MENDOCINO COUNTY BUSINESS GROUPS OVERVIEWS, SERVICES & PROGRAMS



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Mendocino County Business Groups

Adult & Aging Services

Introduction

Our Mission: In partnership with the community, the Health and Human Services Agency will support and empower families and individuals to live healthy, safe, and sustainable lives in healthy environments, through advocacy, services and policy development.

<u>Services & Programs</u>

Adult Protective Services (APS)

APS helps elders (65 years and older) and dependent adults (18-64 who are disabled) when these adults are unable to meet their own needs, or are victims of abuse, neglect, or exploitation. APS investigates allegations of abuse and neglect, including self-neglect, and provides information and referral, assessment, and short term case management. These services are available to any elder or dependent adult regardless of income.

General Assistance (GA)

GA benefits offer financial assistance and emergency homeless assistance to disabled or unemployed single adults. GA also provides SSI advocacy, employment services, and burial assistance.

In-Home Supportive Services (IHSS)

IHSS is a program that provides services to low income elderly and disabled individuals and couples who need assistance in order to remain safely in their own homes. Disabled children with extraordinary need may also be eligible for IHSS.

Public Authority

The Public Authority in Mendocino County helps to manage planning and delivery of IHSS services to those eligible recipients by maintaining the provider orientation and enrollment process.

The Public Authority provides the following services:

- Background check and fingerprints
- Provider orientation and complete enrollment process
- A provider registry that provides lists of pre-screened workers to IHSS recipients/consumers and seniors seeking to hire home care workers

- For more information about the provider registry, please call your local office and ask for the Public Authority
 - Fort Bragg: (707) 962-1102
 - Ukiah: (707) 463-7900
 - Willits: (707) 456-3700
 - o Toll Free: (877) 327-1799

Public Guardian/Public Administrator

The Public Guardian / Public Administrator Unit initiates the Court process to invoke and renew conservatorships, handles the affairs of individuals who die without family to administer their estates, and provides case management for conserved persons with mental health disabilities, dementia, or severe frailty.

Veteran's Services

The Veteran's Services program provides financial benefits, medical care, and counseling to eligible veterans and their dependents.

Continuum of Care for the Homeless

The Mendocino County Homeless Services Continuum of Care (MCHSCoC) is a collaborative of over thirty-one agencies throughout Mendocino County. The Collaborative Applicant for the MCHSCoC with monthly meetings at Mendocino County HHSA in Ukiah. Continuum activities include the Point in Time Census and Survey of individuals and families experiencing homelessness, Coordinated Entry, Permanent Housing, and collaboration toward securing and maintaining HUD funded housing projects for addressing homelessness in Mendocino County.

Ombudsman

The Lake and Mendocino County AAA Ombudsman Program provides a free and confidential service that maintains and improves the quality of life for residents in long-term care facilities.

Area Agency on Aging

The Area Agency on Aging carries out a wide range of functions (advocacy, inter-agency linkages, information sharing, etc.) designed to develop or enhance comprehensive and coordinated community-based services for all older persons, under the leadership and direction of the California Department of Aging.

Locations & Contact

Please note: Some programs and services may not be available at office locations listed below. Contact us at (707) 463-7900 to verify locations and office hours.

Adult Protective Services:

Ukiah

747 S. State Street P.O. Box 839 Ukiah, CA 95482 Phone: (707) 463-7900 Toll Free (including 24-Hour Emergency Line): (877) 327-1799 IHSS Fax: (707) 463-7979 APS Confidential Fax: (707) 467-5886

Willits

472 E. Valley Street Willits CA 95490 Phone: (707) 456-3700 IHSS Fax: (707) 456-3741 APS Confidential Fax: (707) 467-5886

Fort Bragg

764 S. Franklin Street P.O. Box 1306 Ft Bragg CA 95437 Phone: (707) 962-1102 IHSS Fax: (707) 962-1140 APS Confidential Fax: (707) 467-5886

Public Authority:

Fort Bragg: (707) 962-1102 Ukiah: (707) 463-7900 Willits: (707) 456-3700 Toll Free: (877) 327-1799

Supportive Housing Program:

Ukiah

Ukiah Community Center 888 N. State Street Ukiah, CA 95482 Phone: (707) 462-8879 Fax: (707) 462-0654

Willits

Willits Community Services 229 E. San Francisco Street Willits, CA 95490 Phone: (707) 459-3333 Fax: (707) 459-0850

Ft. Bragg

Hospitality House 460 S. Franklin Street Fort Bragg CA 95437 Phone: (707) 961-0172 Fax: (707) 961-0217

Agriculture

<u>Introduction</u>

To serve the citizens of Mendocino County by providing animal regulation services that promote public safety, health and responsible pet ownership and delivers these services in a timely, courteous, professional and cost effective manner.

Services & Programs

Agriculture Division:

- Crop Statistics
- Links
- Pesticide Use Enforcement
- Newsletters
- Certified Farmer's Market
- Informational Presentations
- Nursery
- Organic
- Pest Projects

Weights and Measures Division:

- Devices
- Weighmaster
- Petroleum
- Quantity Control
- Service Agent
- Links
- Forms

<u>Contact</u> 890 N. Bush Street Ukiah, CA 95482 Phone: (707) 234-6830 Fax: (707) 463-0240 E-mail: agcomm@mendocinocounty.org Hours: 8 am to noon; 1pm to 5pm. Our front counter is closed on Mondays from 3 to 5 pm for staff meetings.

Air Quality Management District (Affiliated Agency)

Introduction

The mission of the Mendocino County Air Quality Management District is to protect and manage air quality, an essential public resource upon which the health of the community depends. Mendocino County Air Quality Management District is one of 35 local Air Districts in California.

<u>Contact</u> 306 E. Gobbi Street Ukiah, CA 95482 Phone: (707) 463-4354 Fax: (707) 463-5707 Website: http://www.co.mendocino.ca.us/agmd/

Animal Care Services

Introduction

To serve the citizens of Mendocino County by providing animal regulation services that promote public safety, health and responsible pet ownership and delivers these services in a timely, courteous, professional and cost effective manner.

<u>Services & Programs</u>

The Animal Care Services (ACS) program areas include: Shelter Services providing; education outreach, adoption, vol-unteer opportunities, fostering, lost & found services, feral cat trap-neuter-release programs and licensing.

Additional services and community supports are available through Clinic Services providing; veterinary care and surgery for shelter animals, community clients with animal health education, rabies vaccination clinics, micro-chipping and low cost spay/neuter options to the local rescue groups and low income individuals.

<u>Contact</u>

298 Plant Road Ukiah, CA 95482 Phone: (707) 463-4427 Fax: (707) 468-3338

Hours:

Sunday & Monday - closed Tuesday - 10:00 a.m. to 1:00 p.m. / 1:30 p.m. to 5:00 p.m. Wednesday - 10:00 a.m. to 1:00 p.m. / 1:30 p.m. to 7:00 p.m. Thursday - 10:00 a.m. to 1:00 p.m. / 1:30 p.m. to 5:00 p.m. Friday - 10:00 a.m. to 1:00 p.m. / 1:30 p.m. to 5:00 p.m. Saturday - 10:00 a.m. to 1:00 p.m. / 1:30 p.m. to 5:00 p.m.

From 1:00 pm to 1:30 pm every day the Animal Shelter will be closed to the public for lunch. **All financial transactions have to be completed 30 minutes prior to closing.** **All dog kennel, cat adoption and the cat colony room areas will close 20 minutes prior to closing.**

Arts Council of Mendocino County

Introduction

The Arts Council of Mendocino County promotes the arts and cultivates creativity to benefit and enrich the lives of residents and visitors. Objectives include expanding opportunities for artists and arts organizations, supporting art education, promoting the role of the arts in the local economy and increasing public awareness of the value of the arts. We support and promote the arts throughout Mendocino County, and we advocate for artists and arts organizations with government, business, and tourism leaders. ACMC celebrates multi-cultural art, music, dance and food from Mendocino County's children, artists, and residents to share and increase public awareness of one another's cultural values, visibility, diversity and beauty.

<u>Services & Programs</u>

The Arts Council of Mendocino County promotes the arts and cultivates creativity to benefit and enrich the lives of residents and visitors. This mission guides and shapes ACMC programs and community partnerships. From partnering with the Mendocino Coast Botanical Gardens on an annual outdoor Sculpture Gallery, to inspiring the creativity of K-12 students through our Get Art in the Schools Program, the diverse programs of ACMC form the heart of how we pursue our mission to cultivate creativity in Mendocino County. Programs include:

- Arts Administrators Roundtable Meetings
- Annual Mendocino County Art Champion Awards

- Creative Place Making Projects
- Contemporary Art Reading Room
- Fiscal Receiver and Sponsorship
- Gallery at the ACMC Office / Historic Ukiah Depot
- Get Arts in the Schools Program (GASP)
- Curriculum Resource Library, A GASP Resource
- Member Artists in the Spotlight
- Mendocino County Alliance for Arts Education
- Mendocino County Celebrates American Craft Week
- Poetry Out Loud
- Publicity Support for Members
- Sculpture Gallery at the Botanical Gardens

<u>Contact</u> 309 E. Perkins Street Ukiah, CA 95482 Phone: (707) 463-2727 E-mail: acmc@artsmendocino.org Website: http://www.artsmendocino.org/

Assessor

Introduction

The **Assessor** is responsible for determining the assessed value of all taxable Real and Personal Property located within Mendocino County. Some of the many duties of the Assessor's office are listed below:

- Discover, Locate, Map and Value All Taxable Property Within the County
- Prepare the Assessment (Tax) Roll
- Review & Application of Appropriate Exemption
- Perform Mandatory Audits of Businesses (Whose Property Statements have Exceeded \$400,000 for the Last Four Years)
- Represents the County at Local Assessment Appeal Hearings

<u>Services & Programs</u>

County Clerk Division:

The County Clerk Division performs a variety of mandated duties, including:

- Issuing Marriage License
- Filing Fictitious Business Name Statement (FBNs)
- Processing Notary Registrations and Bonds
- Handling Environmental Documents
- Performing Civil Marriage Ceremonies (in our office on weekdays and at your location on weekends)

- The County Clerk Division also issues certified copies of Marriage, Birth and Death Records
- Filing of Conflict of Interest Statements (for County Departments, Agencies, Boards and Commissions)
- Accepts Oath of Office for filing and Maintains Roster of Public Officers
- Registrations of Private Professional Photocopiers, Process Servers & Unlawful Detainer Assistants

Recorders Division:

The Recorders Division of the Assessor-Clerk-Recorder's office performs the mandated duties of recording documents and filing maps, maintaining cross-reference indexes to these records. Document Transfer Tax is collected on transfers of real property.

A few examples of typical recorded documents are:

- Real Property Records Deeds, Leases, Notices of Completion
- Issue certified copies of Marriage, Birth and Death records
- Financing Documents Deeds of Trust, Notices of Default, Re-conveyances, Financing Statements
- Maps Subdivisions, Parcel Divisions, Surveys
- Military Discharge Papers
- Declaration of Homestead
- Mechanics' Liens
- Tax Liens, Release of Liens

Elections:

The Elections Division of the office of Assessor-County Clerk-Recorder performs duties as mandated by state, federal and local laws. Listed below are some of the many duties performed by the Elections Office:

- Register Voters and Maintain the Voter Registration file.
- Administers and Conducts all Federal, State, County, School District and Special District Elections
- Administers and Conducts Municipal Elections under agreement with each City
- Procure Polling Places, and Recruit Poll Workers in Mendocino County
- Provide Information to Candidates Regarding the Nomination Process
- Accepts for filing & maintains for public access, Campaign Statements of candidates for each election and for Elected Officials required to file the forms.

<u>Contact</u>

Department	Telephone	Fax
Assessor	(707) 234-6800	(707) 463-6597
County Clerk (FBN, & Marriage Licenses)	(707) 234-6822	(707) 463-4257
Recorder (Birth, Death & Marriage Copies)	(707) 234-6823	(707) 463-4257
Elections (Registrar of Voters)	(707) 234-6819	(707) 463-4257

501 Low Gap Road - Room 1020 Ukiah, CA 95482 Phone: (707) 234-6800 Fax: (707) 463-6597 E-mail: acr@mendocinocounty.org Website: https://www.mendocinocounty.org/government/assessor-county-clerk-recorderelections/assessor-services-forms Hours: Monday – Friday, 8 am – 5 pm, open during the lunch hours. (Copy orders processed until 4:45)

Auditor-Controller

Introduction

As the Chief Financial Officer of the county, I exercise general supervision over the accounting of all organizations under the control of the Board of Supervisors as well as those special districts and school districts whose funds are maintained by the County Treasury.

<u>Services & Programs</u>

In addition to maintaining all basic financial information, the Auditor-Controller analyzes accounting reports, supplies fiscal information and acts as financial counsel to the Chief Executive Officer and Board of Supervisors. An integral function of the Auditor-Controller's Office is the administration of the property tax rolls. Please use the link below to access an explanation about the property tax process in Mendocino County. We hope this information is very helpful and we welcome any comments you may have.

Property Tax Information:

- Property Tax Process
- How To Calculate Your Taxes
- Tax Rates & Descriptions
- Redwoods JC Bond
- Supplemental Tax Refunds
- Special & Direct Assessments & Levies
- Property Tax Relief
- Frequently Asked Questions
- Contact Information
- Sales Tax Jurisdiction Locator
- Change of Address

<u>Contact</u>

501 Low Gap Road - Rm 1080 Ukiah, CA 95482 Phone: (707) 234-6860 Fax: (707) 467-2503 E-mail: auditor@mendocinocounty.org Website: https://www.mendocinocounty.org/government/auditor-controller

Behavioral Health and Recovery Services

Introduction

All programs are focused and dedicated to providing consumer oriented treatment to the community.

Specialty Mental Health Services Mission Statement:

Behavioral Health & Recovery Services (BHRS), Mental Health program cares for the people of Mendocino County whose lives are affected by mental illness. Behavioral Health & Recovery Services, Mental Health Services strives to:

- Deliver services in the least restrictive, most accessible environment within a coordinated system of care that is respectful of a person's family, language, heritage and culture.
- Educate ourselves, individuals, families and the community about mental illness and the hopeful possibilities of treatment and recovery.
- Maximize independent living and improve quality of life through community-based treatment.
- Maximize the resources available and attend to concerns for the safety of individuals and the community.
- Manage our fiscal resources effectively and responsibly while insuring that productivity and efficiency are important organizational values which result in maximum benefits for all concerned.

Substance Use Disorders Treatment (SUDT) Mission Statement:

The Substance Use Disorders Treatment program of Mendocino County is committed to providing services to residents of Mendocino County of diverse backgrounds. We offer a culturally competent, gender responsive, trauma informed system of care for adults and adolescents while striving to meet linguistic challenges. Utilizing holistic, person-centered recovery, we promote healthy behaviors through prevention and treatment strategies that support our community's need to address alcohol and other drug abuse, addictions and related conditions. Please see Substance Use Disorders Treatment section for more information.

Compliance

IF YOU WITNESS A VIOLATION of federal or state standards, you can report this by telephone, e-mail or letter to the Mendocino County Mental Health Plan which has a policy prohibiting retaliation against a person reporting non-compliance. Reporting may be done anonymously.

<u>Contact</u>

Please note: Some programs and services may not be available at office locations listed below. Contact us at (707) 472-2300 to verify locations and office hours. 1120 S. Dora Street Ukiah, CA 95482 Phone: (707) 472-2300 Fax: (707) 463-2306 Website: https://www.mendocinocounty.org/departments/behavioral-health-and-recovery-services Crisis Line: 1-855-838-0404 Access Line: 1-800-555-5906 Administration: 1-707-472-2300 Medication Services: 1-707-467-9065 Compliance Hotline: 1-866-791-9337 Presumptive Transfer: 1-707-472-0350

Board of Supervisors

Introduction

The Mendocino County Board of Supervisors' mission is to create and maintain a responsive and responsible government that enhances the quality of life of the people of Mendocino County. The County's mission is to deliver services that meet: Public safety, health, social, cultural, education, transportation, economic, and environmental needs of our communities.

Principles of Office:

Supervisors will adhere to the following principles; they will:

- Work in harmony to support the County's mission.
- Devote time, thought and study to their duties as board members, so that they may render effective and credible public service for the citizens of the County.
- Work with fellow board members in a spirit of cooperation so all issues, especially those which are controversial, may be debated openly and fairly, thereby protecting the dignity of the individuals involved in the public forum and decision making process.
- Base decisions on all available facts, voting with conviction, without bias, and ultimately abiding and upholding the final majority decisions of the Board.
- Represent the entire County of Mendocino, while being sensitive to the special characteristics of each District.
- Respect the Ralph M. Brown Act, taking official actions in public sessions, yet maintaining the confidentiality of closed session deliberations.
- Remember an individual board member has no legal authority outside the meetings of the Board of Supervisors, thus they will conduct business with the citizenry, media, and County staff on this basis.
- Under all circumstances the primary function of the Board of Supervisors is to establish the policies by which the County of Mendocino is to be administered.

- Use the powers of the office honestly and constructively, communicating and promoting the needs of the community to the County and the needs of the County to the community.
- Encourage employee and citizen involvement in regulatory and policy development and to consider the perspectives of others as issues are discussed.
- Be responsible for professional growth by participating in educational conferences, workshops, and training sessions offered by local and State organizations.
- Be informed of the State and Federal government activities and the positions taken by Supervisor organizations regarding these matters.

<u>Contact</u> 501 Low Gap Road - Room 1010 Ukiah, CA 95482 Phone: (707) 463-4221 Fax: (707) 463-7237 Website: https://www.mendocinocounty.org/government/board-of-supervisors

CalWORKs Job Services

Introduction

The CalWORKs Job Services Program provides employment and training services to TANF recipients and applicants to find employment. Clients receive guidance and support in career assessment, continued educational development, skills training for upward mobility, budget and money management counseling and life skills training. CalWORKs Job Services works in collaboration with Mendocino Works partners and businesses in the community to provide employment training, rapid re-employment services, one-on-one mentoring services and job retention services.

CalWORKs Job Services contracts for services with local agencies that provide substance abuse and mental health treatment to clients and coordinates closely with local domestic abuse treatment and counseling services providers. CalWORKs Job Services can pay the cost of transportation, childcare and other expenses to facilitate the participant's ability to get and keep employment.

<u>Contact</u>

Ukiah

2550 N. State Street - Suite 3 Ukiah, CA 95482 Phone: (707) 467-5500 Fax: (707) 467-5561

Fort Bragg

764 S. Franklin Street

Fort Bragg, CA 95437 Phone: (707) 962-1001 Fax: (707) 961-2490

Willits

472 E. Valley Street Willits, CA 95490 Phone: (707) 456-3760 Fax: (707) 456-3701 Website: <u>https://www.caljobs.ca.gov/vosnet/Default.aspx</u>

Cannabis

The County activated a Cannabis Information Hotline 1-844-421-WEED (9333) for all cannabis related inquires, questions, and/or to be directed to the appropriate department associated with the inquiry. All interested parties will call one number for cannabis related inquiries. This hotline includes options on how to register cannabis complaints, where to apply for permits, where to pay cannabis related taxes, information regarding the building permit process, as well as general information regarding the County's Cannabis Cultivation Program.

<u>Contact</u>

Willits

125 E Commercial Street Willits, CA 95490 Phone: (707) 234-6680 Fax: (707) 463-5709 Hours: Monday-Friday, 8:00 am to 5:00 pm *(Permits are not issued after 4:30 pm)

Fort Bragg

120 W. Fir Street Fort Bragg, CA 95437 Phone: (707) 964-5379 Fax: (707) 961-2427 Hours: Monday-Friday, 8:00 am to 12:00 pm and from 1:00 pm to 5:00 pm *(Permits are not issued after 4:30 pm)

Cannabis Cultivation Program

860 N. Bush Street
Ukiah, CA 95482
Phone: (707) 234-6650
Toll Free: 1-844-421-WEED (9333)
E-mail: cannabisprogram@mendocinocounty.org
Website: https://www.mendocinocounty.org/government/planning-building-services/cannabis-cultivation

Central Services

Introduction

The Central Services Division's primary responsibility is the cost-effective acquisition of materials and equipment on behalf of County departments. Aside from Purchasing, the services provided to County departments include processing formal bids and requests for proposal/qualifications, mail courier, fixed asset tracking, real property acquisition and management, parks administration and surplus equipment disposal.

Services & Programs

One of the most important things you can do as a vendor desiring to supply goods or services to Mendocino County is to be placed on the Purchasing Agent's Bidder's List.

Green Procurement

The County of Mendocino promotes environmentally preferable purchasing in its acquisition of goods and services and consider life cycle effects from pollution, waste generation, energy consumption, recycled material content, depletion of natural resources, and potential impact on health and nature in its procurement decisions.

General Terms and Conditions

The standard terms and conditions are typically used on every County solicitation. However it is important to note that in most circumstances due to the nature of the goods/services, supplemental terms and conditions of a solicitation will be developed and included as an addition to the standard terms and conditions.

<u>Contact</u> 841 Low Gap Road Ukiah, CA 95482 Phone: (707) 234-6050

Child Support Services

Introduction

Mendocino County Department of Child Support Services' (DCSS) mission is to serve children and their families by establishing parentage and enforcing support orders in a fair and equitable manner.

<u>Services & Programs</u>

What we can do:

- Establish paternity
- Locate a parent
- Establish and enforce medical support orders
- Establish, modify and enforce a court order for child support

What we cannot do:

- Handle divorces
- Establish spousal support orders
- Obtain or enforce restraining orders
- Handle custody or visitation matter

Customer Service

Ombudsperson Program Is Here to Help YOU! Who is the Ombudsperson?

The Ombudsperson helps you resolve issues with your child support case, explains your rights and responsibilities, and tells you the ways you can get child support services. An Ombudsperson is available in each county to assist parents, employers, and other members of the community.

What are the Ombudsperson's responsibilities?

- To help you with child support issues.
- To assist you in understanding the Complaint Resolution Process before, during, and after the complaint is filed.
- To assist you in preparing for a State Hearing

<u>Contact</u> 107 S. State Street P.O. Box 970 Ukiah, CA 95482 Phone: (866) 901-3212 Hours: Monday – Friday: 8 AM- Noon; 1 PM- 5 PM

Clerk-Recorder

<u>Services & Programs</u>

The County Clerk Division of the Assessor-Clerk-Recorder's office performs a variety of mandated duties, including:

- Issuing Marriage License
- Filing Fictitious Business Name Statement (FBNs)
- Processing Notary Registrations and Bonds
- Handling Environmental Documents
- Performing Civil Marriage Ceremonies (in our office on weekdays and at your location on weekends)
- The County Clerk Division also issues certified copies of Marriage, Birth and Death Records
- Filing of Conflict of Interest Statements (for County Departments, Agencies, Boards and Commissions)
- Accepts Oath of Office for filing and Maintains Roster of Public Officers
- Registrations of Private Professional Photocopiers, Process Servers & Unlawful Detainer Assistants

<u>Contact</u>

501 Low Gap Road - Room 1020 Ukiah, CA 95482 Phone: (707) 234-6822 Fax: (707) 463-6597

County Budget

<u>Introduction</u>

County Budget and Fee Schedule:

The annual adopted budget serves as the County's primary policy and budget document. It communicates the Board of Supervisors' priorities and how departments align their program goals and objectives to achieve them. The budget is structured to provide both high-level context and line item detail on Mendocino County's operations and how the County strives to serve the community. Mendocino County's budget corresponds to a fiscal year that begins on July 1 and ends the following June 30.

<u>Services & Programs</u>

In an effort to provide a more inclusive and transparent budget, Mendocino County is pleased to present our **County Budget Portal.**

Mendocino County partnered with **OpenGov.com** to provide a new web-based financial transparency and business intelligence tool that dynamically presents the County's revenues and expenses, from multi-year trends to line item level details.

Budget Process:

- **July December:** The newly-adopted budget is monitored and quarterly reports are presented, to the Board of Supervisors.
- **February March:** A mid-year report is presented, parameters for the following year's budget are established, budget workshops begin and budget instructions are distributed to departments.
- **April May:** Budget requests are submitted by departments, the Board of Supervisors conducts budget workshops, a 3rd quarter report is presented to the Board and recommendations for a proposed budget are prepared.
- **June:** The County Executive Office presents a proposed budget for the Board of Supervisors to consider and the Board of Supervisors holds final public hearings and adopts the budget for the next fiscal year.

<u>Contact</u>

Executive Office:

501 Low Gap Road - Room 1010 Ukiah, CA 95482 Phone: (707) 463-4441 Fax: (707) 463-5649 E-mail: http://mendocinocounty.org/eo Hours: Monday – Friday 8:00 a.m. - 5:00 p.m.

Board of Supervisors:

501 Low Gap Road - Room 1010 Ukiah, CA 95482 Phone: (707) 463-4221 Fax: (707) 463-7237 Website: https://www.mendocinocounty.org/government/board-of-supervisors

County Counsel

<u>Introduction</u>

The office of Mendocino County Counsel is committed to providing the highest quality legal representation and advice, in a timely, responsive and cost-effective manner; to assist the County through its governing Board of Supervisors and other departments as needed to promote the public service objectives of Mendocino County, while at the same time protecting the County from risk and loss.

The Office of County Counsel is the legal adviser to the board of supervisors, and shall attend and oppose all claims and accounts against the county he or she deems unjust and illegal. County Counsel shall defend or prosecute all civil actions and proceedings in which the county or any of its officers is concerned or is a party in his or her official capacity. (CA Gov't Code §§ 26526 & 26529.)

Mendocino County Counsel provides legal advice and representation to the Mendocino County Board of Supervisors, County officials and their departments. The Office directly serves the Board of Supervisors and works to understand and further the needs and goals of the Board. The Office provides legal guidance, support, and strategies, gives training, drafts and reviews legal documents and opinions, analyzes legislation and resolutions and represents the County in litigation. Upon request, the Office also acts as legal advisor for the Grand Jury and various Special Districts.

<u>Services & Programs</u>

Public Information:

The Office of the County Counsel does not provide legal advice to the general public. If you have suffered personal injury or property damage, which you believe was caused by the County or one of its employees you must first start by filing a claim with the Clerk of the Board of Supervisors, located at 501 Low Gap Road, Room 1010, Ukiah, CA 95482.

Please note that the law governing claims against public entities is complex and has short deadlines. You may need to seek the services of an attorney for your own protection. In any event, you should present your claim without delay. (See California Government Code section 910 et. seq.)

For **Requests for Public Records**, please use the link and instructions provided on the website. Do not send records requests to County Counsel directly.

<u>Contact</u> 501 Low Gap Road - Room 1030 Ukiah, CA 95482 Phone: (707) 234-6885 Fax: (707) 463-4592 Website: https://www.mendocinocounty.org/government/county-counsel Hours: Monday-Friday - 8am-12pm, 1pm-5pm

Court Collections

<u>Introduction</u>

Located in the County Administration building, the collections office oversees the collection of installment payment plans and delinquent payments of court ordered debt including fines, fees, and restitution for the Superior Court of Mendocino County, Probation, and Public Defender.

<u>Services & Programs</u>

For traffic school matters please contact the Traffic Division of the Superior Court at (707) 463-4660.

Payment Options - payment can be made in four ways:

- Payment by mail should be sent to <u>P. O. Box 8509, Ukiah, CA 95482-8509</u>. Write your docket number or account number on your check as well as on all correspondence. Make checks or money orders payable to Mendocino County Collections at the above address. To receive a copy of your receipt you must include a self-addressed stamped envelope.
- **2. Payment in the office:** For payments in the office see the Court Collection department located in the County Administration building at 501 Low Gap Rd, Room 1060. You may pay by cash, check, money order, debit or credit card. Collections will not accept payment by coin (Government Code 24353).
- 3. Credit Card or Electronic Check Payments are accepted online (see website below).
- **4. Pay by Phone**: Call 844-323-4111 to make a payment on your account. You may call 24 hours a day, 7 days a week.

Have your debtor number ready when making your payment. If you do not have this information, contact the Collection department for your amount due and your account number. Funds are verified while payment is made and electronically deposited to our bank within 72 hours from the transaction date.

Please note: You will be charged a 2.38% transaction fee for credit card payments (\$2 minimum) or \$1.50 for electronic check payments.

Failure to Pay:

Failure to pay your account by the due date may result in one or more of the following:

- Penalties and assessment of up to \$300 per case;
- Intercept of a California tax refund;
- Wage garnishment or bank levy;
- Referral to Franchise Tax Board or a private collection agency; and/or
- Abstract of Judgment on Real Property.

Franchise Tax Board (FTB):

The Franchise Tax Board assists the Collection department with delinquent debt collection in two ways:

1. Franchise Tax Board Tax Intercept Program.

Delinquent accounts or accounts with large outstanding balances are referred to the Franchise Tax Board to intercept any State tax refund or lottery winnings due to the debtor.

2. Franchise Tax Board Court-Ordered Debt (COD) Collection Program.

Delinquent accounts may be transferred to FTB for further collection action. Once assets are

located by FTB, levies are issued to garnish wages or withhold bank accounts. FTB may also seize real or personal property.

<u>Contact</u> 501 Low Gap Road - Room 1060 P.O. Box 8509 Ukiah, CA 95482 Phone: (707) 234-6850 Fax: (707) 463-4166 Website: https://www.mendocinocounty.org/government/collections

If your account is with FTB COD Collection Program, you may contact them or mail payments to: FTB -Court Ordered Debt Collections P.O. Box 1328 Rancho Cordova, CA 95741-1328 Phone: (916) 845-4064

Cultural Services Agency

<u>Introduction</u>

Welcome to the Cultural Services Agency! Discover our many educational and unique programs and services. Connect with your community and enjoy the best Mendocino County has to offer.

<u>Services & Programs</u>

Library

Mendocino County Library is comprised of five vibrant Library branches and a Bookmobile.

- Coast Community Branch (Point Arena)
- Fort Bragg Branch
- Round Valley Branch (Covelo)
- Ukiah Branch
- Willits Branch

The Library will soon be opening another branch in Laytonville!

- Visit our branches for a multitude of events, access to digital media, and a large selection of books and audiovisual materials for checkout.

Museum

Discover our history - discover our museum! The Mendocino County Museum collects, conserves, and celebrates the stories, artifacts, and archives of the people and places in Mendocino County.

<u>Contact</u>

Cultural Services Agency Administration

105 N. Main Street Ukiah, CA 95482 Phone: (707) 234-2873 Fax: (707) 463-6951 <u>https://www.mendolibrary.org/</u>

Museum

400 E. Commercial Street Willits, CA 95490 Phone: (707) 459-2736 Fax: (707) 459-7836

District Attorney

<u>Introduction</u>

The Mendocino County District Attorney's Office is dedicated to ensure the safety of our communities through the prevention and the vigorous prosecution of crime, at all times maintaining high ethical standards to ensure that justice is accomplished in all cases.

Mission Statement:

The District Attorney of Mendocino County, as a constitutional officer and the public prosecutor acting on behalf of the people, is vested with the independent power to conduct prosecutions for public offenses, to detect crime and to investigate criminal activity. The District Attorney advises the Grand Jury in its investigations. By law, the District Attorney sponsors and participates in programs to improve the administration of justice.

The District Attorney fulfills these responsibilities through the efforts of the employees of the Office of the District Attorney. Each employee of the District Attorney's Office shall adopt the highest standards of ethical behavior and professionalism. Each employee, moreover, is integral to achieving the mission of the Office and shares the District Attorney's obligation to enhance the fundamental right of the people of Mendocino County to a safe and just society. At all times, the mission of this District Attorney's Office is to carry out the law in a fair, evenhanded and compassionate manner.

Services & Programs

- Asset Forfeiture
- Bad Check Program
- Criminal Program:
 - o Anti-Drug Abuse Division
 - Consumer Fraud and Economic Crimes Protection
 - Gang Prosecution
 - o Juvenile Division
- Elder Abuse Outreach

- Investigative Services
- Prelims and Trials
- Witness Services

<u>Contact</u>

Ukiah:

Courthouse 100 N. State Street - Room G-10 P.O. Box 1000 Ukiah, CA 95482 Phone: (707) 463-4211 Fax: (707) 463-4687

Victim Witness 100 N. State Street - Room 501 P.O. Box 144 Ukiah, CA 95482 Phone: (707) 463-4218

Fort Bragg:

700 S. Franklin Street Fort Bragg, CA 95437 Phone: (707) 964-5624 Fax: (707) 961-2429

Economic Development

Introduction

To identify and initiate solutions to improve local economic, social, and environmental issues in order to build a heathy, sustainable, economically viable and resilient community.

<u>Services & Programs</u>

This online directory contains information that is most requested by the community and others interested in or performing local economic development.

1. Business Improvement District

On May 15, 2006, the Board adopted Ordinance No. 4170, adding Chapter 5.140 to Title 5 of the Mendocino County Code to create the Mendocino County Lodging Business Improvement District (BID)

2. Business Services

The County of Mendocino works to obtain local, state and federal resources to provide services to new and expanding businesses

3. Film Permits

- Film Permit Application Form
- Permit Instructions and Information

The County of Mendocino has a permitting process for commercial photography within the unincorporated area of County of Mendocino. All production activity that takes place on Mendocino County rights-of-way requires a film permit

4. GIS Mapping

This Industrial Land Survey was prepared using the County's Geographic Information System. It identifies properties that have an industrial land use classification.

The County's Geographical Information System contains several layers of parcel information, including land use classification, property ownership, topography, census track data, and other information. The Industrial Land Survey is an example of the type of parcel coverage that the County is able to identify. The County does not offer public access to interactive GIS information, but you may contact the County's Information Services Department at (707) 234-6000 and ask for 'GIS' for more information regarding GIS data layers.

<u>Contact</u>

Office Location:

County of Mendocino Planning and Building Services 860 N. Bush Street Ukiah, CA 95482 Phone: (707) 234-6650 Fax: (707) 463-5709 E-mail: pbs@mendocinocounty.org

Elections

<u>Introduction</u>

The Elections Division of the office of Assessor-County Clerk-Recorder performs duties as mandated by state, federal and local laws. Listed below are some of the many duties performed by the Elections Office:

- Register Voters and Maintain the Voter Registration file
- Administer and Conduct all Federal, State, County, School District and Special District Elections
- Administer and Conduct Municipal Elections under agreement with each City
- Procure Polling Places, and Recruit Poll Workers in Mendocino County
- Provide Information to Candidates Regarding the Nomination Process
- Accepts for filing & maintains for public access, Campaign Statements of candidates for each election and for Elected Officials required to file the forms

<u>Contact</u>

501 Low Gap Road - Room 1020 Ukiah, CA 95482 Phone: (707) 234-6819 Fax: (707) 463-4257

Employment & Family Assistance Services

Services & Programs

CalWORKs and Temporary Assistance to Needy Families (TANF)

Provides a temporary cash grant to eligible low-income families. The cash grants are based upon income and resource levels and medical costs are covered through Medi-Cal. Services that are designed to promote self-sufficiency are also provided with cash benefit programs.

CalFresh

Available to eligible low-income individuals and families. CalFresh benefits may be used to purchase food in markets that accept food stamps. CalFresh benefits are issued on an EBT card.

Electronic Benefit Transfer (EBT) Cards

EBT is the distribution of benefits on a debit card, making the issuance of state public assistance and federal food stamp benefits faster and easier through the use of electronic transactions. You use your EBT card just like you would any bank issued debit card. There is currently a program in Mendocino which allows our Farmers Markets to accept the EBT card.

Medi-Cal and the County Medical Services Program (CMSP)

Payment for medical costs is available to eligible individuals who meet income and resource standards. Payment for medical costs incurred may require a share-of-cost portion based upon household income levels.

CalWORKs Job Services

The CalWORKs Job Services Program provides employment and training services to TANF recipients to find unsubsidized employment.

Note: Program and Service availability varies by office location. If you have a question about service availability, please contact us to verify the services offered at a particular location, as well as the days and hours open.

Ukiah

737 S. State Street

P.O. Box 8508 Ukiah, CA 95482 Phone: (707) 463-7700 <u>Toll Free: (</u>877) 327-1711 Fax: (707) 463-7859

Fort Bragg

764 S. Franklin Street P.O. Box 1759 Ft. Bragg, CA 95437 Phone: (707) 962-1000 Toll Free: (877) 327-1677 Fax: (707) 962-1010

Environmental Health & Sanitation Services

Introduction

The Environmental Health Division consists of 22 employees who carry out the mission to safeguard the public's health from environmental hazards. This is achieved through community education efforts and by enforcement of state and local laws to ensure safe supplies of food and water, to monitor the proper management of wastes and hazardous materials, to investigate environmental health-related causes of illness and to abate hazardous environmental health conditions. Environmental Health programs fall into 4 categories: Land Use, Consumer Protection, Hazardous Materials, and Solid Waste. Environmental Health also handles Rabies Surveillance in collaboration with the county Animal Control Department and the Public Health Lab and the Paralytic Shellfish Poisoning Program in collaboration with the State Department of Health Services.

Regular inspections of permitted facilities and investigations of complaints are handled by technically trained and licensed Environmental Health Specialists (EHS). New trends and issues in the environmental health field are closely followed by EH staff.

Environmental Health

- Food Inspections
- Consumer Protection
- Land Use
- Hazardous Materials
- Solid Waste

<u>Contact</u> Ukiah 860 N. Bush Street Ukiah, CA 95482 Phone: (707) 234-6625 Fax: (707) 463-4038

Fort Bragg

120 W. Fir Street Ft. Bragg, CA 95437 Phone: (707) 961-2714 Fax: (707) 961-2720 E-mail: enviroh@mendocino.org

Ocean Monitoring Hotline: (707) 234-6627

Executive Office

Introduction

The County Executive Officer (CEO) is appointed by the Board of Supervisors to oversee the administration of county government and implement decisions made by that Board of Supervisors.

The CEO is the day-to-day manager of county government and represents the County and its Board of Supervisors in a variety of activities. The Executive Office oversees the preparation, adoption, and administration of the County's budget and coordinates the activities of other county departments to ensure the effective accomplishment of the Board's directions and policies. The position of the CEO was established by the Board of Supervisors in Chapter 2.28 of County Code.

<u>Services & Programs</u>

The Executive Office Divisions includes:

- Clerk of the Board
- Prevention, Recovery, Resiliency, and Mitigation
- Information Technology
- Office of Emergency Services
- Risk Management
- Leadership Initiative
- Employee Health Benefits

Ukiah, CA 95482 Phone: (707) 463-4441 Fax: (707) 463-5649 Website: http://mendocinocounty.org/eo

Facilities and Fleet

<u>Introduction</u>

The Facilities and Fleet Division of General Services promotes a safe, healthy environment for County employees and visitors. It provides a full range of maintenance and custodial services for County owned buildings.

Services & Programs

Services are provided through scheduled maintenance programs and reimbursable projects.

- Maintenance
- Custodial
- Project Management
- Architectural Services

The maintenance staff provides support in many areas including:

- Building Renovations
- Grounds Maintenance
- Painting
- Roof Repairs
- Electrical Repairs
- Plumbing Repairs
- HVAC Systems
- Energy Management
- Security Systems

Facility Work Orders: This service is not available to the general public. For County employees wishing to submit a facility maintenance work order, visit the intranet site.

<u>Contact</u> 851 Low Gap Road Ukiah, CA 95482 Phone: (707) 234-6050 Fax: (707) 463-4784

Family and Children's Services

Introduction

We are committed to excellence in the delivery of child welfare services in a child-focused, familycentered and culturally competent manner. We investigate reports of suspected child abuse and neglect, and intervene with families who are unable to ensure the health and safety of their child. Investigations are conducted in a thorough and professional manner and family interventions are completed in the least intrusive manner necessary for the protection of the child. It is our goal to work with families to help keep children safe at home. However, when that is not possible, we work to find a safe, permanent home for children.

<u>Services & Programs</u>

- Emergency Response Referrals
- Voluntary / Formal Supervision Cases
- Court Ordered Cases
- Family Reunification Services
- Family Maintenance Services
- Permanent Placement Services
- Supportive Transition Services (AB 12)
- Family Drug Dependency Court (FDDC)
- Residential Based Services (RBS)
- Wraparound Services
- Family Resource Centers
- Parenting Classes
- Independent Living Program
- Transitional Housing Program Plus (THP-Plus)

<u>Contact</u>

Ukiah

Main Office 727 S. State Street P.O. Box 839 Ukiah, CA 95482 Phone: (707) 463-7990 Fax: (707) 463-7960

Ukiah Family Resource Center 10 Cherry Court P.O. Box 839 Ukiah, CA 95482 Phone: (707) 467-5810 Fax: (707) 468-3492

Willits

Main Office 472 E. Valley Street (formerly 211 South Lenore Avenue) Willits, CA 95490 Phone: (707) 456-3700 Fax: (707) 456-3701

Willits Family Resource Center 474 E. Valley Street (formerly 211-B South Lenore Ave.) Willits, CA 95490 Phone: (707) 456-3710

Fort Bragg

790 S. Franklin Street Fort Bragg, CA 95437 Phone: (707) 962-1100 Fax: (707) 962-1110

GIS Mapping

Introduction

The County's Geographical Information System contains several layers of parcel information, including land use classification, property ownership, topography, census track data, and other information. The Industrial Land Survey is an example of the type of parcel coverage that the County is able to identify. The County does not offer public access to interactive GIS information, but you may contact the County's Information Services Department and ask for 'GIS' for more information regarding GIS data layers.

<u>Contact</u>

501 Low Gap Road Ukiah, CA 95482 Phone: (707) 234-6000 E-mail: farrl@mendocinocounty.gov Website: https://www.mendocinocounty.org/government/executive-office/information-services Hours: M-F 8am-5pm

Grand Jury

Introduction

The Grand Jury is a citizen organization establish by California law to review and investigate government of a county and its cities.

<u>Contact</u> 501 Low Gap Road - Room 1500 P.O. Box 939 Ukiah, CA 95482 Phone: (707) 463-4320 E-mail: grandjury@mendocinocounty.org

Human Resources

<u>Introduction</u>

The Human Resources team is committed to fostering a culture where fairness, dignity and respect for our fellow employees combine to ensure quality services to our community. Our vision is to be the employer of choice in Mendocino County by providing a workplace that attracts and retains talented and passionate employees to serve our community.

<u>Services & Programs</u>

- County Employment
- Employee Benefits
- Employee Wellness Program (MCWOW)
- Employee Assistance Program
- Countywide Employee Trainings
- Leadership Initiative
- Labor Relations
- County Policies
- ADA Compliance

Boards and Commissions

Civil Service Commission

<u>Contact</u> 501 Low Gap Road - Room 1326 Ukiah, CA 95482 Phone: (707) 234-6600 Fax: (707) 468-3407

Employee Assistance Program (EAP): (800) 535-4985

Information Technology

Introduction

Information Technology (IT) is responsible for the integration of efficient technology practices and policies across most county departments and several outside agencies.

Services& Programs

Information Technology for the County and is charged with delivery of ongoing information technology services for all County departments, including the following:

- Computer Operations
- Network Services
- Communications
- Computer Training
- Application Support and Development
- Desktop Support
- IT Acquisition
- Website Management
- Geographic Information System (GIS)
- Radio Tower support and maintenance

<u>Contact</u>

501 Low Gap Road - Room 1440 Ukiah, CA 95482 Phone: (707) 234-6000 Fax: (707) 463-5477

Jail

Introduction

Court:

Individuals who are arrested and booked into jail will be scheduled to appear in court within 48 hours. Court days do not include weekends and public holidays. We do not release information concerning the exact date and time an inmate is scheduled to appear in court.

Court information may be obtained by contacting the clerk of the Court of jurisdiction and/or the inmate's attorney.

Bail:

Bail may be posted by paying the entire amount in cash, by using a certified check, money order, or post a bail bond. Personal checks are NOT accepted. The certified check or money order must be made out to the Court of Jurisdiction. No other forms of bail will be accepted. Bail for out of county warrants may be posted in the same manner. You can find a list of bail bond agencies in the Yellow Pages of a phone book.

Releases:

The booking process may take several hours depending the workload in the jail. Individuals who were under the influence of drugs or alcohol at the time of arrest but are eligible for release on their own recognizance will remain in custody until they are no longer under the influence. Bail releases may take a little longer if the inmate has been moved to a housing unit.

Inmates who have been released by the courts are also processed as quickly as possible. Delays in obtaining paperwork from the courts will slow the release process. Normally inmates will be released two to four hours after their return from court.

Inmates who have completed serving their sentence are normally released between 5:00 AM and 7:00AM on their release date.

Visiting:

In Person Visitation

To make an appointment to visit an inmate, please call (707) 463-6330 Monday-Friday 8:00 AM to 5:00 PM (closed from noon to 1:00 PM).

Video Visitation

In partnership with Legacy Inmate Communications, the Mendocino County Sheriff's Office has initiated a remote video visitation program. Remote video visitation allows the outside party to schedule and visit with an inmate via computer, tablet, and most smart phones. Video visitation increases visiting opportunities to at least 6 days per week and will begin on December 15, 2015. Video visits can be scheduled only through Legacy Inmate Communications, online at www.legacyinmate.com or by calling (888) 729-4326.

For information regarding custody status, charges, bail or court information, phone: (707) 463-4423.

<u>Services & Programs</u> Alternative Programs

Home Detention

Business Hours: 8:00 a.m. – 5:00 p.m. Phone: (707) 463-4625 Home Detention will be provided to those who meet the criteria and are in custody for 15 days or longer. Must apply while in custody.

Work Release

Business Hours: 8:00 a.m. – 5:00 p.m. Phone: (707) 463-4092 Application for the Work Release Program must be completed prior to incarceration.

Work Furlough

The Work Furlough Program is administered by the Probation Department. They may be contacted at (707) 463-4271.

Inmate Service Volunteer Program

The Mendocino County Corrections Facility offers a variety of educational, cognitive and recovery based programs to incarcerated individuals.

These programs include: Alcohol and Narcotics Anonymous, G.E.D. preparation and testing, Adult Education, Life Skills, Substance Abuse & Recovery Education, Anger Management, Horticulture and a variety of religious services.

If you are interested in either volunteering your services or donating educational, recreational, or spiritual materials please contact the Inmate Services Coordinator.

<u>Inmate Services Coordinator</u> Phone: (707) 463-4565 Fax: (707) 463-6522

<u>Jail Administration</u> Mendocino County Sheriff's Office Corrections Division 951 Low Gap Road Ukiah, CA 95482

Mendocino County Sheriff's Office Corrections Division 951 Low Gap Road Ukiah, CA 95482 <u>Inmate Services</u> Inmate Services Coordinator Phone: (707) 463-4565 Fax: (707) 463-6522

Chaplain Phone: (707) 463-5471 Fax: (707) 463-6522

Law Library (Affiliated Agency)

Introduction

An Affiliated Agency, "A free public law library providing access to general legal resources to the citizens of Mendocino County."

This Website contains links to many full-text, primary documents such as statutes, cases, and regulations for California, the United States and beyond.

There are links to reference materials, legal forms, areas of specific legal interest, and local, state, and federal government agencies.

<u>Services</u>

- Codes & Statutes
- Courts and Case Law
- Forms
- Government Agencies/Documents
- Homework Helpers
- Local Links
- Reference
- Search Help
- Legal Self-Help
- Legal Topics
- Understanding the Courts

<u>Contact</u>

Mendocino County Courthouse 100 N. State Street - Room 307 Ukiah, California 95482 Phone: (707) 463-4201 E-mail: lawlib@pacific.net

Office of Emergency Services

<u>Introduction</u>

The Mendocino County Office of Emergency Services (OES) is the primary local coordination agency for emergencies and disasters affecting residents, public infrastructure, and government operations in the Mendocino County Operational Area. The Mendocino Operational Area includes the entirety of the County and its cities, towns, and special districts, in coordination with independent tribes. OES is charged with providing the necessary planning, coordination, response support and communications with all agencies affected by large-scale emergencies or disasters.

OES works in a cooperative effort with other governmental jurisdictions within the county; disciplines such as law enforcement, fire, and emergency medical services, state and federal agencies, utilities, private industry and volunteer groups in order to provide a coordinated response to disasters.

<u>Contact</u>

Emergency Services Coordinator 880 N. Bush Street Ukiah, CA 95482 Phone: (707) 467-6497 Fax: (707) 463-4689 E-mail: <u>OES@mendocinocounty.org</u>

Planning and Building Services

Introduction

Mission Statement: To effectively manage existing and future development by facilitating the availability of adequate services and facilities, advocating the wise use of our natural resources, promoting an awareness and consideration of cultural resources, and facilitating the protection and enhancement of the quality of life in Mendocino County. While recognizing it is not always possible to reconcile the often-diverse interests of our clients (private applicants, interested citizens, general public, decision-makers, other agencies) we will strive to:

- Provide precise, up-to-date and innovative advice and technical expertise.
- Be problem solvers seeking solutions to issues within the framework of the regulations.
- Treat all members of the public, applicants, decision-makers and co-workers in a courteous, respectful and professional manner.

- Improve and maintain effectiveness and efficiency by forging working relationships within, and external to the County organizations.
- Develop and maintain a work environment that strives for excellence and exemplary customer service through teamwork, continuous training, career advancement, innovation, and a culture that encourages creative change.

<u>Services & Programs</u>

The Planning and Building Services Department's primary responsibilities are to:

- Administer, implement and enforce state and local building construction regulations in the unincorporated area of the County and the cities of Fort Bragg and Point Arena;
- Administer, implement and enforce state and local land use planning and zoning laws;
- Prepare, revise, update, implement and administer the County General Plan, Local Coastal Program and Airport Land Use Plans.
- Coordinate the abatement of abandoned vehicles in the unincorporated area of the County and the Cities of Willits, Fort Bragg and Point Arena.
- Coordinate preparation and dissemination of mapping and population information.

Code Enforcement:

Mendocino County Code Enforcement is concerned with complaints pertaining to Planning and Building codes and ordinances in the unincorporated areas of Mendocino County. Code Enforcement also handles complaints for the Medical and Non-medical Cannabis Ordinance(s), the Noise Control Ordinance, and the Abandoned Vehicle Abatement (AVA) program, as well as for Nuisance Abatement clean-up and removals as they occur.

Probation

Introduction

The mission of the Mendocino County Probation Department, as an integral part of the criminal justice system, is to promote public safety by reducing criminal behavior and its impact upon the community.

<u>Services & Programs</u>

- Adult Probation
- Juvenile Probation
- Juvenile Hall
- Community Corrections Partnership

<u>Boards and Commissions</u> Juvenile Justice & Delinquency Commission

<u>Contact</u>

Adult Probation

Ukiah

585 Low Gap Road Ukiah, CA 95482 Phone: (707) 234-6900 Fax – Adult Field: (707) 463-5749 Fax – Adult Court/Administrative: (707) 463-5461

Fort Bragg

700 S. Franklin - Room 107 Fort Bragg, CA 95437 Phone: (707) 234-6900 Fax: (707) 961-2400

Willits

472 E. Valley Street Willits, CA 9549 Phone: (707) 234-6900 Fax: (707) 459-7899

Juvenile Probation

585 Low Gap Road Ukiah, CA 95482 Phone: (707) 234-6900 Fax: (707) 463-4434

Juvenile Hall

585 Low Gap Road Ukiah, CA 95482 Intake Phone: (707) 234-6368 Fax: (707) 463-6353

Public Defender & Alternate Defender

Introduction

Thank you for visiting our site. As your Public Defender, my office is responsible for representing those financially unable to employ counsel and who are charged with the commission of any contempt or criminal offense triable in the Superior Courts of the County at all stages of the proceedings.

As your Public Defender, my office and I are committed to protecting the constitutional rights of every individual we represent through our zealous advocacy and presence at every critical stage of the proceedings in every court and at every calendar. We are here to provide the crucible in determining whether charges brought are true in whole, in part, or at all. We take seriously our office motto: The Noblest Motive is the Public Good.

Jeffrey A. Aaron Public Defender

<u>Services & Programs</u>

If you have been charged with a crime and cannot afford an attorney, you will be assigned an attorney from the public defender's office. Our office's practice consists predominantly of criminal defense litigation. We defend adults and juveniles charged with crimes ranging from petty-theft to capital murders. The office also defends individuals subject to involuntary psychiatric, civil commitments and conservatorships.

Additionally, our office represents individuals in certain specialty or collaborative courts, such as drug court and mental health court. Most collaborative courts look to alternatives to incarceration in order to provide individuals with the services and treatment that they need.

Public Defender

<u>Contact</u> 175 S. School Street Ukiah, CA 95482 Phone: (707) 234-6950 Fax: (707) 463-5435 Website: http://www.mendocinopublicdefender.com

<u>Contact</u>

700 S. Franklin Street, Suite E Fort Bragg, CA 95437 Phone: (707) 964-0606 Fax: (707) 961-2407 Website: http://www.mendocinopublicdefender.com

Alternate Defender

<u>Contact</u> 776 S. State Street, Suite 101 Ukiah, CA 95482 Phone: (707) 234-6990 Fax: (707) 467-2582

Public Health

Introduction

In partnership with the community, our mission is to safeguard and promote the health and wellness of the people of Mendocino County

<u>Services & Programs</u>

- Public Health Nursing
- Immunization Programs
- Medical Marijuana Identification Card (MMIC)
- HIV/AIDS Information and Resources
- Comprehensive Perinatal Services Program (CPSP)
- Communicable Diseases (CD)
- Community Health, Education & Engagement (CHEE, formerly known as PAPU)
- California Children's Services (CCS)
- The Child Health and Disability Prevention Program (CHDP)
- Maternal, Child, Adolescent Health Programs (MCAH)
- Healthy Families Mendocino County
- Women, Infants & Children (WIC)
- Public Health Administration
- Rabies Information
- Foodborne Illnesses
- Public Health Emergency Preparedness (PHEP) and Hospital Preparedness Program (HPP)

Boards and Commissions

Public Health, Safety, and Resources Committee

<u>Contact</u> **Ukiah**1120 S. Dora Street Ukiah, CA 95482 Phone: (707) 472-2600 or (707) 472-2700

Willits

474 E. Valley Street (formerly 221-B S Lenore Ave) Willits, CA 95490 Phone: (707) 456-3800

Fort Bragg

120 W. Fir Street Ft. Bragg, CA 95437 Phone: (707) 964-4713

Toll-Free: (800) 734-7793

Public Records Request

Introduction

The County of Mendocino is committed to transparency and accountability. This web portal is designed to provide the community unparalleled access to public records. You can review previous requests and responsive documents, or submit your own new request for public documents. Start your communication with the County of Mendocino!

<u>Services & Programs</u>

The County of Mendocino uses NextRequest to facilitate a public records request. In most cases your request will be fulfilled within 10 days. You can review previous requests and responsive documents, or submit your own new request for public documents. Start your communication with the County of Mendocino by submitting your request using our Public Records Request Portal at https://mendocinocounty.nextrequest.com.

Retirement (Affiliated Agency)

Introduction

The Mendocino County Employees Retirement Association (MCERA) administers defined retirement plan benefits for Mendocino County, Mendocino County Superior Courts, and the Russian River Cemetery District pursuant to the County Employees Retirement Law Act of 1937 (CERL). MCERA is governed by a Board of Retirement and is a separate agency from the County of Mendocino. MCERA is committed to working for our active and retired members.

Our Vision Statement

MCERA is a trusted, financially stable contributor to a strong Mendocino County economy.

Our Mission Statement

We collect, protect and grow assets to provide a secure retirement income for our members.

Our Guiding Principles

- We exist to serve our clients, sponsors and the taxpayers of Mendocino County.
- We act with integrity and respect for all.
- We think strategically and are continuously improving.
- We recognize people are our most valuable resource and our culture empowers staff.

<u>Contact</u> 625-B Kings Court Ukiah, CA 95482 Phone: (707) 463-4328 Fax: (707) 467-6472 E-mail: retirementassociation@mendocinocounty.org

Risk Management and Safety

Introduction

Risk Management/Workers' Compensations administers the County's risk management program to minimize harm to the physical, human, fiscal and environmental resources of the County and to minimize the total cost of risk to Mendocino County.

<u>Services & Programs</u>

- Administer self-insurance programs and insured policies for workers' compensation and property/casualty.
- Conduct safety training, audits (safety, ergonomic, industrial hygiene) and loss control programs.
- Identify and evaluate physical, environmental, chemical and biological hazards in the workplace and devise ways to control or eliminate them.
- Administer claims in conjunction with third-party administrators and designated providers
- Conduct claim investigations to identify causes and develop preventive solutions to eliminate recurrences.
- Ensure compliance with local, state and federal legislation.
- Administer Workers' Compensation and return to work program.

County Employees with Workers' Compensation Injuries can find forms on the County Intranet at http://gs.mendocino.gov/risk-management/forms-related-to-safety.

<u>Contact</u> 501 Low Gap Road - Room 1010 Ukiah, CA 95482 Phone: (707) 234-6061 Fax: (707) 463-4673

Sheriff

Introduction

To be an effective, professional and community oriented public safety agency through cooperative efforts.

<u>Services & Programs</u>

- ABC Event Licenses
- Carry Concealed Weapon Permits
- Civil Division
- Explosives Permits
- Fingerprinting
- Clearance Letters
- Itinerant Permits
- Megan's Law
- Sex Offender Registration
- Corrections
- Funding
- Inmate Marriages
- Inmate Services
- Inmate Volunteers & Program Providers
- Visiting Inmates
- Work Release
- Work Furlough
- Home Detention
- COMMET
- Field Division
- K-9 Patrol
- S.A.L.
- Office of Emergency Services

<u>Contact</u>

951 Low Gap Road Ukiah, CA 95482 Phone: (707) 463-4411 Fax: (707) 463-4085

Social Services

Introduction

Healthy People, Healthy Communities: In partnership with the community, our mission is to safeguard and promote the health and wellness of the people of Mendocino County.

<u>Services & Programs</u>

Adult & Aging Services

- Adult Protective Services (APS)
- General Assistance (GA)
- In-Home Supportive Services (IHSS)
- Public Authority
- Public Guardian/Public Administrator
- Veteran's Services
- Mendocino County Homeless Services Continuum of Care (MCHSCoC)
- Ombudsman
- The Lake and Mendocino County AAA Ombudsman Program
- Supportive Housing Program

Employment & Family Assistance Services

- CalWORKs and Temporary Assistance to Needy Families (TANF)
- CalFresh
- Electronic Benefit Transfer (EBT) Cards
- Medi-Cal and the County Medical Services Program (CMSP)
- CalWORKs Job Services

Family and Children's Services

- Emergency Response Referrals
- Voluntary / Formal Supervision Cases
- Court Ordered Cases
- Family Reunification Services
- Family Maintenance Services
- Permanent Placement Services
- Supportive Transition Services (AB 12)
- Family Drug Dependency Court (FDDC)
- Residential Based Services (RBS)
- Wraparound Services
- Family Resource Centers

- Parenting Classes
- Independent Living Program
- Transitional Housing Program Plus (THP-Plus)

Employment & Family Assistance Services

- CalWORKs and Temporary Assistance to Needy Families (TANF)
- CalFresh
- Electronic Benefit Transfer (EBT) Cards
- Medi-Cal and the County Medical Services Program (CMSP)
- CalWORKs Job Services

<u>Contact</u>

Please see each program's section for their contact information.

Solid Waste Management Authority (Affiliated Agency)

Introduction

Waste management service in Mendocino County, California

Services & Programs

Solid Waste Facilities

- Environmental Health staffs serve as the Local Enforcement Agency (LEA) for the California Integrated Waste Management Board (CIWMB), issuing permits and inspecting solid waste facilities for compliance with state laws.
- The Environmental Health Division regulates and inspects more than 50 solid waste facilities in Mendocino County, including: 5 closed/inactive municipal landfills, 3 wood waste disposal sites, 2 composting facilities, and 11 transfer stations.
- Approximately 200 inspections are conducted annually. Closed sites are inspected either annually or quarterly, while active facilities are inspected quarterly or monthly, depending on their size. These sites are required to maintain compliance with their permit conditions as well as State Minimum Standards.
- For information regarding recycling and disposal of hazardous materials and hazardous wastes, go to the Mendocino Solid Waste Management Authority website at: mendorecycle.org

Privately operated Transfer Stations

- Albion Transfer Station, 30180 Albion Ridge Rd., Albion, 707-459-4845
- Boonville Transfer Station, 18851 Mountain View Rd., Boonville, 707-459-4845
- Caspar Transfer Station, 15000 Prairie Way, Caspar, 707-459-4845
- Covelo Transfer Station, 90500 Refuse Rd., Covelo, 707-459-4845

- Laytonville Transfer Station, 1825 Branscomb Rd., Laytonville, 707-459-4845
- Potter Valley Transfer Station, 8293 Main St., Potter Valley, 707-459-4845
- South Coast Transfer Station, 40855 Fish Rock Rd., Gualala, 707-459-4845
- Ukiah Transfer Station, 3151 Taylor Drive, Ukiah, 707-234-6400
- Westport Transfer Station, 37551 Hwy 1, Westport, 707-459-4845
- Willits Transfer Station, 351 Franklin Ave., Willits, 707-459-4845

<u>Contact</u>

3200 Taylor Drive Ukiah, CA 95482 Phone: (707) 468-9710 Fax: (707) 462-3517

Substance Use Disorder Treatment Programs

Introduction

Behavioral Health and Recovery Services, Substance Use Disorder Treatment programs assists participants who have substance use disorders to create and maintain a healthy, balanced lifestyle, free of alcohol and other drug abuse. In order to assist participants to make positive changes in their lives, staff utilize evidence-based curricula. All treatment staff are certified or registered by the State of California.

<u>Services & Programs</u>

Adult Treatment Programs

Adult treatment services are provided in individual and group settings. Individual counseling may include sessions focused on assessment, treatment planning, crises, collateral sessions with family members ultimately, discharge planning. All clients are scheduled for a minimum of 2 individual sessions per month. Individual sessions are a minimum of 50 minutes. Group sessions focus on a variety of relevant recovery related topics through an interactive group format.

Outpatient Treatment Program:

SUDT's Outpatient Treatment Program provides substance use disorder treatment for adults through individual and group counseling. Services are available in Ukiah and Fort Bragg. Services are on a sliding fee scale based on income. Medi-Cal may pay the cost of treatment for people with that coverage. (707) 472-2637 or (707) 961-2665

Women's Perinatal Treatment Program - WINDO:

WINDO provides treatment services to women with substance use problems who have children (including those in foster or out of home care), and to those who are pregnant. Participants in the WINDO program receive parenting classes and the group and individual services described above. While in the program, women may be a part of the cooperative child care program and get transportation or help with transportation. These services are in Ukiah, and are free to participants. SUDT bills Medi-Cal. Women in other areas of the county with this need may call our office (707-472-2637) for help in getting to our service.

OPTIONS:

OPTIONS Adult Drug Court provides treatment to individuals who are referred by the court system, usually those who have a drug-related felony charge and who are on Probation. OPTIONS is a collaboration between SUDT, Mendocino County Superior Courts, the Mendocino County Probation Department, and other treatment providers. This program offers treatment services similar to those of other SUDT programs. The program is geared to provide treatment for 18 or more months. Treatment for this program is free though Medi-Cal is billed. The program is offered in Ukiah. (707) 472-2637

Family Dependency Drug Court (FDDC):

FDDC is a grant funded program, (from the federal Administration of Children, Families and Youth). The program is a collaboration between the Mendocino County Superior Court's Juvenile Division, HHSA's Child Welfare Services and SUDT. It provides treatment for parents who are referred by Child Welfare. Residential treatment at several programs is available for some FDDC parents. Transitional housing is available at Ford Street for some FDDC parents. Program services are free, though CMSP and Medi-Cal are billed. The program is offered in Ukiah. (707) 472-2637

<u>AB 109</u>:

SUDT provides treatment for Probation referred Local Probation/Parole clients. Medi-Cal is accepted as payment.

Diversion Education Program:

Diversion Education is not, strictly speaking, a treatment program. This 14 week program of drug and alcohol education; meets the legal requirements of PC 1000 (low level drug crime) and is suitable for adults who do not have substance dependence. There are specific attendance requirements and a flat fee of \$525 with \$70 due at time of enrollment. The program is offered in Ukiah. (707) 472-2637

Adolescent Programs

New Beginnings Class

This campus meets the educational standards, while also offering individualized programs for each Juvenile Probation referred student. Services include individual counseling, group therapy, and alcohol and other drug treatment.

The program is a collaboration between the Probation Department, Mendocino County Office of Education (MCOE) and the Mendocino County Health and Human Services Agency (HHSA).

New Beginnings is a treatment program for students with significant behavioral, psychological and/or drug related problems that resulted in court interventions.

Other Intervention Programs for Youth

Substance Use Disorders Treatment (SUDT) facilitates several school-based prevention, intervention and counseling programs that enhances youths' internal strengths and resiliency while addressing patterns of substance abuse.

Current students are provided services at Ukiah High School, South Valley High School, River Community School, Pomolita, Eagle Peak, and West Hills School, in addition to The Arbor on Main, and street-based intervention services in collaboration with Behavioral Health and Recovery Services (Mental Health).

Prevention and education groups, individual and group counseling, and a variety of clean and sober health activities, along with community service projects are among the offerings of these services.

Please contact us at 707-472-2637 to verify locations and office hours.

<u>Contact</u>

1120 S. Dora Street Ukiah, CA 95482 Phone: (707) 472-2637 Fax: (707) 472-2657 Website: https://www.mendocinocounty.org/departments/behavioral-health-and-recovery-services

Superior Court (Affiliated Agency)

<u>Introduction</u>

The Superior Court of California, County of Mendocino is a unified superior court with courthouses in Fort Bragg and Ukiah. Additionally, we hold court three times a year in Point Arena.

The Bench

The bench is comprised of eight judges and one commissioner. The Court employs approximately seventy support staff. The Hon. Ann C. Moorman is the Presiding Judge for calendar year 2019. The Hon. Jeanine B. Nadel is the Assistant Presiding Judge. The Court Executive Officer is Kim Turner.

Our Mission

The mission of the Mendocino County Superior Court is to provide quality equal justice for all by applying the law and Constitution in an impartial and fair manner; to provide an accessible forum to

all segments of our community; to resolve disputes in a peaceful, dignified and timely manner; to maintain community respect and a leadership role in the administration of justice.

<u>Services & Programs</u>

Divisions

- Civil
- Criminal
- Family
- Juvenile
- Probate
- Records
- Small Claims
- Therapeutic Courts
- Traffic

<u>Contact</u>

Main Line (Ukiah): (707) 468-2000 Ten Mile Branch: (707) 964-3192

Jury Services: Ukiah: (707) 463-4663 Fort Bragg: (707) 961-6288

Self Help Center:

E-mail: selfhelp@mendocino.courts.ca.gov

Monday: 9-12 and 1-4pm Tuesday: 9-12 and 1-4pm

Wednesday: CLOSED

Thursday: 9-12 and 1-4pm

Friday: CLOSED

Family Court Services: Phone: (707) 463-4484

Drug Court: Phone: (707) 468-2055

Court Clerk's Offices: Office Hours: 8:30am-3:00pm Phone Hours: 8:30am-1:00pm Court Administration: Executive Office: (707) 463-4664 Human Resources: (707) 463-4285 100 N. State Street Ukiah, CA 95482 Phone: (707) 468-2000 Website<u>: http://www.mendocino.courts.ca.gov/</u>

Transportation

<u>Introduction</u>

The Department is responsible for the maintenance and operation of 1,014 miles of County maintained roads, 137 bridges, and numerous related features including: surface drainage facilities, traffic control signs and signals, and pavement markings. We handle land development applications that impact our County roads, issue transportation and encroachment permits, oversee two County airports - Round Valley and Little River Airports, and oversee our County landfill closures. Our Surveyor office provides maps, legal description review and other services.

<u>Services & Programs</u>

The Department of Transportation consists of four Divisions:

- <u>Administration & Business Services</u>
- <u>Engineering</u> ensure the Department of Transportation activities are conducted in accordance with applicable laws, regulations, and procedures.
- <u>Land Improvement</u> land improvement applications with a primary focus on project access (private roads, driveways, and County maintained roads); transportation and encroachment permits; County landfills; County airports - Round Valley & Little River Airports; County Surveyor office – maps checking, legal description creation/review, research and archive.
- <u>Roads</u> road maintenance crews operate out of 7 yards throughout the County: Boonville, Covelo, Fort Bragg, Laytonville, Point Arena, Ukiah, and Willits. There is also a bridge crew which operates out of the Ukiah yard.

<u>Contact</u>

340 Lake Mendocino Drive Ukiah, CA 95482 Phone: (707) 463-4363 Fax: (707) 463-5474 Hours: Monday - Friday, 8 am to 4:30 pm

Treasurer – Tax Collector

Introduction

The Treasurer is responsible for the collection, custody, investment, and disbursements of the funds of the County, School Districts, Special Districts, and Trust Funds. All monies collected by the aforementioned entities are deposited in the County Treasury and pooled for investment purposes, while segregating the individual account transactions for interest apportionment purposes. The guiding principles of the investment policy are always in this order: (1) Safety, (2) Liquidity, and (3) Yield. Investments are placed with the objective of obtaining a respectable rate of return, not attempting to maximize yield at the expense of safety, liquidity, or availability.

The Tax Collector administers the billing, collection, and reporting of property tax revenues levied annually; this includes secured, unsecured, and supplemental tax assessments. The Tax Collector annually mails approximately 55,000 secured tax bills and approximately 7,000 unsecured tax bills. In addition, numerous supplemental tax bills are issued due to change of property ownership or new construction completed. In the most severe cases, properties that remain tax delinquent for five or more years may be sold at Public Auction. The Tax Collector also administers the collection of transient occupancy taxes, Business Improvement District assessments, and business licenses. It is our intention to efficiently collect current and delinquent taxes, licenses, and assessments, while treating each citizen in a dignified, fair, and equitable manner.

<u>Services & Programs</u>

- Secured Property Tax
- Pay Miscellaneous Tax Bills Online
- Tax Defaulted Property Auction
- Transient Occupancy Tax and Business Improvement District Assessment
- Cannabis Taxes and License
- Apply for a Business License
- Investment Holdings and Investment Policy
- Court Collections

<u>Contact</u> 501 Low Gap Road - Room 1060 Ukiah, CA 95482 Phone: (707) 234-6875 Fax: (707) 463-4166

Office Hours: Monday-Friday 8:00 a.m. to 5:00 p.m.

9:00 a.m. to 4:00 p.m.

UC Cooperative Extension (Affiliated Agency)

<u>Introduction</u>

The Division of Agriculture and Natural Resources (ANR) is a statewide network of University of California researchers and educators dedicated to the creation, development and application of knowledge in agricultural, natural and human resources. Our local farm advisors stem from UC Davis.

Links

- Cal-Pac Section of the Society for Range Management
- Lake County UCCE
- UCCE Livestock and Natural Resources Web Pages
- USDA Food Security Site
- Integrated Hardwoods Range Management

<u>Contact</u> 890 N. Bush Street Ukiah, CA 95482 Phone: (707) 463-4994 Fax: (707) 463-4477 Website: http://cemendocino.ucanr.edu/

Ukiah Valley Basin Groundwater Sustainability Agency (Affiliated Agency)

Introduction

The Ukiah Valley Basin Groundwater Sustainability Agency (UVBGSA) was created by a Joint Powers Agreement to serve as the official Groundwater Sustainability Agency for the Ukiah Valley Basin required by the Sustainable Groundwater Management (SGMA) Act of 2014.

SGMA seeks to provide sustainable management of groundwater basins, enhance local management of groundwater, establish minimum standards for sustainable groundwater management, and provide local groundwater agencies with the authority and the technical and financial assistance necessary to sustainably manage groundwater.

The purpose of this Agency is to take actions deemed necessary to ensure sustainable management of the Basin, as required by SGMA. The Agency is charged with developing a Groundwater Sustainability Plan (GSP) for the Ukiah Basin. Sign-up online for Ukiah Valley Basin GSA e-notification for up-to-date information on GSP development and upcoming Board and Technical Advisory Committee meetings.

<u>Contact</u> 501 Low Gap Road - Room 1010 Ukiah, CA 95482 Phone: (707) 463-4441 E-mail: uvbgsa@mendocinocounty.org Website: https://www.mendocinocounty.org/government/affiliated-agencies/ukiah-valley-basin-gsa

Veterans Services

<u>Introduction</u>

Our Veterans Service Representatives are thoroughly trained and accredited by the United States Department of Veterans Affairs to represent you. Mendocino County Veterans Services Representatives are not employees of the federal government; they are county employees ready to assist you with any veterans claim. They will assist you in securing the maximum benefits. Your representative works closely with service officers from a veteran's organization of your choice such as:

- American Legion
- California Department of Veterans Affairs
- Disabled American Veterans
- Military Order of the Purple Heart
- Paralyzed Veterans of America
- Veterans of Foreign Wars
- Others may qualify, for a full list please contact the Veterans Affairs Office

Services & Programs

We can assist you with:

- Compensation for service related disabilities.
- Pension for veterans with non-service connected disabilities.
- Education benefits and vocational rehabilitation (application and information).
- Medical treatment at VA Medical Centers (application and information).
- Home loan benefits (application and information).
- Government Life Insurance.
- Burial Benefits.
- Pension for non-service related deaths.
- Proceeds of government life insurance.
- Military Survivor Benefits Plan (SBP).

- Medical benefits.
- Educational benefits including the California College Fee Waiver Program.

We can provide information and referral for:

- Agent Orange programs.
- Alcoholism and drug treatment programs.
- State of California Veterans benefits.
- Veterans home loans.
- Outpatient medical and dental care.

Transportation Services to SFVA Medical Center from Fort Bragg:

Our van leaves from the <u>Avila Center</u> at 5:00 am on Tuesdays and Thursdays, and requires a reservation, call Gary at (415) 379-5612.

Veteran's ID Cards

The Mendocino County Veterans Services Office will issue identification cards as proof of service in the United States military. Proof of service is needed to access services, benefits, and receive veteran's discounts at many local businesses. With the ID, veterans will no longer need to carry a copy of their military discharge papers (DD-214) to show proof of service.

- Who is eligible: A person who served in the active military and who was discharged or released under Honorable conditions.
- What you will need: A copy of your Discharge Papers (DD-214) and A Photo ID Note: If the veteran does not have a copy of their discharge papers, we can order a copy. Hours for processing ID Cards may vary. Please contact our office to set up an appointment.

<u>Contact</u>

Ukiah

405 Observatory Avenue PO Box 839 Ukiah, CA 95482 Phone: (707) 463-4226 Toll Free: (800) 765-9975 Fax: (707) 463-4637

Ukiah office hours are:

Monday through Thursday (excluding County holidays) 8:00 AM: 4:00 PM (By appointment only) 8:00 AM– 5:00 PM (Telephone inquiries)

Fort Bragg

360 N. Harrison Street Fort Bragg, CA 95437 (707) 964-5823 Fax: (707) 961-6396

Fort Bragg office hours are:

Monday and Wednesday (excluding County holidays) 8:00 AM– 5:00 PM

Willits

189 N. Main Street Willits, CA 95490 Phone: (707) 463-4226 Toll Free: (800) 765-9975 Fax: (707) 463-4637

Willits office hours are by appointment only.

Other Phone Numbers

- CalVet: (916) 503-8359
- VA Direct Deposit/Change of Address: (877) 838-2778
- VA Educational Benefits: (888) 442-4551
- VA Life Insurance: (800) 669-8477
- VA National Pension Center: (877) 294-6380
- VA Outpatient Clinics:
 - Ukiah: (707) 468-7700
 - o Santa Rosa: (707) 569-2300
 - o Clearlake: (707) 995-7200

Visit Mendocino

Introduction

The Mendocino County Tourism Commission is the official destination marketing organization for Mendocino County.

Located two hours north of San Francisco and two-and-a-half hours west of Sacramento, Mendocino County is an ideal overnight getaway destination for residents in these major markets, as well as the millions of visitors that use them as gateways.

MCTC is a not-for-profit organization dedicated to representing all of Mendocino County as a tourism destination, providing long-term economic development around a sustainable and vibrant travel and tourism strategy. While a Chamber of Commerce promotes individual businesses, as a Destination

Marketing Organization, MCTC is charged with promoting the region as a whole to the outside world, boosting overnight visitation and increasing overall revenue.

<u>Contact</u> 345 N. Franklin Street Fort Bragg, CA 95437 Phone: (707) 964-9010 Toll Free: 866-466-3636 Website: https://www.visitmendocino.com/ Hours of operation: Monday – Friday, 8:30 AM - 5:00 PM

Mailing Address: PO Box 89 Ukiah, CA 95482

Water Agency (Affiliated Agency)

<u>Introduction</u>

The Mendocino County Water Agency is a special district that encompasses all of Mendocino County and is governed by the Board of Supervisors sitting as the Board of Directors. The Water Agency is administered by the Executive Office. The Agency's roles include:

- The National Pollution Discharge Elimination System (NPDES) municipal separate storm sewer system (MS4) Phase II permit, for the control of storm water runoff.
- The California State Groundwater Elevation Monitoring program (CASGEM) statewide effort to track seasonal and long-term trends in groundwater elevations.
- Represent the County in the implementation of the Sustainable Groundwater Management Act by being a member of the Ukiah Valley Basin Groundwater Sustainability Agency (UVBGSA) and collaboratively develop a Groundwater Sustainability Plan for the Ukiah Basin.
- Providing the public with information regarding water resources in Mendocino County, actively communicate with federal, state, and local water agencies with regards to water related legislation and policy.
- Provide technical assistance to other departments.

More information on the Water Agency is available in the Water Agency Action Plan, located online.

<u>Contact</u> 501 Low Gap Road - Room 1010 Ukiah, CA 95482 Phone: (707) 463-4441 Fax: (707) 463-5649 Website: https://www.mendocinocounty.org/government/executive-office/mendocino-county-wateragency Hours of Operation: Monday – Friday, 8:00 AM – 5:00 PM