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A Contraction	B	EHAVIORAL H	EALTH ADVIS	ORY BOARD	Michelle Rich	
		REGULAR	MEETING		Vice Chair Julia Eagles	
COU	NUT	•			Secretary Jo Bradley	
		AGE	NDA		Treasurer	
		Novombor	17 2021		Richard Towle	
	November 17, 2021 10:00 AM – 12:00 PM					
		Zoom Mee	eting:			
	https://r	<u>nendocinocounty.</u>	<u>zoom.us/j/985577.</u>	<u>37710</u>		
		Call in	• •			
	+1(6	69) 900-9128 or +				
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		e committed to consum 1an dignity, and the op	-		-	
		Agenda It	tem / Description		Action	
1. 3 minutes	Call to Ore	der, Roll Call & Quo	rum Notice, Approv	e Agenda:	Board Action:	
2. 2 minutes		of Minutes from the N Review and Possible Bo		HAB Regular	Board Action:	
3.	Public Con				Board Action:	
10 minutes	•	f the public wishing to at this time. Any addit				
(Maximum)	0	board@mendocinocoi		e provided inrough		
4. 10 minutes		tion Authorizing Rem			Board Action:	
10 minutes	Doaru	Meetings: Discussion	ana Fossible Boara F	action.		
	B. Decemb	ber BHAB Meeting				
5.		County Report: Jen	ine Miller, BHRS Dir	ector	Board Action:	
5 minutes	A. Director B. Staffing	r Report Questions				
	-	ore Lane Facility Upda	ite			
	C. winting	She Lune I denney Opda				

6.	RQMC Report: Camille Schraeder, Redwood Quality Management	Board Action:
10 minutes	Company	20000110000
	A. Data Dashboard Questions	
	B. Services Update	
	C. Staffing Update	
7. 20 minutes	Mendocino County Youth Project (MCYP) Services and Staffing Update – Cecelia Gillespie, MCYP Executive Director	Board Action:
8. 20 minutes	Tapestry Family Services (TFS) Services and Staffing Update – Natalie Shepard, TFS Executive Director	Board Action:
9. 20 minutes	Redwood Community Services (RCS) Services and Staffing Update – <i>Victoria Kelly, RCS CEO</i>	Board Action:
10. 5 minutes	2021-22 California Association of Local Behavioral Health Boards and Commissions (CALBHB/C) Dues Invoice: Discussion and Possible Board Action.	Board Action:
11. 15 minutes	 Board & Committee Reports: Discussion and Possible Board Action. A. Chair – Michelle Rich 2021 BHAB Annual Report 2022 BHAB Calendar/Meetings B. Vice Chair – Julia Eagles BHAB Meetings and Social Media Recruitment Ad Update C. Secretary – Jo Bradley D. Treasurer – Richard Towle E. Advocacy & Legislation Committee – Member Bradley, Chair Rich F. Appreciation Committee – Member Fuentes & Martinez G. Contracts Committee – Member Fuentes, Vice Chair Eagles, Chair Rich H. Membership Committee – Member Behringer, Bradley, Eagles, Gorny, & Chair Rich BHAB Application: Larann Henderson 2022 Board Officers I. Site Visit Committee - Member Behringer, Fuentes, Martinez, & Towle 	Board Action:
12.	Member Comments:	Board Action:
5 Minutes		
13.	Adjournment	
	Next meeting: December 15, 2021 10:00 AM – 12:00 PM	

AMERICANS WITH DISABLITIES ACT (ADA) COMPLIANCE

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BHAB CONTACT INFORMATION: PHONE: (707) 472-2355 | Fax: (707) 472-2788

EMAIL THE BOARD: bhbboard@mendocinocounty.org | WEBSITE: www.mendocinocounty.org/bhab

		EHAVIORAL H REGULAR MINU Novembo 2:00 – 4 Zoom Mee	MEETING UTES er 4, 2021 :00 PM eting:	ORY BOARD	Chairperson Michelle Rich Vice Chair Julia Eagles Secretary Jo Bradley Treasurer Richard Towle BOS Supervisor Mo Mulheren
157 D	+1(6	<u>nendocinocounty.</u> <u>Call in</u> 69) 900-9128 or - Webinar ID: 985	<u>:</u> +1(346) 248-7799 5 5773 7710		FTH DICTDICT.
	<u>istrict:</u> e Gorny	<u>2™ District:</u> Michelle Rich	<u>3rd DISTRICT:</u> Mills Matheson	<u>4th DISTRICT:</u> Julia eagles	<u>5™ DISTRICT:</u> Flinda Behringer
	LOCKART	Sergio Fuentes	JEFF SHIPP	VACANT	JO BRADLEY
	RD TOWLE	VACANT	VACANT	VACANT	MARTIN MARTINEZ
OUR MIS	SION: "To b	e committed to consun	ners, their families, an	nd the delivery of qua	lity care with the
		nan dignity, and the op			
		Agenda I	tem / Description		Action
1.	Call to Or	der, Roll Call & Quo		e Agenda:	Board Action:
3 minutes	 Cha Mei Mat Abs Quo Age 	air Rich called the mee mbers present: Bradley theson, Towle, and Ch sent by prior arrangeme orum met. enda approved as prese	ting to order at 2:04 F y, Fuentes, Gorny, Loc air Rich. ent: Behringer, Eagles ented.	PM. ckart, Martinez, s, and Shipp.	Motion made by Member Martinez, seconded by Member Gorny to approve the agenda as presented. Motion passed unanimously.
2. 2 minutes	• Meeting: <i>K</i>	of Minutes from the Seview and Possible Benutes approved as presember Fuentes).	oard Action.	-	Board Action: Motion made by Member Gorny, seconded by Member Matheson to approve the September 22, 2021 BHAB meeting minutes

3. 10 minutes (Maximum)	Public Comments: Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments can be provided through email to <u>bhboard@mendocinocounty.org</u> .	as presented. Motion passed. Board Action: None.
	 Kate Gaston (Interim Executive Director of Manzanita Services as of September 20, 2021) commented that Manzanita is working on increasing staff, currently working on a grant to train peer specialists in order to prepare them to pass the peer certification test in the next year and become Medi-Cal billable. Manzanita will send a newsletter once it is up and running. Ms. Gaston encouraged the board to reach out if there are any questions or concerns. Denise Gorny: the Alex Rorabaugh Recreation center is looking for a new Executive Director. Jo Silva: Jo wishes more people were included in BHAB meetings as it has been an issue even before COVID. Jo would like Manzanita Services to setup something at their site for people to be able to participate in BHAB meetings. Ms. Gaston will follow up to see if this is a possibility. 	
4. 5 minutes	 Resolution Authorizing Remote Behavioral Health Advisory Board Meetings: Discussion and Possible Board Action. Due to COVID, the Governor had previously passed a law that allowed brown act meetings to be held virtually. Prior to COVID, if there was a Brown Act meeting in which members were going to join the meeting from another location, the county had to post the address and make it accessible to the public. Otherwise, the member was not allowed to vote during the meeting. With COVID, an emergency legislation was passed to allow for Brown Act meetings to be held online without this requirement. This new legislation still allows for Brown Act meetings to be held online however, the board needs to review the resolution every 30 days and decide if there is still a need to meet virtually, and the reason need to meet the legislative requirements (outlined in the resolution). 	Board Action: Motion made by Member Bradley, seconded by Member Gorny to approve the resolution for the next 30 days. Motion passed with 5 approvals and 3 abstentions (Fuentes, Lockart, and Martinez).
5. 10 minutes	 Measure B: Discussion and Possible Board Action. A. October Meeting Agenda Items The Measure B Committee voted to make a recommendation to approve a CIT training for the Sheriff's office. The recommendation passed and will be going in front of the BOS in the near future. The original proposal was to have the training at the Ukiah Conference Center, but the committee agreed to have the training at the Behavioral Health Training Center instead. The Sherriff's office will be making 5 spaces available to members of the public who are interested in participating in this training. II. The next Measure B meeting is scheduled for December 15th. 	Board Action: None.

6.	California Behavioral Health Planning Council 2021 Data Notebook	Board Action:
15 minutes	Survey: Discussion and Possible Board Action.	Motion made by
		Member
	A. Chair Rich and Member Matheson worked with county staff to	Matheson,
	complete the data notebook survey; the survey is due at the end of	seconded by
	November.	Member Towle to
	I. Discussion on question #12: board members agreed there is not	approve the data
	sufficient data to answer question #12 on the survey.	notebook survey
	i. Chair Rich will follow up and verify if the survey can be	for submission
	submitted without answering question #12.	with the exception
		of question #12 as
		there is not
		sufficient data to
		provide an answer.
		Motion passed
		unanimously.
7.	Mendocino County Report: Jenine Miller, BHRS Director	Board Action:
20 minutes	A. Director Report Questions	None.
	I. Director's report included in agenda packet.	
	II. BHRS Director Miller reported that the county is hoping to	
	have keys the Crisis Residential Treatment (CRT) facility later	
	this month. The county is currently working on finishing the	
	punch list and the building will be handed over soon. The grand	
	opening is planned for the end of November or the first week of	
	December. Once BHRS has an official date, the BHAB will be	
	notified and invited.	
	III. BHRS continues to work with CHFFA (CHFFA granted the	
	county \$500,000.00 to build the facility) to make sure the	
	county meets CHFFA's deadlines. BHRS will be requesting an	
	extension to give enough time to meet deadlines and BHRS will	
	be going in front of the CHFFA board on December 2 nd .	
	IV. BHRS is currently working on a lot of grants including one that	
	would provide funds to possibly build an additional CRT	
	facility for youth in Mendocino County. This grant will come	
	forward to the BOS soon.	
	B. Staffing Update	
	I. BHRS Director Miller reported that BHRS is actively recruiting	
	for many positions. She explained the recruitment and hiring	
	process is much faster now that BHRS is no longer part of	
	HHSA. This faster process allows BHRS to offer a candidate a	
	position within the same day it is decided. Staffing is still a	
	challenge but BHRS is making progress.	
	C. Whitmore Lane Facility Update	
	I. The contractors are finalizing the feasibility study that the BOS	
	requested; the study should be completed and ready to bring to	
	the BOS in January 2022 (BHRS has a placeholder for the	
	second/third BOS meeting in January).	
	II. BHRS Director Miller reported that the building will not have	
	to meet OSHPD requirements so this will allow for a faster	
	renovation/building time as the county will not have to go	
	through OSHPD standards.	

8.	External Quality Review Organization (EQRO) Audit:	Board Action:
25 minutes	Update/Discussion and Possible Board Action - Jenine Miller, BHRS	None.
	Director	r tone.
	A. FY 20-21 EQRO report included in agenda packet	
	B. The EQRO audit is a federal requirement for managed care plans	
	through the state. DHCS does different audits specific to Specialty	
	Mental Health (SMH) and Substance Use Disorders Treatment	
	Services (SUDT). Mendocino County has a contract with state of CA	
	to provide these two services and part of the requirement are to do	
	these yearly audits among others.	
	I. EQRO works with the county to review the system as a whole	
	from a Quality improvement/Quality Assurance (QAQI)	
	perspective to determine how services are functioning	
	throughout the county, and how Mendocino County compares to	
	other small counties and across all California counties. The	
	report looks at total beneficiaries, penetration rates, average cost	
	per beneficiaries, foster care penetration rates, diagnoses,	
	claiming, clinical vs non clinical PIPs (required by state and	
	federal government), etc.	
	II. As part of the EQRO audit, EQRO also meets with supervisory	
	staff and clients to ask questions. EQRO can also request to visit	
	sites if needed.	
9.	RQMC Report: Camille Schraeder, Redwood Quality Management	Board Action:
15 minutes	Company	None.
	A. Data Dashboard Questions	
	I. Included in agenda packet.	
	B. Services Update	
	I. Camille Schraeder reported that AB 808 is a bill that has passed;	
	it is a pilot project. RCS in one of 2 agencies in California that	
	has done complex care on foster care. Currently only available	
	for detained foster care youth. A CRT would be available for	
	any child in a crisis.	
	II. There are also school based mental health services. Camille	
	suggests this board should send a letter to the school district to	
	make sure they are using the funds correctly and make sure they	
	are partnering with the experts. Camille reported the children	
	are partitering with the experts. Culling reported the emidten	
	system of care has lost some of their funds in an attempt to get	
	system of care has lost some of their funds in an attempt to get services available in the adult system of care	
	services available in the adult system of care.	
	services available in the adult system of care. III. There is not a waitlist for children waiting to receive services.	
	services available in the adult system of care. III. There is not a waitlist for children waiting to receive services. C. Staffing Update	
	services available in the adult system of care. III. There is not a waitlist for children waiting to receive services. C. Staffing Update I. Camille commented that providers will need to increase rates for	
	services available in the adult system of care. III. There is not a waitlist for children waiting to receive services. C. Staffing Update I. Camille commented that providers will need to increase rates for providers to help with retention and recruitment. Camille reported	
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	 services available in the adult system of care. III. There is not a waitlist for children waiting to receive services. C. Staffing Update Camille commented that providers will need to increase rates for providers to help with retention and recruitment. Camille reported on the workforce data: RCS has about 220 credentialed providers (clinicians, care managers, rehab specialists), they need 6 clinicians, 24 care managers and 6 rehab specialists. 	
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	 services available in the adult system of care. III. There is not a waitlist for children waiting to receive services. C. Staffing Update Camille commented that providers will need to increase rates for providers to help with retention and recruitment. Camille reported on the workforce data: RCS has about 220 credentialed providers (clinicians, care managers, rehab specialists), they need 6 clinicians, 24 care managers and 6 rehab specialists. 	

	• MCAVHN needs 0 clinicians, need 1 care manager, and 1	
	rehab specialist.	
	• Hospitality Center: need 1 clinician, 1 care manager, and 1	
	rehab specialist.	
	• Tapestry: need 6 clinicians, 1.5 care managers, and 1.5	
	rehab specialists.	
	• Youth project: need 2 care managers or rehab specialists,	
	and 5 clinicians.	
	• Discussion on the possibility of inviting the MCOE Director	
	or District Superintendents to a future BHAB meeting to	
	discuss mental health services in the schools.	
10.	Board & Committee Reports: Discussion and Possible Board Action.	Board Action:
15 minutes	A. Chair – <i>Michelle Rich</i>	
	I. 2021 BHAB Annual Report	
	i. If members have anything they'd like to include in this	
	year's report they should get in contact with Chair Rich.	
	ii. Chair Rich plans to have draft ready by the next BHAB	
	meeting.	
	II. 2022 Board Officers Nominations	
	i. Chair Rich informed the board she is not sure she will	
	renew her term for BHAB that expires at the end of this	
	year.	
	ii. The Membership Committee was elected as the official	
	nomination committee for the 2022 board officers. Officers	
	should be elected by the December BHAB meeting.	
	B. Vice Chair – Julia Eagles	
	I. BHAB Meetings and Social Media	
	II. Recruitment Ad Update	
	i. Vice Chair Eagles absent.	
	C. Secretary – <i>Jo Bradley</i>	
	I. Member Bradley reported that she will be emailing board	
	members directly and not the board as a whole if a board member	
	has a follow up item after each meeting.	
	D. Treasurer – <i>Richard Towle</i>	
	I. Zero expenditures to date.	
	E. Advocacy & Legislation Committee – <i>Member Bradley, Chair Rich</i>	
	I. No report. F. Appreciation Committee – <i>Member Fuentes & Martinez</i>	
	I. Member Martinez reported he did an appreciation session for	
	RQMC staff recently and is planning to possibly do one for	
	SUDT staff, RCS, and Mendocino County Youth Project as well. Member Martinez will coordinate and let the board know in case	
	any board members would like to attend.	
	G. Contracts Committee – <i>Member Fuentes, Vice Chair Eagles, Chair Rich</i>	
	I. No report.	
	±	Motion made by
	H. Membership Committee – <i>Member Behringer, Bradley, Eagles, Gorny, & Chair Rich</i>	Motion made by Member Martinez,
	I. Board Reappointments: Chair Rich, Member Bradley, and	seconded by
	Member Lockart's terms all expire at the end of this year.	Member Matheson
	II. BHAB Applications: Jo Bradley and Larann Henderson	to endorse
	in Dirith Approximations, so bradiey and Darahi Henderson	to chuoise

	 i. The board voted to endorse Member's Bradley's reappointment application. ii. Larran Henserson's application was tabled for next month as an interview is still pending. I. Site Visit Committee - <i>Member Behringer, Fuentes, Martinez, & Towle</i> No report. 	Member Bradley's reappointment. Motion passed with 7 approvals and 1 abstention (Bradley).
11. 5 Minutes	Member Comments: • No member comments.	Board Action: None.
5 Minutes		None.
12.	Adjournment: 4:01 PM	
	Next meeting: November 17, 2021 10:00 AM – 12:00 PM via Zoom	

AMERICANS WITH DISABLITIES ACT (ADA) COMPLIANCE

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BHRS Director's Report



November 2021

1. Board of Supervisors:

a. Recently passed items or presentations:

- i. Mental Health: None.
- ii. Measure B:
 - Approval of Agreement with CliftonLarsonAllen to Perform a Financial and Compliance Audit to Determine Whether the Financial Statements of the Mental Health Oversight Committee Comply with the Expenditure Restrictions as Described in Chapter 5.180 of the Mendocino County Code Entitled the "Mental Health Treatment Act" During Each of the Periods: July 1, 2019 to June 30, 2020; July 1, 2020 to June 30, 2021; and July 1, 2021 to June 30, 2022; to be Funded by Measure B.

iii. Substance Use Disorders Treatment:

 Approval of Amendment to BOS Agreement No. 21-126 with Redwood Community Crisis Center (RC3) to Provide Emergency Crisis Services and Outreach to Children and Young Adults in Mendocino County, Effective July 1, 2021 through June 30, 2022 Substance Use Disorders Treatment.

b. Future BOS items or presentations:

- i. Mental Health: To be determined.
- ii. Substance Use Disorders Treatment: To be determined.

2. Staffing Updates:

- a. New Hires:
 - i. Mental Health: None
 - ii. Substance Use Disorders Treatment: None
- b. Promotions:
 - i. Mental Health: None
 - ii. Substance Use Disorders Treatment: None
- c. Transfers
 - i. Behavioral Health: None
- d. Departures:
 - i. Mental Health: 1
 - ii. Substance Use Disorders Treatment: None

3. Audits/Site Reviews:

- a. Completed/Report of Findings:
 - i. SUDT Block Grant Audit results received working on response to initial findings report final report expected in January '22.

- ii. Partnership SUDT site review Currently in process.
- b. Upcoming/Scheduled:
 - i. Fort Bragg DMC-ODS Compliance Review is upcoming (TBD by state)
 - ii. BHRS Triennial Audit internal development in process (TBD by state)
 - iii. External Quality Review is scheduled for December.
- c. Site Reviews:
 - i. N/A for October-November Sites: Remi Vista, Inc. & Restpadd Inc. are reviewed by Shasta County and report provided to Mendocino.

4. Grievances/Appeals:

- a. MHP Grievances: 2
- b. SUDT Grievances: 0
- c. MHSA Issue Resolutions: 0
- d. Second Opinions: 0
- e. Change of Provider Requests: 1
- f. Provider Appeals: 0
- g. Consumer Appeals: 0

5. Meetings of Interest:

- a. MHSA Forum/QIC Meeting: December 8, 2021 10:00 AM 12:00 PM via Zoom: <u>https://mendocinocounty.zoom.us/j/86068925753</u>
- b. Cultural Diversity Committee Meeting: Friday, December 17, 2021 3:30 pm
 5:30 pm via Zoom: <u>https://mendocinocounty.zoom.us/j/85371204713</u>

6. Grant Opportunities:

a. BCHIP County and Tribal Planning Grant

7. Significant Projects/Brief Status:

- a. Assisted Outpatient Treatment (AOT): AB 1421/Laura's Law Melinda Driggers, AOT Coordinator, is accepting and triaging referrals:
 - i. Referrals to Date: 119 (duplicated)
 - ii. Total that did not meet AOT criteria: 100
 - Total Referrals FY 21/22: 12
 - Client Connected with Provider/Services: 2
 - Unable to locate/connect with client: 1
 - iii. Currently in Investigation/Screening/Referral: 1
 - iv. Settlement Agreement/Full AOT FY 21/22: 3 (1 continued from FY 20/21)
 - v. Other (Pending Assessments to file Petition): 5
 - 1 is conserved and will need to wait until after conservatorship ends before we can petition court for AOT.
 - 1 is scheduled for initial AOT hearing on 11-4-21.

8. Educational Opportunities:

a. None.

9. Mental Health Services Act (MHSA):

a. **MHSA Forum/QIC Meeting**: December 8, 2021 10:00 AM – 12:00 PM via Zoom: <u>https://mendocinocounty.zoom.us/j/86068925753</u>

10. Lanterman Petris Short Conservatorships (LPS):

a. Number of individuals on LPS Conservatorships: 63

11. Substance Use Disorders Treatment Services:

- a. Number of Substance Use Disorders Treatment Clients Served in September 2021:
 - i. Total number of clients served: 97
 - ii. Total number of services provided: 435
 - iii. Fort Bragg: 28 clients served for a total of 89 services provided
 - iv. Ukiah: 56 clients served for a total of 311 services provided
 - v. Willits: 13 clients served for a total of 35 services provided
- b. Number of Substance Use Disorder Clients Completion Status
 - i. Completed Treatment/Recovery: 16
 - ii. Left Before Completion: 16
 - iii. Referred: 13
 - iv. Total: 32
 - v. Average Length of Service: 171.32 hours

12. New Contracts:

a. None.

13. Capital Facilities Projects:

- a. Orchard Project:
 - i. CHFFA Board Meeting 12/5/2019 Milestone of securing funding met.
 - ii. CHFFA Board Meeting 1/30/2020 New milestones were provided by CHFFA for completion of the Orchard Project.
 - iii. CHFFA Board Meeting 10/29/2020 Kudos given for forward momentum on the project.
 - iv. Progress continues with finalizing construction. County staff will be verifying construction contract agreements met in early November, and the Operator will be finalizing operator components shortly thereafter.
- b. Willow Terrace Project:
 - i. Vacancies filled through Coordinated Entry process as they come available.
 - ii. Some turnover in tenancy.



350 East Gobbi Street, Suite B Ukiah, CA 95482 P: 707.462-2501 F: 707.462-7435 MENDOCINO COUNTY MENTAL HEALTH CONTINUUM

Report to the Behavioral Health Advisory Board November 2021

1. Staffing

Our system of care continues to be impacted by staffing shortages and difficulty hiring for open positions. We continue to discuss these difficulties with agency leadership, clinical managers, and analysts in an effort to meet the challenges, work to increase efficiency, and develop flexible service models to address current client needs. It should be noted that we are experiencing an unprecedented level of demand for services both on the adult and youth side at this time.

2. Audits

We are still awaiting a report from the county chart audit of Specialty Mental Health services as part of BHRS' oversight of the system of care. The EQRO review is scheduled for December 8, 2021; the MHSA audit will be on February 1-2, 2022, and the DHCS Triennial Audit will take place on April 5-6, 2022.

3. Meetings of Interest

RQMC checks in with both adult and with children/youth service agencies on a weekly basis. We continue to participate in the weekly Multidisciplinary Team meeting (including Child welfare, agency providers, probation, education, and public health) regarding monitoring placement/service needs for foster youth. We continue with a weekly meeting to coordinate services around clients in our housing programs, and to intervene with those experiencing acute episodes or other downturns, and those in danger of homelessness, crisis, or conservatorship. We meet regularly with the Conservator's office to review conserved clients in our housing or in placement oversight and to discuss conserved clients who are ready or becoming ready for step-down to our in-county housing resources. We also meet weekly with residents of our two adult residential sites, Valley House and Oak House, to monitor and ensure positive and cooperative interactions among the tenants. This month we have opened an Assertive Community Treatment (ACT) program (overseen by Carmen Harris LCSW) to address the SMH clients of highest need and most unstable situation (hot spots), and these clients are reviewed each morning with a collaborative group of representatives of all adult serving agencies, RQMC, Whole Person Care, Meds management, Crisis, and county BHRS Assertive Outpatient Treatment representative.

4. Grant opportunities

Provider agencies continue to watch for grant opportunities and to respond as needed.

5. Significant Projects/brief status

Our children's agencies continue working with Child Welfare to provide clinical services for children and families in the Wraparound Program as directed by the Child and Family Team meetings. Children service agencies also respond and participate with efforts to meet the requirements of the recent DHCS/DSS regulations around the Families First Prevention Services Act collaboration with county Child Welfare for oversight of youth being considered for placement in Short Term Residential Treatment Programs

MCAVHN is working with Adventist Health to support Medically Assisted Treatment for substance abuse clients. Covid continues to be an issue, and all provider staff will be vaccinated; the only exception will be a religious appeal for exemption from this requirement, and these folks will be required to undergo weekly testing.

6. Educational Opportunities

No new trainings have been provided this month. MCAVHN is offering Narcan training for agencies who are in need of this.

7. LPS Conservatorships

RQMC/RCS staff meet monthly with the Conservator's office to review progress of conserved clients in our residences and new clients who are stepping down to our housing resources from placements out of county.

8. Contracts

Contracts with provider agencies are monitored on an ongoing basis.

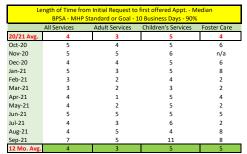
9. Medication Support Services

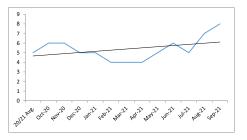
We have hired a new injection nurse who will also be helping manage and process hospital Treatment Authorization Requests.

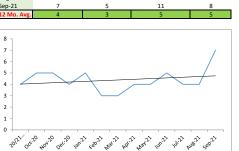
Tim Schraeder MFT

Timeliness Charts and Graphs

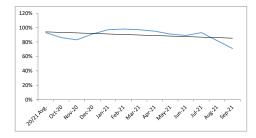
Length of Time from Initial Request to first offered Appt. - Mean BPSA - MHP Standard or Goal - 10 Business Days - 90% Adult Services Children's Services All Services Foster Care 4 20/21 Av Oct-20 6 6 Nov-20 n/a Dec-20 6 5 Jan-21 Feb-21 Mar-21 Apr-21 May-21 Jun-21 Jul-21 6 Aug-21 Sep-21 12







	All Services	Adult Services	Children's Services	Foster Care
20/21 Avg.	93%	90%	96%	100%
Oct-20	86%	82%	90%	100%
Nov-20	83%	79%	88%	n/a
Dec-20	91%	90%	93%	100%
Jan-21	97%	95%	100%	100%
Feb-21	98%	95%	100%	100%
Mar-21	97%	93%	100%	100%
Apr-21	95%	89%	100%	100%
May-21	91%	88%	93%	100%
Jun-21	89%	80%	98%	100%
Jul-21	93%	97%	89%	100%
Aug-21	82%	68%	100%	100%
Sep-21	71%	87%	49%	83%
12 Mo. Avg.	89%	87%	92%	98%



2.

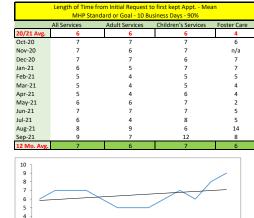
1.

QI Work Plan 2.1

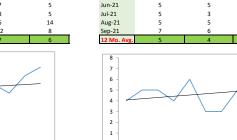
QI Work Plan 2.2

3

2



oll have our hours been hard room work work work work with well with well each



0/21 A

Oct-20

Nov-20

Dec-20

Jan-21

Feb-21

Mar-21

Apr-21

May-21

All Services

5

5

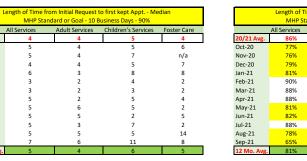
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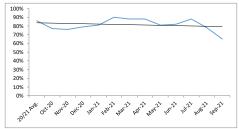
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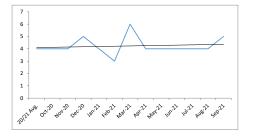
	Length of Time from Initial Request to first kept Appt MHP Standard or Goal - 10 Business Days - 90%							
-	All Services Adult Services Children's Services Foster Care							
20/21 Avg.	86%	84%	87%	95%				
Oct-20	77%	73%	79%	100%				
Nov-20	76%	73%	78%	n/a				
Dec-20	79%	78%	80%	50%				
Jan-21	81%	83%	79%	100%				
Feb-21	90%	89%	90%	100%				
Mar-21	88%	86%	89%	100%				
Apr-21	88%	86%	89%	100%				
May-21	81%	79%	83%	100%				
Jun-21	82%	79%	84%	100%				
Jul-21	88%	97%	81%	100%				
Aug-21	78%	68%	89%	50%				
Sep-21	65%	82%	46%	67%				
12 Mo. Avg.	81%	81%	81%	88%				

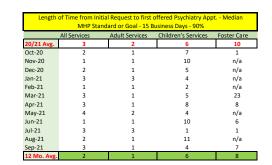


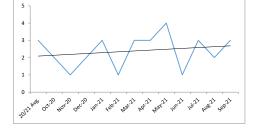
3.

QI Work Plan 2.3

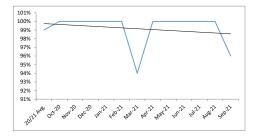
-	All Services	Adult Services	Children's Services	Foster Care
20/21 Avg.	4	4	7	10
Oct-20	4	4	6	1
Nov-20	4	2	8	n/a
Dec-20	5	4	7	n/a
Jan-21	4	4	5	n/a
Feb-21	3	3	4	n/a
Mar-21	6	3	8	23
Apr-21	4	3	7	8
May-21	4	4	5	n/a
Jun-21	4	3	9	6
Jul-21	4	4	4	1
Aug-21	4	4	11	n/a
Sep-21	5	4	6	11
12 Mo. Avg.	4	4	7	8







Length of Time from Initial Request to first offered Psychiatry Appt						
MHP Standard or Goal - 15 Business Days - 90% All Services Adult Services Children's Services Foster Care						
20/21 Avg.	99%	99%	99%	75%		
Oct-20	100%	100%	100%	100%		
Nov-20	100%	100%	100%	n/a		
Dec-20	100%	100%	100%	n/a		
Jan-21	100%	100%	100%	n/a		
Feb-21	100%	100%	100%	n/a		
Mar-21	94%	100%	86%	0%		
Apr-21	100%	100%	100%	100%		
May-21	100%	100%	100%	n/a		
Jun-21	100%	100%	100%	100%		
Jul-21	100%	100%	100%	100%		
Aug-21	100%	100%	100%	n/a		
Sep-21	96%	100%	93%	67%		
12 Mo. Avg.	99%	100%	98%	78%		

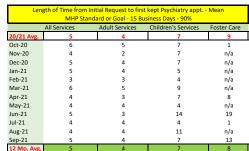


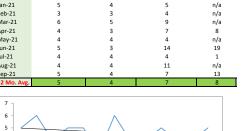


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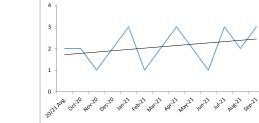
2





All 10th Oct D HOLD DECD INT' FOR THAT ANT WITH WITH WITH WE SANT

All Services Adult Services Children's Services Foster (
20/21 Avg.	2	2	7	9
Oct-20	2	1	7	1
Nov-20	1	1	9	n/a
Dec-20	2	1	7	n/a
Jan-21	3	3	4	n/a
Feb-21	1	1	2	n/a
Mar-21	2	1	6	n/a
Apr-21	3	1	8	8
May-21	2	2	4	n/a
Jun-21	1	1	14	19
Jul-21	3	3	1	1
Aug-21	2	1	11	n/a
Sep-21	3	1	4	13
12 Mo. Avg.	2	1	6	8



Length of Time from Initial Request to first kept Psychiatry Appt MHP Standard or Goal - 15 Business Days - 90%					
All Services Adult Services Children's Services Foster Car					
20/21 Avg.	98%	98%	95%	67%	
Oct-20	88%	91%	80%	100%	
Nov-20	100%	100%	100%	n/a	
Dec-20	100%	100%	100%	n/a	
Jan-21	100%	100%	100%	n/a	
Feb-21	100%	100%	100%	n/a	
Mar-21		94% 100%	85%	n/a 100%	
Apr-21			100%		
May-21	100%	100%	100%	n/a	
Jun-21	96%	100%	75%	0%	
Jul-21	100%	100%	100%	100%	
Aug-21	g-21 100%	100%	100%	n/a	
Sep-21	92%	100%	85%	50%	
12 Mo. Avg.	97%	99%	94%	70%	

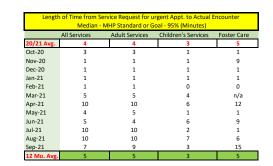


5.

QI Work Plan 2.5

Length of Time from Service Request for urgent Appt. to Actual Encounter Mean - MHP Standard or Goal - 95% (Minutes)				
	All Services	Adult Services	Children's Services	Foster Care
20/21 Avg.	11	12	9	8
Oct-20	9	9	9	10
Nov-20	11	11	6	9
Dec-20	11	11	13	1
Jan-21	10	11	3	4
Feb-21	7	8	4	3
Mar-21	11	12	9	n/a
Apr-21	13	13	9	12
May-21	11	12	8	7
Jun-21	13	13	14	13
Jul-21	15	16	11	5
Aug-21	15	14	20	10
Sep-21	15	16	14	33
12.844 . 4.14	12	12	10	10



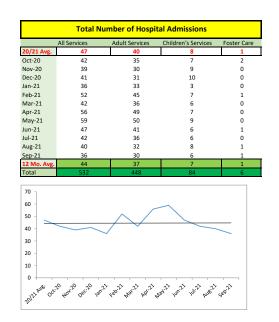




All Services Adult Services Children's Services Foster Car					
20/21 Avg.	99%	98%	99%	100%	
Oct-20	99%	99%	95%	100%	
Nov-20	99%	98%	100%	100%	
Dec-20	97%	98%	96%	100%	
Jan-21	97%	96%	100%	100%	
Feb-21	99%	99% 99% 99% 100%	100% 100% 100%	100% n/a 100%	
Mar-21	99%				
Apr-21	1 99%				
May-21	100%			100%	
Jun-21	98%	97%	100%	100%	
Jul-21	98%	97%	100%	100%	
Aug-21	99%	99%	96%	100%	
Sep-21	96%	97%	95%	80%	
12 Mo. Avg.	98%	98%	99%	98%	



6. QI Work Plan 2.F

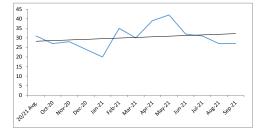


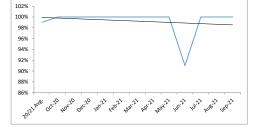
	All Services	Adult Services	Children's Services	Foster Care
20/21 Avg.	43	36	7	1
Oct-20	43	37	6	2
Nov-20	26	17	9	0
Dec-20	-20 42	33	9	0
Jan-21	30	26	4	0
Feb-21	46	41	5	1
Mar-21	36	28	8	0
Apr-21	50	44	6	0
May-21	50	42	8	0
Jun-21	43	39	4	1
Jul-21	46	41	5	0
Aug-21	42	31	11	1
Sep-21	34	27	7	1
12 Mo. Avg.	41	34	7	1
Total	488	406	82	6



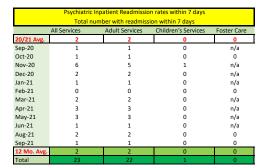
Timeliness of follow-up encounters post psychiatric inpatient discharge Number of follow-up appts within 7 days					
	All Services	Adult Services	Children's Services	Foster Care	
20/21 Avg.	31	27	4	0	
Oct-20	27	23	4	1	
Nov-20	28	23	5	0	
Dec-20	24	18	6	0 0	
Jan-21	20 35	19 31 27	1 4 3		
Feb-21				1	
Mar-21	30			0	
Apr-21	39	36	3	0	
May-21	42	36	6	0	
Jun-21	32	27	5	1	
Jul-21	31	26	5	0	
Aug-21	27	23	4	0	
Sep-21	27	23	4	0	
12 Mo. Avg.	30	26	4	0	
Total	362	312	50	3	

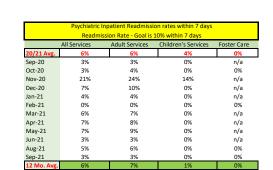
Timeliness of follow-up encounters post psychiatric inpatient discharge Percent of appointments that met this standard within 7 days - Goal is 95%				
	All Services	Adult Services	Children's Services	Foster Care
20/21 Avg.	99%	99%	98%	100%
Oct-20	100%	100%	100%	100%
Nov-20	100%	100%	100%	n/a
Dec-20	100%	100%	100%	n/a
Jan-21	100%	100%	100%	n/a
Feb-21	100%	100%	100%	100%
Mar-21	100%	100%	100%	n/a
Apr-21	100%	100%	100%	n/a
May-21	100%	100%	100%	n/a
Jun-21	91%	93%	80%	100%
Jul-21	100%	100%	100%	n/a
Aug-21	100%	100%	100%	n/a
Sep-21	100%	100%	100%	n/a
12 Mo. Avg.	99%	99%	98%	100%

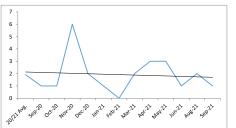


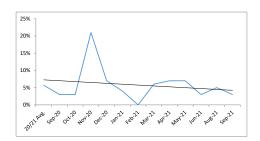


7.0 QI Work Plan 2.7



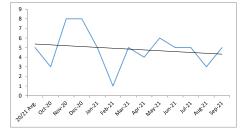






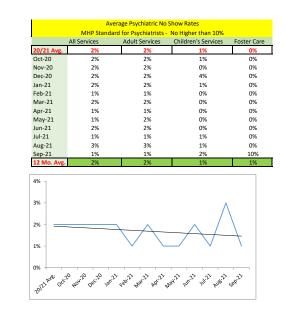
Psychiatric Inpatient Readmission rates within 30 days Total number with readmission within 30 days					
	All Services	Adult Services	Children's Services	Foster Care	
20/21 Avg.	5	4	1	0	
Oct-20	3	3	0	0	
Nov-20	8	7	1	0	
Dec-20		7	1 1 0	0	
Jan-21		4 1		0	
Feb-21	1			0	
Mar-21	5	5	0	0	
Apr-21	4	4	0	0	
May-21	6	6	0	0	
Jun-21	5	4	1	0	
Jul-21	5	3	2	0	
Aug-21	3	3	0	0	
Sep-21	5	4	1	1	
12 Mo. Avg.	5	4	1	0	
Total	58	51	7	1	

	All Services	Adult Services	Children's Services	Foster Care
20/21 Avg.	12%	12%	18%	n/a
Oct-20	7%	9%	n/a	n/a
Nov-20	21%	23%	11%	n/a
Dec-20	20%	23%	10%	n/a
Jan-21	14%	15%	33%	n/a
Feb-21	2%	2%	n/a	n/a
Mar-21	12%	14%	n/a	n/a
Apr-21	7%	8%	n/a	n/a
May-21	10%	12%	n/a	n/a
Jun-21	11%	10%	17%	n/a
Jul-21	12%	8%	33%	n/a
Aug-21	8%	9%	0%	0%
Sep-21	14%	13%	17%	100%
12 Mo. Avg.	12%	12%	17%	50%

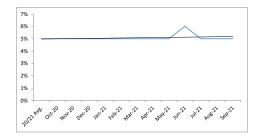








MHP Standard for Clinicians other than Psychiatrists - No Higher than 10%				
All Services Adult Services Children's Services Fe				Foster Care
20/21 Avg.	5%	5%	5%	2%
Oct-20	5%	4%	6%	4%
Nov-20	5%	5%	5%	2%
Dec-20	5%	5%	5%	3%
Jan-21	5%	5%	6%	2%
Feb-21	5%	4%	5%	3%
Mar-21	5%	5%	5%	3%
Apr-21	5%	5%	6%	3%
May-21	5%	4%	6%	2%
Jun-21	6%	5%	8%	2%
Jul-21	5%	5%	6%	2%
Aug-21	5%	6%	5%	1%
Sep-21	5%	5%	5%	2%
12 Mo. Avg.	5%	5%	6%	2%



Report Completed by: William Riley, BHRS Quality Assurance Administrator

QI Work Plan - 8.1

Report - Appeals, Grievances, Change of Provider - September 2021

Provider Appeal (45 days)								
Receipt Date	Provider Name	Reason		Date Completed	Date Letter sent to Provider			
Total	0							

Γ	Client Appeal (45 days)						
	Receipt Date Provider Name Reason Date Date Letter					Date Letter	
					Completed	sent to Client	
	Total	0					

ł	isue Resolutions (60 Days)												
F	Receipt Date	Provider Name	Reason	Results	Date	Date Letter							
					Completed	sent to Provider							
	lotal	0											

SUDT Grievan	SUDT Grievance (60 Days)												
Receipt Date	Provider Name	Reason	Results	Date	Date Letter								
				Completed	sent to Provider								
Total	0												

Client Grievan	lient Grievance (60 Days)													
Receipt Date	Provider	Reason			Date Letter sent to Client									
9/1/2021		Parent of child, recipient of services, filed grievance regarding RCS's lack of concrete policy in regards to conflict of interest procedures.	Due to filer's allegations of discrimination this case was sent to county counsel and is still in review.											
9/22/2021		Beneficiary stated that they have been a client of Manzanita for eighteen months and has not yet received services.	Beneficiary has been difficult to contact, case remains open and in investigation.											
Total	2		·											

Client Request	lient Request for Change of Provider (10 Business Days)													
Receipt Date	Provider	Reason	Results	Date	Date Letter									
				Completed	sent to Client									
9/8/2021	Consolidated	Beneficiary requesting that services be transferred from out of county agency	Beneficiary referred to Social Services Employment and Family	9/8/2021	9/8/2021									
	Tribal Health	to RCS.	Assistance Services to request inter-county transfer of Medi-Cal.											
Total	1													

0 Provider Appeals
0 Client Appeals
0 Issue Resolutions (Completed)
0 SUDT Grievances (Completed)
0 Grievance (Completed)
1 Requests for Change of Provider (Completed)

Report completed by: William Riley, BHRS Quality Assurance Administrator



Mendocino County Behavoiral Health and Recovery Services Behavioral Health Advisory Board General Ledger FY 21/22 November 9, 2021

ORG	OBJ	ACCOUNT DESCRIPTION	YR/PER/JNL	EFF DATE	AMOUNT	INVOICE #	CHECK #	VENDOR NAME	COMMENT
MHB	862080	FOOD							
		FOOD Total			\$0.00				
		MEMBERSHIPS TOTAL			\$0.00				
MHB	862170	OFFICE EXPENSE							
		OFFICE EXPENSE Total			\$0.00				
		RNTS & LEASES BLD GRD Total			\$0.00				
		TRNSPRTATION & TRAVEL Total			\$0.00				
		TRAVEL & TRSP OUT OF COUNTY Total			\$0.00				
		Grand Total			\$0.00				

	Summary of Budget for FY 20/21												
					Remaining								
OBJ	ACCOUNT DESCRIPTION		Budget Amount	YTD Exp	Budget								
862080	Food		1,000.00	0.00	1,000.00								
862150	Memberships		600.00	0.00	600.00								
862170	Office Expense		500.00	0.00	500.00								
862210	Rents & Leases Bld		30.00	0.00	30.00								
862250	In County Travel		3,000.00	0.00	3,000.00								
862253	Out of County Travel		2,000.00	0.00	2,000.00								
		Total Budget	\$7,130.00	\$0.00	\$7,130.00								

Behavioral Health Recovery Services Mental Health FY 2021-2022 Budget Summary

Year to Date as of November 9,2021

			EXPENDITURES				REVENUE							
	Program	FY 21-22 Approved Budget	Salaries & Benefits	Services & Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	2011 Realign	1991 Realign	Medi-Cal FFP	Other	Total Revenue	Total Net Cost
1	Mental Health (Overhead)	(4,024,268)	41,347	41,995	3,183,583		(25,252)	3,241,673		318,059	(115,679)	(4,253)	198,127	3,043,546
2	Administration	737,846	266,612	125,694				392,307				4,991	4,991	387,316
3	CalWorks	38,371	39,423	1,343				40,765				33,279	33,279	7,487
4	Mobile Outreach Program	(41,083)	96,839	7,628			(1,345)	103,122				(56,428)	(56,428)	159,550
5	Adult Services	240,338	50,507	11,786			(21,380)	40,914				1,310	1,310	39,604
6	Path Grant	0		2,089				2,089				0	0	2,089
7	SAMHSA Grant	0		25,175				25,175	(40,052)				(40,052)	65,227
8	Mental Health Board	7,130						0				16,521	16,521	(16,521)
9	Business Services	805,465	153,488	25,633				179,121					0	179,121
11	AB109	1,027		9,666				9,666					0	9,666
12	Conservatorship	1,896,328	66,967	33,331	624,861			725,159				18,247	18,247	706,912
13	No Place Like Home Grant							0					0	0
14	QA/QI	506,229	134,990	8,170			(350)	142,811				8,750	8,750	134,060
	Total YTD Expenditures & Revenue		850,174	292,510	3,808,443	0	(48,327)	4,902,801	(40,052)	318,059	(115,679)	22,416	184,744	4,718,057
	FY 2021-2022 Adjusted Budget	167,383	3,771,297	1,667,615	18,769,395	0	(158,340)	24,049,967	6,525,253	3,579,855	10,604,948	3,172,528	23,882,584	167,383
	Variance	107,383	2,921,123	1,375,105	14,960,952	0	(158,340)	19,147,166	6,565,305	3,261,796	10,604,948	3,172,528	23,697,840	(4,550,674)

Behavorial Health Recovery Services Mental Health Services Act (MHSA) FY 2021-2022 Budget Summary Year to Date as of November 9,2021

Program	FY 21-22 Approved Budget	Salaries & Benefits	Services & Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	Revenue Prop 63	Other- Revenue	Total Net Cost
Community Services & Support	17,946	116,466	74,920	339,198		(1,869)	528,716		29,147	499,569
Prevention & Early Intervention	(52,755)	84,487	26,988				111,475		20,500	90,975
Innovation	567,704		10,584				10,584			10,584
Workforce Education & Training	-		470				470			470
Capital Facilities & Tech Needs			220				220			220
Total YTD Expenditures & Revenue		200,953	113,183	339,198	-	(1,869)	651,466	-	49,648	601,818
FY 2021-2022 Approved Budget	532,895	689,526	4,415,118	1,532,776	0	(4,131)	6,633,289	(6,100,395)	-	532,894
Variance		488,573	4,301,935	1,193,578	-	(2,263)	5,981,823	(6,100,395)	(49,648)	(68,924)

Prudent Reserve Balance

1,894,618

WIC Section 5847 (a)(7) - Establishment & mantenance of a prudent reserve to ensure the county continues to be able to serve during years in which revenues for the Mental Health Services Fund are below recent averages adjusted by changes in the state population and the California Consumer Price Index.

Behavioral Health Recovery Services SUDT FY 2021-2022 Budget Summary Year to Date as of **November 9, 2021**

			EXP	ENDITURES				REVENUE					
Program	FY 21-22 Approved Budget	Salaries & Benefits	Services and Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	SAPT Block Grant and FDMC	2011 Realign	Medi-Cal FFP	Other	Total Revenue	Total Net Cost
1 SUDT Overhead	(2,297,294)	24,020	564			(11,176)	13,408	29,576			6,533	36,109	(22,701)
2 County Wide Services	1,415,273	0	6,713				6,713			51,838	(117,973)	(66,135)	72,848
3 Drug Court Services	-	30,955	2,150				33,105					0	33,105
4 Ukiah Adult Treatment Services	8,445	122,164	26,426			(15,522)	133,069				785	785	132,284
Women In Need of Drug Free 5 Opportunties	(1)	28,373	9,467			(7,942)	29,898					0	29,898
6 Family Drug Court	-	60,487	512				60,999					0	60,999
8 Friday Night Live	-	0	389				389				(5,500)	(5,500)	5,889
9 Willits Adult Services	-	4,132					4,132				70	70	4,062
10 Fort Bragg Adult Services	206,022	85,638	2,247				87,885				235	235	87,650
11 Administration	824,861	146,487	123,156			(1,535)	268,108				7,214	7,214	260,894
12 Adolescent Services	(68,937)	32	95				127					0	127
13 Prevention Services	0	20,557	2,317			(389)	22,485				1,781	1,781	20,704
a Total YTD Expenditures & Reve	r 88,370	522,845	174,037	0	0	(36,564)	660,318	29,576	0	51,838	(106,855)	(25,442)	685,759
b FY 2021-2022 Budget	88,370	2,284,613	2,409,905	0	0	(1,037,852)	3,656,666	1,675,741	736,860	440,130	715,565	3,568,296	88,370
c Variance	0	1,761,768	2,235,868	0	0	(1,001,288)	2,996,348	1,646,165	736,860	388,292	822,420	3,593,738	(597,389)



October 25, 2021

ATTN: Jenine Miller or current Mendocino County BH Director RE: 2021-22 CALBHB/C Dues Invoice

Dear Jenine:

Attached is the dues invoice for the Mendocino County Behavioral Health Board. (The 2021-22 Dues Schedule shows the dues amount for all 59 members: www.calbhbc.org/dues)

Special Note re: Allocating to MHSA Community Program Planning (CPP): <u>CA WIC</u> <u>5604.3</u> allows for mental/behavioral health board/commission expenses to be paid using MHSA planning and administrative revenues. (Planning costs may be up to 5% of MHSA annual revenue.)

CALBHB/C depends on revenue from dues to help provide the following:

- 1. **Support, Resources & Training**: live and recorded <u>trainings, on-line modules</u>, <u>resources</u> and prompt response to technical and issue-based questions. Binders and printed copies are mailed upon request.
- 2. **Issue-Based Information**, including <u>issue briefs (12)</u>, web pages (30+), <u>newsletters</u>, quarterly meeting presentations, and speaker panels.
- 3. Organized Advocacy to address statewide behavioral health issues.

Involvement with CALBHB/C makes our organizations better able to achieve a common objective: to provide effective mental/behavioral health resources in local communities throughout California.

Thank you for supporting the work of the Mendocino County Behavioral Health Board.

Please do not hesitate to contact me.

Best Regards,

Theresa Comstock, Executive Director CA Association of Local Behavioral Health Boards & Commissions 717 K Street, Suite 427 Sacramento CA 95814 Office: 916-917-5444, Cell: 707-688-5197 www.calbhbc.org



INVOICE

DATE: October 25, 2021

ATTN: Jenine Miller or current Mendocino County BH Director

FOR: 2021-22 CALBHB/C Membership Dues for the Mendocino County Behavioral Health Board

Special Note re: <u>Allocating to MHSA Community Program Planning (CPP)</u>: CA WIC 5604.3 allows for mental/behavioral health board/commission expenses to be paid using MHSA planning and administrative revenues. <u>www.calbhbc.org/legislation-mhb-wic</u>

TOTAL DUES: \$600

Please send remittance to: CALBHB/C, 717 K Street, Suite 427, Sacramento, CA 95814.

Checks can be made payable to: CALBHB/C.

Federal Taxpayer ID Number: 33-0581682 W-9 Form will be provided upon request.