Oct-22	90%	94%	75%	N/A
Nov-22	100%	100%	100%	N/A
Dec-22	100%	100%	100%	N/A
Jan-23	100%	100%	100%	100%
12 Mo. Avg.	85%	87%	79%	100%

Graphs of "All Services"



5.

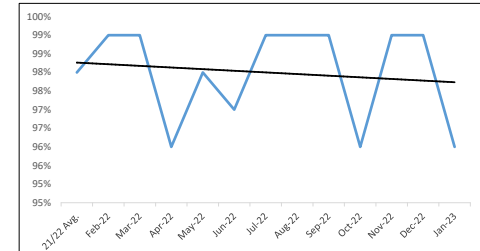
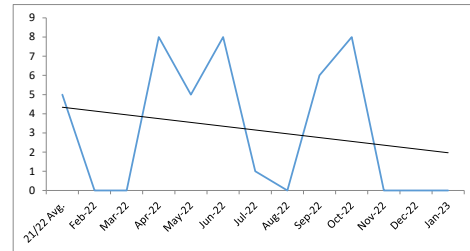
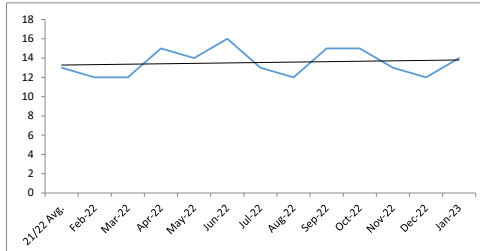
Q1 Work Plan 2.5
Combined Bus & After Hrs

Length of Time from Service Request for urgent Appt. to Actual Encounter Mean - MHP Standard or Goal- 95% (Minutes)				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	13	13	14	14
Feb-22	12	13	8	9
Mar-22	12	12	12	15
Apr-22	15	14	22	22
May-22	14	15	13	16
Jun-22	16	16	18	20
Jul-22	13	13	15	19
Aug-22	12	13	10	0
Sep-22	15	15	12	11
Oct-22	15	16	10	22
Nov-22	13	12	18	13
Dec-22	12	12	9	n/a
Jan-23	14	14	15	24
12 Mo. Avg.	14	14	14	16

Length of Time from Service Request for urgent Appt. to Actual Encounter Median - MHP Standard or Goal- 95% (Minutes)				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	5	4	4	8
Feb-22	0	0	0	9
Mar-22	0	0	0	15
Apr-22	8	2	10	10
May-22	5	5	7	16
Jun-22	8	5	15	15
Jul-22	1	0	12	19
Aug-22	0	0	0	19
Sep-22	6	8	0	11
Oct-22	8	8	0	22
Nov-22	0	0	13	13
Dec-22	0	0	0	n/a
Jan-23	0	0	12	24
12 Mo. Avg.	3	2	6	16

Length of Time from Service Request for urgent Appt. to Actual Encounter Percent of CIC that meet MHP Goal: 95% w/in 1 Hr; 2 Hr (for After-Hrs)				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	98%	98%	97%	98%
Feb-22	99%	99%	100%	100%
Mar-22	99%	98%	100%	100%
Apr-22	96%	98%	86%	100%
May-22	98%	98%	98%	100%
Jun-22	97%	96%	100%	100%
Jul-22	99%	99%	100%	100%
Aug-22	99%	99%	100%	100%
Sep-22	99%	99%	100%	100%
Oct-22	96%	95%	100%	100%
Nov-22	99%	99%	100%	100%
Dec-22	99%	99%	100%	n/a
Jan-23	96%	95%	98%	100%
12 Mo. Avg.	98%	98%	99%	100%

Graphs of "All Services"



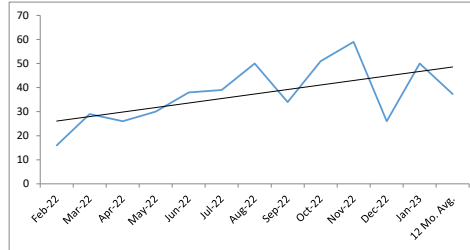
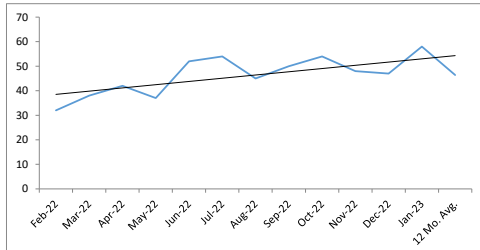
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Q1 Work Plan 2.F
Q1 Work Plan 2.6

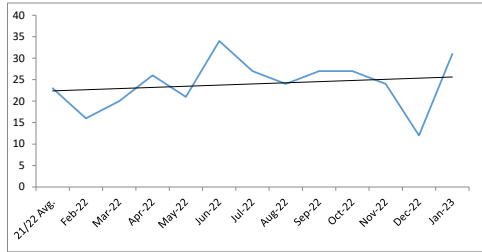
Total Number of Hospital Admissions				
	All Services	Adult Services	Children's Services	Foster Care
Feb-22	32	27	5	1
Mar-22	38	33	5	0
Apr-22	42	32	10	2
May-22	37	30	7	0
Jun-22	52	40	12	0
Jul-22	54	46	8	0
Aug-22	45	32	13	0
Sep-22	50	44	6	0
Oct-22	54	47	7	0
Nov-22	48	41	7	0
Dec-22	47	45	2	0
Jan-23	58	49	9	0
12 Mo. Avg.	46	39	8	0
Total	557	466	91	3

Total Number of Hospital Discharges				
	All Services	Adult Services	Children's Services	Foster Care
Feb-22	16	11	5	0
Mar-22	29	25	4	0
Apr-22	26	21	5	1
May-22	30	24	6	1
Jun-22	38	29	9	0
Jul-22	39	31	8	0
Aug-22	50	42	8	0
Sep-22	34	27	7	0
Oct-22	51	44	7	0
Nov-22	59	50	9	0
Dec-22	26	24	2	0
Jan-23	50	44	6	0
12 Mo. Avg.	37	31	6	0
Total	448	372	76	2

Graphs of "All Services"

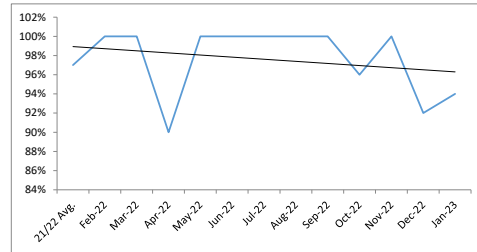


Timeliness of follow-up encounters post psychiatric inpatient discharge Total number of Medi-Cal payor follow-up appointments				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	23	19	4	0
Feb-22	16	14	2	0
Mar-22	20	16	4	0
Apr-22	26	21	5	0
May-22	21	16	5	1
Jun-22	34	26	8	0
Jul-22	27	26	1	0
Aug-22	24	19	5	0
Sep-22	27	23	4	0
Oct-22	27	24	3	0
Nov-22	24	22	2	0
Dec-22	12	11	1	0
Jan-23	31	27	4	0
12 Mo. Avg.	23	20	4	0
Total	258	218	40	1



Graphs of "All Services"

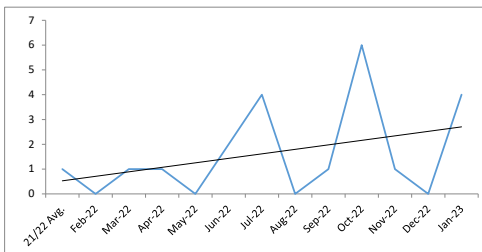
Timeliness of follow-up encounters post psychiatric inpatient discharge Percent of appointments meeting the within 7 day standard - Goal is 95%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	97%	99%	93%	100%
Feb-22	100%	100%	100%	N/A
Mar-22	100%	100%	100%	N/A
Apr-22	90%	95%	100%	N/A
May-22	100%	100%	100%	100%
Jun-22	100%	100%	100%	N/A
Jul-22	100%	100%	100%	N/A
Aug-22	100%	100%	100%	N/A
Sep-22	100%	100%	100%	N/A
Oct-22	96%	100%	67%	N/A
Nov-22	100%	100%	100%	N/A
Dec-22	92%	91%	100%	N/A
Jan-23	94%	100%	50%	N/A
12 Mo. Avg.	98%	99%	97%	100%



7.0

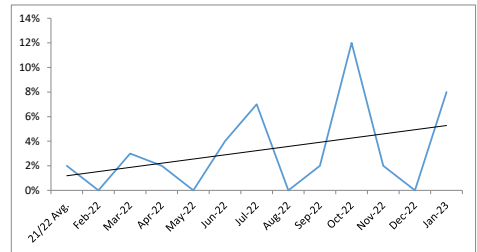
Q1 Work Plan 2.7

Psychiatric Inpatient Readmission rates within 7 days Total number of readmissions within 7 days of discharge				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	1	1	0	0
Feb-22	0	0	0	0
Mar-22	1	1	0	0
Apr-22	1	1	0	0
May-22	0	0	0	0
Jun-22	2	2	0	0
Jul-22	4	3	1	0
Aug-22	0	0	0	0
Sep-22	1	1	0	0
Oct-22	6	6	0	0
Nov-22	1	1	0	0
Dec-22	0	0	0	n/a
Jan-23	4	4	0	0
12 Mo. Avg.	2	2	0	0
Total	20	19	1	0



Graphs of "All Services"

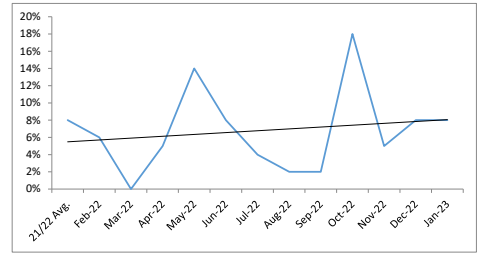
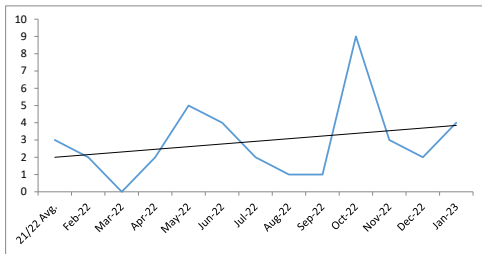
Psychiatric Inpatient Readmission rates within 7 days Readmission Rate - Goal is 10% or less within 7 days				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	2%	3%	0%	0%
Feb-22	0%	0%	0%	0%
Mar-22	3%	3%	0%	n/a
Apr-22	2%	3%	0%	0%
May-22	0%	0%	0%	0%
Jun-22	4%	5%	0%	0%
Jul-22	7%	7%	13%	0%
Aug-22	0%	0%	0%	0%
Sep-22	2%	2%	0%	0%
Oct-22	12%	14%	0%	0%
Nov-22	2%	2%	0%	0%
Dec-22	0%	0%	0%	n/a
Jan-23	8%	9%	0%	n/a
12 Mo. Avg.	3%	4%	1%	0%



Psychiatric Inpatient Readmission rates within 8-30 days				
Total number of readmissions within 8-30 days				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	3	2	1	0
Feb-22	2	2	0	0
Mar-22	0	0	0	0
Apr-22	2	2	0	0
May-22	5	4	1	0
Jun-22	4	2	2	0
Jul-22	2	1	1	0
Aug-22	1	0	1	0
Sep-22	1	0	1	0
Oct-22	9	8	1	0
Nov-22	3	3	0	0
Dec-22	2	2	0	0
Jan-23	4	4	0	0
12 Mo. Avg.	3	2	1	0
Total	35	28	7	0

Psychiatric Inpatient Readmission rates within 8-30 days				
Readmission Rate - Goal is 10% or less within 8-30 days				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	8%	8%	11%	25%
Feb-22	6%	7%	N/A	N/A
Mar-22	0%	0%	N/A	N/A
Apr-22	5%	6%	N/A	N/A
May-22	14%	13%	14%	N/A
Jun-22	8%	5%	17%	N/A
Jul-22	4%	2%	2%	N/A
Aug-22	2%	0%	8%	N/A
Sep-22	2%	0%	17%	N/A
Oct-22	18%	18%	14%	N/A
Nov-22	5%	6%	N/A	N/A
Dec-22	8%	8%	0%	N/A
Jan-23	8%	9%	0	N/A
12 Mo. Avg.	7%	6%	9%	#DIV/0!

Graphs of "All Services"



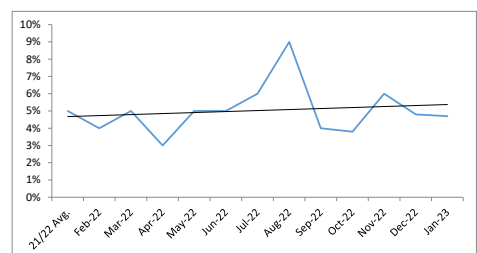
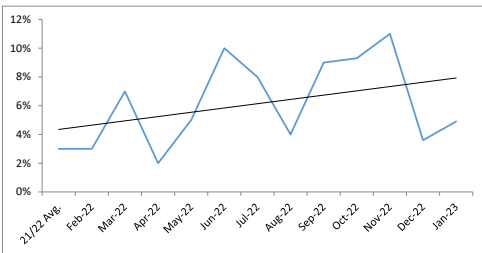
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Q1 Work Plan 3.1

Average Psychiatric Patient No-Show Rates				
MHP Standard for Psychiatrists - No Higher than 10%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	3%	4%	2%	3%
Feb-22	3%	3%	2%	0%
Mar-22	7%	7%	6%	15%
Apr-22	2%	3%	2%	0%
May-22	5%	5%	3%	6%
Jun-22	10%	11%	5%	0%
Jul-22	8%	9%	7%	25%
Aug-22	4%	5%	4%	0%
Sep-22	9%	10%	4%	17%
Oct-22	9%	10%	7%	0%
Nov-22	11%	11%	11%	0%
Dec-22	4%	3%	5%	13%
Jan-23	5%	5%	3%	0%
12 Mo. Avg.	6%	7%	5%	6%

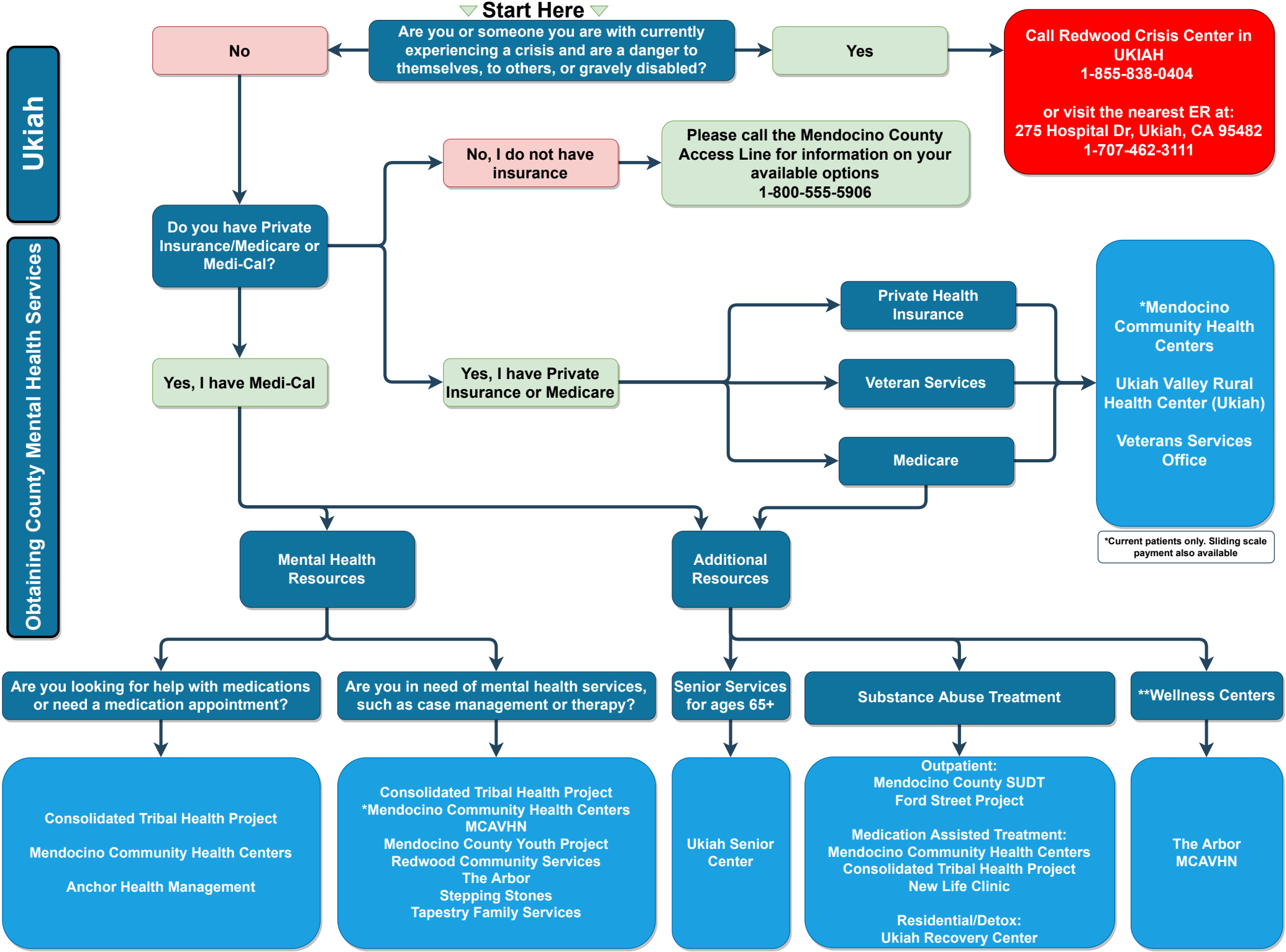
Average Clinicians other than Psychiatrists Patient No-Show Rates				
MHP Standard for Clinicians other than Psychiatrists - No Higher than 10%				
	All Services	Adult Services	Children's Services	Foster Care
21/22 Avg.	5%	5%	5%	1%
Feb-22	4%	3%	5%	1%
Mar-22	5%	5%	4%	2%
Apr-22	3%	5%	5%	2%
May-22	5%	4%	5%	3%
Jun-22	5%	4%	5%	1%
Jul-22	6%	5%	8%	2%
Aug-22	9%	10%	4%	1%
Sep-22	4%	3%	4%	1%
Oct-22	4%	3%	4%	1%
Nov-22	6%	5%	7%	2%
Dec-22	5%	4%	6%	3%
Jan-23	5%	5%	5%	3%
12 Mo. Avg.	5%	5%	5%	2%

Graphs of "All Services"



Ukiah

Obtaining County Mental Health Services



**A Wellness Center is where healthcare professionals, nutritionists and/or life-coaches provide a variety of treatments and services to encourage and educate people on the health of their minds and bodies.

Mendocino County Youth Project

776 South State Street #107
 Ukiah, CA 95482
 1-707-456-9600

Redwood Community Services

631 S. Orchard Avenue
 Ukiah, CA 95482
 1-707-467-2010

The Arbor Youth Resource Center

810 North State Street
 Ukiah, CA 95482
 1-707-462-7267

Stepping Stones

140 Gibson Street
 Ukiah, CA 95482
 1-707-468-5536

Tapestry Family Services

290 East Gobbi Street
 Ukiah, CA 95482
 1-707-463-3300

Ukiah Senior Center

497 Leslie Street
 Ukiah, CA 95482
 1-707-462-4343

Ukiah Valley Rural Health Center

260 Hospital Drive
 Ukiah, CA 95482
 1-707-463-8000

Veteran Services Office

405 Observatory Avenue
 Ukiah, CA 95482
 1-707-463-4226

Ukiah Recovery Center

139 Ford Street
 Ukiah, CA 95482
 1-707-462-6290

Anchor Health Management

350 East Gobbi Street
 Ukiah, CA 95482
 1-707-472-0350

**Mendocino County
 Substance Use Disorders Treatment**

1120 South Dora Street
 Ukiah, CA 95482
 1-707-472-2637

Consolidated Tribal Health Project

6991 North State Street
 Redwood Valley, CA 95470
 1-707-485-5115

MCAVHN

148 Clara Avenue
 Ukiah, CA 95482
 1-707-462-1932

New Life Clinic

280 East Standley Street
 Ukiah, CA 95482
 1-707-466-0001

Mendocino Community Health Centers:**Little Lake Health Center**

45 Hazel Street
 Willits, CA 95490
 1-707-456-9600

Dora Street Health Center

1165 S. Dora Street
 Ukiah, CA 95482
 1-707-468-1015

Hillside Health Center

333 Laws Avenue
 Ukiah, CA 95482
 1-707-468-1010

**Obtaining Mental
 Health Services in
 Mendocino County**

Ukiah



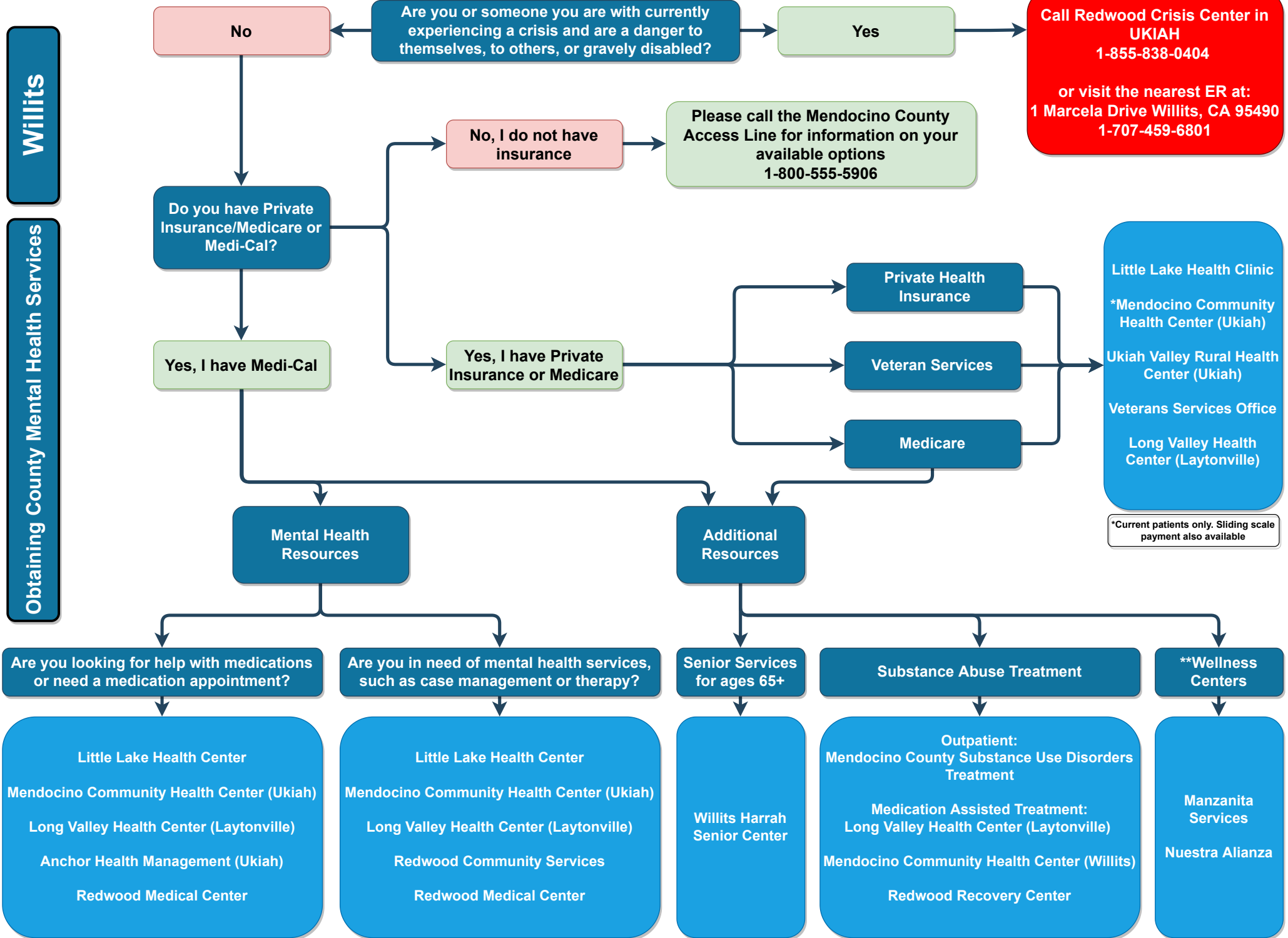
**Mental Health Crisis Line:
 1-855-838-0404**

**Mental Health Access Line:
 1-800-555-5906**

Willits

Obtaining County Mental Health Services

▼ **Start Here** ▼



*Current patients only. Sliding scale payment also available

**A Wellness Center is where healthcare professionals, nutritionists and/or life-coaches provide a variety of treatments and services to encourage and educate people on the health of their minds and bodies.

**Mendocino County
Substance Use Disorders Treatment**
472 E. Valley Street
Willits, CA 95490
1-707-456-3850

Nuestra Alianza de Willits
291 School Street #1
Willits, CA 95490
1-707-456-9418

Willits Harrah Senior Center
1501 Baechtel Road
Willits, CA 95490
1-707-459-6826

Long Valley Health Center
50 Branscomb Road
Laytonville, CA 95454
1-707-984-6131

Mendocino Community Health Centers:

Little Lake Health Center
45 Hazel Street
Willits, CA 95490
1-707-456-9600

Dora Street Health Center
1165 S. Dora Street
Ukiah, CA 95482
1-707-468-1015

Hillside Health Center
333 Laws Avenue
Ukiah, CA 95482
1-707-468-1010

**Mendocino County
Veterans Services**
189 North Main Street
Willits, CA 95490
1-707-456-3792

Redwood Medical Center
1 Marcela Drive, Suite C
Willits, CA 95490
1-833-249-3556

Redwood Community Services
631 S. Orchard Avenue
Ukiah, CA 95482
1-707-467-2010

Anchor Health Management
350 E. Gobbi Street
Ukiah, CA 95482
1-707-472-0350

Redwood Medical Clinic
3 Marcela Drive, Suite C
Willits, CA 95490
1-707-459-6801

Community Resources:
National Alliance on Mental Illness (NAMI)
P.O. Box 1945
Ukiah, CA 95482
1-707-391-6867

Redwood Coast Regional Center
270 Chestnut Street
Fort Bragg, CA 95437
1-707-964-6387

**Obtaining Mental
Health Services in
Mendocino
County**

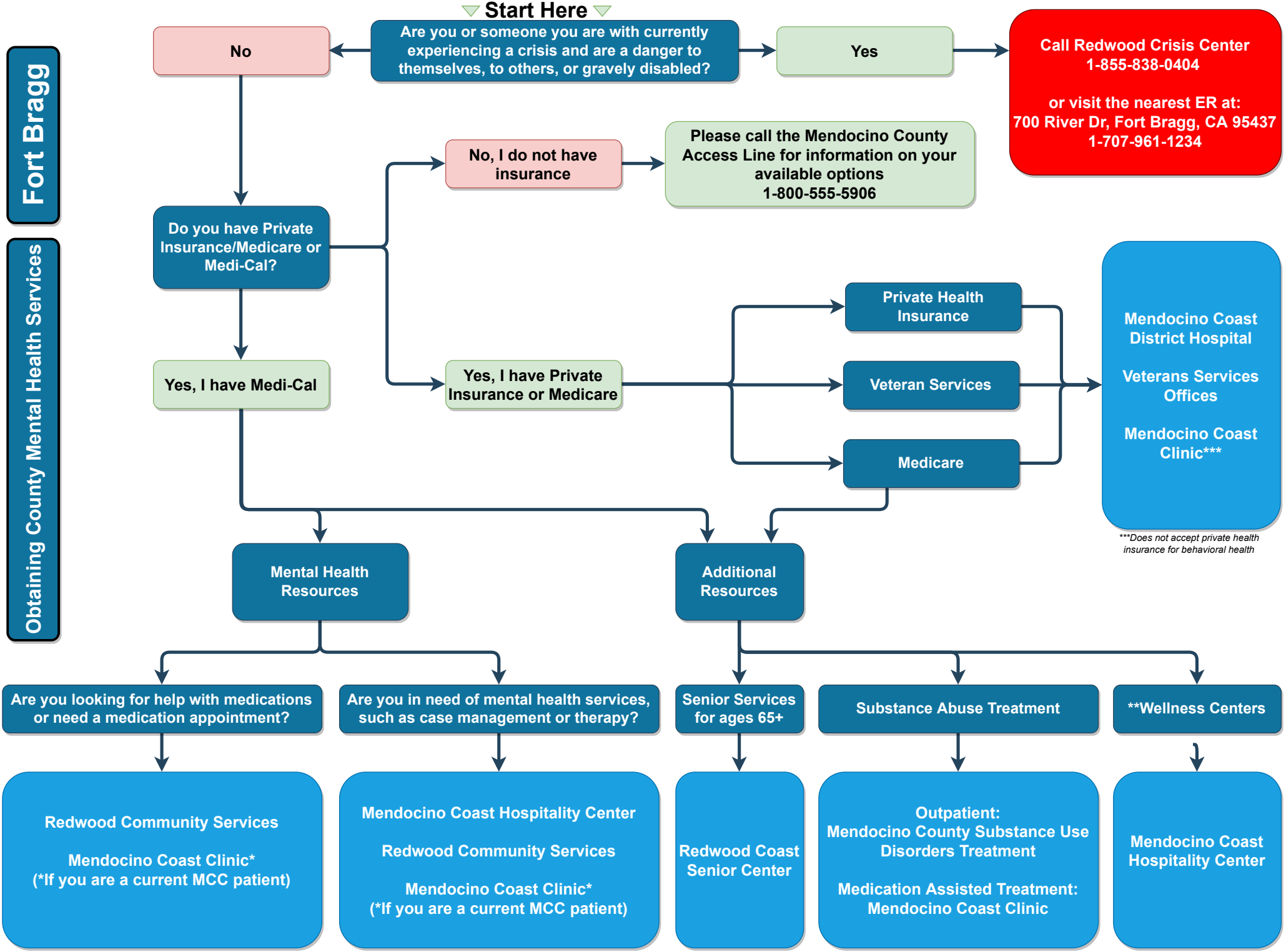
Willits



**Mental Health Crisis Line:
1-855-838-0404**

**Mental Health Access Line:
1-800-555-5906**

Fort Bragg
Obtaining County Mental Health Services



***Does not accept private health insurance for behavioral health

**A Wellness Center is where healthcare professionals, nutritionists and/or life-coaches provide a variety of treatments and services to encourage and educate people on the health of their minds and bodies.

Mendocino Coast Clinic
205 South Street
Fort Bragg, CA 95437
1-707-964-1251

Redwood Coast Senior Center
490 North Harold Street
Fort Bragg, CA 95437
1-707-964-0443

**Obtaining Mental
Health Services in
Mendocino County**

Mendocino Coast District Hospital
700 River Drive
Fort Bragg, CA 95437
1-707-961-1234

Mendocino County SUDT
790 South Franklin Street
Fort Bragg, CA 95437
1-707-961-2665

Redwood Community Services
143 West Spruce Street
Fort Bragg, CA 95437
1-707-964-4770

Mendocino County Veterans Services
360 North Harrison Street
Fort Bragg, CA 95437
1-707-964-5823

**Fort
Bragg**

Mendocino Coast Hospitality Center
101 North Franklin Street
Fort Bragg, CA 95437
1-707-961-0172

Community Resources:

Mendocino Community Health Centers:

National Alliance on Mental Illness (NAMI)
P.O. Box 1945
Ukiah, CA 95482
1-707-391-6867

Little Lake Health Center
45 Hazel Street
Willits, CA 95490
1-707-456-9600

Parents and Friends Inc.
306 East Redwood Avenue
Fort Bragg, CA 95437
1-707-964-4940

Dora Street Health Center
1165 S. Dora Street
Ukiah, CA 95482
1-707-468-1015

Redwood Coast Regional Center
270 Chestnut Street
Fort Bragg, CA 95437
1-707-964-6387



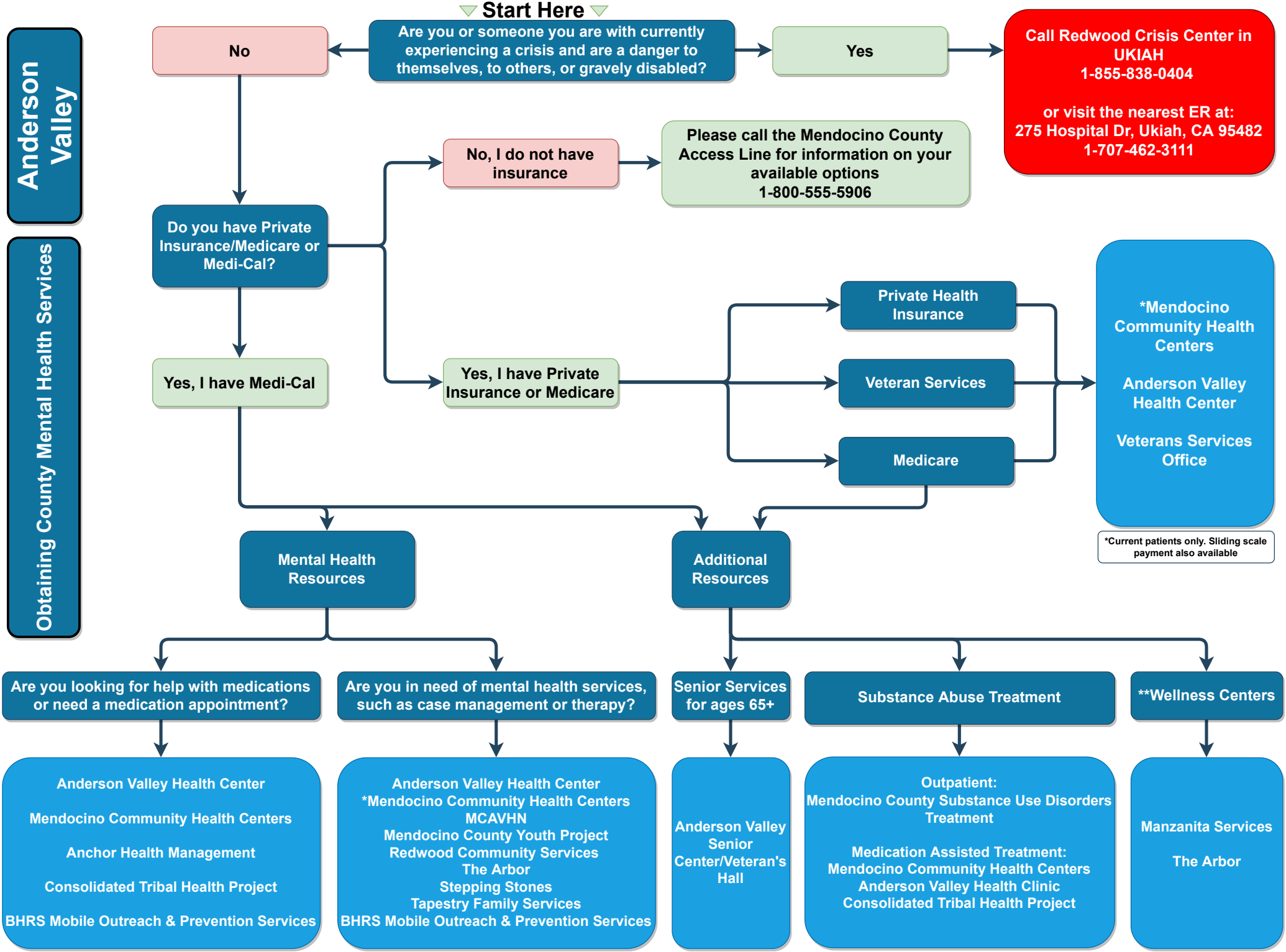
Hillside Health Center
333 Laws Avenue
Ukiah, CA 95482
1-707-468-1010

**Mental Health Crisis Line:
1-855-838-0404**

**Mental Health Access Line:
1-800-555-5906**

Anderson Valley

Obtaining County Mental Health Services



**A Wellness Center is where healthcare professionals, nutritionists and/or life-coaches provide a variety of treatments and services to encourage and educate people on the health of their minds and bodies.

Anderson Valley Health Center
13500 Airport Rd
Boonville, CA 95415
1-707-895-3477

Anchor Health Management
350 East Gobbi Street
Ukiah, CA 95482
1-707-472-0350

**Mendocino County
Substance Use Disorders Treatment**
1120 South Dora Street
Ukiah, CA 95482
1-707-472-2637

Consolidated Tribal Health Project
6991 North State Street
Redwood Valley, CA 95470
1-707-485-5115

MCAVHN
148 Clara Avenue
Ukiah, CA 95482
1-707-462-1932

Mendocino Community Health Centers:

Dora Street Health Center
1165 S. Dora Street
Ukiah, CA 95482
1-707-468-1015

Hillside Health Center
333 Laws Avenue
Ukiah, CA 95482
1-707-468-1010

Mendocino County Youth Project
776 South State Street #107
Ukiah, CA 95482
1-707-456-3792

Redwood Community Services
631 S. Orchard Avenue
Ukiah, CA 95482
1-707-467-2010

The Arbor Youth Resource Center
810 North State Street
Ukiah, CA 95482
1-707-462-7267

Stepping Stones
140 Gibson Street
Ukiah, CA 95482
1-707-468-5536

Tapestry Family Services
290 East Gobbi Street
Ukiah, CA 95482
1-707-463-3300

Ukiah Valley Rural Health Center
260 Hospital Drive
Ukiah, CA 95482
1-707-463-8000

Veteran Services Office
405 Observatory Avenue
Ukiah, CA 95482
1-707-463-4226

Anderson Valley Senior Center/Veteran's Hall
14400 CA-128
Boonville, CA 95415
1-707-895-3609

**Obtaining Mental
Health Services in
Mendocino County**

Anderson Valley



**Mental Health Crisis Line:
1-855-838-0404**

**Mental Health Access Line:
1-800-555-5906**