

Child Support Payment Options

CALIFORNIA CHILD SUPPORT SERVICES



www.childsupport.ca.gov

Child support payments through income withholding

Most court-ordered child support payments are made through income withholding – when an employer deducts court-ordered child support payments from an employee's paycheck. If your payment for child support is not made by income withholding, other payment options are available.

The parent paying support can set up recurring automatic withdrawals from a checking or savings account through ExpertPay.

What happens if I don't make all my payments on time or in full?

All of the actions below can occur if you don't pay your court-ordered child support on time and in full:

- 10% interest per year will be charged on your unpaid balance
- Other income may be intercepted, including, but not limited to:
 - State or federal income tax refunds
 - Unemployment benefits
 - Workers' compensation benefits
 - State disability benefits
 - Lottery winnings
- Your driver's license and/or professional license may be suspended
- Liens may be placed on your property and bank accounts
- Your passport may be denied
- The unpaid balance may be reported to credit bureaus
- Other legal enforcement actions can be taken

Remember to pay before the 17th of each month to ensure that payment is applied to the intended month.

Payment Options

VISA, MasterCard, DISCOVER



Phone 1.866.901.3212

1.9% fee for credit/debit

Select Option 1

Allow 2-3 business days for processing.

In-office kiosk **2.2% fee for credit/debit**

Many child support offices and some courthouses have a payment kiosk, which accepts cash, credit and debit cards, and e-checks. You will need:

- Your state ID or driver's license,
- OR your Social Security Number (SSN),
- OR your Participant ID, which can be found online at www.cse.ca.gov/CustomerConnect

Allow 3-4 business days for processing.

Online at www.casdu.com

1.9% fee for credit/debit

Payment requires:

- Participant ID and SSN,
- OR Participant ID, Date of Birth, and Name

Allow 2-3 business days for processing.

PayPal **\$3.95 minimum or 2.49%**

www.childsupportbillpay.com/california

You will need:

- Participant ID number
SSN is optional
- PayPal account

Allow 3-4 business days for processing.

If you do not have a Social Security Number, your Taxpayer Identification Number (TIN) can be used in place for payment processing.

Cash

In-office kiosk (see left) **No fee for cash**

MoneyGram **\$1.99 Cash only**

Locations:

ACE Cash Express, CVS, Raley's, Walmart, and other retail locations

- Have your Participant ID number ready
- Use Receive Code 14630

Allow 3-4 business days for processing.

PayNearMe **\$1.99 Cash only**

Locations:

ACE Cash Express, CVS, 7-ELEVEN, and Family Dollar

- Some locations are open 24/7
- Get a barcode at:

www.PayNearMe.com/California

Allow 3-4 business days for processing.

Bank Account Direct Debit

\$2.50 registration

www.expertpay.com

Payments that directly debit your bank account must be processed through ExpertPay, a funds verification service that guarantees your payment and protects you from fraud.

Services are free after \$2.50 registration fee. Allow up to 10 business days for processing.

Check or Money Order

Send a check or money order to:

California State Disbursement Unit
P.O. Box 989067

West Sacramento, CA 95798-9067

Allow 3-4 business days for processing.