



**MENDOCINO COUNTY BEHAVIORAL
HEALTH ADVISORY BOARD**

REGULAR MEETING

AGENDA

**June 23, 2021
10:00 AM - 12:00 PM**

Join Zoom Meeting:

<https://mendocinocounty.zoom.us/j/98557737710>

Call in:

+1(669) 900-9128 or +1(346) 248-7799

Webinar ID: 985 5773 7710

Chairperson
Michelle Rich

Vice Chair
Julia Eagles

Secretary
Jo Bradley

Treasurer
Richard Towle

BOS Supervisor
Mo Mulheren

1ST DISTRICT:
DENISE GORNY
LOIS LOCKART
RICHARD TOWLE

2ND DISTRICT:
MICHELLE RICH
SERGIO FUENTES
VACANT

3RD DISTRICT:
MILLS MATHESON
JEFF SHIPP
VACANT

4TH DISTRICT:
JULIA EAGLES
VACANT
VACANT

5TH DISTRICT:
FLINDA BEHRINGER
JO BRADLEY
MARTIN MARTINEZ

OUR MISSION: *“To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential.”*

| | Agenda Item / Description | Action |
|--------------------------------------|---|---------------|
| 1. 5 minutes | Call to Order, Roll Call & Quorum Notice, Approve Agenda: | Board Action: |
| 2. 5 minutes | Approval of Minutes from the May 26, 2021 BHAB Regular Meeting: <i>Review and possible board action.</i> | Board Action: |
| 3. 10 minutes (Maximum) | Public Comments: <i>Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments can be provided through email to bhboard@mendocinocounty.org.</i> | Board Action: |
| 4. 15 minutes | Board & Committee Reports: <i>Discussion and possible board action.</i> A. Chair – Michelle Rich B. Vice Chair – Julia Eagles C. Secretary – Jo Bradley D. Treasurer – Richard Towle E. Advocacy & Legislation Committee – Member Bradley, Chair Rich F. Appreciation Committee – Member Fuentes & Martinez G. Contracts Committee – Member Fuentes, Vice Chair Eagles, Chair Rich H. Membership Committee – Member Behringer, Bradley, Eagles, Gorny, & Chair Rich 1. BHAB Vacancies Advertising Follow Up | Board Action: |

| | | |
|-------------------------|---|---------------|
| | I. Site Visit Committee - <i>Member Behringer, Fuentes, Martinez, & Towle</i> | |
| 5. 10 minutes | Measure B: <i>Discussion and possible board action.</i> A. Special Joint Meeting Report B. May Meeting Agenda Review C. Board of Supervisor Meeting Measure B Items | Board Action: |
| 6. 15 minutes | Mendocino County Report: <i>Jenine Miller, BHRS Director</i> A. Director Report Questions B. Grants Discussion C. ASO Contract Update | Board Action: |
| 7. 15 minutes | RQMC Report: <i>Camille Schraeder, Redwood Quality Management Company</i> A. Data Dashboard Questions B. Services Update C. Staffing Update | Board Action: |
| 8. 10 minutes | Mental Health Services Act Quarterly Update – <i>Karen Lovato, BHRS Acting Senior Program Manager</i> | Board Action: |
| 9. 10 minutes | Cultural Diversity Committee - <i>Karen Lovato, BHRS Acting Senior Program Manager</i> | Board Action: |
| 10 15 minutes | North County Services – <i>Navin Bhandari, BHRS Acting Program Manager</i> | Board Action: |
| 11. 5 Minutes | Member Comments: | Board Action: |
| 12. | Adjournment Next meeting: July 28, 2021 10:00 AM – 12:00 PM via Zoom | |

AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE

The Mendocino County Behavioral Health Advisory Board complies with ADA requirements and upon request will attempt to reasonably accommodate individuals with disabilities by making meeting material available in appropriate alternative formats (pursuant to Government Code Section 54953.2). Anyone requiring reasonable accommodations to participate in the meeting should contact the Mendocino County Behavioral Health Administrative Office by calling (707) 472-2355 at least five days prior to the meeting.

BHAB CONTACT INFORMATION:

PHONE: (707) 472-2355 | FAX: (707) 472-2788

EMAIL THE BOARD: bhboard@mendocinocounty.org | WEBSITE: www.mendocinocounty.org/bhab



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HEALTH ADVISORY BOARD**

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MINUTES

**May 26, 2021
10:00 AM - 12:00 PM**

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Call in:
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| | | | | |
|--|--|---|---|--|
| 1ST DISTRICT: DENISE GORNY LOIS LOCKART RICHARD TOWLE | 2ND DISTRICT: MICHELLE RICH SERGIO FUENTES VACANT | 3RD DISTRICT: MILLS MATHESON VACANT VACANT | 4TH DISTRICT: JULIA EAGLES VACANT VACANT | 5TH DISTRICT: FLINDA BEHRINGER JO BRADLEY MARTIN MARTINEZ |
|--|--|---|---|--|

OUR MISSION: *"To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

| | Agenda Item / Description | Action |
|------------------------|--|--|
| 1. 5 minutes | Call to Order, Roll Call & Quorum Notice, Approve Agenda: <ul style="list-style-type: none"> ○ Chair Rich called the meeting to order at 10:03 AM. ○ Members present: Behringer, Bradley, Gorny, Lockart, Matheson, Towle, and Chair Rich. Late entrance: Member Martinez (10:11 AM), Member Fuentes (10:17 AM). ○ Absent: Vice Chair Eagles ○ Quorum met. ○ Agenda approved as presented. | Board Action: Motion made by Member Towle, seconded by Member Bradley to approve the agenda as presented. Motion passed unanimously. |
| 2. 5 minutes | Approval of Minutes from the April 28, 2021 BHAB Regular Meeting: <i>Review and possible board action.</i> <ul style="list-style-type: none"> ○ Minutes approved as presented. | Board Action: Motion made by Member Gorny, seconded by Member Behringer to approve the April 28, 2021 BHAB minutes. Motion passed |

| | | |
|--------------------------------------|--|---------------------------------------|
| | | with one abstention (Member Lockart). |
| 3. 10 minutes (Maximum) | <p>Public Comments: <i>Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments will have to be provided through email to bhboard@mendocinocounty.org.</i></p> <ul style="list-style-type: none"> o Jo Silva: Jo has visited a few hospitals throughout California over the years, provided some feedback on her findings regarding the services and overall benefits to behavioral health clients. Jo suggests the county should take a look at a property on East Side Rd. in Calpella as a potential psychiatric hospital facility (PHF). | Board Action: |
| 4. 70 minutes | <p>Fiscal Recap: Discussion and Possible Board Action.</p> <p>A) BHRS Director Miller provided a BHRS fiscal overview for a better understanding of how behavioral health services are funded and paid for in Mendocino County.</p> <p>B) Mendocino County does not provide mental health services to everyone; the county contracts with the Department of Health Care Services (DHCS) and is a Mental Health Plan (MHP) to provide Specialty Mental Health (SMH) services to Mendocino County residents that have Medi-Cal.</p> <ul style="list-style-type: none"> i) DHCS has a waiver with the federal government to contract with counties to provide behavioral health services. Every county operates their SMH services and substance use disorders treatment (SUDT) services. ii) Individuals can get a referral to one of the clinics as there is a “no wrong door” approach to mental health services in Mendocino County. Clients always have a right to a second opinion. <ul style="list-style-type: none"> o Discussion on what the BHAB and NAMI can do to advocate so that facilities do not release people when they are still in need of services. o Discussion on 5150 holds and the importance of alternative solutions for people that do not meet criteria. iii) The client’s plan is the billing mechanism. Everything that is billed needs to be within the client’s plan; otherwise, the county will not be reimbursed by DHCS for those services. iv) Member Martinez asked if the county has done surveys to gather information from the provider/clinicians that deal with mental health clients who are released early. v) A review of 1991 and 2011 realignment funds, Medi-Cal, Drug Medi-Cal, and Mental Health Services Act. vi) In the current Governor’s May Revise, there is a movement to no longer have state hospitals accept LPS clients. The State believes these beds could help with felony incompetent to stand trial clients instead. Counties would have to figure out what to do with LPS clients that need the high level of care. Counties are pushing back on this movement. vii) Jo Silva: Any future realignment dollars on the horizon? Any possibilities this board might need to advocate? She has noticed that | Board Action: |

| | | |
|---------------------------------|--|---|
| | <p>with hospitalizations there is reliance on pills, and at some point this doesn't help people recuperate. What funds are available for ongoing counseling?</p> <ul style="list-style-type: none"> ○ BHRS Director Miller: parity related to mental health services for both Medi-Cal and private insurance beneficiaries. Private insurance needs to provide mental health on the same level as the Counties. Parity will be very important in the future of mental health. ○ Grants for children and youth mobile crisis services are also a future possibility and BHRS plans to apply. There is more focus on mental health currently. <p>viii) BHRS Director Miller commented that the county is seeing changes in being able to use peer specialists and billing for them.</p> | |
| <p>5. 30 minutes</p> | <p>BHAB Budget Review: Discussion and Possible Board Action.</p> <p>A) Review of the budget line items on the monthly budget reports that are provided in the agenda packet.</p> <ul style="list-style-type: none"> i) MOPS is funded by MHSA and the county plans to keep this program as long as there are funds (regardless of Mobile Crisis team that is being funded by Measure B). ii) Examples of adult services charges listed on the reports are: Assisted Outpatient Treatment, PRA, Probation, and Quality Improvement. iii) Conservatorships discussion: The County is pushing for more facilities in Mendocino County as numbers have significantly increased. The county monitors clients and steps clients down to a lower level of care (or higher) as they are ready. iv) No Place Like Home (NPLH): There are 2 NPLH projects in the works. If the county gets additional funding the plan is to focus on housing for the coastal area. v) Discussion on what BHAB should be paying attention to in regards to the budget. BHRS Director Miller thinks it is important to know what the approved budget is and to understand the programs and reimbursement process. vi) Jo Silva: Does the county have conservatorship facilities? There is one licensed board and care in Mendocino County but they do not bill to Medi-Cal. They take out of county clients; BHRS has struggled with getting Mendocino County clients into that facility. <p>B) The Appreciation Committee would like to hold another staff appreciation day for BHRS staff; will set a future date to make this happen.</p> <p>C) Carlos from CALBHB/C attended today's meeting and expressed CALBHB/C's support to this board in any way they can.</p> | <p>Board Action:</p> |
| <p>6.</p> | <p>Adjournment: 12:02 PM</p> <p>Next meeting: June 23, 2021 10:00 AM – 12:00 PM via Zoom</p> | <p>Motion made by Member Gorny, seconded by Member Martinez to adjourn the meeting.</p> |

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DRAFT



Behavioral Health Advisory Board

BHRS Director's Report June 2021



1. Board of Supervisors:

a. Recently passed items or presentations:

i. Mental Health:

- Approval of Agreement with Davis Guest Home to Provide Residential Care to Mendocino County Lanterman-Petris-Short Clients for the Period of July 1, 2021 through June 30, 2022
- Approval of Agreement with Canyon Manor to Provide Residential Care to Mendocino County Lanterman-Petris-Short Clients for the Period of July 1, 2021 through June 30, 2022.
- Approval of Agreement with Casa Serenity, LLC., to Provide Residential Care to Mendocino County Lanterman-Petris-Short Clients, Effective July 1, 2021 through June 30, 2022.
- Approval of Agreement with Crestwood Behavioral Health, Inc. to Provide Residential Care to Mendocino County Lanterman-Petris-Short Clients, Effective July 1, 2021 through June 30, 2022.
- Approval of Agreement with Nadham, Inc. dba Creekside Convalescent Hospital-Behavioral Health Unit to Provide Residential Care to Mendocino County Lanterman-Petris-Short Clients for the Period of July 1, 2021 through June 30, 2022.
- Approval of Retroactive Amendment to Agreement No. MH-20-007 with Anderson Valley Unified School District for Mental Health Services Act Funded Programs, Effective July 1, 2020 Through a New End Date June 30, 2021 (Original End Date December 31, 2020).
- Approval of Agreement with Redwood Community Services to Provide Supported Housing, and Case Management for Specialty Mental Health Services Clients Including Services Required to Meet the County's Obligation to Provide Specialty Mental Health Services Under the Assisted Outpatient Treatment Demonstration Project Act and the Lanterman-Petris-Short Act for the Period of July 1, 2021 through June 30, 2022
- Approval of Agreement with Vista Pacifica Center to Provide Residential Care to Mendocino County Lanterman-Petris-Short Clients for the Period of July 1, 2021 through June 30, 2022.
- Approval of Agreement with Telecare Corporation to Provide Residential Care to Mendocino County Lanterman-Petris-Short Clients for the Period of July 1, 2021 through June 30, 2022.
- Approval of Retroactive Amendment to Agreement No. MH-20-026 with I.D.E.A. Consulting to Provide Consultation Services for the Mental Health Services Act (MHSA) 3-Year Plan, Innovation Projects, Prevention and Early Intervention

Regulation Compliance, and Other MHSA Related Services, Effective July 1, 2020 through a New End Date of June 30, 2021 (Original End Date December 31, 2020).

- Approval of Amendment to Agreement 20-037, with Crestwood Behavioral Health Inc. for a New Agreement Total to Provide Residential Care to Mendocino County Lanterman-Petris-Short Clients, Effective When Agreement Becomes Fully Executed through June 30, 2021.
- ii. Substance Use Disorders Treatment:
 - None.
- b. Future BOS items or presentations:
 - i. Mental Health:
 - Agreement with Mendocino County Office of Education to provide special education services related to Mental Health to Behavioral Health and Recovery Services clients.
 - Agreement with Psynergy Programs Inc. a Residential Care facility offering a broad range of services to LPS clients.
 - Agreement with Redwood Community Crisis Center to provide 24/7 crisis response services for children, youth, and young adults.
 - Agreements with Round Valley Indian Health Center to provide prevention and early intervention services through Mental Health Services Act (MHSA) through the Family Resource Center and Yuki Trails Human Services program.
 - Agreement with Safe Passage Family Resource Center to provide prevention and early intervention services as part of MHSA.
 - Agreement with Tapestry Family Services to provide special education services related to mental health conditions, reimbursable by Medi-Cal through the county.
 - Revenue agreement with Ukiah Unified School District (UUSD) for RCS to provide special education services related to mental health conditions.
 - Agreement with Willow Glen Care Center for Mental Health Residential Treatment Services.
 - Agreement with Action Network Family Resource Center for MHSA CCC and PEI services in the Point Arena and South Coast region.
 - ii. Substance Use Disorders Treatment:
 - None.

2. Staffing Updates:

- a. New Hires:
 - i. Mental Health: Program Specialist I
 - ii. Substance Use Disorders Treatment: None
- b. Promotions:
 - i. Mental Health: None
 - ii. Substance Use Disorders Treatment: 2
- c. Departures:
 - i. Mental Health: Staff Assistant III

- ii. Substance Use Disorders Treatment: None

3. Audits/Site Reviews:

- a. Completed/Report of Findings:
 - i. BHRS SUDT Services internal chart audit is complete.
 - ii. Fort Bragg – DMC-ODS Compliance review complete
- b. Upcoming/Scheduled:
 - i. BHRS Outpatient Services internal chart audit is currently in process.
 - ii. BHRS Crisis Services internal chart audit is currently in process.
- c. Site Reviews:
 - i. Ukiah, Willits, and Fort Bragg SUDT site reviews currently in process.
 - ii. Contracted SUDT site reviews scheduled in June.

4. Grievances/Appeals:

- a. MHP Grievances: 1
- b. SUDT Grievances: 0
- c. MHSA Issue Resolutions: 0
- d. Second Opinions: 0
- e. Change of Provider Requests: 0
- f. Provider Appeals: 0
- g. Consumer Appeals: 0

5. Meetings of Interest:

- a. **MHSA Forum/QIC Meeting:** Tuesday, August 24, 2021 4:00 – 6:00 PM via
Zoom: <https://mendocinocounty.zoom.us/j/88037848969>

6. Grant Opportunities:

- o COSSAP Grant

7. Significant Projects/Brief Status:

- a. **Assisted Outpatient Treatment (AOT): AB 1421/Laura's Law**
Melinda Driggers, AOT Coordinator, is accepting and triaging referrals:
 - i. Referrals to Date: 105
 - ii. Total that did not meet AOT criteria: 86
 - o Total Referrals FY 20/21: 19
 - o Client Connected with Provider/Services: 12
 - o Unable to locate/connect with client: 3
 - iii. Currently in Investigation/Screening/Referral: 5
 - iv. Settlement Agreement/Full AOT: 2
 - v. Other (Pending Assessments to file Petition): 3

8. Educational Opportunities:

- a. **Cultural Responsiveness to Local Native American Communities by Gayle Zepeda:**

Wednesday, June 30, 2021 1:00 - 4:00 PM via Zoom. Register here:
<https://www.surveymonkey.com/r/B2BWVVV>

9. **Mental Health Services Act (MHSA):**

- a. **MHSA Forum/QIC Meeting:** Tuesday, August 24, 2021 4:00 – 6:00 PM via
Zoom: <https://mendocinocounty.zoom.us/j/88037848969>

10. **Lanterman Petris Short Conservatorships (LPS):**

- a. Number of individuals on LPS Conservatorships: 63

11. **Substance Use Disorders Treatment Services:**

- a. Number of Substance Use Disorders Treatment Clients Served in April 2021
- i. Total number of clients served: 107
 - ii. Total number of services provided: 544
 - iii. Fort Bragg: 29 clients served for a total of 161 services provided
 - iv. Ukiah: 61 clients served for a total of 318 services provided
 - v. Willits: 17 clients served for a total of 65 services provided
- b. Number of Substance Use Disorder Clients Completion Status
- i. Completed Treatment/Recovery: 3
 - ii. Left Before Completion: 13
 - iii. Referred: 2
 - iv. Total: 16
 - v. Average Length of Service: 109.24 Hours

12. **Contracts:**

- a. None.

13. **Capital Facilities Projects:**

- a. Orchard Project:
- i. CHFFA Board Meeting 12/5/2019 - Milestone of securing funding met.
 - ii. CHFFA Board Meeting 1/30/2020 – New milestones were provided by CHFFA for completion of the Orchard Project.
 - iii. CHFFA Board Meeting 10/29/2020 – Kudos given for forward momentum on the project.
 - iv. Site Update 6/15/2021: Roofing being installed.
- b. Willow Terrace Project:
- i. Vacancies filled through Coordinated Entry process as they come available.
 - ii. Some turnover in tenancy.

QI Work Plan - 3.D

Report - Appeals, Grievances, Change of Provider - April 2021

Provider Appeal (45 days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Provider |
|--------------|---------------|--------|---------|----------------|------------------------------|
| Total | 0 | | | | |

Client Appeal (45 days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Client |
|--------------|---------------|--------|---------|----------------|----------------------------|
| Total | 0 | | | | |

Issue Resolutions (60 Days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Provider |
|--------------|---------------|--------|---------|----------------|------------------------------|
| Total | 0 | | | | |

SUDT Grievance (60 Days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Provider |
|--------------|---------------|--------|---------|----------------|------------------------------|
| Total | 0 | | | | |

Client Grievance (60 Days)

| Receipt Date | Provider | Reason | Results | Date Completed | Date Letter sent to Client |
|--------------|---------------|--|------------------------|----------------|----------------------------|
| 4/7/2021 | Redwood Creek | Client states they are experiencing hip pain and are requesting that staff require them to participate in less activities. | Investigation ongoing. | | |
| Total | 1 | | | | |

Client Request for Change of Provider (10 Business Days)

| Receipt Date | Provider | Reason | Results | Date Completed | Date Letter sent to Client |
|--------------|----------|--------|---------|----------------|----------------------------|
| Total | 0 | | | | |

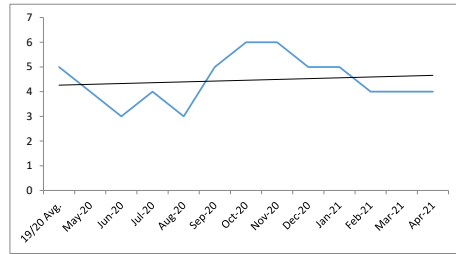
0 Provider Appeals
0 Client Appeals
0 Issue Resolutions (Completed)
0 SUDT Grievances (Completed)
1 Grievances (Completed)
0 Requests for Change of Provider (Completed)

Timeliness Charts and Graphs

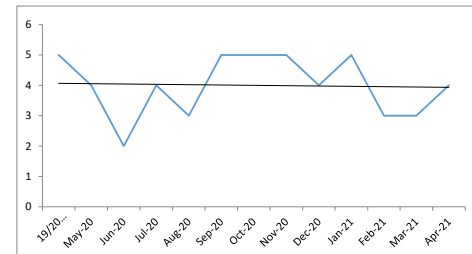
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Q1 Work Plan 2.A

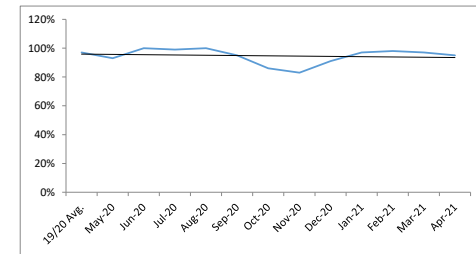
| Length of Time from Initial Request to first offered Appt. - Mean BPSA - MHP Standard or Goal - 10 Business Days - 95% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 5 | 4 | 6 | 6 |
| May-20 | 4 | 4 | 5 | 8 |
| Jun-20 | 3 | 3 | 8 | 9 |
| Jul-20 | 4 | 4 | 4 | 1 |
| Aug-20 | 3 | 3 | 3 | 3 |
| Sep-20 | 5 | 4 | 5 | 5 |
| Oct-20 | 6 | 6 | 6 | 6 |
| Nov-20 | 6 | 5 | 6 | n/a |
| Dec-20 | 5 | 5 | 5 | 6 |
| Jan-21 | 5 | 5 | 6 | 7 |
| Feb-21 | 4 | 4 | 4 | 4 |
| Mar-21 | 4 | 4 | 4 | 4 |
| Apr-21 | 4 | 4 | 5 | 4 |
| 12 Mo. Avg. | 4 | 4 | 5 | 5 |



| Length of Time from Initial Request to first offered Appt. - Median BPSA - MHP Standard or Goal - 10 Business Days - 95% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 5 | 4 | 6 | 6 |
| May-20 | 4 | 4 | 4 | 8 |
| Jun-20 | 2 | 2 | 8 | 9 |
| Jul-20 | 4 | 3 | 4 | 1 |
| Aug-20 | 3 | 3 | 3 | 2 |
| Sep-20 | 5 | 4 | 5 | 6 |
| Oct-20 | 5 | 4 | 5 | 6 |
| Nov-20 | 5 | 5 | 6 | n/a |
| Dec-20 | 4 | 4 | 5 | 6 |
| Jan-21 | 5 | 3 | 5 | 8 |
| Feb-21 | 3 | 2 | 4 | 2 |
| Mar-21 | 3 | 2 | 3 | 2 |
| Apr-21 | 4 | 1 | 5 | 4 |
| 12 Mo. Avg. | 4 | 3 | 5 | 5 |



| Length of Time from Initial Request to first offered Appt. BPSA - MHP Standard or Goal - 10 Business Days - 95% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 97% | 95% | 98% | 100% |
| May-20 | 93% | 93% | 99% | 100% |
| Jun-20 | 100% | 100% | 100% | 100% |
| Jul-20 | 99% | 97% | 100% | 100% |
| Aug-20 | 100% | 100% | 100% | 100% |
| Sep-20 | 95% | 96% | 95% | 100% |
| Oct-20 | 86% | 82% | 90% | 100% |
| Nov-20 | 83% | 79% | 88% | n/a |
| Dec-20 | 91% | 90% | 93% | 100% |
| Jan-21 | 97% | 95% | 100% | 100% |
| Feb-21 | 98% | 95% | 100% | 100% |
| Mar-21 | 97% | 93% | 100% | 100% |
| Apr-21 | 95% | 89% | 100% | 100% |
| 12 Mo. Avg. | 95% | 92% | 97% | 100% |



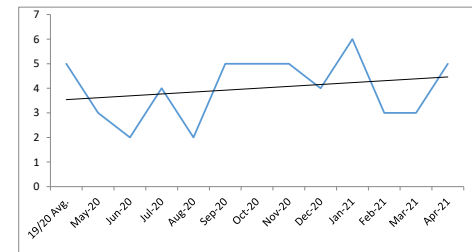
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Q1 Work Plan 2.B

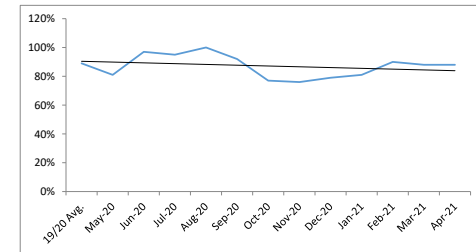
| Length of Time from Initial Request to first kept Appt. - Mean MHP Standard or Goal - 10 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 6 | 4 | 6 | 8 |
| May-20 | 5 | 4 | 6 | 10 |
| Jun-20 | 4 | 2 | 5 | 9 |
| Jul-20 | 4 | 4 | 4 | 1 |
| Aug-20 | 3 | 3 | 3 | 3 |
| Sep-20 | 5 | 5 | 6 | 5 |
| Oct-20 | 7 | 7 | 7 | 6 |
| Nov-20 | 7 | 6 | 7 | n/a |
| Dec-20 | 7 | 7 | 6 | 7 |
| Jan-21 | 6 | 5 | 7 | 7 |
| Feb-21 | 5 | 4 | 5 | 5 |
| Mar-21 | 5 | 4 | 5 | 4 |
| Apr-21 | 5 | 4 | 6 | 4 |
| 12 Mo. Avg. | 5 | 5 | 6 | 6 |



| Length of Time from Initial Request to first kept Appt. - Median MHP Standard or Goal - 10 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 5 | 4 | 6 | 7 |
| May-20 | 3 | 3 | 5 | 8 |
| Jun-20 | 2 | 1 | 4 | 9 |
| Jul-20 | 4 | 4 | 4 | 1 |
| Aug-20 | 2 | 2 | 3 | 3 |
| Sep-20 | 5 | 4 | 5 | 6 |
| Oct-20 | 5 | 4 | 5 | 6 |
| Nov-20 | 5 | 4 | 7 | n/a |
| Dec-20 | 4 | 4 | 5 | 7 |
| Jan-21 | 6 | 3 | 8 | 8 |
| Feb-21 | 3 | 2 | 4 | 2 |
| Mar-21 | 3 | 2 | 3 | 2 |
| Apr-21 | 5 | 2 | 5 | 4 |
| 12 Mo. Avg. | 4 | 3 | 5 | 5 |



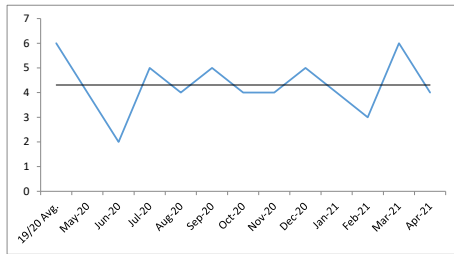
| Length of Time from Initial Request to first kept Appt. - MHP Standard or Goal - 10 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 89% | 94% | 85% | 83% |
| May-20 | 81% | 90% | 73% | 67% |
| Jun-20 | 97% | 100% | 94% | 100% |
| Jul-20 | 95% | 92% | 97% | 100% |
| Aug-20 | 100% | 100% | 100% | 100% |
| Sep-20 | 92% | 92% | 92% | 100% |
| Oct-20 | 77% | 73% | 79% | 100% |
| Nov-20 | 76% | 73% | 78% | n/a |
| Dec-20 | 79% | 78% | 80% | 50% |
| Jan-21 | 81% | 83% | 79% | 100% |
| Feb-21 | 90% | 89% | 90% | 100% |
| Mar-21 | 88% | 86% | 89% | 100% |
| Apr-21 | 88% | 86% | 89% | 100% |
| 12 Mo. Avg. | 87% | 87% | 87% | 92% |



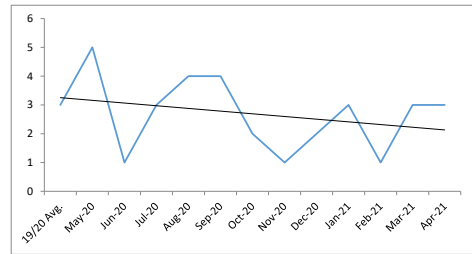
3.

QI Work Plan 2.C

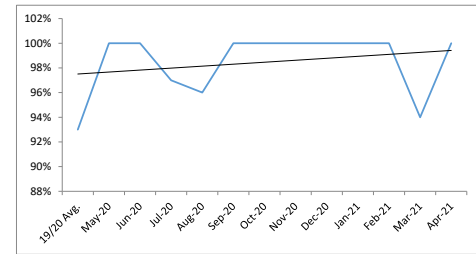
| Length of Time from Initial Request to first offered Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 6 | 5 | 7 | 10 |
| May-20 | 4 | 4 | 5 | n/a |
| Jun-20 | 2 | 2 | 2 | n/a |
| Jul-20 | 5 | 4 | 8 | n/a |
| Aug-20 | 4 | 4 | 7 | n/a |
| Sep-20 | 5 | 5 | 4 | n/a |
| Oct-20 | 4 | 4 | 6 | 1 |
| Nov-20 | 4 | 2 | 8 | n/a |
| Dec-20 | 5 | 4 | 7 | n/a |
| Jan-21 | 4 | 4 | 5 | n/a |
| Feb-21 | 3 | 3 | 4 | n/a |
| Mar-21 | 6 | 3 | 8 | 23 |
| Apr-21 | 4 | 3 | 7 | 8 |
| 12 Mo. Avg. | 4 | 4 | 6 | 11 |



| Length of Time from Initial Request to first offered Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 3 | 2 | 5 | 4.5 |
| May-20 | 5 | 4 | 6 | n/a |
| Jun-20 | 1 | 1 | 2 | n/a |
| Jul-20 | 3 | 3 | 8 | n/a |
| Aug-20 | 4 | 2 | 6 | n/a |
| Sep-20 | 4 | 4 | 5 | n/a |
| Oct-20 | 2 | 1 | 7 | 1 |
| Nov-20 | 1 | 1 | 10 | n/a |
| Dec-20 | 2 | 1 | 5 | n/a |
| Jan-21 | 3 | 3 | 4 | n/a |
| Feb-21 | 1 | 1 | 2 | n/a |
| Mar-21 | 3 | 1 | 5 | 23 |
| Apr-21 | 3 | 1 | 8 | 8 |
| 12 Mo. Avg. | 3 | 2 | 6 | 11 |



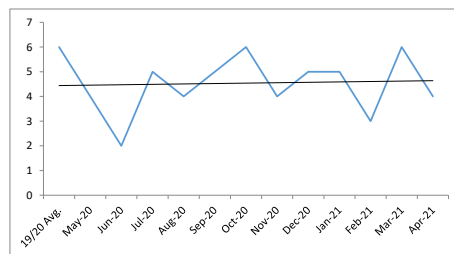
| Length of Time from Initial Request to first offered Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 93% | 93% | 94% | 67% |
| May-20 | 100% | 100% | 100% | n/a |
| Jun-20 | 100% | 100% | 100% | n/a |
| Jul-20 | 97% | 96% | 100% | n/a |
| Aug-20 | 96% | 95% | 100% | n/a |
| Sep-20 | 100% | 100% | 100% | n/a |
| Oct-20 | 100% | 100% | 100% | 100% |
| Nov-20 | 100% | 100% | 100% | n/a |
| Dec-20 | 100% | 100% | 100% | n/a |
| Jan-21 | 100% | 100% | 100% | n/a |
| Feb-21 | 100% | 100% | 100% | n/a |
| Mar-21 | 94% | 100% | 86% | 0% |
| Apr-21 | 100% | 100% | 100% | 100% |
| 12 Mo. Avg. | 99% | 99% | 99% | 50% |



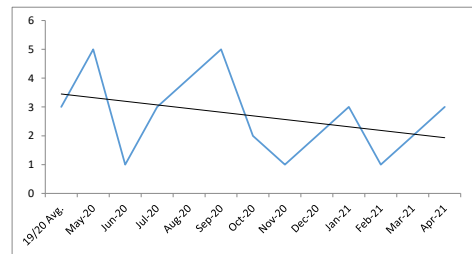
4.

QI Work Plan 2.D

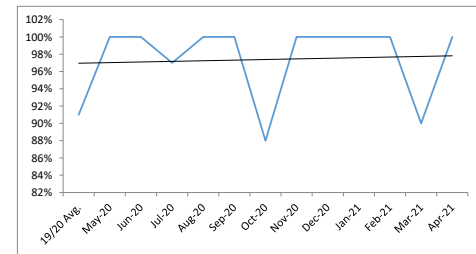
| Length of Time from Initial Request to first kept Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 6 | 5 | 7 | 10 |
| May-20 | 4 | 5 | 4 | n/a |
| Jun-20 | 2 | 2 | 2 | n/a |
| Jul-20 | 5 | 4 | 10 | n/a |
| Aug-20 | 4 | 3 | 7 | n/a |
| Sep-20 | 5 | 5 | 5 | n/a |
| Oct-20 | 6 | 5 | 7 | 1 |
| Nov-20 | 4 | 2 | 7 | n/a |
| Dec-20 | 5 | 4 | 7 | n/a |
| Jan-21 | 5 | 4 | 5 | n/a |
| Feb-21 | 3 | 3 | 4 | n/a |
| Mar-21 | 6 | 5 | 9 | n/a |
| Apr-21 | 4 | 3 | 7 | 8 |
| 12 Mo. Avg. | 4 | 4 | 6 | 5 |



| Length of Time from Initial Request to first kept Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 3 | 3 | 6 | 10 |
| May-20 | 5 | 5 | 4 | n/a |
| Jun-20 | 1 | 1 | 2 | n/a |
| Jul-20 | 3 | 3 | 11 | n/a |
| Aug-20 | 4 | 2 | 6 | n/a |
| Sep-20 | 5 | 4 | 5 | n/a |
| Oct-20 | 2 | 1 | 7 | 1 |
| Nov-20 | 1 | 1 | 9 | n/a |
| Dec-20 | 2 | 1 | 7 | n/a |
| Jan-21 | 3 | 3 | 4 | n/a |
| Feb-21 | 1 | 1 | 2 | n/a |
| Mar-21 | 2 | 1 | 6 | n/a |
| Apr-21 | 3 | 1 | 8 | 8 |
| 12 Mo. Avg. | 3 | 2 | 6 | 5 |



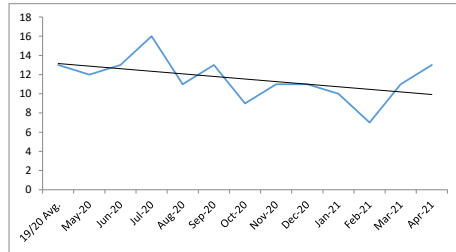
| Length of Time from Initial Request to first kept Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|---------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 91% | 92% | 91% | 67% |
| May-20 | 100% | 100% | 100% | n/a |
| Jun-20 | 100% | 100% | 100% | n/a |
| Jul-20 | 97% | 96% | 100% | n/a |
| Aug-20 | 100% | 100% | 100% | n/a |
| Sep-20 | 100% | 100% | 100% | n/a |
| Oct-20 | 88% | 91% | 80% | 100% |
| Nov-20 | 100% | 100% | 100% | n/a |
| Dec-20 | 100% | 100% | 100% | n/a |
| Jan-21 | 100% | 100% | 100% | n/a |
| Feb-21 | 100% | 100% | 100% | n/a |
| Mar-21 | 90% | 94% | 85% | n/a |
| Apr-21 | 100% | 100% | 100% | 100 |
| 12 Mo. Avg. | 98% | 98% | 97% | 50/50% |



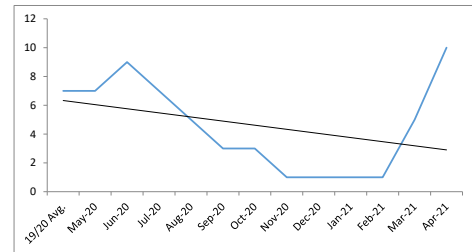
5.

QI Work Plan 2.E

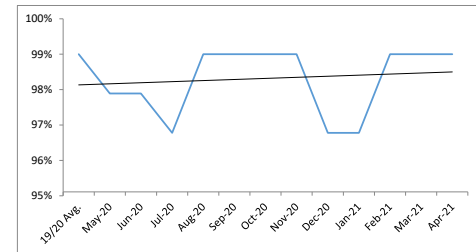
| Length of Time from Service Request for urgent Appt. to Actual Encounter Mean - MHP Standard or Goal - 95% (Minutes) | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 13 | 13 | 13 | 15 |
| May-20 | 12 | 13 | 11 | 20 |
| Jun-20 | 13 | 13 | 12 | 30 |
| Jul-20 | 16 | 16 | 12 | 7 |
| Aug-20 | 11 | 12 | 7 | 5 |
| Sep-20 | 13 | 13 | 11 | 16 |
| Oct-20 | 9 | 9 | 9 | 10 |
| Nov-20 | 11 | 11 | 6 | 9 |
| Dec-20 | 11 | 11 | 13 | 1 |
| Jan-21 | 10 | 11 | 3 | 4 |
| Feb-21 | 7 | 8 | 4 | 3 |
| Mar-21 | 11 | 12 | 9 | n/a |
| Apr-21 | 13 | 13 | 9 | 12 |
| 12 Mo. Avg. | 11 | 12 | 9 | 11 |



| Length of Time from Service Request for urgent Appt. to Actual Encounter Median - MHP Standard or Goal - 95% (Minutes) | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 7 | 6 | 8 | 12 |
| May-20 | 7 | 5 | 10 | 20 |
| Jun-20 | 9 | 9 | 6 | 30 |
| Jul-20 | 7 | 8 | 3 | 5 |
| Aug-20 | 5 | 5 | 2 | 5 |
| Sep-20 | 3 | 2 | 7 | 10 |
| Oct-20 | 3 | 3 | 1 | 1 |
| Nov-20 | 1 | 1 | 1 | 9 |
| Dec-20 | 1 | 1 | 1 | 1 |
| Jan-21 | 1 | 1 | 1 | 1 |
| Feb-21 | 1 | 1 | 0 | 0 |
| Mar-21 | 5 | 5 | 4 | n/a |
| Apr-21 | 10 | 10 | 6 | 12 |
| 12 Mo. Avg. | 4 | 4 | 4 | 9 |



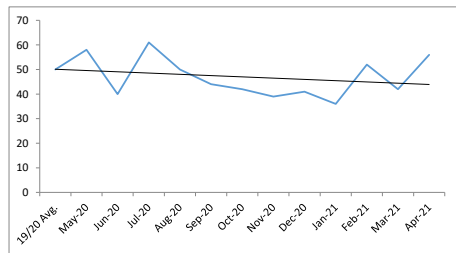
| Length of Time from Service Request for urgent Appt. to Actual Encounter - Mean Percent of Goal that meets this Standard - MHP Standard or Goal - 95% (Minutes) | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 99% | 99% | 99% | 100% |
| May-20 | 98% | 98% | 100% | 100% |
| Jun-20 | 98% | 97% | 100% | 100% |
| Jul-20 | 97% | 97% | 96% | 100% |
| Aug-20 | 99% | 99% | 100% | 100% |
| Sep-20 | 99% | 99% | 100% | 100% |
| Oct-20 | 99% | 99% | 95% | 100% |
| Nov-20 | 99% | 98% | 100% | 100% |
| Dec-20 | 97% | 98% | 96% | 100% |
| Jan-21 | 97% | 96% | 100% | 100% |
| Feb-21 | 99% | 99% | 100% | 100% |
| Mar-21 | 99% | 99% | 100% | n/a |
| Apr-21 | 99% | 99% | 100% | 100% |
| 12 Mo. Avg. | 98% | 98% | 99% | 100% |



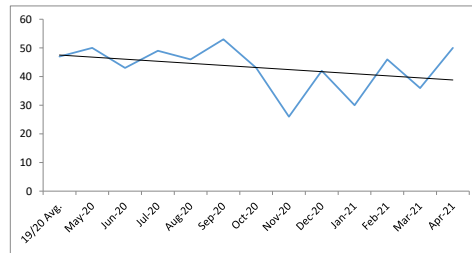
6.

QI Work Plan 2.F

| Total Number of Hospital Admissions | | | | |
|-------------------------------------|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 50 | 42 | 7 | 1 |
| May-20 | 58 | 48 | 10 | 0 |
| Jun-20 | 40 | 36 | 4 | 0 |
| Jul-20 | 61 | 46 | 15 | 1 |
| Aug-20 | 50 | 43 | 7 | 1 |
| Sep-20 | 44 | 38 | 6 | 0 |
| Oct-20 | 42 | 35 | 7 | 2 |
| Nov-20 | 39 | 30 | 9 | 0 |
| Dec-20 | 41 | 31 | 10 | 0 |
| Jan-21 | 36 | 33 | 3 | 0 |
| Feb-21 | 52 | 45 | 7 | 1 |
| Mar-21 | 42 | 36 | 6 | 0 |
| Apr-21 | 56 | 49 | 7 | 0 |
| 12 Mo. Avg. | 47 | 39 | 8 | 0 |
| Total | 561 | 470 | 91 | 5 |

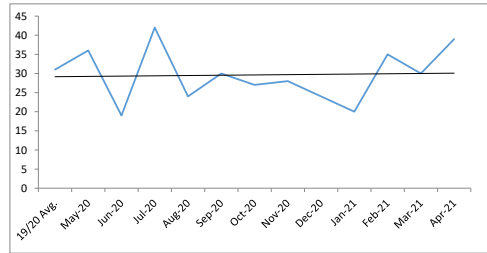


| Total Number of Hospital Discharges | | | | |
|-------------------------------------|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 47 | 39 | 7 | 1 |
| May-20 | 50 | 40 | 10 | 1 |
| Jun-20 | 43 | 37 | 6 | 0 |
| Jul-20 | 49 | 38 | 11 | 1 |
| Aug-20 | 46 | 38 | 8 | 1 |
| Sep-20 | 53 | 44 | 9 | 0 |
| Oct-20 | 43 | 37 | 6 | 2 |
| Nov-20 | 26 | 17 | 9 | 0 |
| Dec-20 | 42 | 33 | 9 | 0 |
| Jan-21 | 30 | 26 | 4 | 0 |
| Feb-21 | 46 | 41 | 5 | 1 |
| Mar-21 | 36 | 28 | 8 | 0 |
| Apr-21 | 50 | 44 | 6 | 0 |
| 12 Mo. Avg. | 43 | 35 | 8 | 1 |
| Total | 514 | 423 | 91 | 6 |



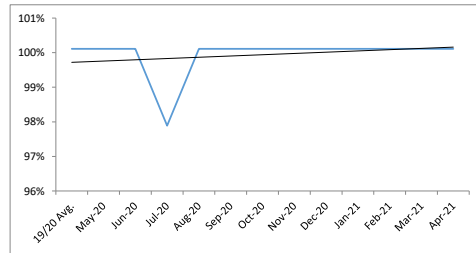
Timeliness of follow-up encounters post psychiatric inpatient discharge
 Number of follow-up appts within 7 days

| | All Services | Adult Services | Children's Services | Foster Care |
|--------------------|--------------|----------------|---------------------|-------------|
| 19/20 Avg. | 31 | 27 | 4 | 1 |
| May-20 | 36 | 34 | 2 | 0 |
| Jun-20 | 19 | 17 | 2 | 0 |
| Jul-20 | 42 | 31 | 11 | 1 |
| Aug-20 | 24 | 23 | 1 | 0 |
| Sep-20 | 30 | 27 | 3 | 0 |
| Oct-20 | 27 | 23 | 4 | 1 |
| Nov-20 | 28 | 23 | 5 | 0 |
| Dec-20 | 24 | 18 | 6 | 0 |
| Jan-21 | 20 | 19 | 1 | 0 |
| Feb-21 | 35 | 31 | 4 | 1 |
| Mar-21 | 30 | 27 | 3 | 0 |
| Apr-21 | 39 | 36 | 3 | 0 |
| 12 Mo. Avg. | 30 | 26 | 4 | 0 |
| Total | 354 | 309 | 45 | 3 |



Timeliness of follow-up encounters post psychiatric inpatient discharge
 Percent of appointments that met this standard within 7 days - Goal is 95%

| | All Services | Adult Services | Children's Services | Foster Care |
|--------------------|--------------|----------------|---------------------|-------------|
| 19/20 Avg. | 100% | 100% | 97% | 100% |
| May-20 | 100% | 100% | 100% | n/a |
| Jun-20 | 100% | 100% | 100% | n/a |
| Jul-20 | 98% | 97% | 100% | 100% |
| Aug-20 | 100% | 100% | 100% | n/a |
| Sep-20 | 100% | 100% | 100% | n/a |
| Oct-20 | 100% | 100% | 100% | 100% |
| Nov-20 | 100% | 100% | 100% | n/a |
| Dec-20 | 100% | 100% | 100% | n/a |
| Jan-21 | 100% | 100% | 100% | n/a |
| Feb-21 | 100% | 100% | 100% | 100% |
| Mar-21 | 100% | 100% | 100% | n/a |
| Apr-21 | 100% | 100% | 100% | n/a |
| 12 Mo. Avg. | 100% | 100% | 100% | 100% |

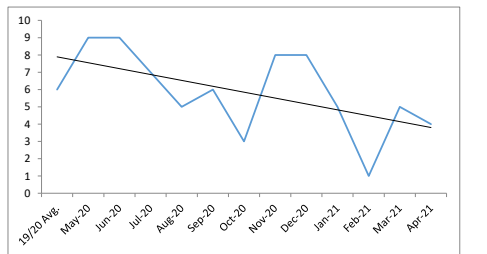


7.0

QI Work Plan 2.G

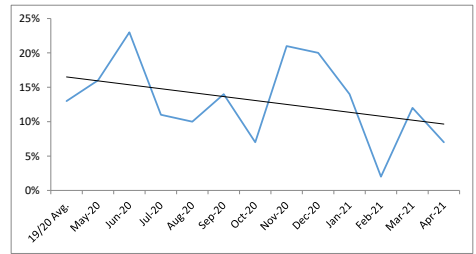
Psychiatric Inpatient Readmission rates within 30 days
 Total number with readmission within 30 days

| | All Services | Adult Services | Children's Services | Foster Care |
|--------------------|--------------|----------------|---------------------|-------------|
| 19/20 Avg. | 6 | 5 | 1 | 0 |
| May-20 | 9 | 9 | 0 | 0 |
| Jun-20 | 9 | 8 | 1 | 0 |
| Jul-20 | 7 | 3 | 4 | 0 |
| Aug-20 | 5 | 4 | 1 | 0 |
| Sep-20 | 6 | 5 | 1 | 0 |
| Oct-20 | 3 | 3 | 0 | 0 |
| Nov-20 | 8 | 7 | 1 | 0 |
| Dec-20 | 8 | 7 | 1 | 0 |
| Jan-21 | 5 | 4 | 1 | 0 |
| Feb-21 | 1 | 1 | 0 | 0 |
| Mar-21 | 5 | 5 | 0 | 0 |
| Apr-21 | 4 | 4 | 0 | 0 |
| 12 Mo. Avg. | 6 | 5 | 1 | 0 |
| Total | 70 | 60 | 10 | 0 |

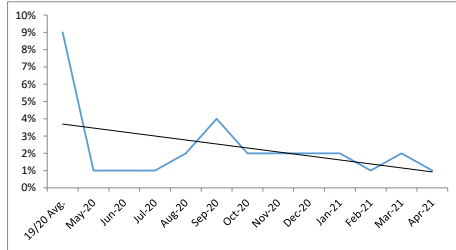


Psychiatric Inpatient Readmission rates within 30 days
 Readmission Rate - Goal is 10% within 30 days

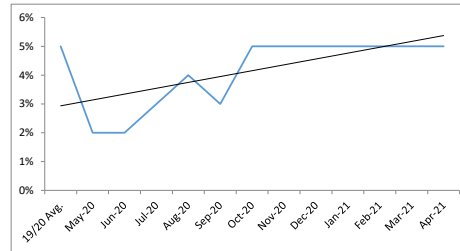
| | All Services | Adult Services | Children's Services | Foster Care |
|--------------------|--------------|----------------|---------------------|----------------|
| 19/20 Avg. | 13% | 12% | 18% | 50% |
| May-20 | 16% | 19% | n/a | n/a |
| Jun-20 | 23% | 22% | 25% | n/a |
| Jul-20 | 11% | 7% | 27% | n/a |
| Aug-20 | 10% | 9% | 14% | n/a |
| Sep-20 | 14% | 13% | 17% | n/a |
| Oct-20 | 7% | 9% | n/a | n/a |
| Nov-20 | 21% | 23% | 11% | n/a |
| Dec-20 | 20% | 23% | 10% | n/a |
| Jan-21 | 14% | 15% | 33% | n/a |
| Feb-21 | 2% | 2% | n/a | n/a |
| Mar-21 | 12% | 14% | n/a | n/a |
| Apr-21 | 7% | 8% | n/a | n/a |
| 12 Mo. Avg. | 13% | 14% | 20% | #DIV/0! |



| Average Psychiatric No Show Rates | | | |
|---|--------------|----------------|---------------------|
| MHP Standard for Psychiatrists - No Higher than 10% | | | |
| | All Services | Adult Services | Children's Services |
| 19/20 Avg. | 9% | 10% | 10% |
| May-20 | 1% | 1% | 0% |
| Jun-20 | 1% | 1% | 2% |
| Jul-20 | 1% | 1% | 0% |
| Aug-20 | 2% | 2% | 1% |
| Sep-20 | 4% | 3% | 5% |
| Oct-20 | 2% | 2% | 1% |
| Nov-20 | 2% | 2% | 0% |
| Dec-20 | 2% | 2% | 4% |
| Jan-21 | 2% | 2% | 1% |
| Feb-21 | 1% | 1% | 0% |
| Mar-21 | 2% | 2% | 0% |
| Apr-21 | 1% | 1% | 0% |
| 12 Mo. Avg. | 2% | 2% | 1% |



| Average Clinicians other than Psychiatrists No Show Rates | | | |
|---|--------------|----------------|---------------------|
| MHP Standard for Clinicians other than Psychiatrists - No Higher than 10% | | | |
| | All Services | Adult Services | Children's Services |
| 19/20 Avg. | 5% | 6% | 4% |
| May-20 | 2% | 3% | 2% |
| Jun-20 | 2% | 3% | 2% |
| Jul-20 | 3% | 3% | 3% |
| Aug-20 | 4% | 5% | 3% |
| Sep-20 | 3% | 4% | 3% |
| Oct-20 | 5% | 4% | 6% |
| Nov-20 | 5% | 5% | 5% |
| Dec-20 | 5% | 5% | 5% |
| Jan-21 | 5% | 5% | 6% |
| Feb-21 | 5% | 4% | 5% |
| Mar-21 | 5% | 5% | 5% |
| Apr-21 | 5% | 5% | 6% |
| 12 Mo. Avg. | 4% | 4% | 4% |





Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County- providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. RQMC and its contracted providers (Manzanita, MCAVHN, Hospitality, MCYP, RCS, and Tapestry) use a single Electronic Health Record (EHR), EXYM to pull the data used in this report. The data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adults, and adults). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

| | <i>Children & Youth</i> | | <i>Young Adult</i> | | <i>Adult & Older Adult System</i> | | | <i>RQMC</i> |
|--------------------------------|-----------------------------|-------|--------------------|-------|---------------------------------------|-------|-----|--------------|
| | 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |
| Persons Admitted to... | | | | | | | | |
| Outpatient Services Apr | 27 | 15 | 8 | 1 | 10 | 25 | 4 | |
| <i>Total</i> | 42 | | 9 | | 39 | | | 90 |
| Crisis Services Apr | 4 | 15 | 17 | 7 | 38 | 31 | 12 | |
| <i>Total</i> | 19 | | 24 | | 81 | | | 124 |
| Unduplicated Persons... | | | | | | | | |
| Served in Apr | 197 | 271 | 96 | 48 | 298 | 422 | 81 | |
| <i>Total</i> | 468 | | 144 | | 801 | | | 1,413 |
| Unduplicated Persons... | | | | | | | | |
| Served Fiscal Year to Date | 343 | 467 | 211 | 124 | 595 | 722 | 157 | |
| <i>Total</i> | 810 | | 335 | | 1,474 | | | 2,619 |
| Identified As (YTD)... | | | | | | | | |
| Male | 371 | | 140 | | 726 | | | 1,237 |
| Female | 421 | | 187 | | 740 | | | 1,348 |
| Non-Binary and Transgender | 18 | | 8 | | 8 | | | 34 |
| White | 429 | | 203 | | 1118 | | | 1,750 |
| Hispanic | 215 | | 69 | | 102 | | | 386 |
| American Indian | 55 | | 19 | | 87 | | | 161 |
| Asian | 8 | | 3 | | 14 | | | 25 |
| African American | 17 | | 4 | | 26 | | | 47 |
| Other | 11 | | 5 | | 25 | | | 41 |
| Undisclosed | 75 | | 32 | | 102 | | | 209 |

| YTD Persons by location... | |
|-----------------------------------|------|
| Ukiah Area | 1449 |
| Willits Area | 415 |
| North County | 81 |
| Anderson Valley | 29 |
| North Coast | 478 |
| South Coast | 42 |
| OOC/OOS | 125 |



| Children & Youth | | Young Adult | | Adult & Older Adult System | | | RQMC |
|------------------|-------|-------------|-------|----------------------------|-------|-----|-------|
| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |

Homeless Services

Homeless: Persons Admitted to...

| | | | | | | | | |
|-------------------------|----------|----------|----------|----------|-----------|----------|----------|-----------|
| Outpatient Services Apr | 0 | 0 | 0 | 0 | 0 | 3 | 0 | |
| Total | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 3 |
| Crisis Services Apr | 0 | 0 | 2 | 1 | 11 | 5 | 1 | |
| Total | 0 | 0 | 3 | 1 | 11 | 5 | 1 | 20 |

Homeless: Unduplicated Persons Served...

| | | | | | | | | |
|---------------------|----------|----------|-----------|-----------|------------|------------|-----------|------------|
| In Apr | 0 | 0 | 2 | 3 | 39 | 59 | 9 | |
| Total | 0 | 0 | 5 | 3 | 39 | 59 | 9 | 112 |
| Fiscal Year to Date | 0 | 1 | 8 | 14 | 108 | 135 | 17 | |
| Total | 1 | 1 | 22 | 14 | 108 | 135 | 17 | 283 |

Homeless: Count of Outpatient Services Provided...

| | | | | |
|---------------------|---|-----|-------|-------|
| In Apr | 0 | 3 | 319 | 322 |
| Fiscal Year to Date | 4 | 155 | 3,379 | 3,538 |

Homeless: Count of Crisis Services Provided...

| | | | | |
|---------------------|---|----|-----|-----|
| In Apr | 0 | 12 | 83 | 95 |
| Fiscal Year to Date | 0 | 62 | 848 | 910 |

Homeless: Persons Served in Crisis...

| Homeless Count of: | Crisis Assessments | | Hospitalizations | | Re-Hospitalization within 30 days | |
|---|--------------------|------------|------------------|------------|-----------------------------------|-----------|
| | Apr | YTD | Apr | YTD | Apr | YTD |
| Insurance type | | | | | | |
| Mendo Medi-cal | 32 | 296 | 10 | 80 | 2 | 19 |
| Indigent | 6 | 43 | 2 | 13 | 0 | 1 |
| Other Payor | 1 | 36 | 1 | 15 | 0 | 1 |
| Total | 39 | 375 | 13 | 108 | 2 | 21 |
| Number of Hospitalizations: | 1 | 2 | 3 | 4 | 5 | 6+ |
| YTD Count of Unduplicated Homeless Clients: | 56 | 12 | 4 | 2 | 0 | 1 |

WPC has served **37** homeless unduplicated clients in Apr and **76** unduplicated clients Fiscal Year to Date.

In Addition to the services listed above, RQMC Providers also serve the homeless population through Wellness Centers, Building Bridges, Full Service Partner, and other MHSA programs.



| Children & Youth | | Young Adult | | Adult & Older Adult System | | | RQMC |
|------------------|-------|-------------|-------|----------------------------|-------|-----|-------|
| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |

Crisis Services

Total Number of...

| | | | | | | | | |
|--------------------------|-----------|-----------|------------|------------|-----|----|----|--|
| Crisis Line Contacts Apr | 7 | 21 | 24 | 8 | 102 | 49 | 90 | |
| Total | 28 | 32 | 241 | 301 | | | | |

*There were 9 logged calls where age was not disclosed. Those have been added to the total.

| | | | | | | | | |
|--------------------------|------------|------------|--------------|--------------|-------|-----|-----|--|
| Crisis Line Contacts YTD | 35 | 234 | 184 | 116 | 1,461 | 845 | 593 | |
| Total | 269 | 300 | 2,899 | 3,468 | | | | |

| by reason for call YTD... | |
|---------------------------|------|
| Increase in Symptoms | 1010 |
| Phone Support | 1517 |
| Information Only | 130 |
| Suicidal ideation/Threat | 561 |
| Self-Injurious Behavior | 24 |
| Access to Services | 146 |
| Aggression towards Others | 48 |
| Resources/Linkages | 32 |

| Call from LEO to Crisis... | | |
|----------------------------|-----------|------------|
| AGENCY | Apr | YTD |
| MCSO: | 12 | 107 |
| CHP: | 2 | 12 |
| WPD: | 6 | 34 |
| FBPD | 1 | 42 |
| Jail/JH: | 13 | 94 |
| UPD: | 13 | 93 |
| Total: | 47 | 382 |

| by time of day YTD... | |
|-----------------------|------|
| 08:00am-05:00pm | 2004 |
| 05:00pm-08:00am | 1464 |

| Crisis Walk-ins YTD | |
|---------------------|-----|
| Inland | 246 |
| Coastal | 82 |

Total Number of...

| | | | | | | | | |
|----------------------------------|------------|------------|--------------|--------------|-----|-----|-----|--|
| Emergency Crisis Assessments Apr | 7 | 21 | 22 | 7 | 63 | 45 | 17 | |
| Total | 28 | 29 | 125 | 182 | | | | |
| Emergency Crisis Assessments YTD | 33 | 217 | 156 | 102 | 574 | 489 | 152 | |
| Total | 250 | 258 | 1,215 | 1,723 | | | | |

| YTD by location... | |
|-----------------------------------|-----|
| Ukiah Valley Medical Center | 794 |
| Crisis Center-Walk Ins | 308 |
| Mendocino Coast District Hospital | 247 |
| Howard Memorial Hospital | 227 |
| Jail | 65 |
| Juvenile Hall | 14 |
| Schools | 3 |
| Community | 64 |
| FQHCs | 1 |

| YTD by insurance... | |
|----------------------|-----|
| Medi-Cal/Partnership | 126 |
| Private | 16 |
| Medi/Medi | 19 |
| Medicare | 5 |
| Indigent | 15 |
| Consolidated | 0 |
| Private/Medi-Cal | 0 |
| VA | 1 |



Children & Youth *Young Adult* *Adult & Older Adult System* *RQMC*

| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |
|------|-------|-------|-------|-------|-------|-----|-------|
|------|-------|-------|-------|-------|-------|-----|-------|

Crisis Services

Total Number of...

| | | | | | | | | |
|--------------------------|----|----|----|---|-----|----|----|------------|
| Crisis Line Contacts Apr | 7 | 21 | 24 | 8 | 102 | 49 | 90 | |
| <i>Total</i> | 28 | | 32 | | 241 | | | 301 |

**There were 9 logged calls where age was not disclosed. Those have been added to the total.*

| | | | | | | | | |
|--------------------------|-----|-----|-----|-----|-------|-----|-----|--------------|
| Crisis Line Contacts YTD | 35 | 234 | 184 | 116 | 1,461 | 845 | 593 | |
| <i>Total</i> | 269 | | 300 | | 2,899 | | | 3,468 |

| by reason for call YTD... | |
|---------------------------|------|
| Increase in Symptoms | 1010 |
| Phone Support | 1517 |
| Information Only | 130 |
| Suicidal ideation/Threat | 561 |
| Self-Injurious Behavior | 24 |
| Access to Services | 146 |
| Aggression towards Others | 48 |
| Resources/Linkages | 32 |

| Call from LEO to Crisis... | | |
|----------------------------|-----|-----|
| AGENCY | Apr | YTD |
| MCSO: | 12 | 107 |
| CHP: | 2 | 12 |
| WPD: | 6 | 34 |
| FBPD: | 1 | 42 |
| Jail/JH: | 13 | 94 |
| UPD: | 13 | 93 |
| Total: | 47 | 382 |

| by time of day YTD... | |
|-----------------------|------|
| 08:00am-05:00pm | 2004 |
| 05:00pm-08:00am | 1464 |

| Crisis Walk-ins YTD | |
|---------------------|-----|
| Inland | 246 |
| Coastal | 82 |

Total Number of...

| | | | | | | | | |
|----------------------------------|-----|-----|-----|-----|-------|-----|-----|--------------|
| Emergency Crisis Assessments Apr | 7 | 21 | 22 | 7 | 63 | 45 | 17 | |
| <i>Total</i> | 28 | | 29 | | 125 | | | 182 |
| Emergency Crisis Assessments YTD | 33 | 217 | 156 | 102 | 574 | 489 | 152 | |
| <i>Total</i> | 250 | | 258 | | 1,215 | | | 1,723 |

| YTD by location... | |
|-----------------------------------|-----|
| Ukiah Valley Medical Center | 794 |
| Crisis Center-Walk Ins | 308 |
| Mendocino Coast District Hospital | 247 |
| Howard Memorial Hospital | 227 |
| Jail | 65 |
| Juvenile Hall | 14 |
| Schools | 3 |
| Community | 64 |
| FQHCs | 1 |

| YTD by insurance... | |
|----------------------|-----|
| Medi-Cal/Partnership | 126 |
| Private | 16 |
| Medi/Medi | 19 |
| Medicare | 5 |
| Indigent | 15 |
| Consolidated | 0 |
| Private/Medi-Cal | 0 |
| VA | 1 |



| YTD hospitalizations by location.. | |
|---|-----|
| Aurora- Santa Rosa** | 43 |
| Restpadd Redding/RedBluff** | 105 |
| St. Helena Napa/ Vallejo** | 219 |
| Sierra Vista Sacramento** | 4 |
| John Muir Walnut Creek | 7 |
| St Francis San Francisco | 43 |
| St Marys San Francisco** | 3 |
| Marin General** | 3 |
| Heritage Oaks Sacramento** | 9 |
| VA: Sacramento / PaloAlto / Fairfield / San Francisco | 6 |
| Other** | 21 |

| YTD hospitalizations by criteria... | |
|-------------------------------------|-----|
| Danger to Self | 220 |
| Gravely Disabled | 173 |
| Danger to Others | 4 |
| Combination | 66 |

Total Number of...

| Full Service Partners Apr | | Youth | TAY | Adult | BHC | OA | Outreach | |
|---------------------------|--|-------|-----|-------|-----|----|----------|------------|
| <i>Total</i> | | 0 | 31 | 51 | 8 | 14 | 2 | 106 |

Total Number of...

| Full Service Partners YTD | | Youth | TAY | Adult | BHC | OA | Outreach | |
|---------------------------|--|-------|-----|-------|-----|----|----------|------------|
| <i>Total</i> | | 1 | 31 | 68 | 8 | 18 | 15 | 141 |

| Contract Usage as of 05/17/2021 | Budgeted | YTD |
|--|-----------------|----------------|
| Medi-Cal in County Services (60% FFP) | \$12,430,750.00 | \$9,877,929.00 |
| Medi-Cal RQMC Out of County Contracts | \$1,730,000.00 | \$989,903.00 |
| MHSA | \$1,272,836.00 | \$887,536.00 |
| Indigent RQMC Out of County Contracts | \$646,122.00 | \$407,488.00 |
| Medication Management | \$1,400,000.00 | \$1,215,373.00 |

| Estimated Expected FFP | Apr | YTD |
|-------------------------------|--------------|----------------|
| Expected FFP | \$748,536.00 | \$6,655,981.20 |



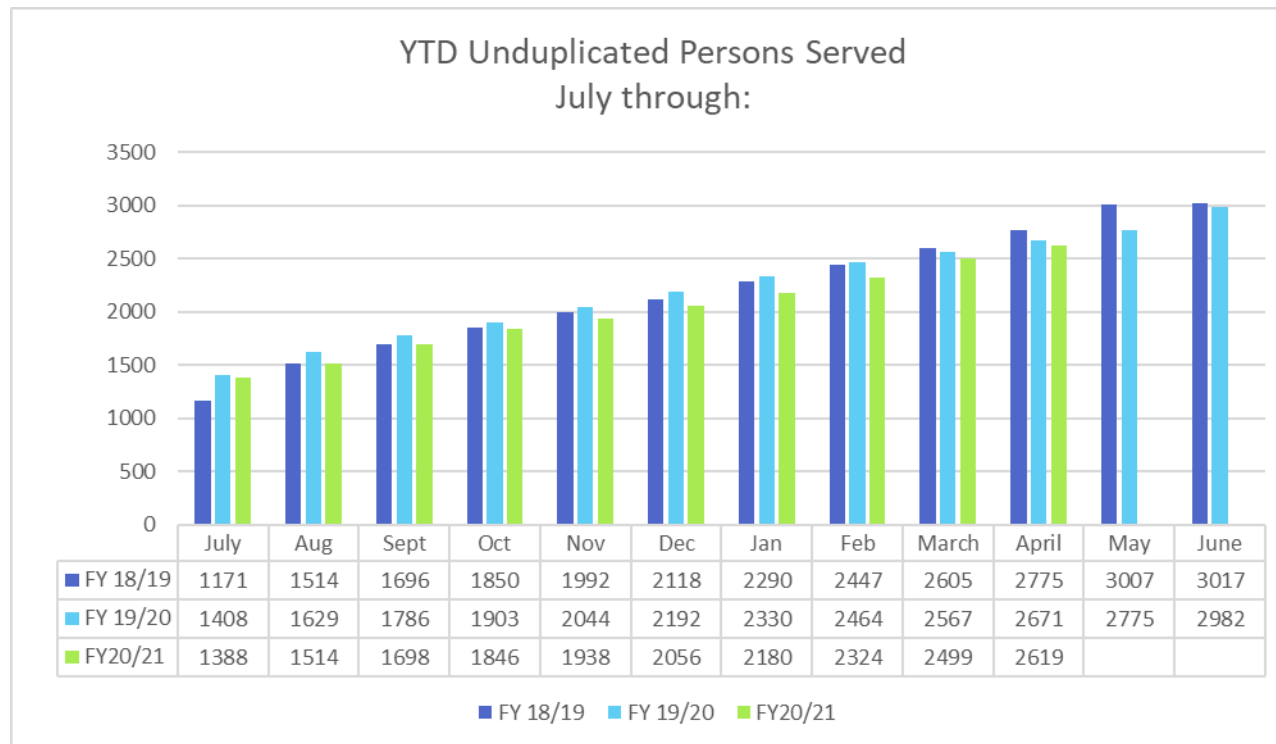
| Services Provided | | | | | | |
|-------------------------------------|--------------|--------------|--------------|----------------|----------------|----------------|
| Whole System of Care | Apr | Apr | Apr | YTD | YTD | YTD |
| Count of Services Provided | Youth | Y Adult | Adults | Youth | Y Adults | Adults |
| *Assessment | 138 | 27 | 177 | 1132 | 325 | 1538 |
| *Case Management | 250 | 180 | 1308 | 3163 | 1757 | 13545 |
| *Collateral | 170 | 6 | 3 | 2152 | 52 | 90 |
| *Crisis | 62 | 63 | 232 | 496 | 512 | 2391 |
| *Family Therapy | 97 | 4 | 2 | 956 | 8 | 19 |
| *TFC | 0 | | | 31 | 0 | 0 |
| *Group Therapy | 0 | 0 | 0 | 26 | 0 | 0 |
| *Group Rehab | 90 | 23 | 120 | 654 | 270 | 550 |
| *ICC | 204 | 10 | | 2406 | 54 | 0 |
| *Individual Rehab | 289 | 92 | 711 | 2552 | 953 | 5277 |
| *Individual Therapy | 692 | 129 | 359 | 6866 | 1067 | 4141 |
| *IHBS | 113 | 10 | | 1069 | 57 | 0 |
| *Psychiatric Services | 51 | 48 | 325 | 577 | 403 | 3349 |
| *Plan Development | 80 | 17 | 98 | 920 | 191 | 903 |
| *TBS | 37 | | 0 | 740 | 0 | 0 |
| Total | 2,273 | 609 | 3,335 | 23,740 | 5,649 | 31,803 |
| No Show Rate | 5.2% | | | 4.4% | | |
| Average Cost Per Beneficiary | \$997 | \$930 | \$808 | \$5,331 | \$3,532 | \$3,924 |

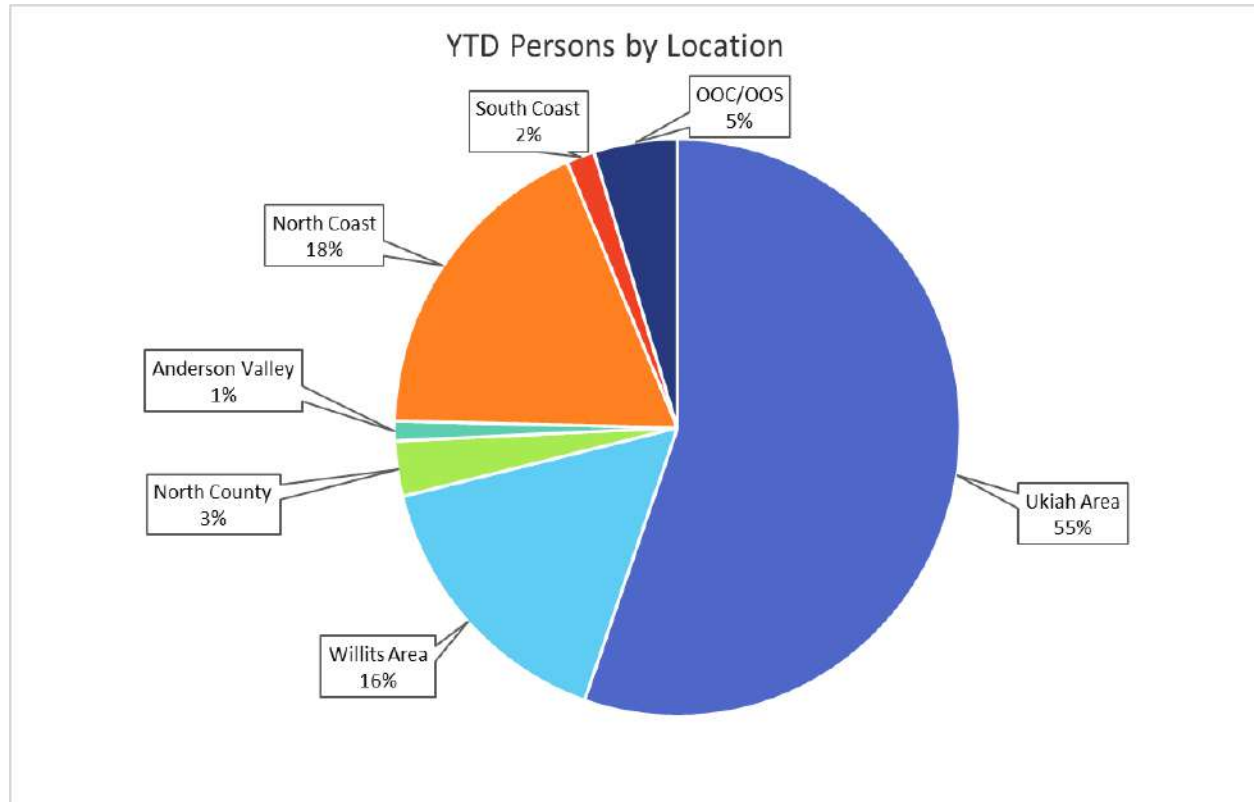
| Count of Services by Area | Apr | Apr | Apr | YTD | YTD | YTD |
|---------------------------|-------|---------|--------|--------|----------|--------|
| | Youth | Y Adult | Adults | Youth | Y Adults | Adults |
| Anderson Valley | 39 | 1 | 19 | 378 | 9 | 150 |
| South Coast | 62 | 14 | 39 | 362 | 75 | 195 |
| North Coast | 172 | 68 | 551 | 1,974 | 595 | 5,703 |
| North County | 100 | 20 | 36 | 1,085 | 68 | 199 |
| Ukiah | 1,556 | 449 | 2,250 | 15,914 | 4,491 | 22,447 |
| Willits | 344 | 57 | 440 | 4,027 | 411 | 3,109 |

| Meds Management | Apr | Apr | Apr | YTD | YTD | YTD |
|------------------------------|-------|---------|--------|-------|----------|--------|
| | Youth | Y Adult | Adults | Youth | Y Adults | Adults |
| Inland Unduplicated Clients | 44 | 26 | 220 | 121 | 66 | 494 |
| Coastal Unduplicated Clients | 9 | 14 | 85 | 22 | 27 | 153 |
| Inland Services | 59 | 36 | 337 | 807 | 396 | 3925 |
| Coastal Services | 17 | 22 | 150 | 146 | 208 | 1367 |

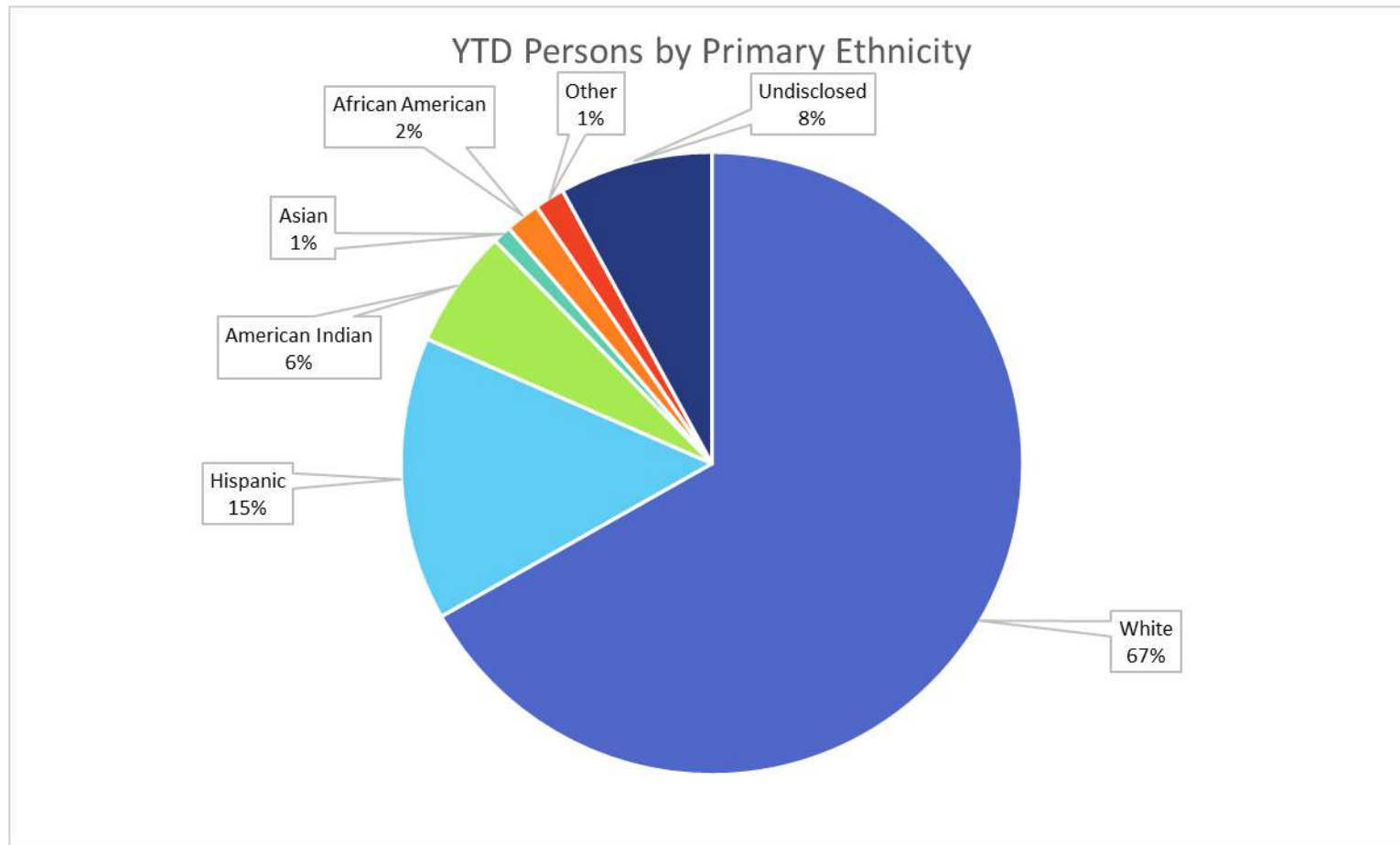


2020/2021 Trends and Year to Year Comparison





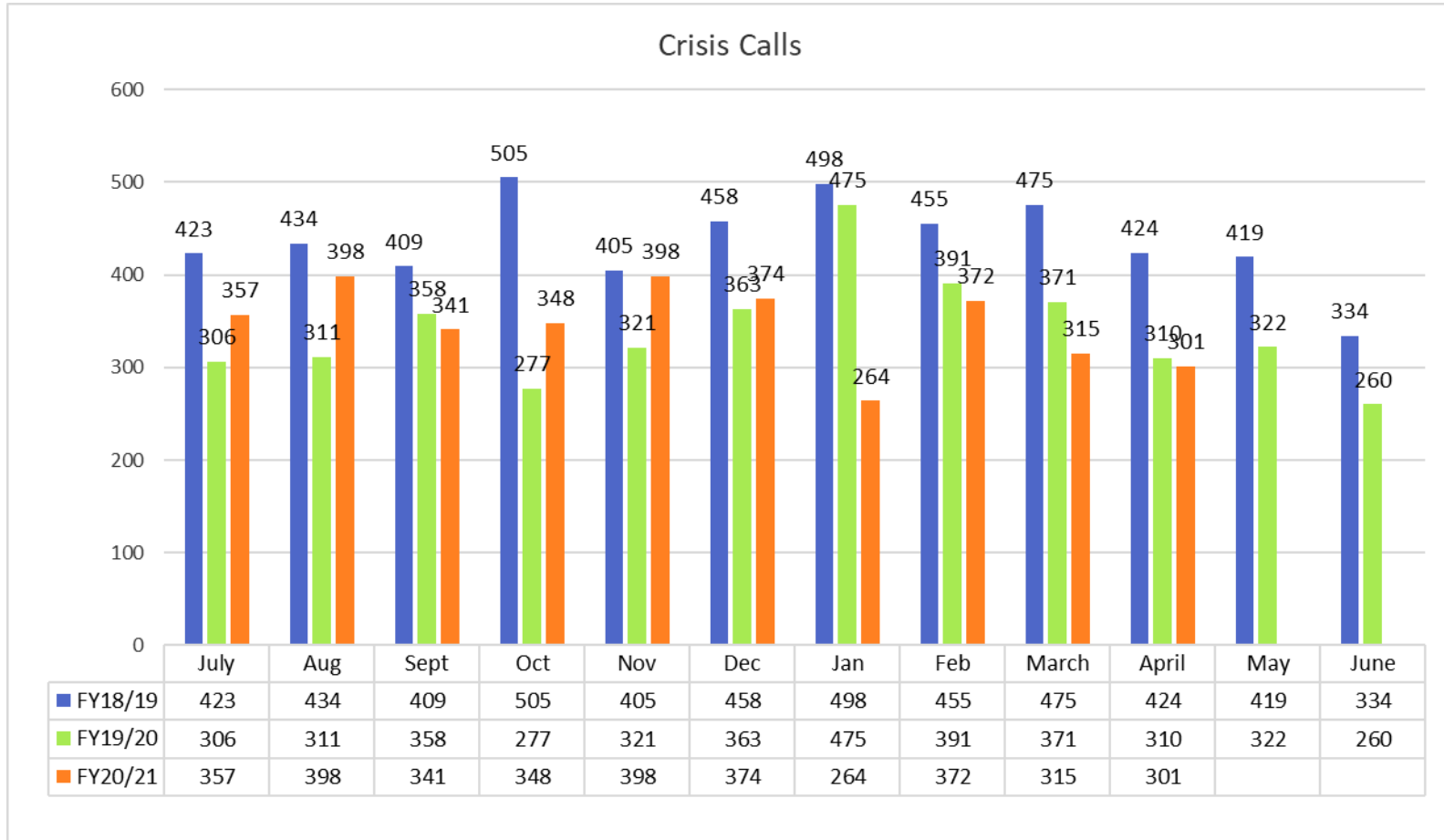
| YTD Persons by location... | Count |
|----------------------------|-------|
| Ukiah Area | 1449 |
| Willits Area | 415 |
| North County | 81 |
| Anderson Valley | 29 |
| North Coast | 478 |
| South Coast | 42 |
| OOC/OOS | 125 |

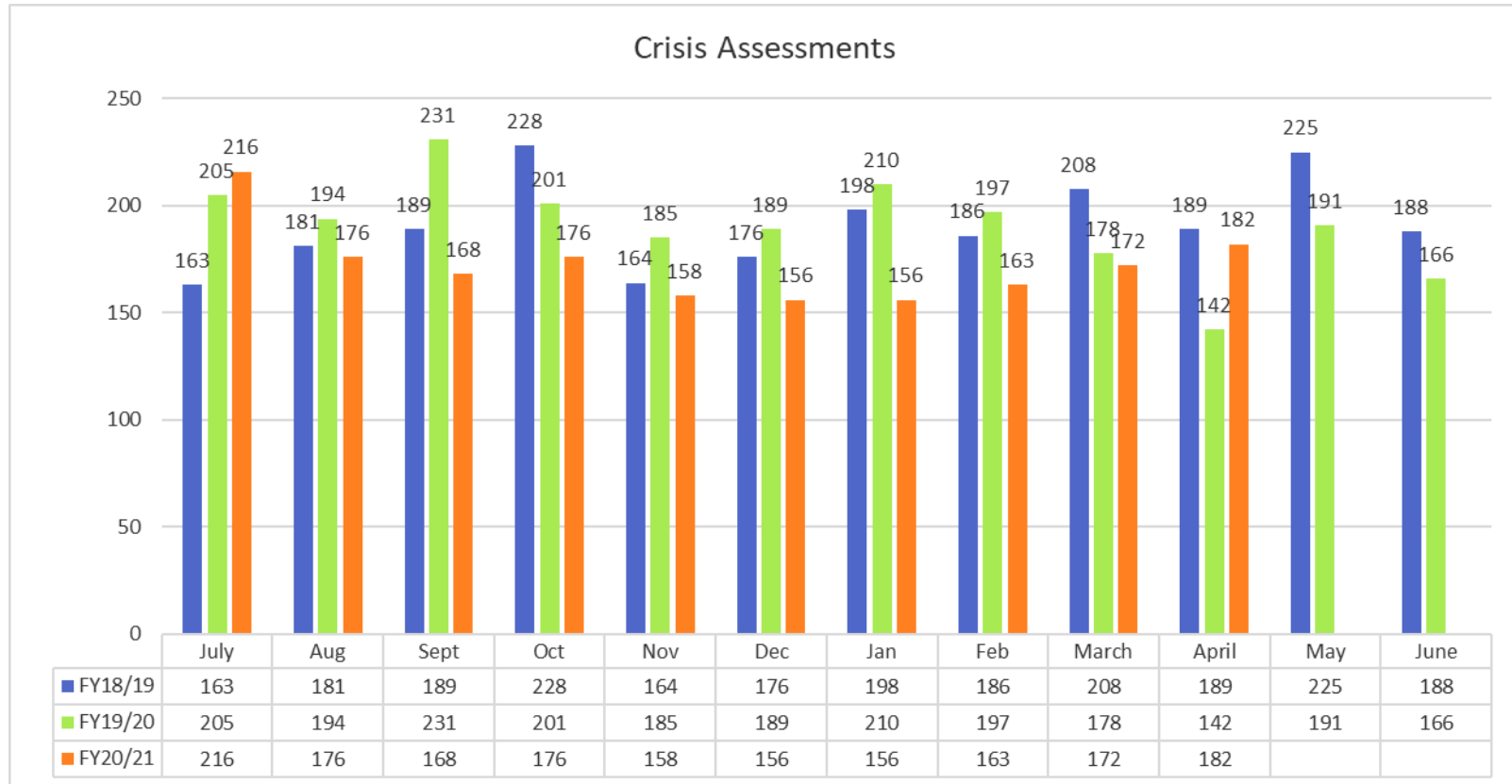


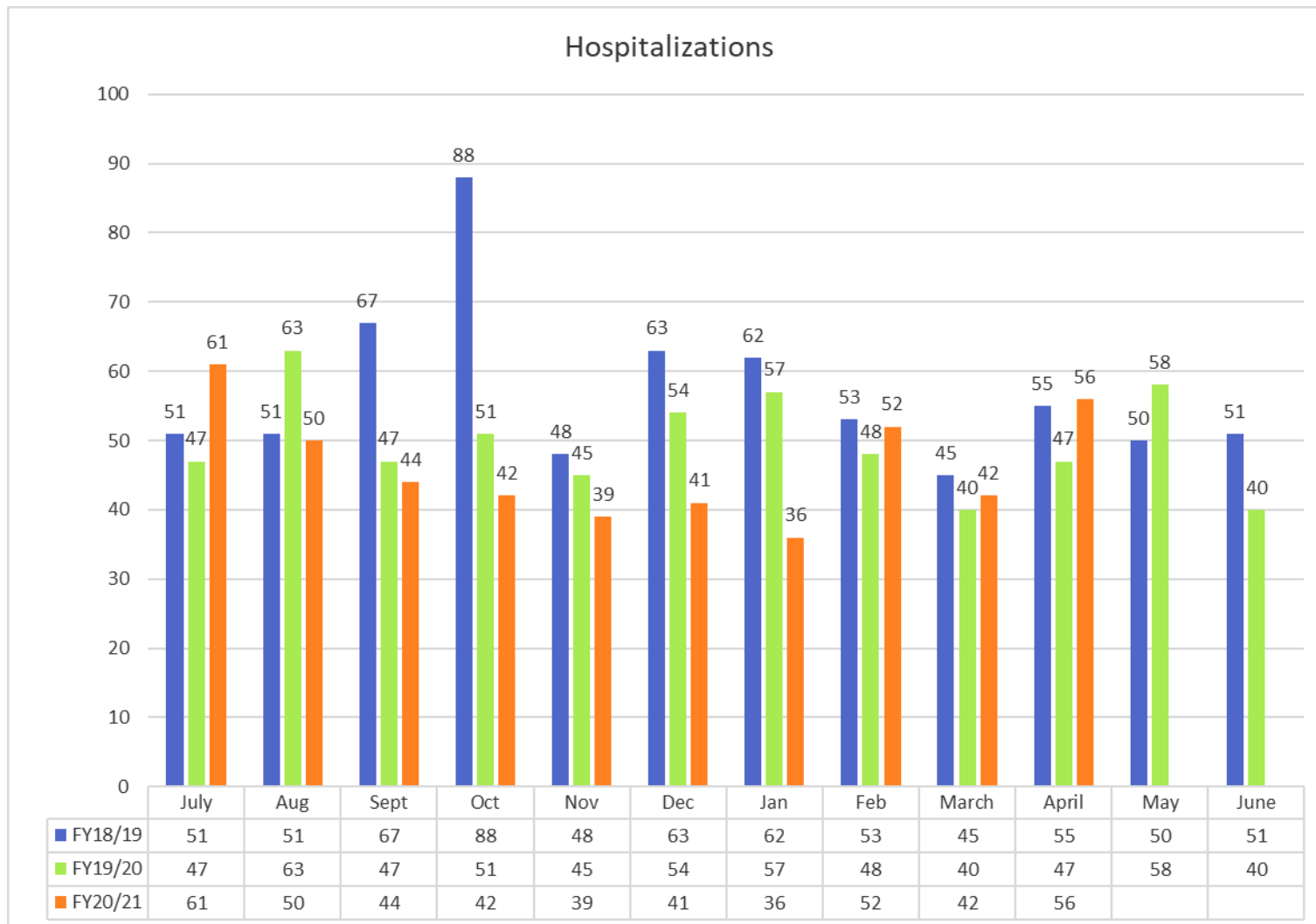


Unduplicated Clients Served



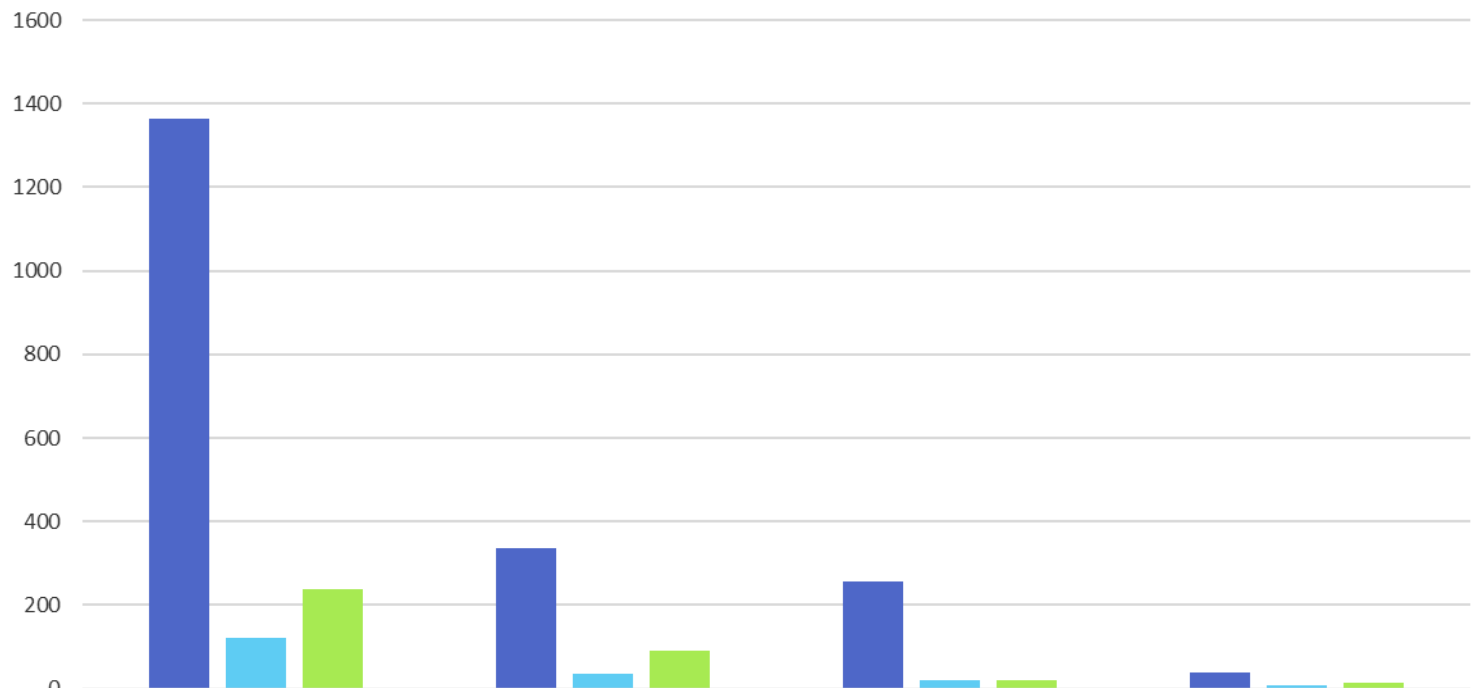




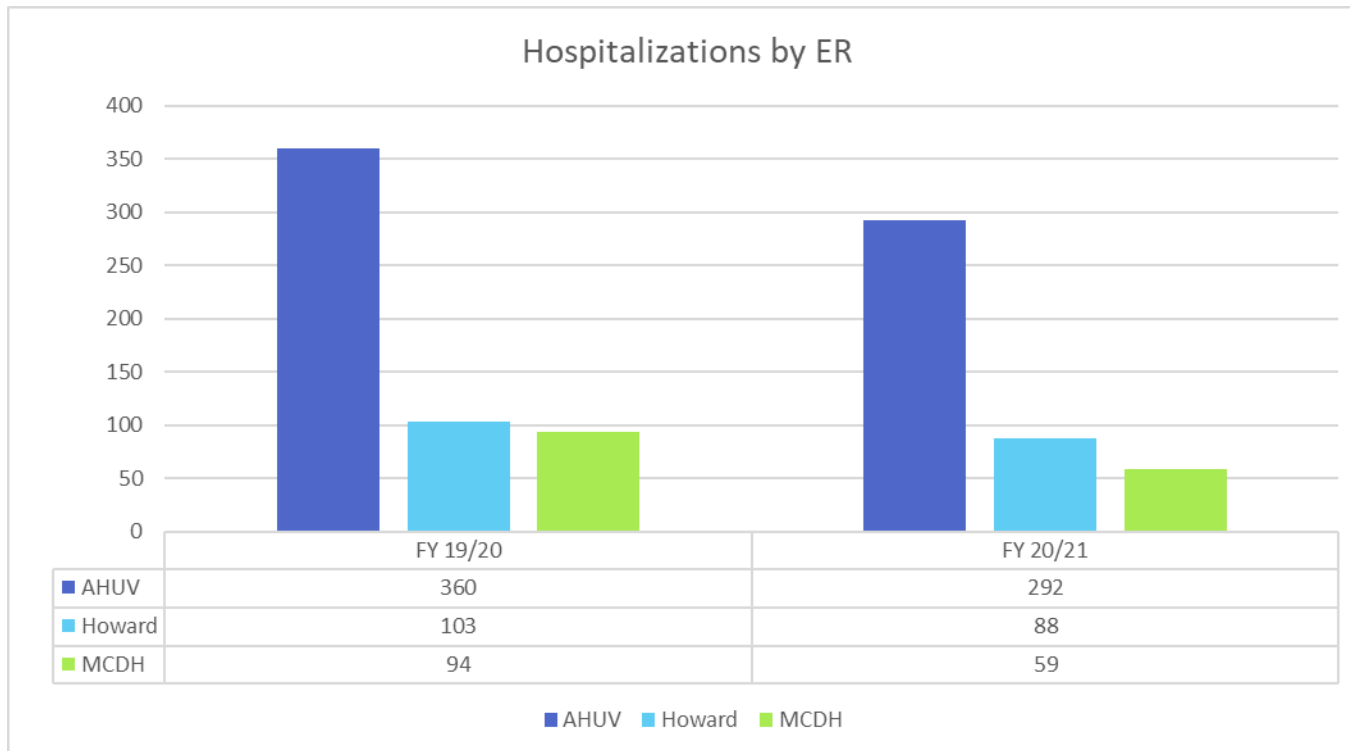


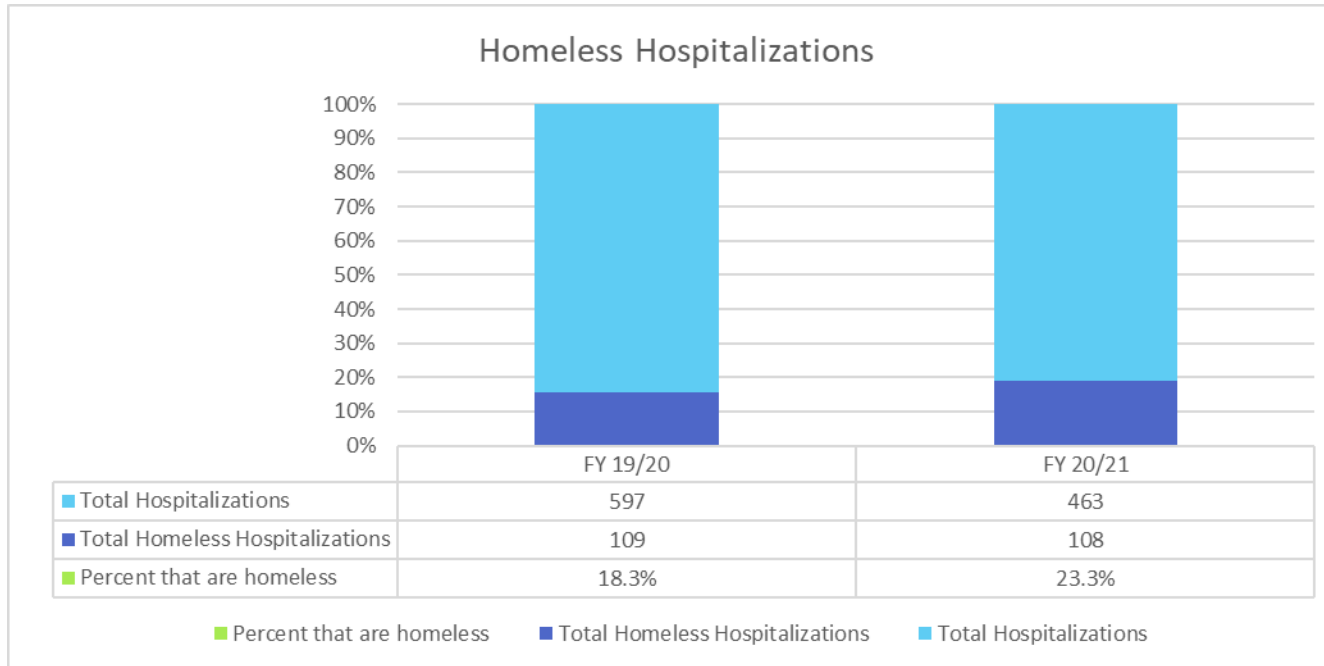


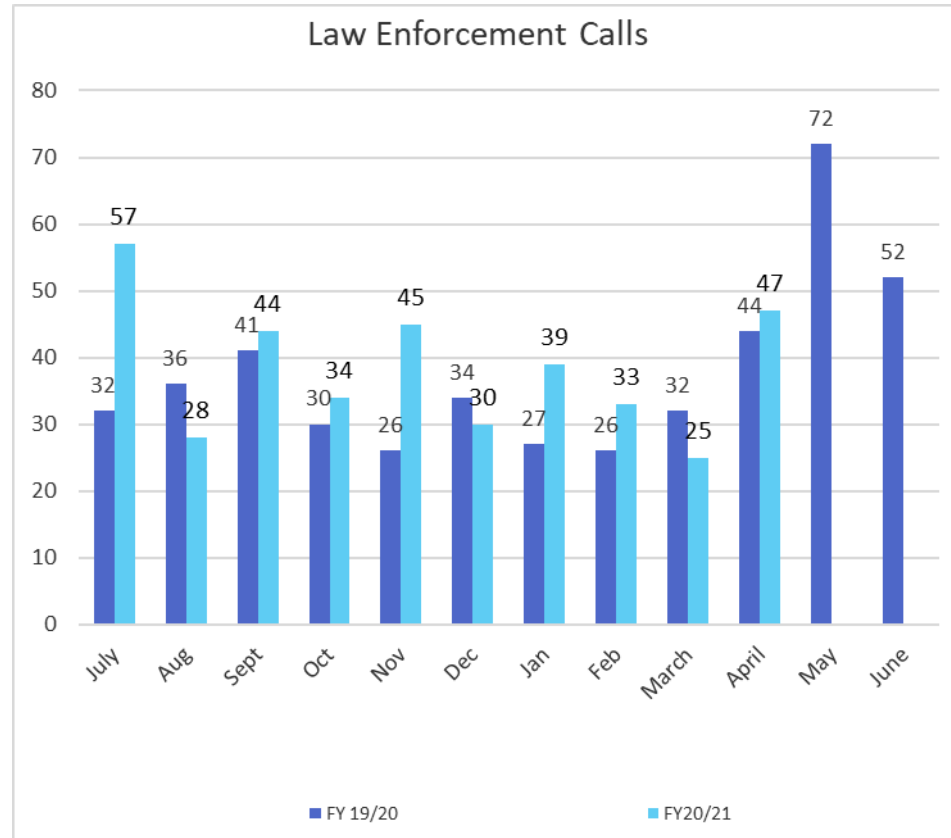
YTD Crisis by Payor



| | | | | |
|------------------------------|--------------------|------------------|-------------------------------------|---|
| | Crisis Assessments | Hospitalizations | Discharged to Mendo: follow-up appt | Discharged to Mendo: declined follow up |
| ■ Mendo Medi-Cal beneficiary | 1363 | 335 | 257 | 38 |
| ■ Indigent | 121 | 36 | 21 | 7 |
| ■ All Other Payors | 239 | 92 | 20 | 13 |









Mendocino County Behavioral Health and Recovery Services
 Behavioral Health Advisory Board General Ledger
 FY 20/21
 June 16, 2021

| ORG | OBJ | ACCOUNT DESCRIPTION | YR/PER/JNL | EFF DATE | AMOUNT | INVOICE # | CHECK # | VENDOR NAME | COMMENT |
|-----|--------|--|----------------|------------|-----------------|------------|---------|-------------|----------------------------|
| MHB | 862080 | FOOD | | | | | | | |
| | | FOOD Total | | | \$0.00 | | | | |
| MHB | 862150 | MEMBERSHIPS | 2021/06/000592 | 12/17/2020 | 600.00 | DUES 20/21 | 4334117 | CALBHB/C | FY2020-21 CALBHB/C MEMBERS |
| | | MEMBERSHIPS TOTAL | | | \$600.00 | | | | |
| MHB | 862170 | OFFICE EXPENSE | 2021/06/000362 | 12/10/2020 | 7.25 | 041396 | 1278811 | 4333781 | FISHMAN SUPPLY COMP |
| MHB | 862170 | OFFICE EXPENSE | 2021/07/000858 | 01/26/2021 | 163.31 | | | | UKIAH TROPHY63090.0012/22/ |
| MHB | 862170 | OFFICE EXPENSE | 2021/10/000471 | 04/15/2021 | 94.63 | 041396 | 1296958 | 4,339,550 | FISHMAN SUPPLY COMP |
| MHB | 862170 | OFFICE EXPENSE | | | | | | | |
| MHB | 862170 | OFFICE EXPENSE | | | | | | | |
| MHB | 862170 | OFFICE EXPENSE | | | | | | | |
| MHB | 862170 | OFFICE EXPENSE | | | | | | | |
| MHB | 862170 | OFFICE EXPENSE | | | | | | | |
| | | OFFICE EXPENSE Total | | | \$265.19 | | | | |
| MHB | 862210 | RNTS & LEASES BLD GRD | | | | | | | |
| | | RNTS & LEASES BLD GRD Total | | | \$0.00 | | | | |
| MHB | 862250 | TRNSPRTATION & TRAVEL | | | | | | | |
| MHB | 862250 | TRNSPRTATION & TRAVEL | | | | | | | |
| MHB | 862250 | TRNSPRTATION & TRAVEL | | | | | | | |
| MHB | 862250 | TRNSPRTATION & TRAVEL | | | | | | | |
| MHB | 862250 | TRNSPRTATION & TRAVEL | | | | | | | |
| | | TRNSPRTATION & TRAVEL Total | | | \$0.00 | | | | |
| | | TRAVEL & TRSP OUT OF COUNTY Total | | | \$0.00 | | | | |
| | | Grand Total | | | \$865.19 | | | | |

Summary of Budget for FY 20/21

| OBJ | ACCOUNT DESCRIPTION | Budget Amount | YTD Exp | Remaining Budget |
|--------|----------------------|--------------------|-----------------|--------------------|
| 862080 | Food | 1,800.00 | 0.00 | 1,800.00 |
| 862150 | Memberships | 600.00 | 600.00 | 0.00 |
| 862170 | Office Expense | 500.00 | 265.19 | 234.81 |
| 862210 | Rents & Leases Bld | 30.00 | 0.00 | 30.00 |
| 862250 | In County Travel | 5,800.00 | 0.00 | 5,800.00 |
| 862253 | Out of County Travel | 2,770.00 | 0.00 | 2,770.00 |
| | Total Budget | \$11,500.00 | \$865.19 | \$10,634.81 |

Behavioral Health Recovery Services
Mental Health FY 2020-2021
Budget Summary
Year to Date as of **June 16, 2021**

| | Program | FY 20/21 Approved Budget | EXPENDITURES | | | | | Total Expenditures | REVENUE | | | | Total Revenue | Total Net Cost |
|----|---|--------------------------------|------------------------|------------------------|------------------|-----------------|------------------------|-----------------------|--------------|--------------|-----------------|-----------|---------------|----------------|
| | | | Salaries & Benefits | Services & Supplies | Other Charges | Fixed Assets | Operating Transfers | | 2011 Realign | 1991 Realign | Medi-Cal FFP | Other | | |
| 1 | Mental Health (Overhead) | (5,833,895) | 114,224 | 472,880 | 10,915,466 | (28,576) | 49,739 | 11,523,732 | 3,930,873 | 2,097,221 | 5,352,881 | 1,562,714 | 12,943,688 | (1,419,957) |
| 2 | Administration | 1,448,778 | 769,925 | 335,774 | | | (18,085) | 1,087,614 | | | | 53,609 | 53,609 | 1,034,005 |
| 3 | CalWorks | 98,355 | 103,322 | 5,517 | | | | 108,839 | | | | 76,662 | 76,662 | 32,177 |
| 4 | Mobile Outreach Program | 384,126 | 177,244 | 22,953 | | | (2,024) | 198,173 | (40,713) | | | 29,344 | (11,369) | 209,542 |
| 5 | Adult Services | 764,577 | 477,870 | 38,103 | 0 | | (162,823) | 353,150 | | | | 42,783 | 42,783 | 310,367 |
| 6 | Path Grant | 19,500 | | 13,566 | | | | 13,566 | 7,109 | | | | 7,109 | 6,457 |
| 7 | SAMHSA Grant | 185,000 | | 113,477 | | | | 113,477 | 71,553 | | | | 71,553 | 41,924 |
| 8 | Mental Health Board | 11,500 | | 865 | | | | 865 | | | | | 0 | 865 |
| 9 | Business Services | 624,295 | 425,934 | 43,311 | | | | 469,245 | | | | 45,238 | 45,238 | 424,007 |
| 11 | AB109 | 135,197 | 98,075 | 5,418 | | | | 103,494 | 95,618 | | | | 95,618 | 7,876 |
| 12 | Conservatorship | 2,456,866 | 60,433 | 411,294 | 2,032,039 | | (4,041) | 2,499,726 | | | | 90,444 | 90,444 | 2,409,281 |
| 13 | ADULT BOARD AND CARE/ADULT MAN | 0 | | | (28,715) | | | (28,715) | | | | 0 | 0 | (28,715) |
| 14 | QA/QI | 450,568 | 346,564 | 44,204 | | | | 390,768 | | | | 23,270 | 23,270 | 367,497 |
| a | Total YTD Expenditures & Revenue | | 2,573,592 | 1,507,363 | 12,918,790 | (28,576) | (137,234) | 16,833,934 | 4,064,440 | 2,097,221 | 5,352,881 | 1,924,064 | 13,438,606 | 3,395,328 |
| b | FY 2020-2021 Adjusted Budget | 744,867 | 3,510,587 | 1,962,679 | 18,778,506 | 0 | (73,244) | 24,178,528 | 6,389,220 | 4,182,046 | 10,609,498 | 2,677,399 | 23,858,163 | 320,365 |
| c | Variance | | 936,996 | 455,316 | 5,859,716 | 28,576 | 63,990 | 7,344,594 | 2,324,780 | 2,084,825 | 5,256,617 | 753,335 | 10,419,557 | (3,074,963) |

Behavioral Health Recovery Services
Mental Health Services Act (MHSA) FY 2020-2021 Budget Summary
Year to Date as of **April 21, 2021**

| Program | FY 20/21 Approved Budget | Salaries & Benefits | Services & Supplies | Other Charges | Fixed Assets | Operating Transfers | Total Expenditures | 2011 Realign | Other- Revenue | Total Net Cost |
|---|--------------------------------|------------------------|------------------------|---------------|-----------------|------------------------|-----------------------|--------------|-------------------|-------------------|
| Community Services & Support | - | 139,129 | 25,549 | 901,165 | | (11,145) | 1,054,699 | 3,798,246 | 72,814 | (2,816,360) |
| Prevention & Early Intervention | 218,759 | 126,529 | 304,174 | 139,202 | | | 569,905 | 949,561 | 42,508 | (422,165) |
| Innovation | 508,637 | | 15,618 | | | | 15,618 | 249,885 | | (234,266) |
| Workforce Education & Training | - | | (2,567) | | | | (2,567) | | | (2,567) |
| Capital Facilities & Tech Needs | - | - | 45,294 | | | | 45,294 | | | 45,294 |
| Total YTD Expenditures & Revenue | | 265,658 | 388,069 | 1,040,367 | - | (11,145) | 1,682,949 | 4,997,692 | 115,322 | (3,430,064) |
| FY 2019-2020 Approved Budget | 727,396 | 517,117 | 1,504,880 | 3,058,993 | 0 | 496,097 | 5,577,087 | (4,836,832) | (12,859) | 727,396 |
| Variance | | 251,459 | 1,116,811 | 2,018,626 | - | 507,242 | 3,894,138 | (9,834,524) | (128,181) | 4,157,460 |

Prudent Reserve Balance **1,894,618**

WIC Section 5847 (a)(7) - Establishment & maintenance of a prudent reserve to ensure the county continues to be able to serve during years in which revenues for the Mental Health Services Fund are below recent averages adjusted by changes in the state population and the California Consumer Price Index.

Behavioral Health Recovery Services
SUDT FY 2020-2021 Budget Summary
Year to Date as of **June 16, 2021**

| | Program | FY 20/21 Approved Budget | EXPENDITURES | | | | | Total Expenditures | REVENUE | | | | Total Revenue | Total Net Cost |
|----|---|--------------------------------|------------------------|--------------------------|------------------|-----------------|------------------------|-----------------------|---------------------------------|--------------|--------------|---------|------------------|------------------|
| | | | Salaries & Benefits | Services and Supplies | Other Charges | Fixed Assets | Operating Transfers | | SAPT Block Grant and FDMC | 2011 Realign | Medi-Cal FFP | Other | | |
| 1 | SUDT Overhead | (34,700) | | 12,377 | | | | 12,377 | 911,120 | | | 18,873 | 929,994 | (917,616) |
| 2 | County Wide Services | 133,177 | | 530,727 | | | | 530,727 | | | 84,658 | | 84,658 | 446,069 |
| 3 | Drug Court Services | 0 | 66,903 | 33,251 | | | (1,386) | 98,768 | | 86,802 | | 4,128 | 90,930 | 7,838 |
| 4 | Ukiah Adult Treatment Services | (206,211) | 453,888 | 113,175 | | | (61,231) | 505,831 | | 71,761 | 115,409 | 74,147 | 261,318 | 244,514 |
| 5 | Women In Need of Drug Free Opportunities | 0 | 101,653 | 13,072 | | | (44,829) | 69,896 | | 60,081 | | | 60,081 | 9,815 |
| 6 | Family Drug Court | (700) | 190,326 | 4,322 | | | (334) | 194,314 | 0 | 0 | | | 0 | 194,314 |
| 8 | Friday Night Live | 0 | | 7,576 | | | | 7,576 | | | | | 0 | 7,576 |
| 9 | Willits Adult Services | (3,725) | 95,716 | 1,621 | | | (431) | 96,906 | | | | 135 | 135 | 96,771 |
| 10 | Fort Bragg Adult Services | (78,524) | 258,845 | 37,149 | | | (279) | 295,716 | | | | 2,717 | 2,717 | 292,999 |
| 11 | Administration | 670,826 | 434,165 | 252,183 | 0 | | (5,823) | 680,525 | 50,000 | | | 59,600 | 109,600 | 570,925 |
| 12 | Adolescent Services | (150,172) | 90,722 | (821) | | | | 89,901 | | | | 8,674 | 8,674 | 81,228 |
| 13 | Prevention Services | 0 | 107,032 | 15,685 | | | (6,003) | 116,714 | | | | 22,601 | 22,601 | 94,113 |
| a | Total YTD Expenditures & Revenue | 329,971 | 1,799,251 | 1,020,316 | 0 | 0 | (120,316) | 2,699,251 | 961,120 | 218,644 | 200,067 | 190,875 | 1,570,707 | 1,128,544 |
| b | FY 2020-2021 Budget | 329,971 | 2,419,195 | 1,169,467 | 49,000 | 0 | (979,866) | 2,657,796 | 1,138,861 | 617,501 | 50,000 | 521,463 | 2,327,825 | 329,971 |
| c | Variance | 0 | 619,944 | 149,150 | 49,000 | 0 | (859,550) | (41,455) | 177,741 | 398,857 | (150,067) | 330,588 | 757,118 | (798,574) |

Mendocino County Behavioral Health and Recovery Services

Mental Health Services Act (MHSA) Stakeholder Forum & Quality Improvement Committee (QIC) Schedule for 2020/2021

As part of the Community Program and Planning (CPP) Process, Mendocino County holds a series of stakeholder meetings for consumers, their families, County staff, service providers, and the community to provide the County MHSA/QIC team with input for program needs and challenges.

| Dates & Times: | Locations: |
|---|---|
| August 24, 2021 4:00 - 6:00 pm | Remote Meeting https://mendocinocounty.zoom.us/j/88037848969 |
| October 13, 2021 3:00 - 5:00 pm | Remote Meeting https://mendocinocounty.zoom.us/j/89651491337 |
| December 8, 2021 10:00 am - 12:00 pm | Remote Meeting https://mendocinocounty.zoom.us/j/86068925753 |
| February 2, 2022 5:00 - 7:00 pm | Remote Meeting https://mendocinocounty.zoom.us/j/88645359895 |
| April 6, 2022 2:00 - 4:00 pm | Remote Meeting https://mendocinocounty.zoom.us/j/86517274037 |
| June 1, 2022 4:00 - 6:00 pm | Remote Meeting https://mendocinocounty.zoom.us/j/89742098827 |

If you have any questions please contact:

Rena Ford (MHSA) at:

FordRe@mendocinocounty.org or 707-472-2724

Caitlin Colby (QIC) at:

ColbyC@mendocinocounty.org or 707-472-2370





JOIN THE MENDOCINO COUNTY BEHAVIORAL HEALTH ADVISORY BOARD!



Would you like to advocate for Behavioral Health consumers in Mendocino County?

The Behavioral Health Advisory Board (BHAB) is currently seeking interested community members to join their board.

OUR MISSION:

"TO BE COMMITTED TO CONSUMERS, THEIR FAMILIES, AND THE DELIVERY OF QUALITY CARE WITH THE GOALS OF RECOVERY , HUMAN DIGNITY, AND THE OPPORTUNITY FOR INDIVIDUALS TO MEET THEIR FULL POTENTIAL"

OPEN TO:

COMMUNITY MEMBERS WHO ARE MENTAL HEALTH CONSUMERS, FAMILY MEMBERS OF CONSUMERS, OR THOSE INTERESTED IN ADVOCATING FOR BEHAVIORAL HEALTH CONSUMERS AND/OR SERVICES.

WHEN:

EVERY 4TH WEDNESDAY OF THE MONTH: 10:00 AM - 12:00 PM AT VARIOUS LOCATIONS THROUGHOUT THE COUNTY (CURRENTLY VIA ZOOM).

HOW TO APPLY:

VISIT [HTTPS://WWW.MENDOCINOCOUNTY.ORG/GOVERNMENT/BOARD-OF-SUPERVISORS/BOARDS-AND-COMMISSIONS](https://www.mendocinocounty.org/government/board-of-supervisors/boards-and-commissions) TO SUBMIT AN APPLICATION.

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FOR MORE INFORMATION PLEASE CALL: 707-472-2355
OR EMAIL BHBOARD@MENDOCINOCOUNTY.ORG