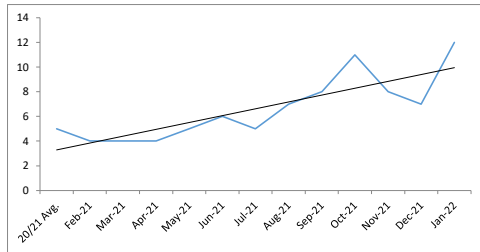


Timeliness Charts and Graphs

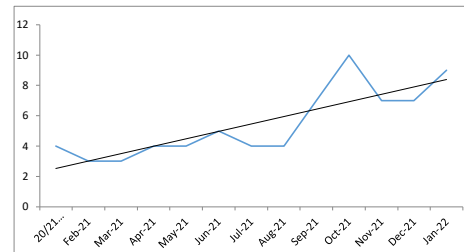
1.

Q1 Work Plan 2.1

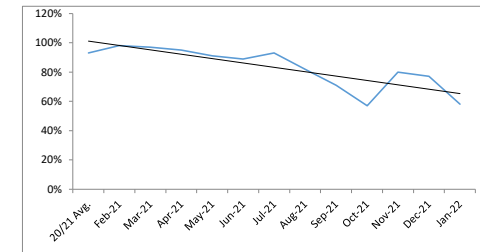
| Length of Time from Initial Request to first offered Appt. - Mean BPSA - MHP Standard or Goal - 10 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 5 | 5 | 5 | 4 |
| Feb-21 | 4 | 4 | 4 | 4 |
| Mar-21 | 4 | 4 | 4 | 4 |
| Apr-21 | 4 | 4 | 5 | 4 |
| May-21 | 5 | 5 | 5 | 2 |
| Jun-21 | 6 | 6 | 5 | 5 |
| Jul-21 | 5 | 3 | 6 | 4 |
| Aug-21 | 7 | 8 | 5 | 7 |
| Sep-21 | 8 | 6 | 12 | 8 |
| Oct-21 | 11 | 9 | 14 | n/a |
| Nov-21 | 8 | 7 | 9 | 6 |
| Dec-21 | 7 | 7 | 7 | 11 |
| Jan-22 | 12 | 15 | 9 | 10 |
| 12 Mo. Avg. | 6 | 6 | 7 | 5 |



| Length of Time from Initial Request to first offered Appt. - Median BPSA - MHP Standard or Goal - 10 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 4 | 3 | 5 | 4 |
| Feb-21 | 3 | 2 | 4 | 2 |
| Mar-21 | 3 | 2 | 3 | 2 |
| Apr-21 | 4 | 1 | 5 | 4 |
| May-21 | 4 | 2 | 5 | 2 |
| Jun-21 | 5 | 5 | 5 | 5 |
| Jul-21 | 4 | 3 | 6 | 2 |
| Aug-21 | 4 | 5 | 4 | 8 |
| Sep-21 | 7 | 5 | 11 | 8 |
| Oct-21 | 10 | 8 | 12 | n/a |
| Nov-21 | 7 | 6 | 9 | 6 |
| Dec-21 | 7 | 7 | 7 | 14 |
| Jan-22 | 9 | 14 | 8 | 8 |
| 12 Mo. Avg. | 5 | 4 | 6 | 4 |



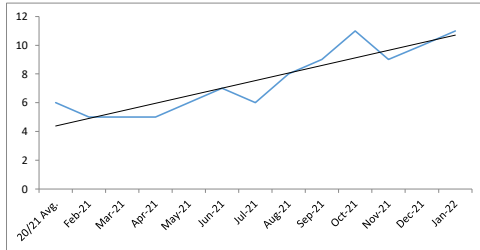
| Length of Time from Initial Request to first offered Appt. BPSA - MHP Standard or Goal - 10 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 93% | 90% | 96% | 100% |
| Feb-21 | 98% | 95% | 100% | 100% |
| Mar-21 | 97% | 93% | 100% | 100% |
| Apr-21 | 95% | 89% | 100% | 100% |
| May-21 | 91% | 88% | 93% | 100% |
| Jun-21 | 89% | 80% | 98% | 100% |
| Jul-21 | 93% | 97% | 89% | 100% |
| Aug-21 | 82% | 68% | 100% | 100% |
| Sep-21 | 71% | 87% | 49% | 83% |
| Oct-21 | 57% | 70% | 43% | n/a |
| Nov-21 | 80% | 84% | 76% | 100% |
| Dec-21 | 77% | 77% | 76% | 33% |
| Jan-22 | 58% | 41% | 71% | 50% |
| 12 Mo. Avg. | 85% | 85% | 85% | 98% |



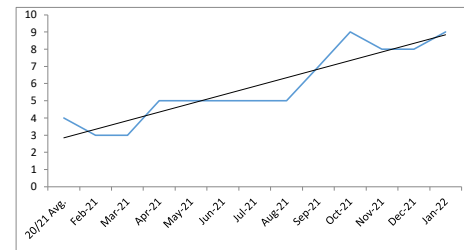
2.

Q1 Work Plan 2.2

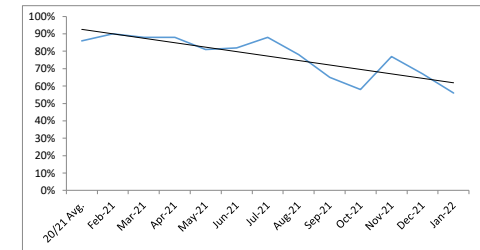
| Length of Time from Initial Request to first kept Appt. - Mean MHP Standard or Goal - 10 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 6 | 6 | 6 | 4 |
| Feb-21 | 5 | 4 | 5 | 5 |
| Mar-21 | 5 | 4 | 5 | 4 |
| Apr-21 | 5 | 4 | 6 | 4 |
| May-21 | 6 | 6 | 7 | 2 |
| Jun-21 | 7 | 7 | 7 | 5 |
| Jul-21 | 6 | 4 | 8 | 5 |
| Aug-21 | 8 | 9 | 6 | 14 |
| Sep-21 | 9 | 7 | 12 | 8 |
| Oct-21 | 11 | 8 | 13 | n/a |
| Nov-21 | 9 | 7 | 10 | 12 |
| Dec-21 | 10 | 10 | 10 | 14 |
| Jan-22 | 11 | 14 | 9 | 9 |
| 12 Mo. Avg. | 7 | 6 | 8 | 7 |



| Length of Time from Initial Request to first kept Appt. - Median MHP Standard or Goal - 10 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 4 | 4 | 5 | 4 |
| Feb-21 | 3 | 2 | 4 | 2 |
| Mar-21 | 3 | 2 | 3 | 2 |
| Apr-21 | 5 | 2 | 5 | 4 |
| May-21 | 5 | 6 | 5 | 2 |
| Jun-21 | 5 | 5 | 2 | 5 |
| Jul-21 | 5 | 3 | 7 | 2 |
| Aug-21 | 5 | 5 | 5 | 14 |
| Sep-21 | 7 | 6 | 11 | 8 |
| Oct-21 | 9 | 8 | 12 | n/a |
| Nov-21 | 8 | 7 | 9 | 12 |
| Dec-21 | 8 | 8 | 8 | 14 |
| Jan-22 | 9 | 14 | 8 | 8 |
| 12 Mo. Avg. | 6 | 5 | 6 | 6 |



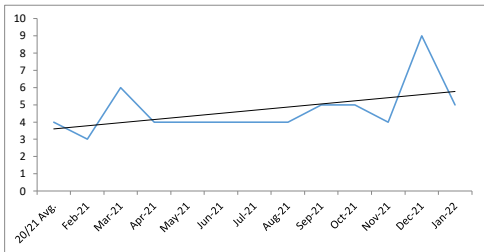
| Length of Time from Initial Request to first kept Appt. - MHP Standard or Goal - 10 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 86% | 84% | 87% | 95% |
| Feb-21 | 90% | 89% | 90% | 100% |
| Mar-21 | 88% | 86% | 89% | 100% |
| Apr-21 | 88% | 86% | 89% | 100% |
| May-21 | 81% | 79% | 83% | 100% |
| Jun-21 | 82% | 79% | 84% | 100% |
| Jul-21 | 88% | 97% | 81% | 100% |
| Aug-21 | 78% | 68% | 89% | 50% |
| Sep-21 | 65% | 82% | 46% | 67% |
| Oct-21 | 58% | 73% | 41% | n/a |
| Nov-21 | 77% | 69% | 83% | 50% |
| Dec-21 | 67% | 71% | 62% | 0% |
| Jan-22 | 56% | 44% | 64% | 56% |
| 12 Mo. Avg. | 80% | 81% | 78% | 85% |



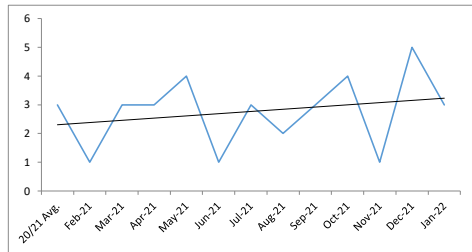
3.

QI Work Plan 2.3

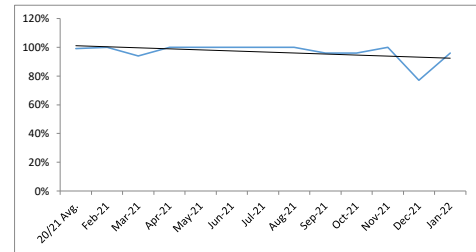
| Length of Time from Initial Request to first offered Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 4 | 4 | 7 | 10 |
| Feb-21 | 3 | 3 | 4 | n/a |
| Mar-21 | 6 | 3 | 8 | 23 |
| Apr-21 | 4 | 3 | 7 | 8 |
| May-21 | 4 | 4 | 5 | n/a |
| Jun-21 | 4 | 3 | 9 | 6 |
| Jul-21 | 4 | 4 | 4 | 1 |
| Aug-21 | 4 | 4 | 11 | n/a |
| Sep-21 | 5 | 4 | 6 | 11 |
| Oct-21 | 5 | 4 | 7 | n/a |
| Nov-21 | 4 | 4 | 4 | n/a |
| Dec-21 | 9 | 8 | 9 | n/a |
| Jan-22 | 5 | 4 | 7 | n/a |
| 12 Mo. Avg. | 4 | 4 | 7 | 10 |



| Length of Time from Initial Request to first offered Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 3 | 2 | 6 | 10 |
| Feb-21 | 1 | 1 | 2 | n/a |
| Mar-21 | 3 | 1 | 5 | 23 |
| Apr-21 | 3 | 1 | 8 | 8 |
| May-21 | 4 | 2 | 4 | n/a |
| Jun-21 | 1 | 1 | 10 | 6 |
| Jul-21 | 3 | 3 | 1 | 1 |
| Aug-21 | 2 | 1 | 11 | n/a |
| Sep-21 | 3 | 1 | 4 | 7 |
| Oct-21 | 4 | 4 | 3 | n/a |
| Nov-21 | 1 | 1 | 1 | n/a |
| Dec-21 | 5 | 5 | 6 | n/a |
| Jan-22 | 3 | 2 | 8 | n/a |
| 12 Mo. Avg. | 3 | 2 | 5 | 9 |



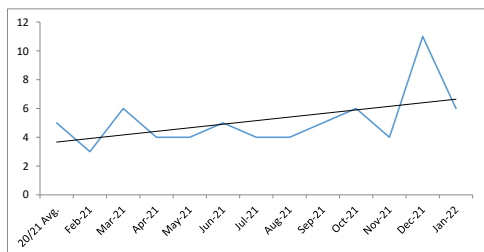
| Length of Time from Initial Request to first offered Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 99% | 99% | 99% | 75% |
| Feb-21 | 100% | 100% | 100% | n/a |
| Mar-21 | 94% | 100% | 86% | 0% |
| Apr-21 | 100% | 100% | 100% | 100% |
| May-21 | 100% | 100% | 100% | n/a |
| Jun-21 | 100% | 100% | 100% | 100% |
| Jul-21 | 100% | 100% | 100% | 100% |
| Aug-21 | 100% | 100% | 100% | n/a |
| Sep-21 | 96% | 100% | 93% | 67% |
| Oct-21 | 96% | 100% | 88% | n/a |
| Nov-21 | 100% | 100% | 100% | n/a |
| Dec-21 | 77% | 73% | 82% | n/a |
| Jan-22 | 96% | 94% | 100% | n/a |
| 12 Mo. Avg. | 98% | 100% | 96% | 73% |



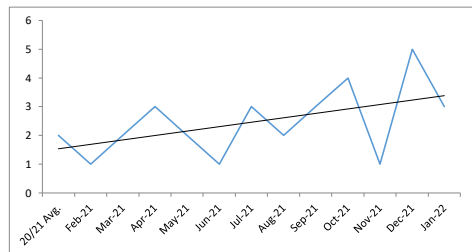
4.

QI Work Plan 2.4

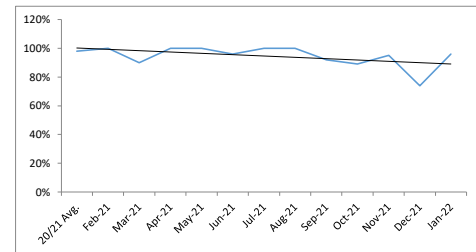
| Length of Time from Initial Request to first kept Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 5 | 4 | 7 | 9 |
| Feb-21 | 3 | 3 | 4 | n/a |
| Mar-21 | 6 | 5 | 9 | n/a |
| Apr-21 | 4 | 3 | 7 | 8 |
| May-21 | 4 | 4 | 4 | n/a |
| Jun-21 | 5 | 3 | 14 | 19 |
| Jul-21 | 4 | 4 | 4 | 1 |
| Aug-21 | 4 | 4 | 11 | n/a |
| Sep-21 | 5 | 4 | 7 | 13 |
| Oct-21 | 6 | 5 | 9 | n/a |
| Nov-21 | 4 | 4 | 5 | n/a |
| Dec-21 | 11 | 10 | 11 | N/A |
| Jan-22 | 6 | 5 | 7 | n/a |
| 12 Mo. Avg. | 5 | 4 | 7 | 10 |



| Length of Time from Initial Request to first kept Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 2 | 2 | 7 | 9 |
| Feb-21 | 1 | 1 | 2 | n/a |
| Mar-21 | 2 | 1 | 6 | n/a |
| Apr-21 | 3 | 1 | 8 | 8 |
| May-21 | 2 | 2 | 4 | n/a |
| Jun-21 | 1 | 1 | 14 | 19 |
| Jul-21 | 3 | 3 | 1 | 1 |
| Aug-21 | 2 | 1 | 11 | n/a |
| Sep-21 | 3 | 1 | 4 | 13 |
| Oct-21 | 4 | 4 | 6 | n/a |
| Nov-21 | 1 | 1 | 1 | n/a |
| Dec-21 | 5 | 5 | 6 | N/A |
| Jan-22 | 3 | 2 | 8 | n/a |
| 12 Mo. Avg. | 2 | 2 | 6 | 10 |



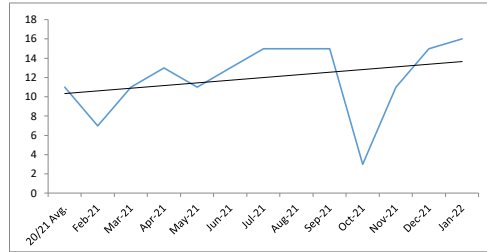
| Length of Time from Initial Request to first kept Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 98% | 98% | 95% | 67% |
| Feb-21 | 100% | 100% | 100% | n/a |
| Mar-21 | 90% | 94% | 85% | n/a |
| Apr-21 | 100% | 100% | 100% | 100% |
| May-21 | 100% | 100% | 100% | n/a |
| Jun-21 | 96% | 100% | 75% | 0% |
| Jul-21 | 100% | 100% | 100% | 100% |
| Aug-21 | 100% | 100% | 100% | n/a |
| Sep-21 | 92% | 100% | 85% | 50% |
| Oct-21 | 89% | 95% | 75% | n/a |
| Nov-21 | 95% | 100% | 80% | n/a |
| Dec-21 | 74% | 78% | 70% | N/A |
| Jan-22 | 96% | 94% | 100% | n/a |
| 12 Mo. Avg. | 96% | 99% | 90% | 63% |



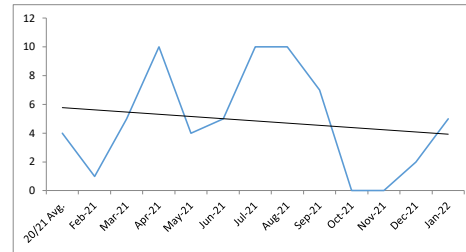
5.

QI Work Plan 2.5

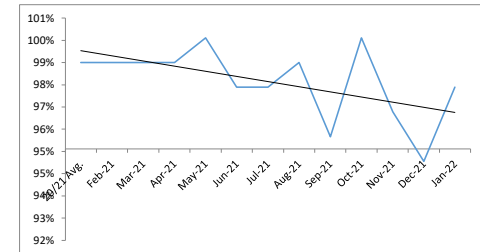
| Length of Time from Service Request for urgent Appt. to Actual Encounter Mean - MHP Standard or Goal - 95% (Minutes) | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 11 | 12 | 9 | 8 |
| Feb-21 | 7 | 8 | 4 | 3 |
| Mar-21 | 11 | 12 | 9 | n/a |
| Apr-21 | 13 | 13 | 9 | 12 |
| May-21 | 11 | 12 | 8 | 7 |
| Jun-21 | 13 | 13 | 14 | 13 |
| Jul-21 | 15 | 16 | 11 | 5 |
| Aug-21 | 15 | 14 | 20 | 10 |
| Sep-21 | 15 | 16 | 14 | 33 |
| Oct-21 | 3 | 3 | 3 | 1 |
| Nov-21 | 11 | 12 | 8 | n/a |
| Dec-21 | 15 | 13 | 23 | 13 |
| Jan-22 | 16 | 17 | 13 | n/a |
| 12 Mo. Avg. | 11 | 12 | 10 | 11 |



| Length of Time from Service Request for urgent Appt. to Actual Encounter Median - MHP Standard or Goal - 95% (Minutes) | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 4 | 4 | 3 | 5 |
| Feb-21 | 1 | 1 | 0 | 0 |
| Mar-21 | 5 | 5 | 4 | n/a |
| Apr-21 | 10 | 10 | 6 | 12 |
| May-21 | 4 | 5 | 1 | 1 |
| Jun-21 | 5 | 4 | 6 | 9 |
| Jul-21 | 10 | 10 | 2 | 1 |
| Aug-21 | 10 | 10 | 7 | 6 |
| Sep-21 | 7 | 9 | 3 | 15 |
| Oct-21 | 0 | 0 | 0 | 1 |
| Nov-21 | 0 | 0 | 0 | 0 |
| Dec-21 | 2 | 2 | 8 | 7 |
| Jan-22 | 5 | 7 | 0 | 0 |
| 12 Mo. Avg. | 5 | 5 | 3 | 5 |



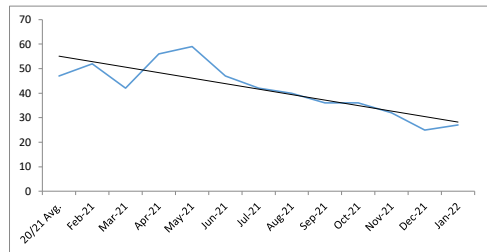
| Length of Time from Service Request for urgent Appt. to Actual Encounter - Mean Percent of Goal that meets this Standard - MHP Standard or Goal - 95% (Minutes) | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 99% | 98% | 99% | 100% |
| Feb-21 | 99% | 99% | 100% | 100% |
| Mar-21 | 99% | 99% | 100% | n/a |
| Apr-21 | 99% | 99% | 100% | 100% |
| May-21 | 100% | 100% | 100% | 100% |
| Jun-21 | 98% | 97% | 100% | 100% |
| Jul-21 | 98% | 97% | 100% | 100% |
| Aug-21 | 99% | 99% | 96% | 100% |
| Sep-21 | 96% | 97% | 95% | 80% |
| Oct-21 | 100% | 99% | 100% | 100% |
| Nov-21 | 97% | 97% | 97% | 100% |
| Dec-21 | 95% | 96% | 90% | 100% |
| Jan-22 | 98% | 99% | 97% | 100% |
| 12 Mo. Avg. | 99% | 98% | 99% | 98% |



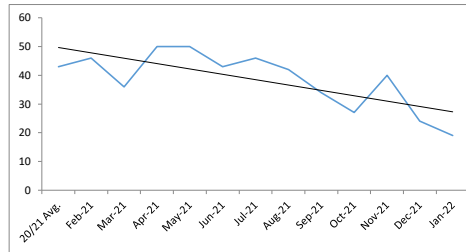
6.

QI Work Plan 2.F

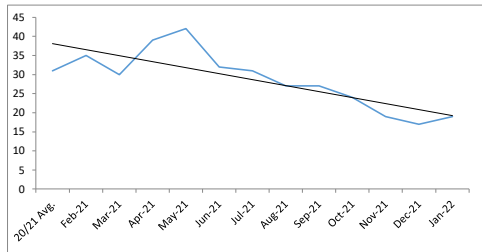
| Total Number of Hospital Admissions | | | | |
|-------------------------------------|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 47 | 40 | 8 | 1 |
| Feb-21 | 52 | 45 | 7 | 1 |
| Mar-21 | 42 | 36 | 6 | 0 |
| Apr-21 | 56 | 49 | 7 | 0 |
| May-21 | 59 | 50 | 9 | 0 |
| Jun-21 | 47 | 41 | 6 | 1 |
| Jul-21 | 42 | 36 | 6 | 0 |
| Aug-21 | 40 | 32 | 8 | 1 |
| Sep-21 | 36 | 30 | 6 | 1 |
| Oct-21 | 36 | 29 | 7 | 0 |
| Nov-21 | 32 | 24 | 8 | 0 |
| Dec-21 | 25 | 23 | 2 | 0 |
| Jan-22 | 27 | 20 | 7 | 0 |
| 12 Mo. Avg. | 44 | 37 | 7 | 0 |
| Total | 442 | 372 | 70 | 4 |



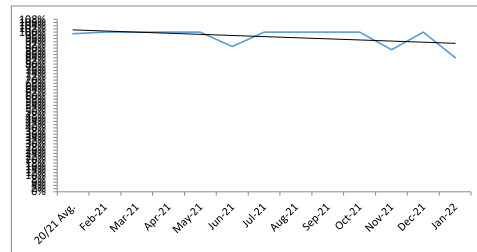
| Total Number of Hospital Discharges | | | | |
|-------------------------------------|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 43 | 36 | 7 | 1 |
| Feb-21 | 46 | 41 | 5 | 1 |
| Mar-21 | 36 | 28 | 8 | 0 |
| Apr-21 | 50 | 44 | 6 | 0 |
| May-21 | 50 | 42 | 8 | 0 |
| Jun-21 | 43 | 39 | 4 | 1 |
| Jul-21 | 46 | 41 | 5 | 0 |
| Aug-21 | 42 | 31 | 11 | 1 |
| Sep-21 | 34 | 27 | 7 | 1 |
| Oct-21 | 27 | 22 | 5 | 0 |
| Nov-21 | 40 | 30 | 10 | 0 |
| Dec-21 | 24 | 22 | 2 | 0 |
| Jan-22 | 19 | 17 | 2 | 0 |
| 12 Mo. Avg. | 41 | 35 | 7 | 0 |
| Total | 414 | 345 | 69 | 4 |



| Timeliness of follow-up encounters post psychiatric inpatient discharge Number of follow-up appts within 7 days | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 31 | 27 | 4 | 0 |
| Feb-21 | 35 | 31 | 4 | 1 |
| Mar-21 | 30 | 27 | 3 | 0 |
| Apr-21 | 39 | 36 | 3 | 0 |
| May-21 | 42 | 36 | 6 | 0 |
| Jun-21 | 32 | 27 | 5 | 1 |
| Jul-21 | 31 | 26 | 5 | 0 |
| Aug-21 | 27 | 23 | 4 | 0 |
| Sep-21 | 27 | 23 | 4 | 0 |
| Oct-21 | 24 | 18 | 6 | n/a |
| Nov-21 | 19 | 15 | 4 | n/a |
| Dec-21 | 17 | 17 | 0 | n/a |
| Jan-22 | 19 | 15 | 4 | n/a |
| 12 Mo. Avg. | 32 | 27 | 4 | 0 |
| Total | 287 | 247 | 40 | 2 |



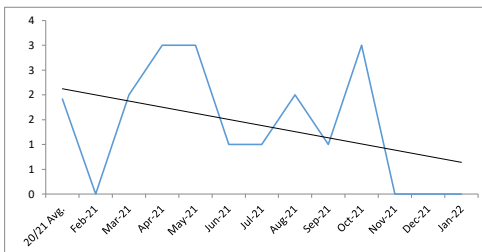
| Timeliness of follow-up encounters post psychiatric inpatient discharge Percent of appointments that met this standard within 7 days - Goal is 95% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 99% | 99% | 98% | 100% |
| Feb-21 | 100% | 100% | 100% | 100% |
| Mar-21 | 100% | 100% | 100% | n/a |
| Apr-21 | 100% | 100% | 100% | n/a |
| May-21 | 100% | 100% | 100% | n/a |
| Jun-21 | 91% | 93% | 80% | 100% |
| Jul-21 | 100% | 100% | 100% | n/a |
| Aug-21 | 100% | 100% | 100% | n/a |
| Sep-21 | 100% | 100% | 100% | n/a |
| Oct-21 | 100% | 100% | 100% | n/a |
| Nov-21 | 89% | 93% | 75% | n/a |
| Dec-21 | 100% | 100% | n/a | n/a |
| Jan-22 | 84% | 93% | 50% | n/a |
| 12 Mo. Avg. | 98% | 99% | 96% | 100% |



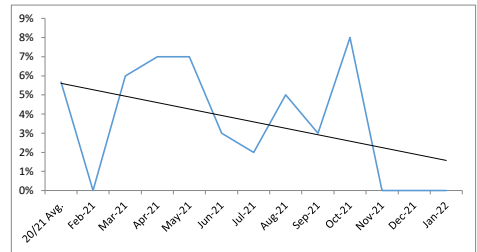
7.0

Q1 Work Plan 2.7

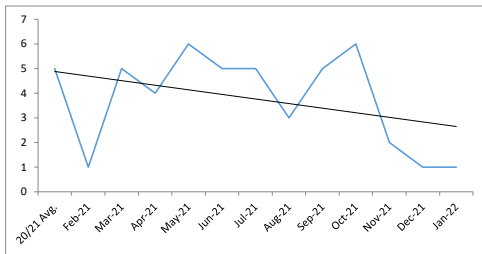
| Psychiatric Inpatient Readmission rates within 7 days Total number with readmission within 7 days | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 2 | 2 | 0 | 0 |
| Feb-21 | 0 | 0 | 0 | 0 |
| Mar-21 | 2 | 2 | 0 | n/a |
| Apr-21 | 3 | 3 | 0 | n/a |
| May-21 | 3 | 3 | 0 | n/a |
| Jun-21 | 1 | 1 | 0 | n/a |
| Jul-21 | 1 | 1 | 0 | n/a |
| Aug-21 | 2 | 2 | 0 | 0 |
| Sep-21 | 1 | 1 | 0 | 0 |
| Oct-21 | 3 | 3 | 0 | n/a |
| Nov-21 | 0 | 0 | 0 | n/a |
| Dec-21 | 0 | 0 | 0 | n/a |
| Jan-22 | 0 | 0 | 0 | n/a |
| 12 Mo. Avg. | 2 | 2 | 0 | 0 |
| Total | 16 | 16 | 0 | 0 |



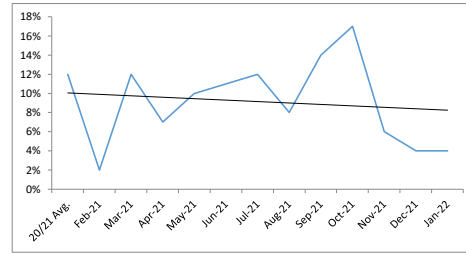
| Psychiatric Inpatient Readmission rates within 7 days Readmission Rate - Goal is 10% within 7 days | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 6% | 6% | 4% | 0% |
| Feb-21 | 0% | 0% | 0% | 0% |
| Mar-21 | 6% | 7% | 0% | n/a |
| Apr-21 | 7% | 8% | 0% | n/a |
| May-21 | 7% | 9% | 0% | n/a |
| Jun-21 | 3% | 3% | 0% | n/a |
| Jul-21 | 2% | 3% | 0% | n/a |
| Aug-21 | 5% | 6% | 0% | 0% |
| Sep-21 | 3% | 3% | 0% | 0% |
| Oct-21 | 8% | 10% | 0% | n/a |
| Nov-21 | 0% | 0% | 0% | n/a |
| Dec-21 | 0% | 0% | 0% | n/a |
| Jan-22 | 0% | 0% | 0% | n/a |
| 12 Mo. Avg. | 4% | 5% | 0% | 0% |



| Psychiatric Inpatient Readmission rates within 30 days | | | | |
|--|--------------|----------------|---------------------|-------------|
| Total number with readmission within 30 days | | | | |
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 5 | 4 | 1 | 0 |
| Feb-21 | 1 | 1 | 0 | 0 |
| Mar-21 | 5 | 5 | 0 | 0 |
| Apr-21 | 4 | 4 | 0 | 0 |
| May-21 | 6 | 6 | 0 | 0 |
| Jun-21 | 5 | 4 | 1 | 0 |
| Jul-21 | 5 | 3 | 2 | 0 |
| Aug-21 | 3 | 3 | 0 | 0 |
| Sep-21 | 5 | 4 | 1 | 1 |
| Oct-21 | 6 | 5 | 1 | n/a |
| Nov-21 | 2 | 1 | 1 | n/a |
| Dec-21 | 1 | 1 | 0 | n/a |
| Jan-22 | 1 | 1 | 0 | n/a |
| 12 Mo. Avg. | 4 | 4 | 1 | 0 |
| Total | 4 | 36 | 5 | 1 |



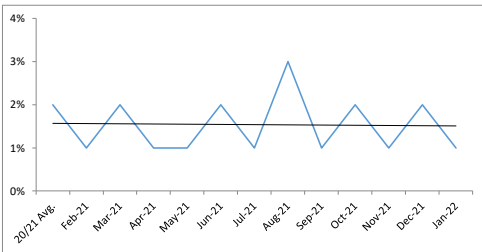
| Psychiatric Inpatient Readmission rates within 30 days | | | | |
|--|--------------|----------------|---------------------|-------------|
| Readmission Rate - Goal is 10% within 30 days | | | | |
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 12% | 12% | 18% | n/a |
| Feb-21 | 2% | 2% | n/a | n/a |
| Mar-21 | 12% | 14% | n/a | n/a |
| Apr-21 | 7% | 8% | n/a | n/a |
| May-21 | 10% | 12% | n/a | n/a |
| Jun-21 | 11% | 10% | 17% | n/a |
| Jul-21 | 12% | 8% | 33% | n/a |
| Aug-21 | 8% | 9% | 0% | 0% |
| Sep-21 | 14% | 13% | 17% | 100% |
| Oct-21 | 17% | 17% | 14% | n/a |
| Nov-21 | 6% | 4% | 13% | n/a |
| Dec-21 | 4% | 4% | n/a | n/a |
| Jan-22 | 4% | 5% | n/a | n/a |
| 12 Mo. Avg. | 10% | 10% | 16% | 50% |



8.0

Q1 Work Plan 3.1

| Average Psychiatric No Show Rates | | | | |
|---|--------------|----------------|---------------------|-------------|
| MHP Standard for Psychiatrists - No Higher than 10% | | | | |
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 2% | 2% | 1% | 0% |
| Feb-21 | 1% | 1% | 0% | 0% |
| Mar-21 | 2% | 2% | 0% | 0% |
| Apr-21 | 1% | 1% | 0% | 0% |
| May-21 | 1% | 2% | 0% | 0% |
| Jun-21 | 2% | 2% | 0% | 0% |
| Jul-21 | 1% | 1% | 1% | 0% |
| Aug-21 | 3% | 3% | 1% | 0% |
| Sep-21 | 1% | 1% | 2% | 10% |
| Oct-21 | 2% | 2% | 2% | 8% |
| Nov-21 | 1% | 1% | 1% | 0% |
| Dec-21 | 2% | 3% | 1% | 0% |
| Jan-22 | 1% | 2% | 0% | 0% |
| 12 Mo. Avg. | 2% | 2% | 1% | 2% |



| Average Clinicians other than Psychiatrists No Show Rates | | | | |
|---|--------------|----------------|---------------------|-------------|
| MHP Standard for Clinicians other than Psychiatrists - No Higher than 10% | | | | |
| | All Services | Adult Services | Children's Services | Foster Care |
| 20/21 Avg. | 5% | 5% | 5% | 2% |
| Feb-21 | 5% | 4% | 5% | 3% |
| Mar-21 | 5% | 5% | 5% | 3% |
| Apr-21 | 5% | 5% | 6% | 3% |
| May-21 | 5% | 4% | 6% | 2% |
| Jun-21 | 6% | 5% | 8% | 2% |
| Jul-21 | 5% | 5% | 6% | 2% |
| Aug-21 | 5% | 6% | 5% | 1% |
| Sep-21 | 5% | 5% | 5% | 2% |
| Oct-21 | 5% | 4% | 6% | 0% |
| Nov-21 | 5% | 5% | 5% | 1% |
| Dec-21 | 5% | 5% | 5% | 1% |
| Jan-22 | 4% | 4% | 4% | 1% |
| 12 Mo. Avg. | 5% | 5% | 6% | 2% |

