



# MY SMARTCARE: BCC'S ONLINE PORTAL & MOBILE APP

## Participant Online Portal & Mobile App Features:

- Dashboard based landing page
- Free app for Apple & Android users
- Same credentials for web portal & mobile app
- Real-Time Account Balances
- Claims Status & Tracking
- Electronic Claim & Substantiation Submission
- EOB Harvesting from Carrier Web Portals
- Transaction History & Statements
- Automated Push Notifications
  - E-mail or Text Message controlled by user
  - Numerous Topics (account balance reminder, new benefits debit card mailed, etc.)
- Direct Deposit Management
- Debit Card Management
- Calculators to Assist with Contributions & Investments
- FAQs and Education Materials
- Library of Forms, Documents, Instructions
- Investment Options (HSAs)
- News & Benefit Updates FSA & HSA Store Access

**Getting Reimbursed Just Got A Whole Lot Easier**  
Tired of filling out time-consuming forms and getting challenged for your medical claims? Connect your health insurance plans to get submission forms pre-filled and automatically substantiate claims.  
**CONNECT YOUR PLANS**

**YOUR PROFILE: 80% COMPLETE**  
Complete your profile and take advantage of all our capabilities.

**MOBILE PHONE**: +1 724 822 9356  
**EMAIL**: OKERDUI@GMAIL.COM  
**REIMBURSEMENT METHOD**: DIRECT DEPOSIT  
**ALERTS**: There are important alerts you are not receiving, opt in today!

**My Accounts**  
Plan years to show:  Previous  Current  Future  
Dependent Care Account (01/01/2019-12/31/2019)  
Available \$0.00 Spent \$5,000.00

**My Alerts**  
Sep 1, 2020 12:48 pm Account Balance Statement Reimbursement Account Balance Statement  
Aug 1, 2020 1:13 pm Account Balance Statement Reimbursement Account Balance Statement  
Jul 1, 2020 Account Balance Statement Reimbursement Account Balance Statement

11:49  
Good Morning CHRISTINA!  
Your account balance is...  
**\$0.00**  
Dependent Care Account  
Dependent Care Account Breakdown:  
Spent: \$3,333.28 Annual Election: \$5,000.00  
You have 4 opportunities!  
Provide your insurance plan + 10 pts  
View All

ACCOUNTS ACCOUNT ACTIVITY SUBMIT A CLAIM FIND CARE

“Your current balance is \$504.23”

**ASK EMMA!**  
The industry's first voice activated consumer funding account is available on the My SmartCare mobile app!

