

Express Scripts Overview

What You Need To Know

The PRISM Express Scripts prescription drug plan includes various programs to help ensure members receive the safest and most cost-effective drugs available.

Mandatory Generic – Effective 1/1/2023

With the Mandatory Generic program, subscribers will automatically receive generic when prescribed brand name, unless you receive a prior authorization to use the brand name drug. In general, FDA-approved generic medications contain the same active ingredients as brand name counterparts, but we realize that there may be exceptions. We recommend that you review your medications regularly with a doctor or pharmacist and ask, “Is there a generic for that?”

Specialty Drugs – Effective 1/1/2023

Specialty Drugs are medications used to treat chronic and complex health conditions. Express Scripts uses Accredo, a specialty pharmacy that serves patients with health conditions such as cancer, hepatitis C, HIV, bleeding disorders and multiple sclerosis. Accredo understands the complexity of these conditions to ensure careful patient monitoring that leads to healthier outcomes. Specialty drugs are dispensed in 30-day supply or less. If you have any questions, call (800) 803-2523.

SaveOnSP – Effective 1/1/2023

Specialty medications can cost a lot of money. That’s why your plan offers a program called SaveOnSP, to lower your out-of-pocket costs to \$0. Over 250 specialty medications are eligible for the SaveOnSP program. If you’re filling an eligible medication, a representative from SaveOnSP will contact you to discuss the program. You’ll pay \$0 for your medication when you participate in SaveOnSP. If you choose not to participate, you’ll pay a higher copay when you fill your medication. Conditions covered by SaveOnSP include, but are not limited to:

- Hepatitis C
- Multiple Sclerosis
- Psoriasis
- Inflammatory Bowel Disease
- Rheumatoid Arthritis
- Cancer

Here’s an example of how it works:

John’s taking a specialty medication that’s eligible for the SaveOnSP program. His copay is currently \$70.

- When he participates in SaveOnSP, he won’t pay anything (\$0) out-of-pocket. He will work with SaveonSP to enroll with the applicable manufacturer copay assistance program.
- If he decides not to participate in SaveOnSP, he can continue to pay his \$70 copay.

If John decides not to participate, his copay will no longer count toward his deductible or out-of-pocket maximum, call (877) 733-4553.

Livongo – Effective 1/1/23

Diabetes Management program available through Express Scripts. If you have any questions, call (800) 803-2523.

Prior Authorization – Will become Effective on 7/1/2023

This program is to ensure that your prescription is suitable for the intended use and is covered by your plan. Obtaining prior authorization simply means that more information is needed. Contact your doctor's office to get the process started.

Please review all carrier flyers and brochures for additional information.

Express Scripts Resources

What You Need To Know



Member Services

- (877) 733-4553
- Available 24/7
- General information, complex concerns or health conditions



The Express Scripts Mobile App

- Download it for free, and use the same username and password to access the mobile app
- Home delivery prescription information, price medications and locate a pharmacy near you
- Access your member ID card virtually, view your past prescription activity, get reminder notifications and more!



On The Web

- Visit [express-scripts.com](https://www.express-scripts.com)
- Register your preferences, including email address and signing-up for text messaging
- Check order status with tracking details
- Enroll in automatic refills, view pharmacy options and savings, transfer to home delivery, and more!