



**MENDOCINO COUNTY BEHAVIORAL
HEALTH ADVISORY BOARD**

REGULAR MEETING

AGENDA

**April 28, 2021
10:00 AM - 12:00 PM**

Join Zoom Meeting:

<https://mendocinocounty.zoom.us/j/98557737710>

Call in:

+1(669) 900-9128 or +1(346) 248-7799

Webinar ID: 985 5773 7710

Chairperson
Michelle Rich

Vice Chair
Julia Eagles

Secretary
Jo Bradley

Treasurer
Richard Towle

BOS Supervisor
Mo Mulheren

| | | | | |
|--|--|---|---|--|
| 1ST DISTRICT: DENISE GORNY LOIS LOCKART RICHARD TOWLE | 2ND DISTRICT: MICHELLE RICH SERGIO FUENTES VACANT | 3RD DISTRICT: MILLS MATHESON VACANT VACANT | 4TH DISTRICT: JULIA EAGLES VACANT VACANT | 5TH DISTRICT: FLINDA BEHRINGER JO BRADLEY MARTIN MARTINEZ |
|--|--|---|---|--|

OUR MISSION: *"To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

| | Agenda Item / Description | Action |
|--------------------------------------|---|---------------|
| 1. 5 minutes | Call to Order, Roll Call & Quorum Notice, Approve Agenda: | Board Action: |
| 2. 5 minutes | Approval of Minutes from the March 24, 2021 BHAB Regular Meeting: <i>Review and possible board action.</i> | Board Action: |
| 3. 10 minutes (Maximum) | Public Comments: <i>Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments will have to be provided through email to bhboard@mendocinocounty.org.</i> | Board Action: |
| 4. 20 minutes | Board & Committee Reports: <i>Discussion and possible board action.</i> A. Chair – Michelle Rich 1. Proposal for Special BHAB Meeting Regarding Budget & Finances 2. BHAB Meeting Schedule: July – December 2021 3. BOS/BHAB/Measure B Joint Meeting- May 24, 2021 B. Vice Chair – Julia Eagles C. Secretary – Jo Bradley D. Treasurer – Richard Towle E. Advocacy & Legislation Committee – Member Bradley, Chair Rich F. Appreciation Committee – Member Fuentes & Martinez G. Contracts Committee – Member Fuentes, Vice Chair Eagles, Chair Rich | Board Action: |

| | | |
|-------------------------|--|---------------|
| | H. Membership Committee – <i>Member Bradley, Gorny, Vice Chair Eagles, Chair Rich</i> 1. BHAB Applicant Jeff Ship 2. BHAB Vacancies Advertising I. Site Visit Committee - <i>Member Behringer, Fuentes, Martinez, & Towle</i> | |
| 5. 10 minutes | Measure B: <i>Discussion and possible board action.</i> A. Measure B March Meeting Report B. April Meeting Agenda Review C. Board of Supervisor Meeting Measure B Items | Board Action: |
| 6. 15 minutes | Mendocino County Report: <i>Jenine Miller, BHRS Director</i> A. Director Report Questions B. Services at the Jail C. ASO Contract | Board Action: |
| 2 minutes | Stretch Break | |
| 7. 5 minutes | RQMC Report: <i>Camille Schraeder, Redwood Quality Management Company</i> A. Data Dashboard Questions B. Services Update | Board Action: |
| 8. 10 minutes | Outreach & Stigma Reduction: <i>Discussion and Possible Board Action</i> | |
| 9. 40 minutes | Discussion of Local Training Opportunities for Law Enforcement Interactions with Mentally Ill Individuals | |
| 10. 5 Minutes | Member Comments: | Board Action: |
| 11. | Adjournment Next meeting: May 26, 2021 10:00 AM – 12:00 PM via Zoom | |

AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE

The Mendocino County Behavioral Health Advisory Board complies with ADA requirements and upon request will attempt to reasonably accommodate individuals with disabilities by making meeting material available in appropriate alternative formats (pursuant to Government Code Section 54953.2). Anyone requiring reasonable accommodations to participate in the meeting should contact the Mendocino County Behavioral Health Administrative Office by calling (707) 472-2355 at least five days prior to the meeting.

BHAB CONTACT INFORMATION:

PHONE: (707) 472-2355 | FAX: (707) 472-2788

EMAIL THE BOARD: bhboard@mendocinocounty.org | WEBSITE: www.mendocinocounty.org/bhab



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HEALTH ADVISORY BOARD**

REGULAR MEETING

MINUTES

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| em | Agenda Item / Description | Action |
|------------------------|--|--|
| 1. 5 minutes | Call to Order, Roll Call & Quorum Notice, Approve Agenda: <ul style="list-style-type: none"> ○ Chair Rich called the meeting to order at 1:03 PM. ○ Members present: Behringer, Bradley, Eagles, Fuentes, Gorny, Lockart, Martinez, Matheson, Towle, Chair Rich, and Supervisor Mulheren. ○ Quorum met. ○ Agenda approved as presented. | Board Action: Motion made by Vice Chair Eagles, seconded by Member Bradley to approve the agenda as presented. Motion passed unanimously. |
| 2. 5 minutes | Minutes of the February 24, 2021 BHAB Regular Meeting: Review and possible board action. <ul style="list-style-type: none"> ○ Minutes approved as presented. | Board Action: Motion made by Vice Chair Eagles, seconded by Member Bradley to approve the February 24, 2021 meeting minutes as presented. Motion passed unanimously. |

| | | |
|---|---|--|
| <p>3. 10 minutes (Maximum)</p> | <p>Public Comments: <i>Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments will have to be provided through email to bhboard@mendocinocounty.org.</i></p> <ul style="list-style-type: none"> ○ Supervisor Mulheren expressed her appreciation for Chair Rich and her presentation at the BOS meeting yesterday. She asked board members to reach out to her if there are any items that need advocacy or support to make it to the BOS meetings. ○ Member Lockart would like a community conference to discuss the increase in overdose deaths in youth. ○ Member Behringer addressed the work force need in County agencies, and what this board can do to help. | <p>Board Action:</p> |
| <p>4. 20 minutes</p> | <p>Board Reports: <i>Discussion and possible board action.</i></p> <p>A. Membership Committee:</p> <ul style="list-style-type: none"> a. Member Behringer will work on scheduling a meeting with the Membership committee. <p>B. Chair – <i>Michelle Rich</i></p> <ul style="list-style-type: none"> a. Priorities for 2021 <ul style="list-style-type: none"> ○ The board reviewed the 2021 calendar of activities shared and provided by Chair Rich. ○ The board agreed to plan the remainder of 2021 BHAB meetings referencing the document presented. <p>C. Vice Chair – <i>Julia Eagles</i></p> <ul style="list-style-type: none"> a. Attended the Stepping Up meeting this past Monday. There are budget concerns for a software program, but there is a barrier in identifying clients delaying the process. b. Member Behringer will join the Stepping Up meetings as the BHAB representative. <p>D. Secretary – <i>Jo Bradley</i></p> <ul style="list-style-type: none"> a. No report. <p>E. Treasurer – <i>Richard Towle</i></p> <ul style="list-style-type: none"> a. Member Towle stated the BHAB has funds for trainings and reimbursement, and funds to pay for online trainings. <p>F. Meeting Reports</p> <ul style="list-style-type: none"> a. Chair Rich presented a draft meeting report form intended for members to use to report to the board on meetings attended on behalf of the BHAB. b. Members should submit all meeting reports to Lili by the 15th of each month so it can be included in the agenda packet. | <p>Board Action:</p> <p>Motion made by Member Lockart, seconded by Member Bradley to adopt the form presented as the official meeting report form for the BHAB. Motion passed unanimously.</p> |
| <p>5. 10 Minutes</p> | <p>HHSA Assessment Update: <i>Discussion and possible board action.</i></p> <p>A. The HHSA Advisory Board was asked to present different agency models that are seen throughout California in terms of Social Services (SS), Behavioral Health (BH), and Public Health (PH).</p> <p>B. Kitchen Table Consulting (KTC) was hired by the county to create a report/recommendation on what model would be most beneficial for the county.</p> | <p>Board Action:</p> |

| | | |
|---------------------------------|---|---|
| | <ul style="list-style-type: none"> a. KTC provided a draft Performance Improvement Review report. b. Common models are a Health and Human Services Agency (HHSA) which includes all 3 agencies (SS, BH, PH), Health Services (BH & PH), Human Services (only SS), or 3 different models (Behavioral Health, Public Health, and Social Services). c. The majority of small counties have either an HHSA model or a Human Services/Health Services model. <p>C. The HHSA Advisory Board voted to dismantle the current HHSA model, but is still working to determine if it should become a 2 or 3 agency model depending on what is best for the county.</p> <ul style="list-style-type: none"> a. A decision/recommendation is expected to happen at next month's HHSA Advisory board meeting (April 14th) before going to the BOS for the final decision. b. Update will be provided to the BHAB at next month's meeting. <p>D. Historical information from 2005-present regarding the HHSA agency and the BHRS department presented by BHRS Director Miller including: funding, staffing, and overall HHSA changes that have impacted BHRS over the years and how the 3 different departments have worked together as one agency.</p> <p>E. Discussion on current process in place for contracts, travel requests, recruitment, etc. and the effect it has on staff due to the complicated and long processes currently in place. Splitting the agency could be beneficial as it would simplify a lot of these processes.</p> | <p>Motion made by Member Behringer, seconded by Member Lockart to make a recommendation to the HHSA Advisory Board to support the 2 agency model (with understanding that it is based on current information and this could change). Motion passed with 9 approvals, 1 disapproval, and 1 abstention.</p> |
| <p>6. 10 minutes</p> | <p>Measure B: Discussion and possible board action.</p> <p>A. Measure B February Meeting Report</p> <ul style="list-style-type: none"> a. The Measure B February meeting focused on the creation of a strategic plan and looking at the board's overall role. b. Chair Rich attended the restructure ad hoc committee meeting with other Measure B members and BOS Supervisor Haschak and Williams. The ad hoc will be making a recommendation to the Measure B committee at a future meeting, and will provide an update at today's Measure B meeting. <p>B. March Meeting Agenda Review</p> <ul style="list-style-type: none"> a. No discussion. <p>C. Board of Supervisor Meeting Measure B Items</p> <ul style="list-style-type: none"> a. Several items were in this week's BOS meeting including: CIT funding, the training center construction contract, and gun locker. b. The BOS asked for a Measure B financial analysis for the PHF. | <p>Board Action:</p> |
| <p>7. 10 minutes</p> | <p>Mendocino County Report: Jenine Miller, BHRS Director</p> <p>A. Director Report Questions</p> <ul style="list-style-type: none"> o Included in agenda packet. <p>B. Budget Update</p> <ul style="list-style-type: none"> o No discussion <p>C. Stats Update</p> <ul style="list-style-type: none"> o No discussion | <p>Board Action:</p> |

| | | |
|----------------------------------|--|----------------------|
| <p>8. 10 minutes</p> | <p>Mental Health Services Act (MHSA) Quarterly Update: <i>Karen Lovato, Acting Senior Program Manager</i></p> <p>A. Data presented included in agenda packet.</p> <p>a. Data presented for CSS and PEI MHSA services for FY 2020-21 Quarter 2. Any missing data on certain programs is pending as some data discrepancies are being resolved.</p> | <p>Board Action:</p> |
| <p>2 minutes</p> | <p>Stretch Break</p> | |
| <p>9. 5 minutes</p> | <p>Services at the Jail: <i>Jenine Miller, BHRS Director</i></p> <p><i>Discussion and possible board action.</i></p> <p>o Written report to be provided in next month’s agenda.</p> | <p>Board Action:</p> |
| <p>10. 15 minutes</p> | <p>Housing Programs Update: <i>County Housing Programs and RQMC Programs</i></p> <p>A. Willow Terrace apartment complex: 38 SMI adults, the support and mental health services provided by the adult system of care.</p> <p>B. 24 hour facilities run by RCS include:</p> <p>a. Haven House (Assisted Outpatient Treatment)</p> <p>b. Harmony House (mostly conserved clients)</p> <p>c. Madrone house (for clients who do not qualify for a 5150 but are still at risk)</p> <p>d. Gibson (cognitive setting to stabilize clients and supportive mental health services)</p> <p>e. Valley House (all service providers help support this facility)</p> <p>C. The county also has 2 other apartment complexes similar to Willow Terrace but smaller. All clients housed in these complexes have a specialty mental health illness, and some clients have been living there for a very long time.</p> <p>D. Future housing in Fort Bragg: plans for 20 units for mental health housing, RQCM will most likely oversee the providers. Currently engaging in conversations with RCS and City of Fort Bragg.</p> <p>E. No Place Like Home competitive grant funds (part of the Orr Creek Commons Phase II project): working with RCHDC; the Phase II project will have 19 units for specialty mental health housing.</p> <p>F. No Place Like Home non-technical grant funds: BHRS is working with RCS to create permanent housing. Currently looking at an old hotel that can be converted into 10 livable units for long term housing.</p> <p>G. Discussion on the need of more housing outside of Ukiah.</p> | <p>Board Action:</p> |
| <p>11. 15 minutes</p> | <p>RQMC Report: <i>Camille Schraeder, Redwood Quality Management Company</i></p> <p>A. Data Dashboard Questions</p> <p>a. Data Dashboard included in agenda packet.</p> <p>B. Data Dashboard Walkthrough</p> <p>a. Sarah Walsh, RQMC joined the BHAB meeting to walk the board through the data dashboard as a refresher, and to explain more in detail what information is included in this report to new members of the board.</p> | <p>Board Action:</p> |

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| | <p>b. Most of the information provided on the Data Dashboard has been requested by this Board as they are popular areas of concern. RQMC welcomes any feedback or additional requests.</p> <p>c. Member Martinez would like further clarification on accountability for the reports. He would also like to know what is not working and what RQMC is doing to help those in need specifically in the homeless population.</p> | |
| 12. 5 Minutes | <p>Member Comments:</p> <ul style="list-style-type: none"> ○ No member comments. | Board Action: |
| 13. | <p>Adjournment: 12:14 PM</p> <p>Next meeting: April 28, 2021 10:00 AM – 12:00 PM via Zoom</p> | Motion made by Member Matheson, seconded by Vice Chair Eagles to adjourn the meeting. |

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Behavioral Health Advisory Board Director's Report

April 2021

1. Board of Supervisors:

a. Recently passed items or presentations:

i. Mental Health:

1. Approval of retroactive Amendment to Agreement No. MH-20-013, PA No. 20-139 with National Alliance on Mental Illness for Mental Health Services Act funded programs in Mendocino County, effective July 1, 2020 through a new end date of June 30, 2021

2. Approval of Agreement with Mendocino Coast Hospitality Center to Provide Case Management and Supportive Supervisory Services to Residents with Severe Mental Illness in the Homeless and Transitional Housing Apartments in Fort Bragg, Effective July 1, 2021 through June 30, 2022

3. Approval of Retroactive Amendment to Agreement No. MH-20-009 with Redwood Coast Senior Center, Inc. for Mental Health Services Act Funded Programs in Mendocino County, Effective July 1, 2020 through a New End Date of June 30, 2021

4. Approval of Retroactive Amendment to Agreement No. MH-20-008 with Consolidated Tribal Health Project for Mental Health Services Act Funded Programs in the Calpella Area, Effective July 1, 2020 through a New End Date of June 30, 2021

5. Approval of Retroactive Second Amendment to Agreement No. MH-20-012 with Action Network Family Resource Center for Mental Health Services Act Funded Programs to Point Arena Schools and Community, Effective July 1, 2020 through a New End Date of June 30, 2021

6. Approval of Retroactive Amendment to Agreement No. MH-20-005 with Ukiah Senior Center for Mental Health Services Act Funded Programs in Mendocino County, Effective July 1, 2020 through a New End Date of June 30, 2021

7. Approval of Retroactive Amendment to Agreement No. MH-20-028 with Bucklew Programs for Mental Health Services Act Funded Programs, Effective July 1, 2020 through a New End Date of June 30, 2021

8. Discussion and Possible Action Regarding Presentation of Behavioral Health Advisory Board 2019 and 2020 Annual Reports

9. Approval of Retroactive Amendment to Agreement No. MH-20-006 with Coastal Seniors for Mental Health Services Act Funded Programs on the

Coast for the Period of July 1, 2020 through June 30, 2021

10. Approval of Amendment to BOS Agreement No. 20-114 with Redwood Community Services, Inc. to Provide Specialty Mental Health Services at Haven House or Other Redwood Community Services Supportive Housing Units, Effective Upon Full Execution through June 30, 2021

ii. Substances Use Disorders Treatment:

1. Approval of Retroactive Agreement with Redwood Community Services to Provide Intensive Care Management and Development of Integrated Individual Service Plans to Support the Finding Home Grant, Effective September 30, 2020 through September 29, 2021

b. Future BOS items or presentations:

i. Mental Health:

1. Agreement with Anderson Valley Unified School District for Mental Health Services Act (MHSA) Prevention and Early Intervention (PEI) Services to children and youth.

2. Agreement with Canyon Manor a residential care facility offering a broad range of services to BHRS court-mandated LPS clients.

3. Agreement with Davis Guest Home a Residential care facility offering a broad range of services to residents requiring a structured environment due to mental health challenges.

4. Agreement with Nadham Inc. DBA Creekside Convalescent Hospital – Behavioral Health Unit for residential care services to Behavioral Health and Recovery Services clients.

5. Agreement with Redwood Community Services for 24/7 supervision, housing, and case management services at Haven House or Harmony House for Mental Health clients.

6. Agreements with Round Valley Indian Health Center for Mental Health Services Act (MHSA) Prevention and Early Intervention (PEI) Services to the Round Valley population through its Yuki Trails Human Services and Family Resource Center Programs.

7. Agreement with Safe Passage Family Resource Center for Prevention and early intervention services as part of MHSA.

8. Agreement with Vista Pacifica Center a residential care facility.

i. Substance Use Disorders Treatment:

1. None

2. Staffing Updates:

a. New Hires:

i. Mental Health: 2

- ii. Substance Use Disorders Treatment: None
- b. Promotions:
 - i. Mental Health: None
 - ii. Substance Use Disorders Treatment: None
- c. Departures:
 - i. Mental Health: None
 - ii. Substance Use Disorders Treatment: None

3. Audits/Site Reviews:

- a. Date occurred and report out of findings:
 - i. No outcomes/findings to report
 - ii. BHRS SUDT internal chart audit is currently in process
- b. Upcoming/Scheduled:
 - i. Fort Bragg – DMC-ODS Compliance Review in upcoming (TBD - by state)
 - ii. BHRS Crisis Services internal audit will begin in April.
 - iii. BHRS Outpatient Services internal audit will begin in May
- c. Site Reviews:
 - i. Ukiah, Ft. Bragg, and Willits SUDT Sit Reviews scheduled in May

4. Grievances/Appeals:

- a. MHP Grievances: 2
- b. SUDT Grievances: 0
- c. MHSA Issue Resolutions: 0
- d. Second Opinions: 0
- e. Change of Provider Requests: 2
- f. Provider Appeals: 0
- g. Consumer Appeals: 0

5. Meetings of Interest:

- a. MHSA Forum/QIC Meeting: June 2, 2021 @ 4:00 - 6:00 pm on Zoom
- b. Cultural Diversity Committee Meeting: Honoring Native Americans Date: Wednesday, April 21, 2021 Time: 3:30 PM - 5:30 PM Via Zoom: <https://mendocinocounty.zoom.us/j/83240965934?pwd=UnAyRTNEZEEd5dUUwQWh2cW1sbkxLZz09>

6. Grant Opportunities:

- a. SAMSHA MAT Services

7. Significant Projects/Brief Status:

- a. Assisted Outpatient Treatment (AOT): AB 1421/Laura's Law Melinda Driggers, AOT Coordinator, is accepting and triaging referrals:
 - i. Referrals to Date: 100
 - ii. Total that did not meet AOT criteria: 85
 - 1. Total Referrals FY 20/21: 15

2. Client Connected with Provider/Services: 10
3. Unable to locate/connect with client: 1
- ii. Currently in Investigation/Screening/Referral: 3
- iii. Settlement Agreement/Full AOT: 1
- iv. Other (Pending Assessments to file Petition): 1

8. Educational Opportunities:

- a. May is Mental Health Month Activities information coming soon to the BHRS website.

9. Mental Health Services Act (MHSA):

- a. MHSA Forum/QIC Meeting: June 2, 2021 @ 2:00 - 4:00 pm on Zoom
- b. Cultural Diversity Committee Meeting: Honoring Latino Culture Date: Saturday, June 12, 2021 Time: 10:00 AM - 12:00 PM Via Zoom: https://mendocinocounty.zoom.us/j/83240965934?pwd=UnAyRTNEZEEd5dU_Uw_QWh2cW1sbkxLZz09

10. Lanterman Petris Short Conservatorships (LPS):

- a. Number of individuals on LPS Conservatorships: 65

11. Substance Use Disorders Treatment Services:

- a. Number of Substance Use Disorders Treatment Clients Served in February 2021
 - i. Total number of clients served: 104
 - ii. Total number of services provided: 495
 - iii. Fort Bragg: 30 clients served for a total of 151 services provided
 - iv. Ukiah: 55 clients served for a total of 264 services provided
 - v. Willits: 19 clients served for a total of 80 services provided
- b. Number of Substance Use Disorder Clients Completion Status
 - i. Completed Treatment/Recovery: 14
 - ii. Left Before Completion: 12
 - iii. Referred: 4
 - iv. Total: 26
 - v. Average Length of Service: 166.54 Hours

12. Contracts:

- a. None

13. Update/Additional Information:

- a. Jail Mental Health – In a review of Jail Mental Health Service the following Mental Health Services are currently provided to inmate: Medication Support Services and Discharge Planning.

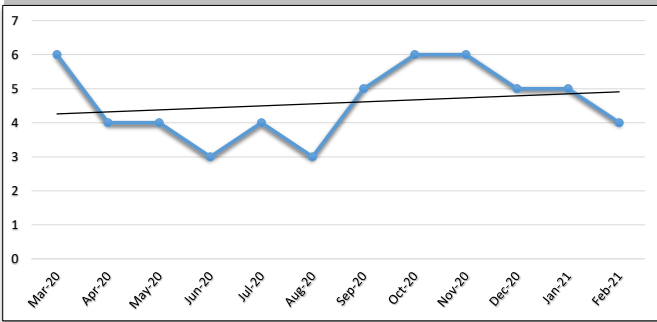
14. Capital Facilities Projects:

- a. Orchard Project:
 - i. CHFFA Board Meeting 12/5/2019 - Milestone of securing funding met.

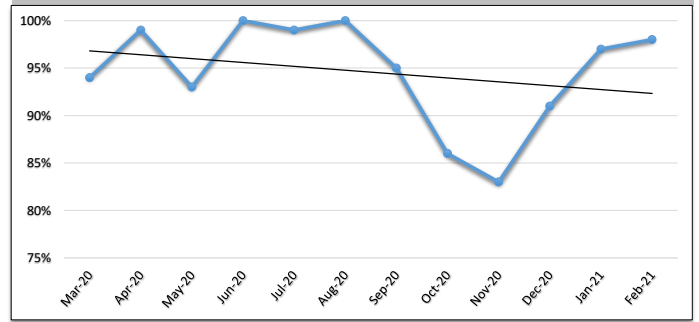
- ii. CHFFA Board Meeting 1/30/2020 – New milestones were provided by CHFFA for completion of the Orchard Project.
 - iii. CHFFA Board Meeting 10/29/2020 – Kudos given for forward momentum on the project.
 - iv. Site Update 04/13/2021: Slab Rebar installed and completed inspection.
 - v. CHFFA Board Meeting 4/29/20- Regularly Scheduled Status Update
- b. Willow Terrace Project:
- i. Vacancies filled through Coordinated Entry process as they come available.
 - ii. Some turnover in tenancy.
 - iii. Tenant gardening event scheduled to be scheduled in May.

2020-2021 Year to Date Timeliness Charts and Graphs

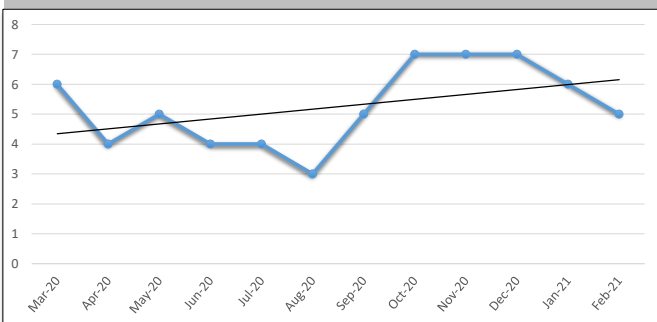
| Length of Time from Initial Request to first offered Appt. - Mean BPSA - MHP Standard or Goal - 10 Business Days - 95% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 5 | 4 | 6 | 6 |
| Mar-20 | 6 | 5 | 6 | 8 |
| Apr-20 | 4 | 3 | 4 | 6 |
| May-20 | 4 | 4 | 5 | 8 |
| Jun-20 | 3 | 3 | 8 | 9 |
| Jul-20 | 4 | 4 | 4 | 1 |
| Aug-20 | 3 | 3 | 3 | 3 |
| Sep-20 | 5 | 4 | 5 | 5 |
| Oct-20 | 6 | 6 | 6 | 6 |
| Nov-20 | 6 | 5 | 6 | #N/A |
| Dec-20 | 5 | 5 | 5 | 6 |
| Jan-21 | 5 | 5 | 6 | 7 |
| Feb-21 | 4 | 4 | 4 | 4 |
| 12 Mo. Avg. | 5 | 4 | 5 | 6 |



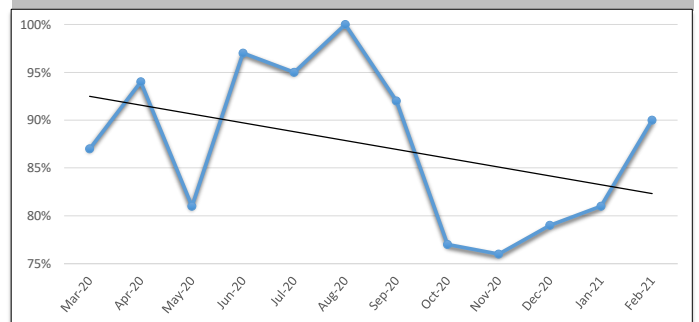
| Length of Time from Initial Request to first offered Appt. BPSA - MHP Standard or Goal - 10 Business Days - 95% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 97% | 95% | 98% | 100% |
| Mar-20 | 94% | 89% | 97% | 100% |
| Apr-20 | 99% | 100% | 98% | 100% |
| May-20 | 93% | 93% | 99% | 100% |
| Jun-20 | 100% | 100% | 100% | 100% |
| Jul-20 | 99% | 97% | 100% | 100% |
| Aug-20 | 100% | 100% | 100% | 100% |
| Sep-20 | 95% | 96% | 95% | 100% |
| Oct-20 | 86% | 82% | 90% | 100% |
| Nov-20 | 83% | 79% | 88% | #N/A |
| Dec-20 | 91% | 90% | 93% | 100% |
| Jan-21 | 97% | 95% | 100% | 100% |
| Feb-21 | 98% | 95% | 100% | 100% |
| 12 Mo. Avg. | 94% | 93% | 96% | 100% |



| Length of Time from Initial Request to first kept Appt. - Mean MHP Standard or Goal - 10 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 6 | 4 | 6 | 8 |
| Mar-20 | 6 | 6 | 6 | 8 |
| Apr-20 | 4 | 3 | 5 | 11 |
| May-20 | 5 | 4 | 6 | 10 |
| Jun-20 | 4 | 2 | 5 | 9 |
| Jul-20 | 4 | 4 | 4 | 1 |
| Aug-20 | 3 | 3 | 3 | 3 |
| Sep-20 | 5 | 5 | 6 | 5 |
| Oct-20 | 7 | 7 | 7 | 6 |
| Nov-20 | 7 | 6 | 7 | #N/A |
| Dec-20 | 7 | 7 | 6 | 7 |
| Jan-21 | 6 | 5 | 7 | 7 |
| Feb-21 | 5 | 4 | 5 | 5 |
| 12 Mo. Avg. | 5 | 5 | 6 | 7 |

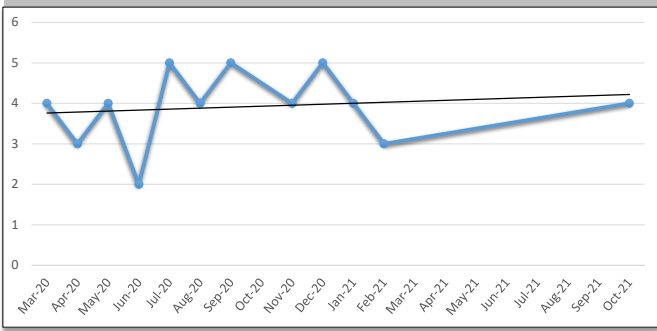


| Length of Time from Initial Request to first kept Appt. - MHP Standard or Goal - 10 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 89% | 94% | 85% | 83% |
| Mar-20 | 87% | 87% | 88% | 100% |
| Apr-20 | 94% | 100% | 90% | 0% |
| May-20 | 81% | 90% | 73% | 67% |
| Jun-20 | 97% | 100% | 94% | 100% |
| Jul-20 | 95% | 92% | 97% | 100% |
| Aug-20 | 100% | 100% | 100% | 100% |
| Sep-20 | 92% | 92% | 92% | 100% |
| Oct-20 | 77% | 73% | 79% | 100% |
| Nov-20 | 76% | 73% | 78% | #N/A |
| Dec-20 | 79% | 78% | 80% | 50% |
| Jan-21 | 81% | 83% | 79% | 100% |
| Feb-21 | 90% | 89% | 90% | 100% |
| 12 Mo. Avg. | 87% | 88% | 86% | 82% |

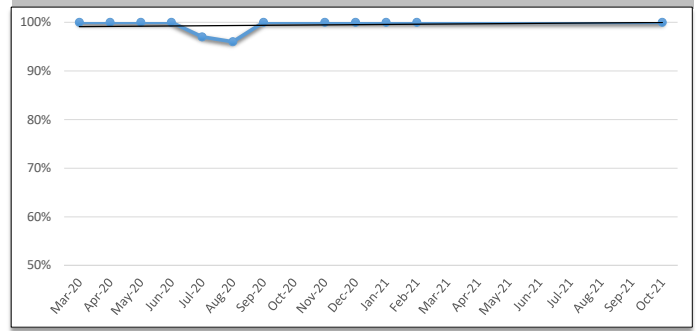


2020-2021 Year to Date Timeliness Charts and Graphs - Page 2

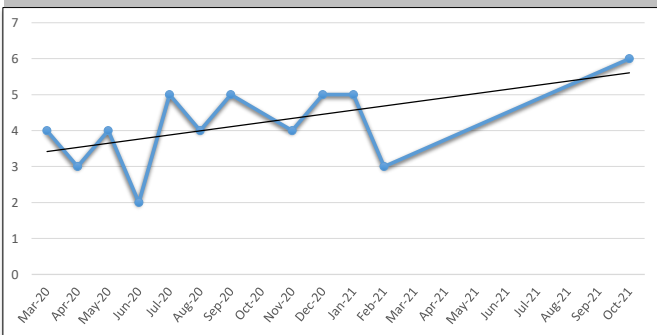
| Length of Time from Initial Request to first offered Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 6 | 5 | 7 | 10 |
| Mar-20 | 4 | 3 | 6 | #N/A |
| Apr-20 | 3 | 2 | 3 | #N/A |
| May-20 | 4 | 4 | 5 | #N/A |
| Jun-20 | 2 | 2 | 2 | #N/A |
| Jul-20 | 5 | 4 | 8 | #N/A |
| Aug-20 | 4 | 4 | 7 | #N/A |
| Sep-20 | 5 | 5 | 4 | #N/A |
| Oct-21 | 4 | 4 | 6 | 1 |
| Nov-20 | 4 | 2 | 8 | #N/A |
| Dec-20 | 5 | 4 | 7 | #N/A |
| Jan-21 | 4 | 4 | 5 | #N/A |
| Feb-21 | 3 | 3 | 4 | #N/A |
| 12 Mo. Avg. | 4 | 3 | 6 | 1 |



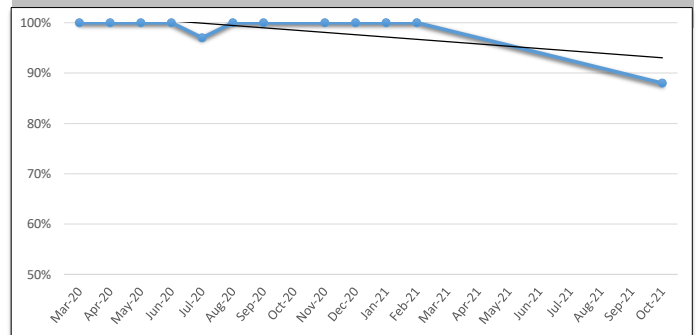
| Length of Time from Initial Request to first offered Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 18/19 Avg. | #N/A | #N/A | #N/A | #N/A |
| Mar-20 | 100% | 100% | 100% | #N/A |
| Apr-20 | 100% | 100% | 100% | #N/A |
| May-20 | 100% | 100% | 100% | #N/A |
| Jun-20 | 100% | 100% | 100% | #N/A |
| Jul-20 | 97% | 96% | 100% | #N/A |
| Aug-20 | 96% | 95% | 100% | #N/A |
| Sep-20 | 100% | 100% | 100% | #N/A |
| Oct-21 | 100% | 100% | 100% | 100% |
| Nov-20 | 100% | 100% | 100% | #N/A |
| Dec-20 | 100% | 100% | 100% | #N/A |
| Jan-21 | 100% | 100% | 100% | #N/A |
| Feb-21 | 100% | 100% | 100% | #N/A |
| 12 Mo. Avg. | 99% | 99% | 100% | 100% |



| Length of Time from Initial Request to first kept Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90% | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 6 | 5 | 7 | 10 |
| Mar-20 | 4 | 3 | 6 | #N/A |
| Apr-20 | 3 | 2 | 3 | #N/A |
| May-20 | 4 | 5 | 4 | #N/A |
| Jun-20 | 2 | 2 | 2 | #N/A |
| Jul-20 | 5 | 4 | 10 | #N/A |
| Aug-20 | 4 | 3 | 7 | #N/A |
| Sep-20 | 5 | 5 | 5 | #N/A |
| Oct-21 | 6 | 5 | 7 | 1 |
| Nov-20 | 4 | 2 | 7 | #N/A |
| Dec-20 | 5 | 4 | 7 | #N/A |
| Jan-21 | 5 | 4 | 5 | #N/A |
| Feb-21 | 3 | 3 | 4 | #N/A |
| 12 Mo. Avg. | 4 | 4 | 6 | 1 |

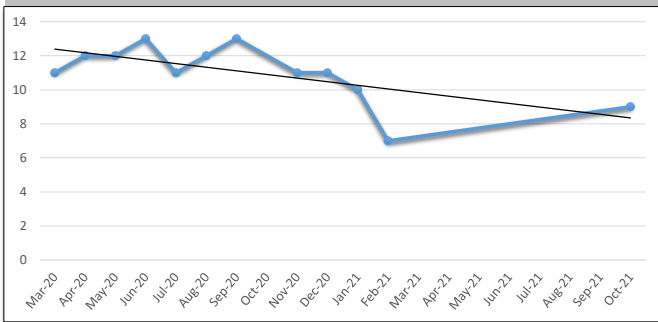


| Length of Time from Initial Request to first kept Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 91% | 92% | 91% | 67% |
| Mar-20 | 100% | 100% | 100% | #N/A |
| Apr-20 | 100% | 100% | 100% | #N/A |
| May-20 | 100% | 100% | 100% | #N/A |
| Jun-20 | 100% | 100% | 100% | #N/A |
| Jul-20 | 97% | 96% | 100% | #N/A |
| Aug-20 | 100% | 100% | 100% | #N/A |
| Sep-20 | 100% | 100% | 100% | #N/A |
| Oct-21 | 88% | 91% | 80% | 100% |
| Nov-20 | 100% | 100% | 100% | #N/A |
| Dec-20 | 100% | 100% | 100% | #N/A |
| Jan-21 | 100% | 100% | 100% | #N/A |
| Feb-21 | 100% | 100% | 100% | #N/A |
| 12 Mo. Avg. | 99% | 99% | 98% | 100% |

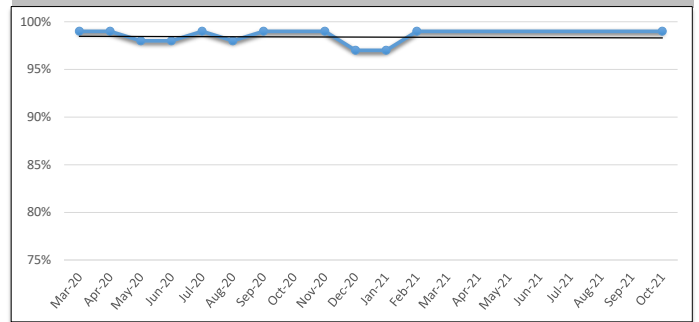


2020-2021 Year to Date Timeliness Charts and Graphs - Page 3

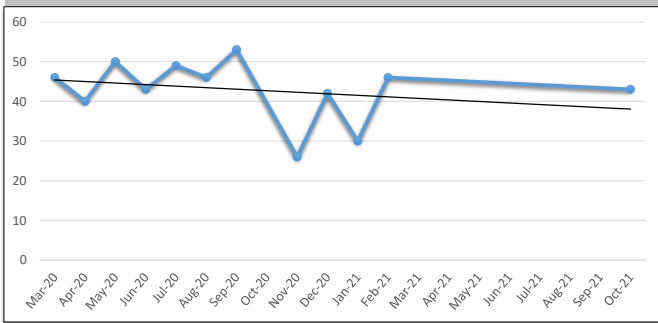
| Length of Time from Service Request for urgent Appt. to Actual Encounter Mean - MHP Standard or Goal - 95% (Minutes) | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 13 | 13 | 13 | 15 |
| Mar-20 | 11 | 12 | 9 | 10 |
| Apr-20 | 12 | 12 | 10 | 7 |
| May-20 | 12 | 13 | 11 | 20 |
| Jun-20 | 13 | 13 | 12 | 30 |
| Jul-20 | 11 | 12 | 7 | #N/A |
| Aug-20 | 12 | 12 | 7 | #N/A |
| Sep-20 | 13 | 13 | 11 | 16 |
| Oct-21 | 9 | 9 | 9 | 10 |
| Nov-20 | 11 | 11 | 6 | 9 |
| Dec-20 | 11 | 11 | 13 | 1 |
| Jan-21 | 10 | 11 | 3 | 4 |
| Feb-21 | 7 | 8 | 4 | 3 |
| 12 Mo. Avg. | 11 | 12 | 9 | 12 |



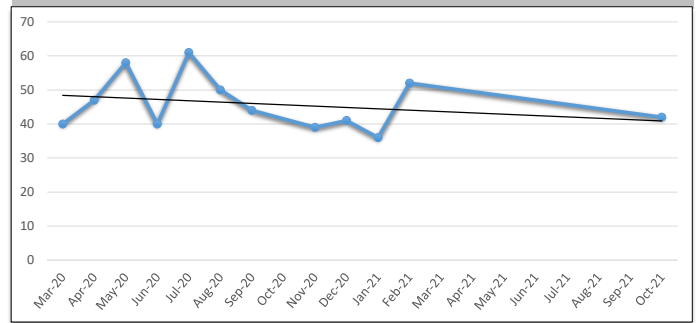
| Length of Time from Service Request for urgent Appt. to Actual Encounter - Mean Percent of Goal that meets this Standard - MHP Standard or Goal - 95% (Minutes) | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 99% | 99% | 99% | 100% |
| Mar-20 | 99% | 99% | 100% | 100% |
| Apr-20 | 99% | 99% | 95% | 100% |
| May-20 | 98% | 98% | 100% | 100% |
| Jun-20 | 98% | 97% | 100% | 100% |
| Jul-20 | 99% | 99% | 100% | #N/A |
| Aug-20 | 98% | 98% | 100% | #N/A |
| Sep-20 | 99% | 99% | 100% | 100% |
| Oct-21 | 99% | 99% | 95% | 100% |
| Nov-20 | 99% | 98% | 100% | 100% |
| Dec-20 | 97% | 98% | 96% | 100% |
| Jan-21 | 97% | 96% | 100% | 100% |
| Feb-21 | 99% | 99% | 100% | 100% |
| 12 Mo. Avg. | 98% | 98% | 99% | 100% |



| Total Number of Hospital Discharges | | | | |
|-------------------------------------|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 47 | 39 | 7 | 1 |
| Mar-20 | 46 | 39 | 7 | 0 |
| Apr-20 | 40 | 34 | 6 | 2 |
| May-20 | 50 | 40 | 10 | 1 |
| Jun-20 | 43 | 37 | 6 | 0 |
| Jul-20 | 49 | 38 | 11 | 1 |
| Aug-20 | 46 | 38 | 8 | 1 |
| Sep-20 | 53 | 44 | 9 | 0 |
| Oct-21 | 43 | 37 | 6 | 2 |
| Nov-20 | 26 | 17 | 9 | 0 |
| Dec-20 | 42 | 33 | 9 | 0 |
| Jan-21 | 30 | 26 | 4 | 0 |
| Feb-21 | 46 | 41 | 5 | 1 |
| 12 Mo. Avg. | 43 | 35 | 8 | 1 |
| Total | 468 | 383 | 85 | 7 |

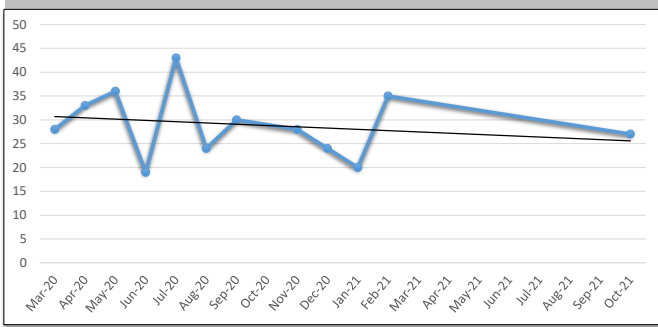


| Total Number of Hospital Admissions | | | | |
|-------------------------------------|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 50 | 42 | 7 | 1 |
| Mar-20 | 40 | 35 | 5 | 0 |
| Apr-20 | 47 | 39 | 8 | 3 |
| May-20 | 58 | 48 | 10 | 0 |
| Jun-20 | 40 | 36 | 4 | 0 |
| Jul-20 | 61 | 46 | 15 | 1 |
| Aug-20 | 50 | 43 | 7 | 1 |
| Sep-20 | 44 | 38 | 6 | 0 |
| Oct-21 | 42 | 35 | 7 | 2 |
| Nov-20 | 39 | 30 | 9 | 0 |
| Dec-20 | 41 | 31 | 10 | 0 |
| Jan-21 | 36 | 33 | 3 | 0 |
| Feb-21 | 52 | 45 | 7 | 1 |
| 12 Mo. Avg. | 45 | 38 | 8 | 1 |
| Total | 498 | 414 | 84 | 7 |

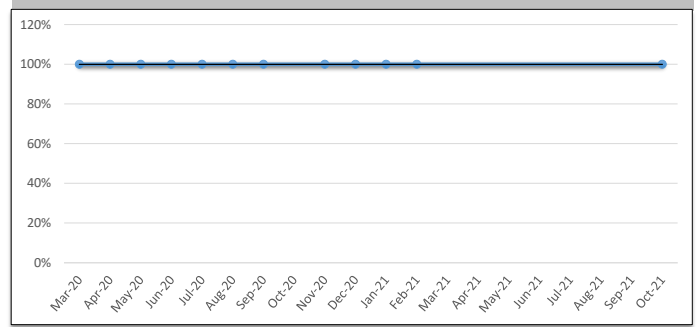


2020-2021 Year to Date Timeliness Charts and Graphs - Page 4

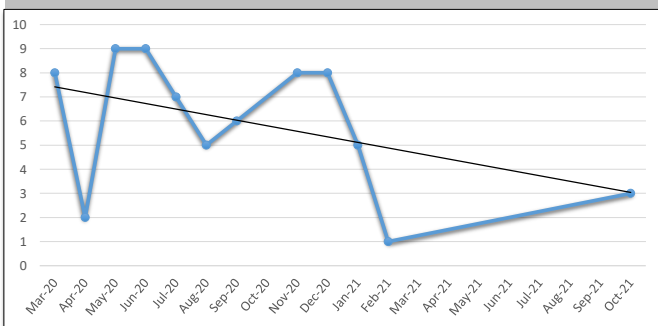
| Timeliness of follow-up encounters post psychiatric inpatient discharge Number of follow-up appts within 7 days | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 31 | 27 | 4 | 1 |
| Mar-20 | 28 | 26 | 2 | 0 |
| Apr-20 | 33 | 27 | 6 | 2 |
| May-20 | 36 | 34 | 2 | 0 |
| Jun-20 | 19 | 17 | 2 | 0 |
| Jul-20 | 43 | 32 | 11 | 0 |
| Aug-20 | 24 | 23 | 1 | 0 |
| Sep-20 | 30 | 27 | 3 | 0 |
| Oct-21 | 27 | 23 | 4 | 1 |
| Nov-20 | 28 | 23 | 5 | 0 |
| Dec-20 | 24 | 18 | 6 | 0 |
| Jan-21 | 20 | 19 | 1 | 0 |
| Feb-21 | 35 | 31 | 4 | 1 |
| 12 Mo. Avg. | 28 | 24 | 4 | 0 |
| Total | 312 | 269 | 43 | 3 |



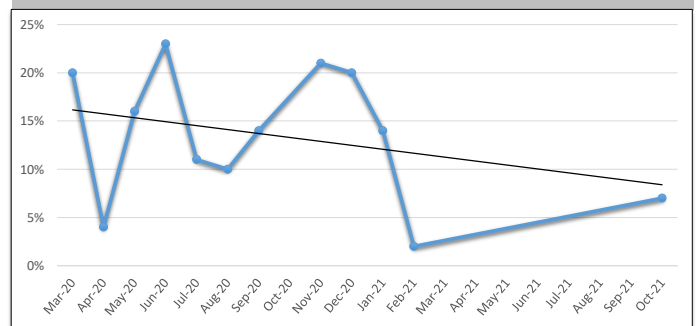
| Timeliness of follow-up encounters post psychiatric inpatient discharge Percent of appointments that met this standard within 7 days - Goal is 95% | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 100% | 100% | 97% | 100% |
| Mar-20 | 100% | 100% | 100% | #N/A |
| Apr-20 | 100% | 100% | 100% | 100% |
| May-20 | 100% | 100% | 100% | #N/A |
| Jun-20 | 100% | 100% | 100% | #N/A |
| Jul-20 | 100% | 100% | 100% | #N/A |
| Aug-20 | 100% | 100% | 100% | #N/A |
| Sep-20 | 100% | 100% | 100% | #N/A |
| Oct-21 | 100% | 100% | 100% | 100% |
| Nov-20 | 100% | 100% | 100% | 100% |
| Dec-20 | 100% | 100% | 100% | #N/A |
| Jan-21 | 100% | 100% | 100% | #N/A |
| Feb-21 | 100% | 100% | 100% | 100% |
| 12 Mo. Avg. | 100% | 100% | 100% | 100% |



| Psychiatric Inpatient Readmission rates within 30 days Total number with readmission within 30 days | | | | |
|--|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 6 | 5 | 1 | 0 |
| Mar-20 | 8 | 8 | 0 | 0 |
| Apr-20 | 2 | 1 | 1 | 0 |
| May-20 | 9 | 9 | 0 | 0 |
| Jun-20 | 9 | 8 | 1 | 0 |
| Jul-20 | 7 | 3 | 4 | 0 |
| Aug-20 | 5 | 4 | 1 | 0 |
| Sep-20 | 6 | 5 | 1 | 0 |
| Oct-21 | 3 | 3 | 0 | 0 |
| Nov-20 | 8 | 7 | 1 | 0 |
| Dec-20 | 8 | 7 | 1 | 0 |
| Jan-21 | 5 | 4 | 1 | 0 |
| Feb-21 | 1 | 1 | 0 | 0 |
| 12 Mo. Avg. | 6 | 5 | 1 | 0 |
| Total | 70 | 59 | 11 | 0 |

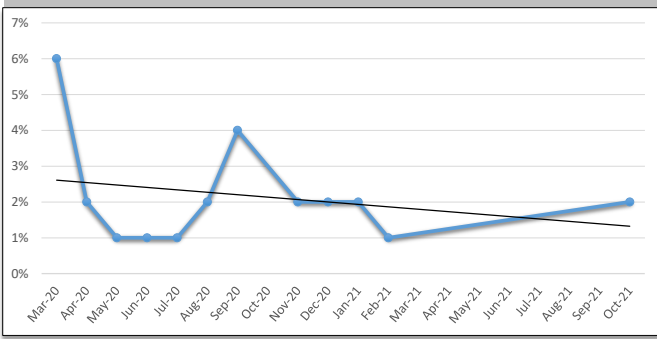


| Psychiatric Inpatient Readmission rates within 30 days Readmission Rate - Goal is 10% within 30 days | | | | |
|---|--------------|----------------|---------------------|-------------|
| | All Services | Adult Services | Children's Services | Foster Care |
| 19/20 Avg. | 13% | 12% | 18% | 50% |
| Mar-20 | 20% | 23% | n/a | #N/A |
| Apr-20 | 4% | 3% | 13% | #N/A |
| May-20 | 16% | 19% | n/a | #N/A |
| Jun-20 | 23% | 22% | 25% | #N/A |
| Jul-20 | 11% | 7% | 27% | #N/A |
| Aug-20 | 10% | 9% | 14% | #N/A |
| Sep-20 | 14% | 13% | 17% | #N/A |
| Oct-21 | 7% | 9% | #N/A | #N/A |
| Nov-20 | 21% | 23% | 11% | #N/A |
| Dec-20 | 20% | 23% | 10% | #N/A |
| Jan-21 | 14% | 15% | 33% | #N/A |
| Feb-21 | 2% | 2% | #N/A | #N/A |
| 12 Mo. Avg. | 15% | 15% | 19% | #N/A |

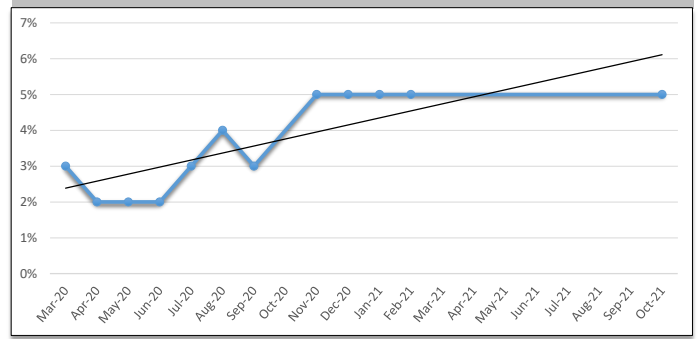


2020-2021 Year to Date Timeliness Charts and Graphs - Page 5

| Average Psychiatric No Show Rates | | | |
|---|--------------|----------------|---------------------|
| MHP Standard for Psychiatrists - No Higher than 10% | | | |
| | All Services | Adult Services | Children's Services |
| 19/20 Avg. | 9% | 10% | 10% |
| Mar-20 | 6% | 6% | 6% |
| Apr-20 | 2% | 1% | 2% |
| May-20 | 1% | 1% | 0% |
| Jun-20 | 1% | 1% | 2% |
| Jul-20 | 1% | 1% | 0% |
| Aug-20 | 2% | 2% | 1% |
| Sep-20 | 4% | 3% | 5% |
| Oct-21 | 2% | 2% | 1% |
| Nov-20 | 2% | 2% | 0% |
| Dec-20 | 2% | 2% | 4% |
| Jan-21 | 2% | 2% | 1% |
| Feb-21 | 1% | 1% | 0% |
| 12 Mo. Avg. | 2% | 2% | 2% |



| Average Clinicians other than Psychiatrists No Show Rates | | | |
|---|--------------|----------------|---------------------|
| MHP Standard for Clinicians other than Psychiatrists - No Higher than 10% | | | |
| | All Services | Adult Services | Children's Services |
| 19/20 Avg. | 5% | 6% | 4% |
| Mar-20 | 3% | 5% | 3% |
| Apr-20 | 2% | 2% | 2% |
| May-20 | 2% | 3% | 2% |
| Jun-20 | 2% | 3% | 2% |
| Jul-20 | 3% | 3% | 3% |
| Aug-20 | 4% | 5% | 3% |
| Sep-20 | 3% | 4% | 3% |
| Oct-21 | 5% | 4% | 6% |
| Nov-20 | 5% | 5% | 5% |
| Dec-20 | 5% | 5% | 5% |
| Jan-21 | 5% | 5% | 6% |
| Feb-21 | 5% | 4% | 5% |
| 12 Mo. Avg. | 4% | 4% | 4% |



Completed by: William Riley, BHRS Quality Assurance Administrator

QI Work Plan - 3.D

Report - Appeals, Grievances, Change of Provider - February 2021

Provider Appeal (45 days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Provider |
|--------------|---------------|--------|---------|----------------|------------------------------|
| Total | 0 | | | | |

Client Appeal (45 days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Client |
|--------------|---------------|--------|---------|----------------|----------------------------|
| Total | 0 | | | | |

Issue Resolutions (60 Days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Provider |
|--------------|---------------|--------|---------|----------------|------------------------------|
| Total | 0 | | | | |

SUDT Grievance (60 Days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Provider |
|--------------|---------------|--------|---------|----------------|------------------------------|
| Total | 0 | | | | |

Client Grievance (60 Days)

| Receipt Date | Provider | Reason | Results | Date Completed | Date Letter sent to Client |
|--------------|----------------------|--|------------------------|----------------|----------------------------|
| 2/11/2021 | RQMC Meds Management | Beneficiary was raising concerns that RQMC does not help patients with medication and states that there are long delays in communication with the Medication Management Unit. Beneficiary stated that they have been waiting for a required approval letter from RQMC. | Investigation ongoing. | | |
| 2/11/2021 | RQMC Meds Management | Beneficiary was raising concerns that RQMC does not help patients with medication and states that there are long delays in communication with the Medication Management Unit. Beneficiary stated that they have been unable to meet with a licensed psychiatrist and that there is a lack of professionalism from the Meds Clinic. | Investigation ongoing. | | |
| Total | 2 | | | | |

Client Request for Change of Provider (10 Business Days)

| Receipt Date | Provider | Reason | Results | Date Completed | Date Letter sent to Client |
|--------------|-----------|--|---|----------------|----------------------------|
| 2/8/2021 | MCAVHN | Beneficiary requesting to transfer to RCS. | Beneficiary discharged from previous provider and services opened at new provider. | 3/8/2021 | 3/8/2021 |
| 2/10/2021 | Manzanita | Beneficiary requesting to transfer to RCS. | There has been an error with the Medi-Cal eligibility for the client, the agencies have been assisting the beneficiary with correcting the error that occurred. | | |
| Total | 2 | | | | |

0 Provider Appeals
0 Client Appeals
0 Issue Resolutions (Completed)
0 SUDT Grievances (Completed)
0 Grievances (Completed)
1 Requests for Change of Provider (Completed)



Report to the Behavioral Health Advisory Board

April 2021

1. Staffing

Hiring qualified providers and clinicians continues to be a challenge. We continue to adjust service planning and provision to address some of these limitations.

2. Audits

We are awaiting the imminent implementation of a county chart audit of Specialty Mental Health services as part of BHRS' oversight of the system of care.

3. Meetings of Interest

RQMC continues to meet twice a week with both adult and with children/youth service agencies. We continue to participate in the weekly Multidisciplinary Team meeting (including Child welfare, agency providers, probation, education, and public health) regarding monitoring placement/service needs for foster youth.

4. Grant opportunities

Several agencies have pursued and received grants to fill gaps in service availability, and several grants are actively being sought at this time.

5. Significant Projects/brief status

RQMC is awaiting contract negotiations with the county in the near future.

Our children's agencies are now working with Child Welfare to provide clinical services for children and families in the Wraparound Program as directed by the Child and Family Team meetings.

Many agencies are pursuing projects to take advantage of opportunities and meet the needs that we see in the community, as the system is continually under adjustment and improvement.

All agencies have developed plans and timelines to return to face to face service provision as the threat of the pandemic continues reduce.

6. Educational Opportunities

We are working to support RCS' effort to develop program for early prevention and response to the onset to mental health disorders including early onset psychosis.

7. LPS Conservatorships

We continue through RCS, in collaboration with BHRS, to provide housing options, both in Ukiah and Willits for conserved clients. We are working with the Public Guardian's office to reduce the costs associated with conserved clients' housing and to develop programs/strategies to prevent acute psychosis. Regular meetings with Public Guardian enable monitoring and review of clients in high need and those ready to step down to lower levels of care. We also work through case review and increasing services and oversight to prevent high need clients from needing to be conserved.

8. We continue to monitor contracts and client services provided through each of our contract agencies. Agency provider contracts have been extended through 6/30/21. Mid year contract reviews continue.

9. Medication Support Services

Medication management services are continuing with mostly telehealth or phone sessions, though in-person meds management is being expanded as possible. Injection clinics continue in person with health precautions. Our medication management has been functioning collaboratively and efficiently, and this is monitored closely in the regular multi-agency collaboration meetings. Our system of providing expedited meds appointments through RCS Crisis for folks experiencing a mental health crisis or coming out of acute psychiatric hospitalizations is working well. The team continues to be very flexible in ensuring clients are able to be seen as needed. RQMC's meds management staff, in coordination with Mendocino County Public Health, to provide vaccinations to clients as well as service providers and wellness coaches.

Tim Schraeder MFT



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County- providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. RQMC and its contracted providers (Manzanita, MCAVHN, Hospitality, MCYP, RCS, and Tapestry) use a single Electronic Health Record (EHR), EXYM to pull the data used in this report. The data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adults, and adults). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

| | Children & Youth | | Young Adult | | Adult & Older Adult System | | | RQMC |
|--------------------------------|------------------|-------|-------------|-------|----------------------------|-------|-----|--------------|
| | 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |
| Persons Admitted to... | | | | | | | | |
| Outpatient Services Feb | 24 | 28 | 9 | 6 | 19 | 19 | 1 | |
| <i>Total</i> | 52 | | 15 | | 39 | | | 106 |
| Crisis Services Feb | 3 | 12 | 9 | 10 | 29 | 28 | 9 | |
| <i>Total</i> | 15 | | 19 | | 66 | | | 100 |
| Unduplicated Persons... | | | | | | | | |
| Served in Feb | 192 | 254 | 79 | 49 | 282 | 404 | 74 | |
| <i>Total</i> | 446 | | 128 | | 760 | | | 1,334 |
| Unduplicated Persons... | | | | | | | | |
| Served Fiscal Year to Date | 314 | 409 | 172 | 109 | 531 | 652 | 137 | |
| <i>Total</i> | 723 | | 281 | | 1,320 | | | 2,324 |
| Identified As (YTD)... | | | | | | | | |
| Male | 341 | | 123 | | 651 | | | 1,115 |
| Female | 370 | | 150 | | 663 | | | 1,183 |
| Non-Binary and Transgender | 12 | | 8 | | 6 | | | 26 |
| White | 395 | | 169 | | 989 | | | 1,553 |
| Hispanic | 183 | | 54 | | 91 | | | 328 |
| American Indian | 51 | | 19 | | 78 | | | 148 |
| Asian | 7 | | 2 | | 12 | | | 21 |
| African American | 14 | | 6 | | 26 | | | 46 |
| Other | 8 | | 3 | | 18 | | | 29 |
| Undisclosed | 65 | | 28 | | 106 | | | 199 |

| YTD Persons by location... | |
|----------------------------|------|
| Ukiah Area | 1283 |
| Willits Area | 369 |
| North County | 72 |
| Anderson Valley | 25 |
| North Coast | 424 |
| South Coast | 46 |
| OOC/OOS | 105 |



| Children & Youth | | Young Adult | | Adult & Older Adult System | | | RQMC |
|------------------|-------|-------------|-------|----------------------------|-------|-----|-------|
| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |

Homeless Services

Homeless: Persons Admitted to...

| | | | | | | | | |
|-------------------------|---|---|---|---|---|---|---|---|
| Outpatient Services Feb | 0 | 0 | 0 | 0 | 3 | 1 | 0 | |
| <i>Total</i> | 0 | | 0 | | 4 | | | 4 |
| Crisis Services Feb | 0 | 0 | 0 | 0 | 3 | 3 | 0 | |
| <i>Total</i> | 0 | | 0 | | 6 | | | 6 |

Homeless: Unduplicated Persons Served...

| | | | | | | | | |
|---------------------|---|---|----|----|-----|-----|----|-----|
| In Feb | 0 | 0 | 1 | 4 | 38 | 51 | 6 | |
| <i>Total</i> | 0 | | 5 | | 95 | | | 100 |
| Fiscal Year to Date | 0 | 1 | 7 | 15 | 90 | 115 | 13 | |
| <i>Total</i> | 1 | | 22 | | 218 | | | 241 |

Homeless: Count of Outpatient Services Provided...

| | | | | |
|---------------------|---|-----|-------|-------|
| In Feb | | 51 | 369 | 420 |
| Fiscal Year to Date | 4 | 279 | 2,599 | 2,882 |

Homeless: Count of Crisis Services Provided...

| | | | | |
|---------------------|---|----|-----|-----|
| In Feb | 0 | 0 | 50 | 50 |
| Fiscal Year to Date | 0 | 45 | 653 | 698 |

Homeless: Persons Served in Crisis...

| Homeless Count of: | Crisis Assessments | | Hospitalizations | | Re-Hospitalization within 30 days | |
|---|--------------------|-----|------------------|-----|-----------------------------------|-----|
| | Feb | YTD | Feb | YTD | Feb | YTD |
| Insurance type | | | | | | |
| Mendo Medi-cal | 30 | 238 | 9 | 62 | 1 | 14 |
| Indigent | 3 | 34 | 2 | 10 | 0 | 1 |
| Other Payor | 0 | 35 | 0 | 13 | 0 | 1 |
| Total | 33 | 307 | 11 | 85 | 1 | 16 |
| Number of Hospitalizations: | 1 | 2 | 3 | 4 | 5 | 6+ |
| YTD Count of Unduplicated Homeless Clients: | 49 | 8 | 4 | 0 | 0 | 1 |

WPC has served 41 homeless unduplicated clients in Feb and 66 unduplicated clients Fiscal Year to Date.

In Addition to the services listed above, RQMC Providers also serve the homeless population through Wellness Centers, Building Bridges, Full Service Partner, and other MHSA programs.



Children & Youth **Young Adult** **Adult & Older Adult System** **RQMC**

| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |
|------|-------|-------|-------|-------|-------|-----|-------|
|------|-------|-------|-------|-------|-------|-----|-------|

Crisis Services

Total Number of...

| | | | | | | | | |
|--------------------------|-----------|-----------|------------|----|-----|----|----|------------|
| Crisis Line Contacts Feb | 5 | 16 | 15 | 13 | 173 | 87 | 63 | |
| Total | 21 | 28 | 323 | | | | | 372 |

*There were logged calls where age was not disclosed. Those have been added to the total.

| | | | | | | | | |
|--------------------------|------------|------------|--------------|-----|-------|-----|-----|--------------|
| Crisis Line Contacts YTD | 22 | 193 | 138 | 101 | 1,258 | 744 | 396 | |
| Total | 215 | 239 | 2,398 | | | | | 2,852 |

| by reason for call YTD... | |
|---------------------------|------|
| Increase in Symptoms | 756 |
| Phone Support | 1293 |
| Information Only | 120 |
| Suicidal ideation/Threat | 478 |
| Self-Injurious Behavior | 13 |
| Access to Services | 127 |
| Aggression towards Others | 35 |
| Resources/Linkages | 30 |

| Call from LEO to Crisis... | | |
|----------------------------|-----------|------------|
| AGENCY | Feb | YTD |
| MCSO: | 10 | 89 |
| CHP: | 0 | 10 |
| WPD: | 3 | 23 |
| FBPD: | 8 | 38 |
| Jail/JH: | 3 | 75 |
| UPD: | 9 | 75 |
| Total: | 33 | 310 |

| by time of day YTD... | |
|-----------------------|------|
| 08:00am-05:00pm | 1647 |
| 05:00pm-08:00am | 1205 |

| Crisis Walk-ins YTD | |
|---------------------|-----|
| Inland | 189 |
| Coastal | 54 |

Total Number of...

| | | | | | | | | |
|----------------------------------|------------|------------|------------|----|-----|-----|-----|--------------|
| Emergency Crisis Assessments Feb | 5 | 16 | 15 | 13 | 58 | 44 | 12 | |
| Total | 21 | 28 | 114 | | | | | 163 |
| Emergency Crisis Assessments YTD | 21 | 176 | 115 | 88 | 451 | 399 | 119 | |
| Total | 197 | 203 | 969 | | | | | 1,369 |

| YTD by location... | |
|-----------------------------------|-----|
| Ukiah Valley Medical Center | 644 |
| Crisis Center-Walk Ins | 234 |
| Mendocino Coast District Hospital | 203 |
| Howard Memorial Hospital | 185 |
| Jail | 49 |
| Juvenile Hall | 13 |
| Schools | 1 |
| Community | 39 |
| FQHCs | 1 |

| YTD by insurance... | |
|----------------------|-----|
| Medi-Cal/Partnership | 943 |
| Private | 130 |
| Medi/Medi | 133 |
| Medicare | 56 |
| Indigent | 93 |
| Consolidated | 0 |
| Private/Medi-Cal | 2 |
| VA | 12 |



Children & Youth *Young Adult* *Adult & Older Adult System* *RQMC*

| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |
|------|-------|-------|-------|-------|-------|-----|-------|
|------|-------|-------|-------|-------|-------|-----|-------|

Total Number of...

| | | | | | | | | |
|--------------------------------|----|----|----|----|-----|----|----|-----|
| Inpatient Hospitalizations Feb | 0 | 7 | 9 | 4 | 17 | 11 | 4 | |
| <i>Total</i> | 7 | | 13 | | 32 | | | 52 |
| Inpatient Hospitalizations YTD | 1 | 63 | 41 | 35 | 128 | 76 | 21 | |
| <i>Total</i> | 64 | | 76 | | 225 | | | 365 |

| ReHospitalization within 30 days | Youth | Adult | 0-2 days in the Hospital | Admits | % of total Admits |
|----------------------------------|-------|-------|--------------------------|--------|-------------------|
| Feb | 0 | 1 | Feb | 2 | 3.8% |
| YTD | 8 | 35 | YTD | 22 | 6.0% |

| Days in the ER | 0 | 1 | 2 | 3 | 4 | 5+ | Unk |
|----------------|----|-----|-----|----|---|----|-----|
| Feb | 5 | 22 | 16 | 4 | 1 | 0 | 4 |
| YTD | 26 | 172 | 130 | 27 | 3 | 0 | 9 |

| ... by Hospital for Feb | 0 | 1 | 2 | 3 | 4 | 5+ | |
|-------------------------|---|----|----|---|---|----|--|
| AHUV | 5 | 13 | 11 | 1 | 0 | 0 | |
| Howard | 0 | 7 | 2 | 2 | 1 | 0 | |
| MCDH | 0 | 2 | 3 | 1 | 0 | 0 | |

| At Discharge | Discharged to Mendocino | | Follow up Crisis Appt | | Declined follow up Crisis appt | |
|--|-------------------------|-----|-----------------------|-----|--------------------------------|-----|
| | Feb | YTD | Feb | YTD | Feb | YTD |
| Payor | | | | | | |
| Mendo Medi-cal | 32 | 231 | 29 | 199 | 3 | 30 |
| Indigent | 6 | 18 | 4 | 14 | 2 | 7 |
| Other Payor | 2 | 23 | 2 | 15 | 0 | 12 |
| YTD hospitalizations where discharge was out of county or unknown: | | | | | | 78 |
| YTD number who Declined a follow up appt: | | | | | | 49 |

| Number of hospitalizations: | 1 | 2 | 3 | 4 | 5 | 6+ |
|------------------------------------|-----|----|----|---|---|----|
| YTD Count of unduplicated clients: | 229 | 31 | 14 | 6 | 0 | 1 |



| YTD hospitalizations by location.. | |
|---|-----|
| Aurora- Santa Rosa** | 35 |
| Restpadd Redding/RedBluff** | 82 |
| St. Helena Napa/ Vallejo** | 168 |
| Sierra Vista Sacramento** | 4 |
| John Muir Walnut Creek | 5 |
| St Francis San Francisco | 34 |
| St Marys San Francisco** | 3 |
| Marin General** | 3 |
| Heritage Oaks Sacramento** | 9 |
| VA: Sacramento / PaloAlto / Fairfield / San Francisco | 6 |
| Other** | 16 |

| YTD hospitalizations by criteria... | |
|-------------------------------------|-----|
| Danger to Self | 180 |
| Gravely Disabled | 126 |
| Danger to Others | 4 |
| Combination | 55 |

Total Number of...

Full Service Partners Feb

| | Youth | TAY | Adult | BHC | OA | Outreach | |
|--------------|-------|-----|-------|-----|----|----------|-----------|
| <i>Total</i> | 0 | 17 | 54 | 7 | 16 | 0 | 94 |

Total Number of...

Full Service Partners YTD

| | Youth | TAY | Adult | BHC | OA | Outreach | |
|--------------|-------|-----|-------|-----|----|----------|------------|
| <i>Total</i> | 1 | 28 | 66 | 8 | 18 | 13 | 134 |

Contract Usage as of 04/14/2021

| | Budgeted | YTD |
|---------------------------------------|-----------------|----------------|
| Medi-Cal in County Services (60% FFP) | \$12,430,750.00 | \$7,709,734.00 |
| Medi-Cal RQMC Out of County Contracts | \$1,730,000.00 | \$914,635.00 |
| MHSA | \$1,272,836.00 | \$797,943.00 |
| Indigent RQMC Out of County Contracts | \$646,122.00 | \$299,567.00 |
| Medication Management | \$1,400,000.00 | \$956,120.00 |

Estimated Expected FFP

| | Feb | YTD |
|--------------|--------------|----------------|
| Expected FFP | \$681,039.00 | \$5,199,512.40 |



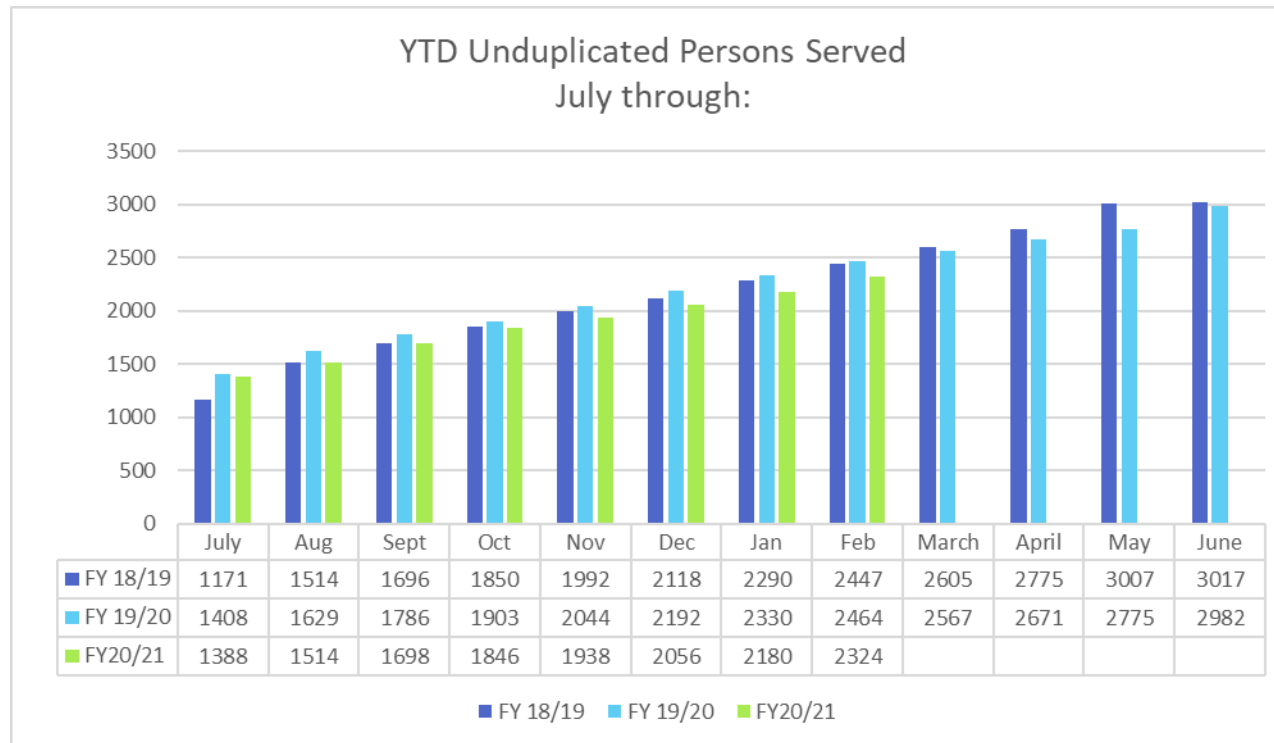
| Services Provided | | | | | | |
|-------------------------------------|----------------|--------------|--------------|----------------|----------------|----------------|
| Whole System of Care | Feb | Feb | Feb | YTD | YTD | YTD |
| Count of Services Provided | Youth | Y Adult | Adults | Youth | Y Adults | Adults |
| *Assessment | 134 | 48 | 153 | 857 | 251 | 1164 |
| *Case Management | 301 | 175 | 1373 | 2624 | 1368 | 10795 |
| *Collateral | 222 | 8 | 3 | 1745 | 37 | 81 |
| *Crisis | 41 | 50 | 222 | 400 | 404 | 1954 |
| *Family Therapy | 94 | 0 | 2 | 755 | 3 | 16 |
| *TFC | 0 | 0 | 0 | 31 | 0 | 0 |
| *Group Therapy | 0 | 0 | 0 | 26 | 0 | 0 |
| *Group Rehab | 69 | 22 | 53 | 465 | 224 | 383 |
| *ICC | 248 | 9 | 0 | 1933 | 34 | 0 |
| *Individual Rehab | 306 | 81 | 563 | 1945 | 749 | 3915 |
| *Individual Therapy | 651 | 98 | 321 | 5396 | 825 | 3392 |
| *IHBS | 119 | 10 | 0 | 807 | 36 | 0 |
| *Psychiatric Services | 63 | 46 | 322 | 446 | 305 | 2604 |
| *Plan Development | 94 | 27 | 89 | 734 | 151 | 701 |
| *TBS | 122 | | 0 | 631 | 0 | 0 |
| Total | 2,464 | 574 | 3,101 | 18,795 | 4,387 | 25,005 |
| No Show Rate | 4.3% | | | 4.2% | | |
| Average Cost Per Beneficiary | \$1,035 | \$928 | \$730 | \$4,616 | \$3,254 | \$3,414 |

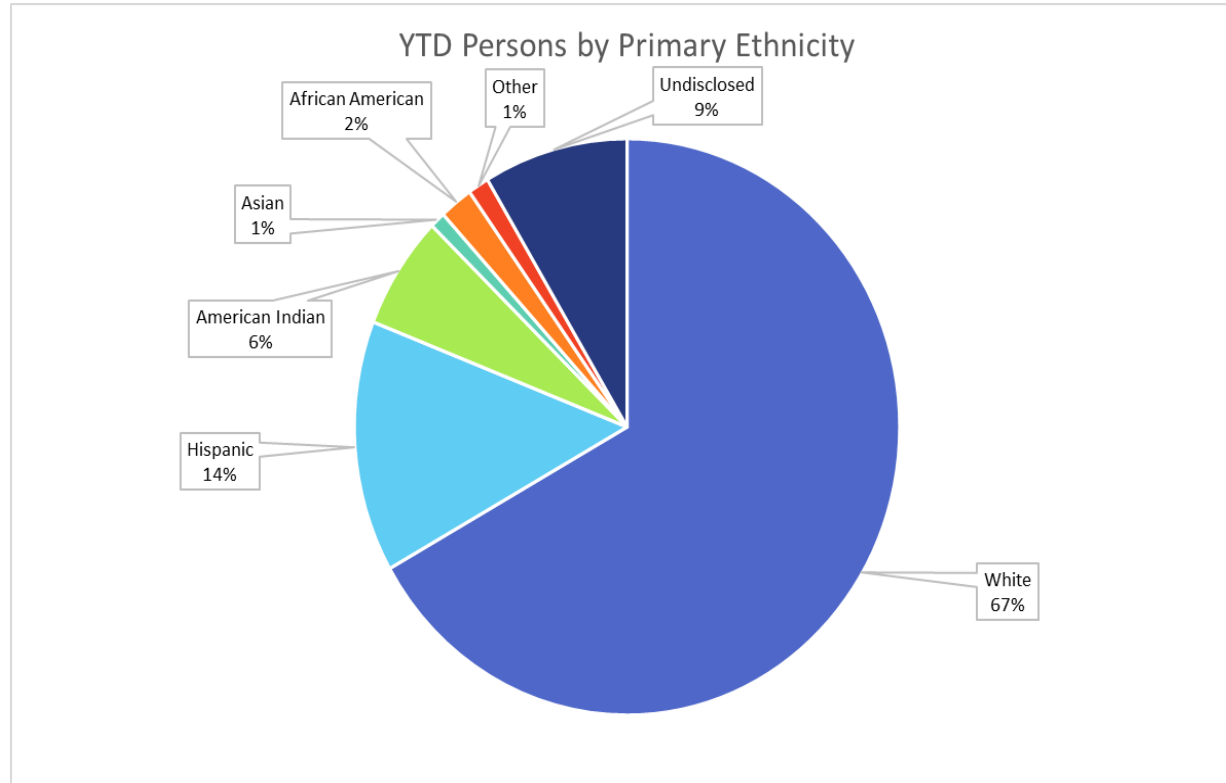
| Count of Services by Area | Feb | Feb | Feb | YTD | YTD | YTD |
|---------------------------|-------|---------|--------|--------|----------|--------|
| | Youth | Y Adult | Adults | Youth | Y Adults | Adults |
| Anderson Valley | 27 | 1 | 18 | 298 | 3 | 90 |
| South Coast | 35 | 4 | 13 | 248 | 58 | 131 |
| North Coast | 164 | 70 | 573 | 1,510 | 448 | 4,485 |
| North County | 93 | 10 | 20 | 850 | 14 | 138 |
| Ukiah | 1,775 | 433 | 2,207 | 12,675 | 3,575 | 17,879 |
| Willits | 370 | 56 | 270 | 3,214 | 289 | 2,282 |

| Meds Management | Feb | Feb | Feb | YTD | YTD | YTD |
|------------------------------|-------|---------|--------|-------|----------|--------|
| | Youth | Y Adult | Adults | Youth | Y Adults | Adults |
| Inland Unduplicated Clients | 47 | 24 | 232 | 107 | 66 | 462 |
| Coastal Unduplicated Clients | 10 | 15 | 86 | 24 | 22 | 143 |
| Inland Services | 85 | 40 | 370 | 647 | 301 | 3108 |
| Coastal Services | 16 | 27 | 138 | 110 | 160 | 1040 |

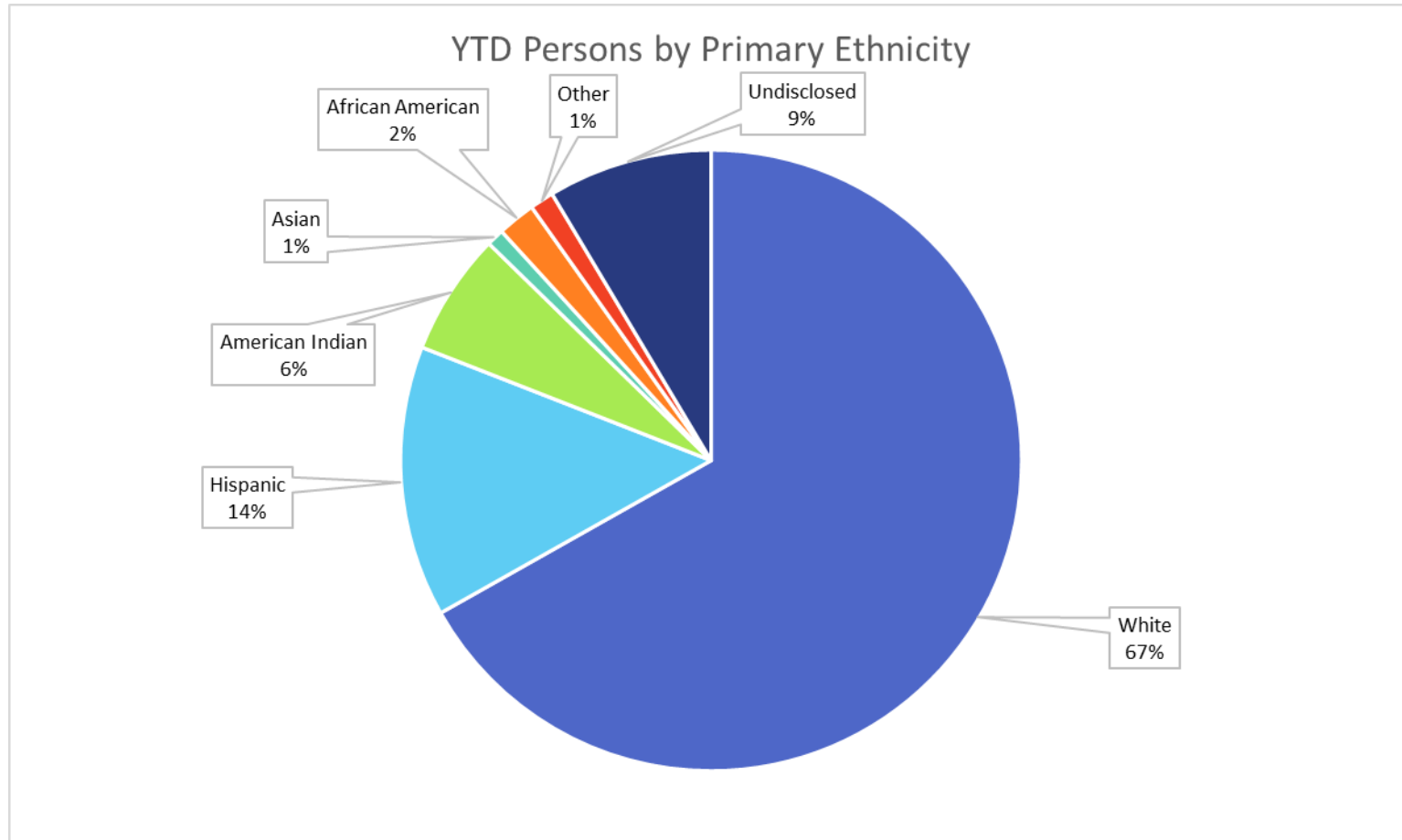


2020/2021 Trends and Year to Year Comparison



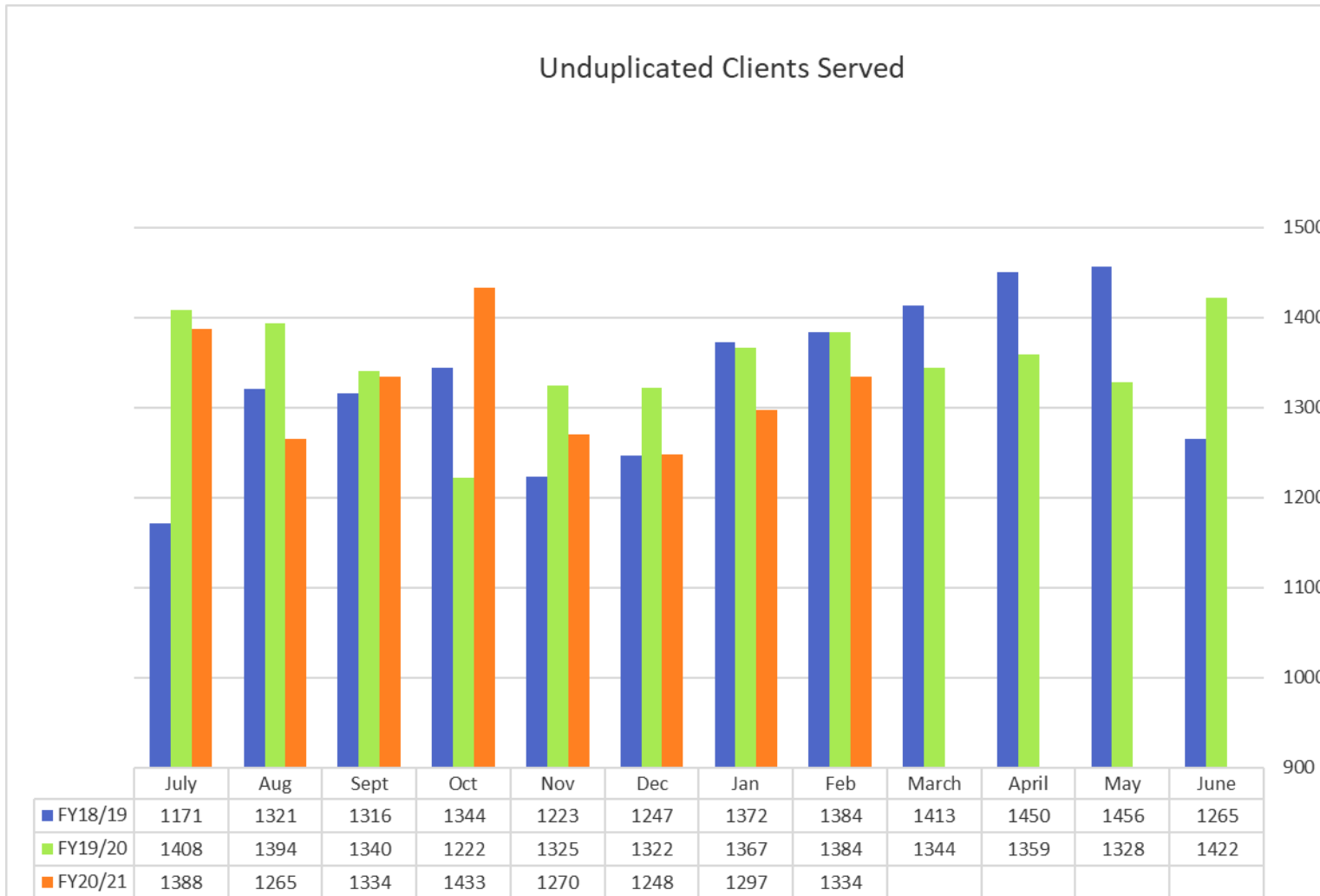


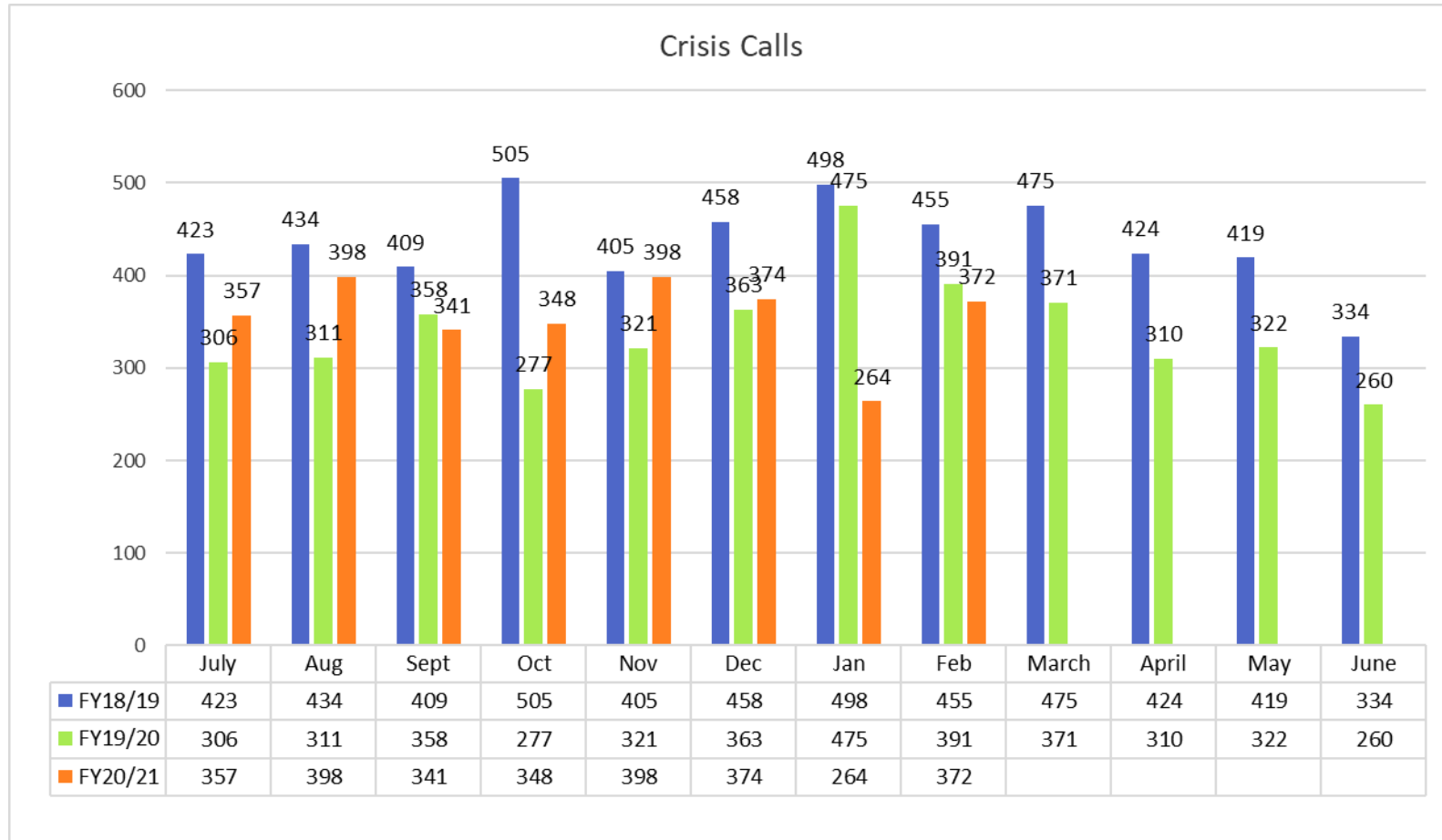
| YTD Persons by location... | Count | % |
|-----------------------------------|-------|-----|
| Ukiah Area | 1283 | 55% |
| Willits Area | 369 | 16% |
| North County | 72 | 3% |
| Anderson Valley | 25 | 1% |
| North Coast | 424 | 18% |
| South Coast | 46 | 2% |
| OOC/OOS | 105 | 5% |

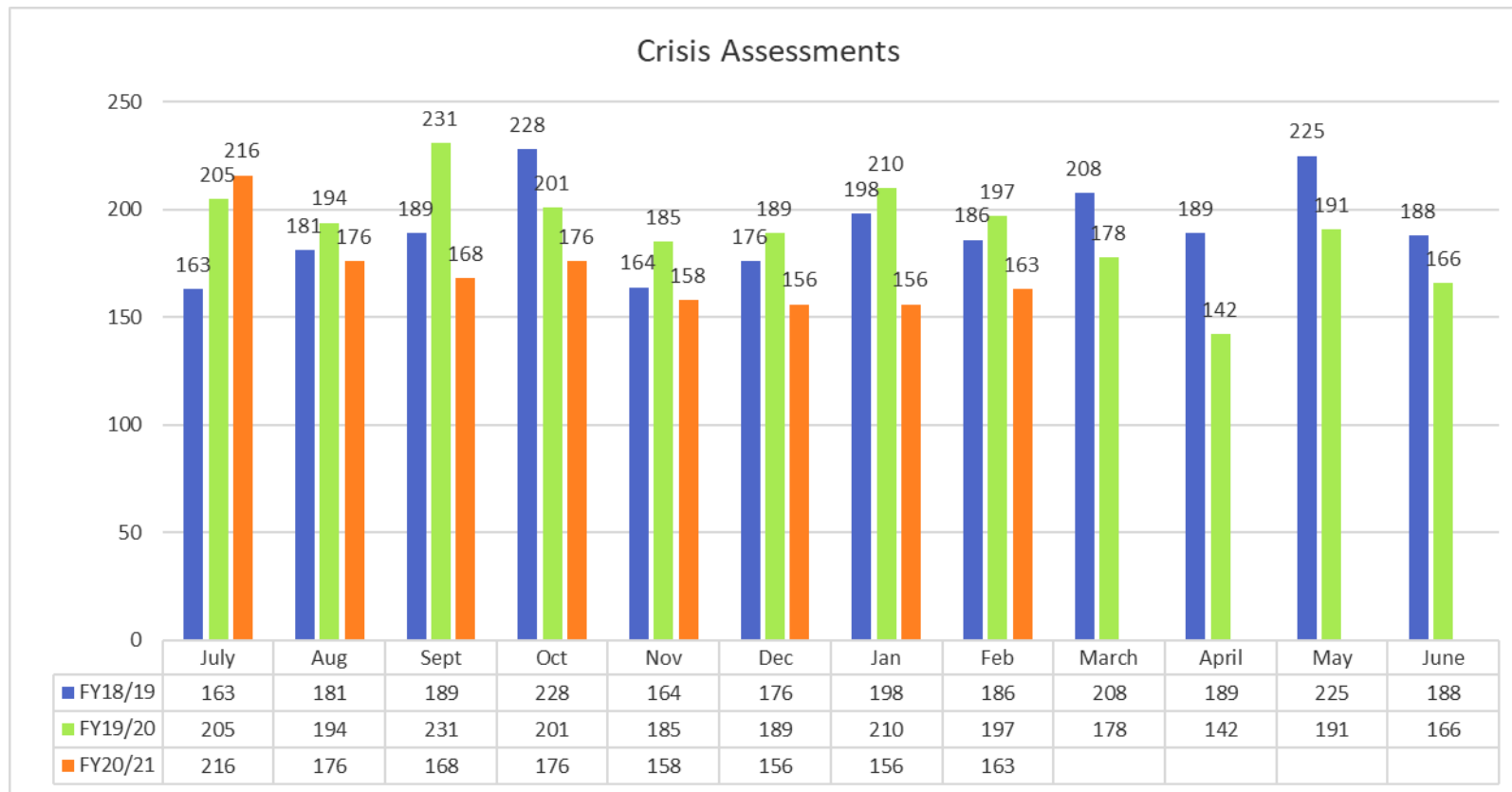


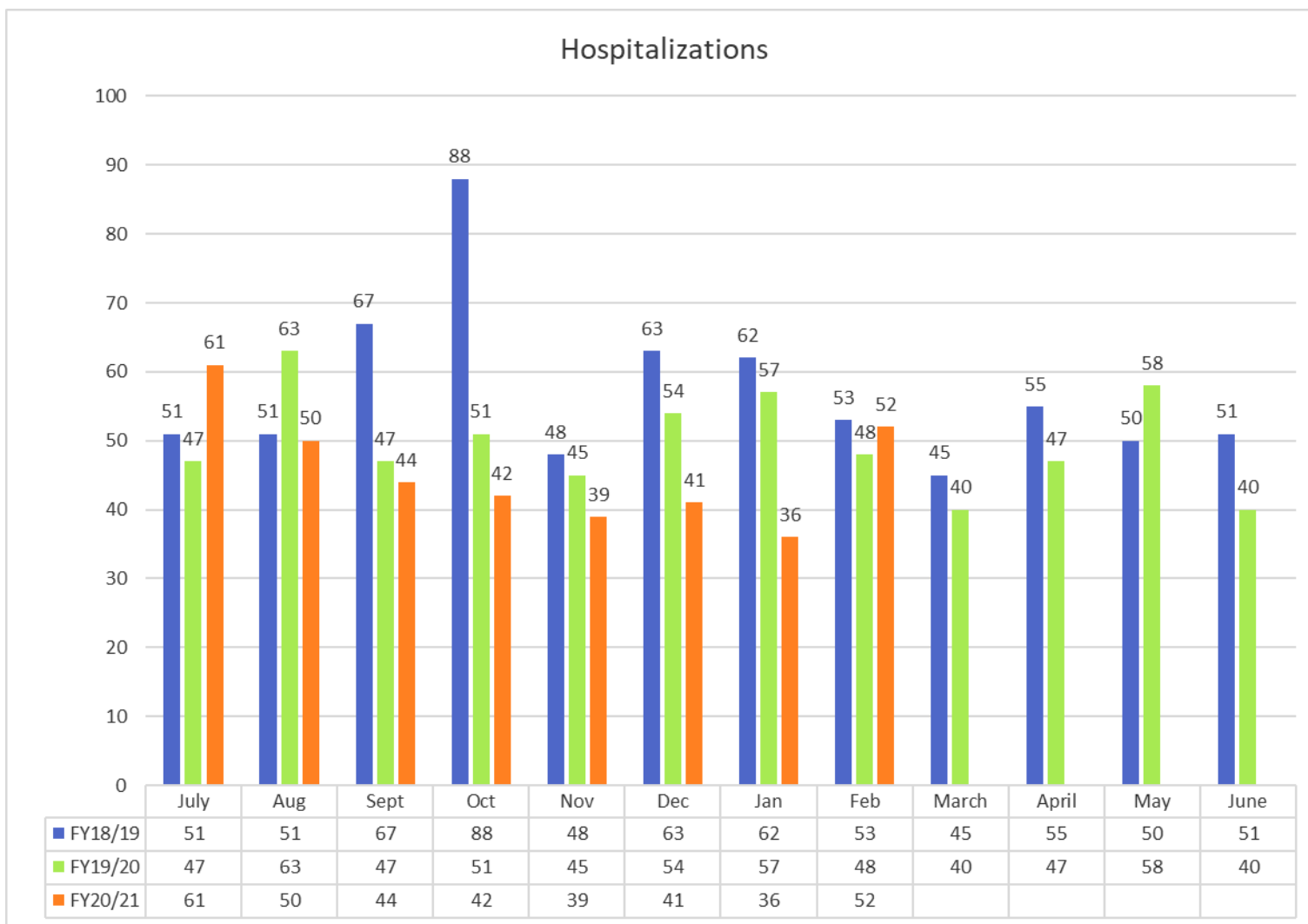


Unduplicated Clients Served



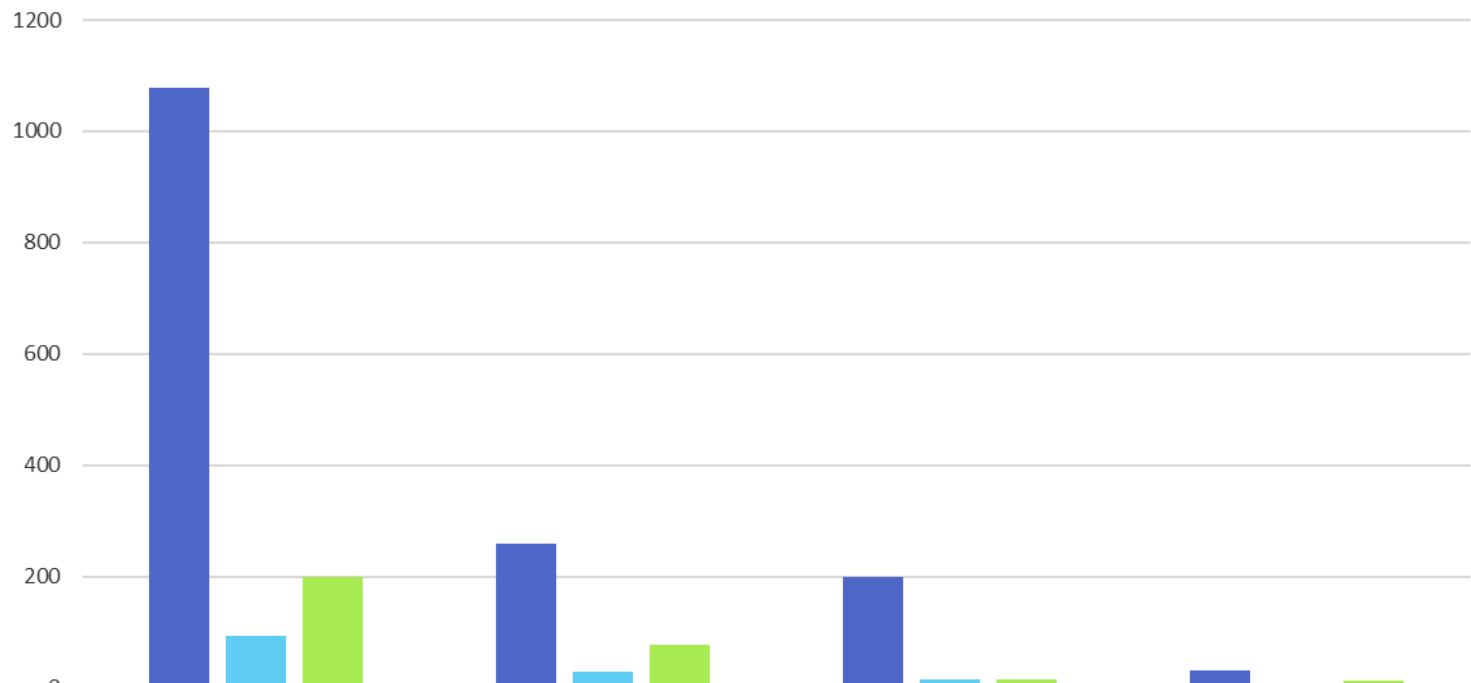




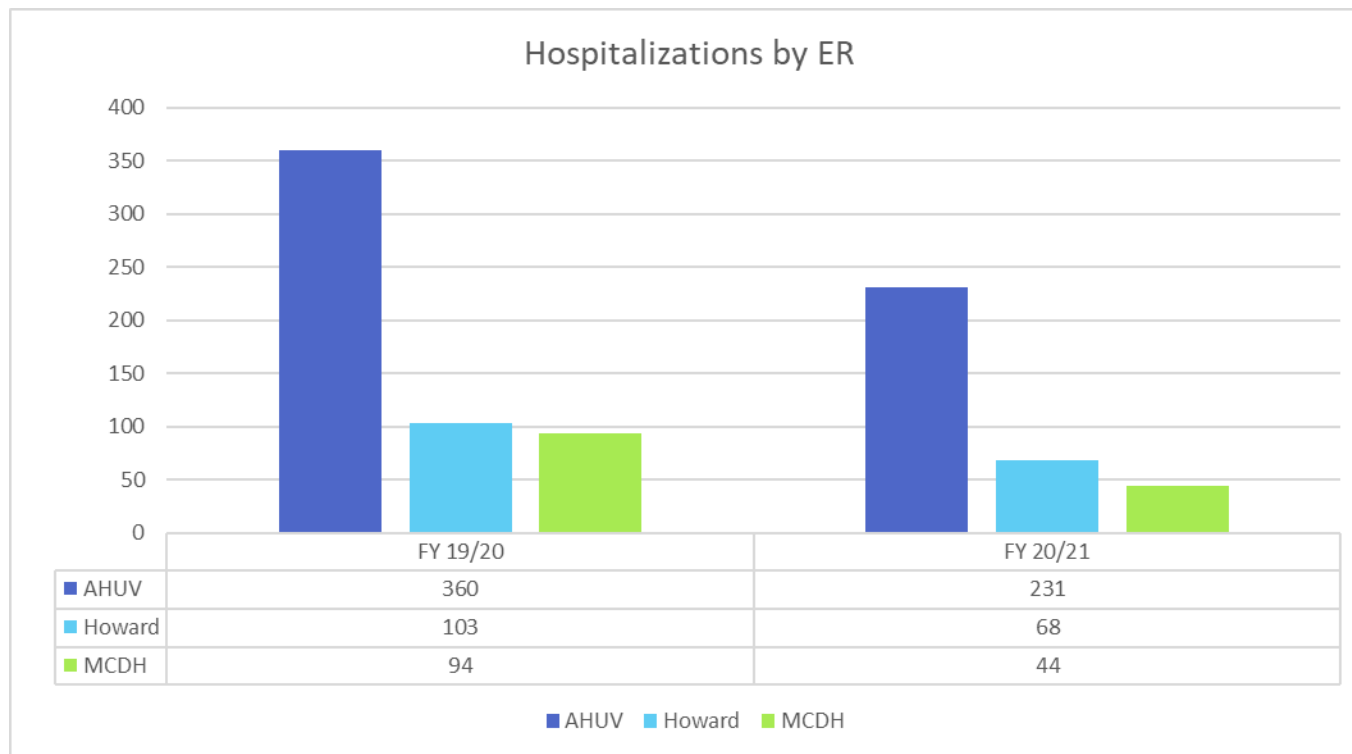


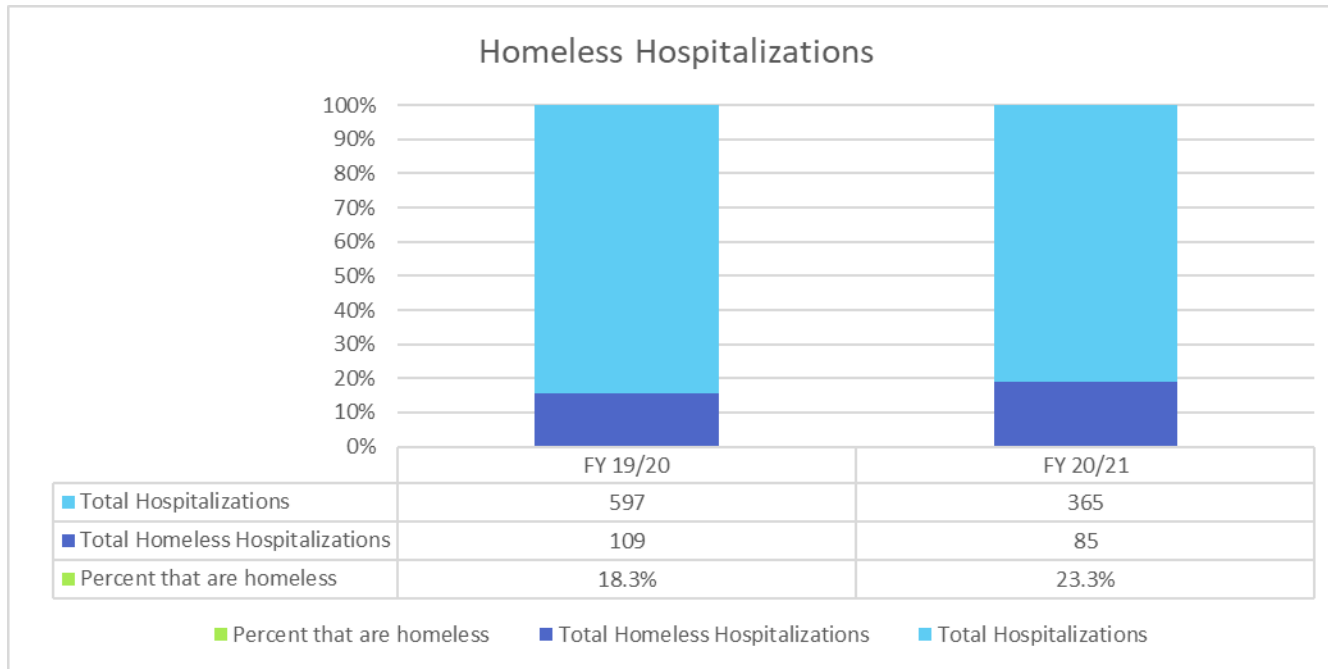


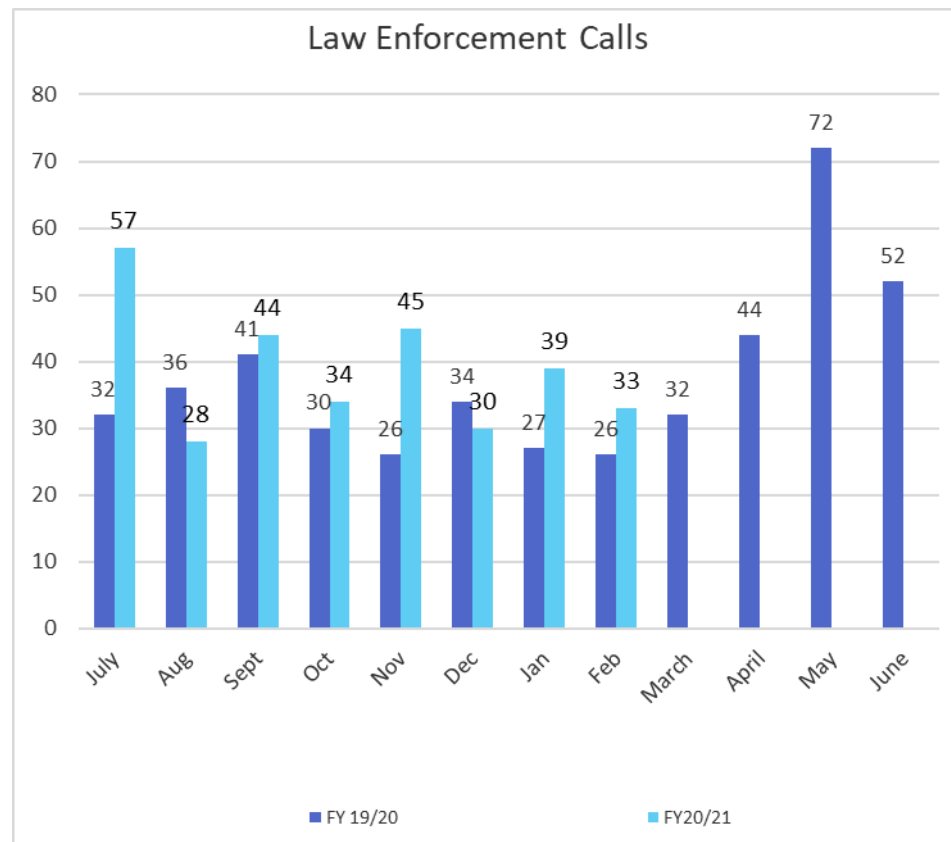
YTD Crisis by Payor



| | | | | |
|------------------------------|--------------------|------------------|-------------------------------------|---|
| | Crisis Assessments | Hospitalizations | Discharged to Mendo: follow-up appt | Discharged to Mendo: declined follow up |
| ■ Mendo Medi-Cal beneficiary | 1078 | 260 | 199 | 30 |
| ■ Indigent | 93 | 28 | 14 | 7 |
| ■ All Other Payors | 198 | 77 | 15 | 12 |









Mendocino County Behavioral Health and Recovery Services
 Behavioral Health Advisory Board General Ledger
 FY 20/21
 April 21, 2021

| ORG | OBJ | ACCOUNT DESCRIPTION | YR/PER/JNL | EFF DATE | AMOUNT | INVOICE # | CHECK # | VENDOR NAME | COMMENT |
|-----|--------|--|----------------|------------|-----------------|------------|---------|-------------|----------------------------|
| MHB | 862080 | FOOD | | | | | | | |
| | | FOOD Total | | | \$0.00 | | | | |
| MHB | 862150 | MEMBERSHIPS | 2021/06/000592 | 12/17/2020 | 600.00 | DUES 20/21 | 4334117 | CALBHB/C | FY2020-21 CALBHB/C MEMBERS |
| | | MEMBERSHIPS TOTAL | | | \$600.00 | | | | |
| MHB | 862170 | OFFICE EXPENSE | 2021/06/000362 | 12/10/2020 | 7.25 | 041396 | 1278811 | 4333781 | FISHMAN SUPPLY COMP |
| MHB | 862170 | OFFICE EXPENSE | 2021/07/000858 | 01/26/2021 | 163.31 | | | | UKIAH TROPHY63090.0012/22/ |
| | | OFFICE EXPENSE Total | | | \$170.56 | | | | |
| MHB | 862210 | RNTS & LEASES BLD GRD | | | | | | | |
| | | RNTS & LEASES BLD GRD Total | | | \$0.00 | | | | |
| MHB | 862250 | TRNSPRTATION & TRAVEL | | | | | | | |
| MHB | 862250 | TRNSPRTATION & TRAVEL | | | | | | | |
| MHB | 862250 | TRNSPRTATION & TRAVEL | | | | | | | |
| MHB | 862250 | TRNSPRTATION & TRAVEL | | | | | | | |
| MHB | 862250 | TRNSPRTATION & TRAVEL | | | | | | | |
| | | TRNSPRTATION & TRAVEL Total | | | \$0.00 | | | | |
| | | TRAVEL & TRSP OUT OF COUNTY Total | | | \$0.00 | | | | |
| | | Grand Total | | | \$770.56 | | | | |

Summary of Budget for FY 20/21

| OBJ | ACCOUNT DESCRIPTION | Budget Amount | YTD Exp | Remaining Budget |
|--------|----------------------|--------------------|-----------------|--------------------|
| 862080 | Food | 1,800.00 | 0.00 | 1,800.00 |
| 862150 | Memberships | 600.00 | 600.00 | 0.00 |
| 862170 | Office Expense | 500.00 | 170.56 | 329.44 |
| 862210 | Rents & Leases Bld | 30.00 | 0.00 | 30.00 |
| 862250 | In County Travel | 5,800.00 | 0.00 | 5,800.00 |
| 862253 | Out of County Travel | 2,770.00 | 0.00 | 2,770.00 |
| | Total Budget | \$11,500.00 | \$770.56 | \$10,729.44 |

Behavioral Health Recovery Services
Mental Health FY 2020-2021
Budget Summary
Year to Date as of **April 21, 2021**

| | Program | FY 20/21 Approved Budget | EXPENDITURES | | | | | Total Expenditures | REVENUE | | | | Total Revenue | Total Net Cost |
|----|---|--------------------------------|------------------------|------------------------|------------------|-----------------|------------------------|-----------------------|--------------|--------------|-----------------|-----------|---------------|----------------|
| | | | Salaries & Benefits | Services & Supplies | Other Charges | Fixed Assets | Operating Transfers | | 2011 Realign | 1991 Realign | Medi-Cal FFP | Other | | |
| 1 | Mental Health (Overhead) | (5,833,895) | 98,609 | 1,384,915 | 7,404,649 | | 21,163 | 8,909,336 | 2,225,007 | 2,097,221 | 3,223,980 | 1,565,609 | 9,111,817 | (202,481) |
| 2 | Administration | 1,448,778 | 640,511 | 257,605 | | | (18,085) | 880,032 | | | | 9,280 | 9,280 | 870,751 |
| 3 | CalWorks | 98,355 | 86,321 | 5,400 | | | | 91,721 | | | | 36,766 | 36,766 | 54,955 |
| 4 | Mobile Outreach Program | 384,126 | 142,168 | 22,644 | | | (2,024) | 162,789 | (40,713) | | | 29,344 | (11,369) | 174,158 |
| 5 | Adult Services | 764,577 | 409,946 | 36,603 | 0 | | (162,823) | 283,726 | | | | 30,233 | 30,233 | 253,493 |
| 6 | Path Grant | 19,500 | | 8,978 | | | | 8,978 | 7,109 | | | | 7,109 | 1,869 |
| 7 | SAMHSA Grant | 185,000 | | 81,424 | | | | 81,424 | 71,553 | | | | 71,553 | 9,871 |
| 8 | Mental Health Board | 11,500 | | 771 | | | | 771 | | | | | 0 | 771 |
| 9 | Business Services | 624,295 | 354,394 | 43,162 | | | | 397,556 | | | | 45,238 | 45,238 | 352,318 |
| 11 | AB109 | 135,197 | 98,075 | 5,420 | | | | 103,495 | 65,670 | | | | 65,670 | 37,825 |
| 12 | Conservatorship | 2,456,866 | 42,840 | 320,804 | 1,519,423 | | (4,041) | 1,879,026 | | | | 64,727 | 64,727 | 1,814,299 |
| 13 | No Place Like Home Grant | 0 | | | | | | 0 | | | | 0 | 0 | 0 |
| 14 | QA/QI | 450,568 | 282,652 | 43,778 | | | | 326,430 | | | | 23,270 | 23,270 | 303,160 |
| a | Total YTD Expenditures & Revenue | | 2,155,517 | 2,211,505 | 8,924,072 | 0 | (165,810) | 13,125,284 | 2,328,626 | 2,097,221 | 3,223,980 | 1,804,468 | 9,454,295 | 3,670,988 |
| b | FY 2020-2021 Adjusted Budget | 744,867 | 3,510,587 | 1,962,679 | 18,778,506 | 0 | (73,244) | 24,178,528 | 6,389,220 | 4,182,046 | 10,609,498 | 2,677,399 | 23,858,163 | 320,365 |
| c | Variance | | 1,355,070 | (248,826) | 9,854,434 | 0 | 92,566 | 11,053,244 | 4,060,594 | 2,084,825 | 7,385,518 | 872,931 | 14,403,868 | (3,350,623) |

Behavioral Health Recovery Services
Mental Health Services Act (MHSA) FY 2020-2021 Budget Summary
Year to Date as of **April 21, 2021**

| Program | FY 20/21 Approved Budget | Salaries & Benefits | Services & Supplies | Other Charges | Fixed Assets | Operating Transfers | Total Expenditures | 2011 Realign | Other-Revenue | Total Net Cost |
|---|--------------------------|---------------------|---------------------|---------------|--------------|---------------------|--------------------|--------------|---------------|----------------|
| Community Services & Support | - | 110,574 | 15,056 | 466,580 | | (11,145) | 581,065 | 2,656,867 | 58,483 | (2,134,285) |
| Prevention & Early Intervention | 218,759 | 108,424 | 192,814 | 102,982 | | | 404,220 | 664,217 | 42,508 | (302,505) |
| Innovation | 508,637 | | 15,618 | | | | 15,618 | 174,794 | | (159,176) |
| Workforce Education & Training | - | | (2,567) | | | | (2,567) | | | (2,567) |
| Capital Facilities & Tech Needs | - | - | 45,294 | | | | 45,294 | | | 45,294 |
| Total YTD Expenditures & Revenue | | 218,998 | 266,215 | 569,562 | - | (11,145) | 1,043,631 | 3,495,878 | 100,991 | (2,553,238) |
| FY 2019-2020 Approved Budget | 727,396 | 517,117 | 1,504,880 | 3,058,993 | 0 | 496,097 | 5,577,087 | (4,836,832) | (12,859) | 727,396 |
| Variance | | 298,119 | 1,238,665 | 2,489,431 | - | 507,242 | 4,533,456 | (8,332,710) | (113,850) | 3,280,634 |

Prudent Reserve Balance **1,894,618**

WIC Section 5847 (a)(7) - Establishment & maintenance of a prudent reserve to ensure the county continues to be able to serve during years in which revenues for the Mental Health Services Fund are below recent averages adjusted by changes in the state population and the California Consumer Price Index.

Behavioral Health Recovery Services
SUDT FY 2020-2021 Budget Summary
Year to Date as of **April 21, 2021**

| | Program | FY 20/21 Approved Budget | EXPENDITURES | | | | | Total Expenditures | REVENUE | | | | Total Revenue | Total Net Cost |
|----|---|--------------------------------|------------------------|--------------------------|------------------|-----------------|------------------------|-----------------------|---------------------------------|--------------|--------------|---------|------------------|------------------|
| | | | Salaries & Benefits | Services and Supplies | Other Charges | Fixed Assets | Operating Transfers | | SAPT Block Grant and FDMC | 2011 Realign | Medi-Cal FFP | Other | | |
| 1 | SUDT Overhead | (34,700) | | 12,268 | | | | 12,268 | 773,975 | | | 15,663 | 789,637 | (777,369) |
| 2 | County Wide Services | 133,177 | | 379,926 | | | | 379,926 | | | 57,325 | | 57,325 | 322,601 |
| 3 | Drug Court Services | 0 | 51,524 | 32,953 | | | (1,386) | 83,090 | | 59,759 | | 4,128 | 63,887 | 19,203 |
| 4 | Ukiah Adult Treatment Services | (206,211) | 386,405 | 70,348 | | | (52,619) | 404,134 | | 40,619 | 114,906 | 46,713 | 202,238 | 201,896 |
| 5 | Women In Need of Drug Free Opportunities | 0 | 88,403 | 12,653 | | | (44,501) | 56,555 | | 36,387 | | | 36,387 | 20,169 |
| 6 | Family Drug Court | (700) | 160,601 | 3,938 | | | (334) | 164,205 | 0 | 0 | | | 0 | 164,205 |
| 8 | Friday Night Live | 0 | | 5,248 | | | | 5,248 | | | | | 0 | 5,248 |
| 9 | Willits Adult Services | (3,725) | 81,112 | 1,621 | | | | 82,733 | | | | 135 | 135 | 82,598 |
| 10 | Fort Bragg Adult Services | (78,524) | 215,619 | 34,985 | | | | 250,604 | | | | 2,397 | 2,397 | 248,207 |
| 11 | Administration | 670,826 | 363,666 | 226,108 | 0 | | (5,488) | 584,286 | 50,000 | | | 36,126 | 86,126 | 498,160 |
| 12 | Adolescent Services | (150,172) | 73,793 | (893) | | | | 72,900 | | | | 943 | 943 | 71,957 |
| 13 | Prevention Services | 0 | 90,045 | 12,094 | | | (5,115) | 97,025 | | | | 19,014 | 19,014 | 78,011 |
| a | Total YTD Expenditures & Revenue | 329,971 | 1,511,168 | 791,250 | 0 | 0 | (109,443) | 2,192,974 | 823,975 | 136,765 | 172,231 | 125,119 | 1,258,089 | 934,885 |
| b | FY 2020-2021 Budget | 329,971 | 2,419,195 | 1,169,467 | 49,000 | 0 | (979,866) | 2,657,796 | 1,138,861 | 617,501 | 50,000 | 521,463 | 2,327,825 | 329,971 |
| c | Variance | 0 | 908,027 | 378,217 | 49,000 | 0 | (870,423) | 464,821 | 314,886 | 480,736 | (122,231) | 396,344 | 1,069,736 | (604,914) |



**Mendocino County
Behavioral Health Advisory Board**

Michelle Rich, Chair
Julia Eagles, Vice-Chair



Our Mission: To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential.

Meeting Report

Name: Julia Eagles

Meeting Attended and Date: Stepping Up Committee - March 22, 2021

Information:

14 were in attendance and the meeting was chaired by Dustin Thompson.

BHRS MH - Karen Lovato

Annual budget for Stepping up program is 300,000 per annum grant funded.

1. The main concern is a NaphCare data exchange program a cost that is greater than the entire grant for the stepping up program that will create a database software that will only be accessible by the jail and possibly the behavioral health court. The NaphCare rep stated the software is not yet ready to provide Case management and other mental health providers a similar access.
2. The shared access software monopolized most of the meeting creating a conversation for a Universal ROI used for all agencies within the county a possible stepping up client would be used as a request for referral and follow-up.
3. A universal ROI was prepared by Ms. LeClair JD Deputy District Attorney for possible signature by a stepping up client. Concerns for SUDT ROI were discussed as part of this system.
4. Mary LeClair of the Mendocino county District Attorney's office flowchart for a possible stepping up client is the nearest to identifying a client. No one seemed aware of these documents.
5. The rep from the Dept. of Probation was the only person to state a particular need had an identified need for interagency information no other department had any idea of what they may need as a participant of the support the program will provide.
6. The budget has not had an accounting no one was aware of what had been spent mainly on staffing the committee and a report on the accounting for the grant has been requested for the next meeting April 26, 2021.

I asked how many clients do they see they may be serving in one year? We don't know.

What agencies will Stepping Up clients be working with? Unknown as there are no identified clients.

The Stepping Up committee has yet to identify the clients that will be using the program.

7. The committee has failed to identify the needs and services that will be offered to a client as they have not identified the client.
8. As of the meeting today, no incarcerated persons have been identified as a possible client of the Stepping up program and MHBPSA's are not being administered to incarcerated persons so there is no support to any possible client linkage to any county mental health services program.
9. Approximately 112 in the jail are on some form of psychotropic medication most of these are reportedly on anti-depressants only, though that was best guess based on the same numbers presented for the past four months.

Recommendations for Possible Action:

1. Before ANY consideration for software purchase with a cost that is far greater than the annual budget of a program that the overview committee reviews the program identify the clients they intend to serve.
2. That the program looks at the prevention of incarceration from a holistic overview that includes support for at risk youth as well as adults with a goal to prevent recidivism in both age groups.
3. That this program utilizes software already available through the county Board of Supervisors and provides access to all mental health services within the county and that the Jail Mental Health and District Attorney's office as well as the Courts are permitted access with credentialing access to mental health information to support the Stepping up program.

Mental Health Treatment Act Citizens Oversight Committee

Mendocino County Behavioral Health

1120 South Dora St., Ukiah, CA 95482

Phone: (707) 472-2355 | Email: measureb@mendocinocounty.org

Minutes: Wednesday, February 24, 2021

1 **CALL TO ORDER ROLL CALL:** 1:02 PM

Committee Members Present: Member Allman, Member Barash, Vice- Chair Diamond, Member Mertle, Member Miller, Member Rich, Member Riley, Member Weer, and Chair Moschetti.

Late entrance: Member Liberty (1:12 PM)

A quorum is established.

2 **PUBLIC EXPRESSION ON NON-AGENDA ITEMS:**

- Member Allman expressed concern on agenda items submitted by committee members not being included in the agendas.
- Sherrie Ebyam commented that the Kemper report mentions the Crisis Stabilization Unit (CSU) and includes comparisons to CSU's in other California counties (pros/cons), as well as a formal recommendation to establish a CSU in Mendocino County. Sherrie is wondering if this is still being considered for Mendocino County.

3 **COMMITTEE MATTERS**

3a) Discussion and Possible Board Action Regarding Appointment of Vice Chair for the Mental Health Treatment Act Citizens Oversight Committee.

Presenter: Vice Chair Diamond

- Member Diamond can no longer serve as the Vice Chair for this committee and is stepping down effective today.
- County Council Christian Curtis clarified there is no conflict with Member Miller serving as the Vice Chair for this committee as Director of Behavioral Health.

Committee Action: Upon motion made by Member Diamond, seconded by Member Barash IT IS ORDERED that the Measure B Committee appoint Member Miller as Vice Chair for the Mental Health Treatment Act Citizens Oversight Committee.

- Approvals: Member Angelo, Member Barash, Member Diamond, Member Rich, Member Weer, and Chair Moschetti
 - Disapprovals: Member Allman, Member Mertle, Member Riley
 - Abstentions: Member Miller, Member Liberty
- Motion passes with 6 approvals, 3 disapprovals and 2 abstentions.

Mental Health Treatment Act Citizens Oversight Committee

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Minutes: Wednesday, February 24, 2021

3b) Approval of Minutes from the January 27, 2021 Meeting.

Presenter: Chair Moschetti

Public Comment: None.

Committee Action: Upon Motion by Member Riley seconded by Member Diamond it is ORDERED that the minutes of the January 27, 2021 Citizens Oversight Committee meeting be accepted as presented.

- Motion passes with 11 approvals, 0 disapprovals.

3c) February 2021 Measure B Financial Report

Presenter: Member Miller

- Andrea Turchin, BHRS Fiscal Administrative Manager, will be working with Member Weer to develop the 2021/22 Measure B budget.
- Request from Member Riley to have 2021/22 budget on next month's agenda.

Public Comment:

- Sherrie Ebyam commented on the salary numbers on the financial report and why there is a significant increase for this past month. Why was the Sonoma Sweepers expense charged as a special department expense instead of it being charged to the Behavioral Health training center?

Committee Action: None.

3d) Discussion and possible action regarding a) Prioritization of development and adoption of a strategic plan, and b) Creation of an Ad Hoc Committee to discuss restructure of the Measure B Oversight Committee.

Presenter: Member Riley

- The committee agreed to prioritize a strategic plan and form an ad hoc committee to restructure the Measure B committee as needed.

Public Comment:

- Sherrie Ebyam: on page 45 of Kemper Report there is proposed Measure B strategic financial plan, is wondering if the committee wants more detail than what already is on that report.
- Jo Bradley suggested this committee hire a company to develop a strategic plan.
- Supervisor Haschak: The Measure B ad hoc committee has been asking for a financial plan but have had issues obtaining a plan that is precise. The ad hoc committee is working with the Willits City Council Ad Hoc to discuss the potential

Mental Health Treatment Act Citizens Oversight Committee

Mendocino County Behavioral Health

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Minutes: Wednesday, February 24, 2021

use of the Old Howard hospital site as a potential PHF.

Committee Action:

Upon motion by Member Rich, seconded by Member Riley IT IS ORDERED the this committee hire a consultant to facilitate a strategic plan process based on the Kemper Report, which will include a comprehensive 5 year strategic plan with action plan and timeline, and a detailed financial plan to be prepared by an appropriate financial analyst. The strategic plan will be used as the performance management strategy pursuant to the Mental Health Treatment Act Ordinance.

- Approvals: Member Barash, Member Diamond, Member Mertle, Member Miller, Member Liberty, Member Rich, Member Riley, Member Weer, Chair Moschetti
- Member Allman and Member Angelo absent.
- Motion passes with 9 approvals.

Upon motion by Member Riley, seconded by Member Diamond, IT IS ORDERED that an ad hoc committee be created to discuss the possible restructure of the Measure B committee. The Ad Hoc committee will work with the BOS Measure B oversight ad hoc committee.

- Approvals: Member Barash, Member Diamond, Member Mertle, Member Miller, Member Liberty, Member Rich, Member Riley, Member Weer, Chair Moschetti
- Member Allman and Member Angelo absent.
- Motion passed with 9 approvals.

Member Allman, Member Riley, and Chair Moschetti were appointed to be part of the Ad Hoc committee.

3e) Discussion and Update on Construction of Crisis Residential Treatment Facility.

Presenters: Member Miller and Karen Lovato, BHRS Acting Senior Program Manager

- Project updates/progress presented by Karen Lovato included in agenda packet.

Public Comment:

- Sherrie Ebyam: How much was the reduction of windows/skylights at the facility?
- Regarding projected operational costs for the CRT.

Committee Action: None.

Mental Health Treatment Act Citizens Oversight Committee

Mendocino County Behavioral Health

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Minutes: Wednesday, February 24, 2021

4

COMMITTEE MEMBER REPORTS

4a) Committee Member Reports Regarding Items of General Interest

- Member Miller shared there will be a Town Hall meeting on March 7th to discuss plans on the potential use of the Old Howard hospital site as a PHF. BHRS is working on updating the Measure B web page and added a “Project Updates” page; the page will also be available in Spanish.

5

ADJOURNMENT

There being nothing further, the Mental Health Treatment Act Citizens Oversight Committee adjourned the meeting at 2:50 PM.

Attest: Lili Chavoya
Committee Clerk

The Committee complies with ADA requirements and upon request, will attempt to reasonably accommodate individuals with disabilities by making meeting materials available in appropriate formats (pursuant to Government Code section 54953.2)

Anyone requiring reasonable accommodation to participate in the meeting should contact the Committee clerk by calling (707) 472-2355 at least five days prior to the Meeting. Additional information regarding the Committee can be obtained by referencing:

www.mendocinocounty.org/community/mental-healthoversight-committee.



Mendocino Public Safety Foundation

P.O. Box 123, Ukiah, CA 95482

www.protectmendocino.org

Supporting law enforcement in Mendocino County

Mendocino Public Safety Foundation concern for Mental Health services

Since its inception in 2011 the Mendocino Public Safety Foundation has worked to monetarily support law enforcement in Mendocino County. Over three years ago, in November 2017, the Measure B sales tax initiative was passed by more than two-thirds of the electorate. Citizens witness mental health problems daily on our streets and still have no appropriate agency to contact.

The need for a Prevention Outreach Program is visible in the form of people talking to themselves, screaming and yelling, sitting in the middle of the roads, in addition to other unacceptable behaviors. Panhandling, use of drugs, and violence can be observed as we pass through our communities. We believe that a program of prevention and outreach staffed by mental health professionals, who would be trained in helping our fellow citizens afflicted with these illnesses, will significantly reduce the burden we place on law enforcement officers.

Our police and sheriff have, in effect, become our mental health emergency response. Not only is this inefficient and expensive it leads to escalation of problems and puts officers and patients in dangerous no-win situations.

The Mendocino Public Safety Foundation directors ask that the funding from Measure B monies be used to create a Prevention and Outreach Program, whose mental health professionals would regularly serve people on the street and help them maintain services and medications so they can stay well. We ask that the planning for such a program include all appropriate agencies.

Respectfully,

The Mendocino Public Safety Foundation Board of Directors



California Association of Local Behavioral Health Boards and Commissions

**CALBHB/C Newsletter, March 31 2021
In this Issue:**

[Advocacy \(Legislative\)](#)
[CALBHB/C Events](#)
[CALBHB/C Nominations](#)
[Grants / Funding](#)

[Issue Briefs](#)
[Meetings \(Virtual\)](#)
[Reading/Webinars](#)
[Resources for Boards/Commissions](#)

CALBHB/C Events

Unconscious Bias Training
April 9, 2:00 - 3:30 pm

Community Program Planning Training
April 9, 3:30 - 5:00 pm

CALBHB/C Statewide Meeting
April 23, 10:00 am - 12:00 pm

[Registration](#)

CALBHB/C Nominations

Interested in serving on our 15-Member Governing Board? Complete the short [Nomination Application](#) by April 12th.

CALBHB/C leadership should reflect CA's age, cultural, ethnic, racial and geographic diversity in statewide as well as local membership, including members with lived experience of mental illness and addiction, and family members.

CALBHB/C Issue Briefs

[Board & Care \(ARF or RCFE\)](#)
[Children & Youth](#)
[Criminal Justice](#)
[Disaster Prep/Recovery](#)
[Employment](#)
[LPS Act Reform **New!**](#)
[Older Adults](#)
[Performance Outcome Data](#)
[Suicide Prevention](#)



Issue briefs address issues impacting communities throughout the state to help boards/commissions in their advisory capacity. Full listing of issues (25+) at:

www.calbhbc.org/newsissues Questions: cal@calbhbc.com

Resources for Boards/Commissions

[Advocacy](#)

[Brown Act](#)

[Conduct](#)

[Cultural Competence](#)

[Evidence-Based Practices](#)

[Evaluate Board/Commission - *New!*](#)

[Handbooks](#)

[Member Orientation](#)

[Mental Health Services Act](#)

- Role of MHB/C
- Fiscal
- [Community Program Planning](#)

[News/Issues](#)

[Performance Outcome Data](#)

[Recruitment](#)

[Templates/Sample Docs](#)

- Agendas
- Annual Reports
- Bylaws
- Member Orientation
- Recommendations
- Recruitment
- Site Visits
- *And More!*

[Training: Modules](#)

- Duties
- Ethics Training
- Mental Health Services Act

[Training: Presentations/Recordings](#)

- Chair Training
- Performance Data & Fiscal Info
- Mental Health Board
- MHSA Community Program Planning
- Unconscious Bias

[Welfare & Institutions Code](#)

- Bylaw Requirements
- Duties
- Expenses
- Membership Criteria
- MHSA Community Planning

Legislative Advocacy

CALBHB/C leadership supports legislation and budget items in response to issues reported from CA's 59 local mental/behavioral health boards & commissions.

Join by writing to your legislators after reviewing "**Understanding Your Role**" below.

AB 32: Telehealth: Expanding Healthcare Accessibility [Sample Letter & Fact Sheet](#)

AB 552: Integrated School-Based Behavioral Health Partnership
[Sample Letter & Fact Sheet](#)

AB 816: Homelessness Accountability
[Sample Letter & Fact Sheet](#)

AB 988: Mental Health Crisis Support 988
[Sample Letter & Fact Sheet](#)

SB 224: Pupil instruction
[Sample Letter & Fact Sheet](#)

HR 432 / S. 828: Mental Health Access
[Advocacy](#) (National Council for BH)

Understanding Your Role

As Individuals: Individuals can and should contact their legislators! Legislators especially appreciate hearing from residents within their districts.

As Advisory Bodies: Local mental/behavioral health boards/commissions are in an advisory role. In most counties, legislative advocacy is handled through the Board of Supervisors / Executive Office.

Visit our [legislative advocacy page](#) for more information and updates.

For ADA compliant or [printed copies](#) of CALBHB/C documents and resources, contact cal@calbhbc.com

Recommended Reading / On-line Media

Culture, Ethnicity, Race

[Building a Racial-Equity Approach to Full Service Partnerships \(FSPs\)](#): Webinar Series from the MHSA Multi-County FSP Innovations Project

[Message on Hate Crimes](#), Letter from CA Department of Public Health Director Thomas J. Aragon, MD, DrPH

[Honoring our Asian American Pacific Islander Advocates](#): Come join us to hear how they have dealt with mental health concerns, attained their wellness and built resilience to navigate the many issues of discrimination from a peer perspective, April 6, 11:00 AM, Disability Rights CA

Peer Support

['Peer Respite' Provide an Alternative to Psychiatric Wards During Pandemic](#), Kaiser Health News

Prevention & Early Intervention

[Reducing the Negative Consequences of Mental Health Needs](#), MHSOAC, April 5, 12:30 pm

Substance Use Disorder

[Addiction & Mental Health As the Nation Moves Toward Recovery from COVID-19](#), Discovery Institute, The Voices Project, The Kennedy Forum, April 14, 3 pm PT

[The Implications of COVID-19 for Mental Health and Substance Use](#), Kaiser Family Foundation

Telehealth

[Can the Nutritionist Call Me During My Lunch Break?](#) Thanks to telehealth, no-show rates for behavioral health services are at an all-time low. This recent blog from the California Association of Public Hospitals explores how the increased availability of telehealth and phone visits has affected patients.

Workplace

[Prioritizing Employee Mental Health Care & Internal Supports](#), 3-Part Webinar Series for Employers, \$75 (total) for three sessions, The Kennedy Forum

Grants/Funding

Crisis

CA Mental Health Services Authority (CalMHSA) in partnership with FEMA is seeking [Crisis Counseling Assistance and Training Program \(CCP\) Contractors](#). Proposal Deadline: April 16, 5 pm.

COVID

[PPE and telehealth equipment](#) are allowable costs of delivering services for providers in Specialty Mental Health, Drug Medi-Cal (DMC), and Drug Medi-Cal Organized Delivery System (DMC-ODS). PPE & telehealth equipment must be used to provide patient care.

Digital Technology

- [Individuals](#) - Internet and Devices: www.digitalaccessproject.org
- [Computers for Classrooms](#) - Low cost Windows PCs to Californians
- [Emergency Broadband Benefit Program](#)
- [Skilled Nursing Facilities+](#) for tablets and accessories

Older Adults

[Learning Collaborative: Community Partnerships to improve Depression Care for Older Adults](#), Archstone Foundation, University of Washington and University of California

Meetings (State Councils/Departments) - All Virtual

[MHSOAC AB 1315 Advisory Committee](#) - Progress Report and Next Steps - Building a Strategic Initiative on Early Psychosis Care, April 8, 1:00 pm

[MHSOAC Meeting](#), April 22, 9:00 am

CA Behavioral Health Planning Council Meetings, April 13 -16

- [Performance Outcomes Committee](#), April 13, 2 - 3:30 pm
- [Patients' Rights Committee](#), April 14, 10:30 - 12 pm
- [Workforce and Employment Committee](#), April 14, 1:30 - 3 pm
- [Legislation Committee](#), April 15, 1:30 - 3:15 pm
- [Housing & Homelessness Committee](#), April 15, 8:30 am - 10 am
- [Systems & Medicaid Committee](#), April 15, 10:30 am - 12:00 pm
- [General Session](#), April 16, 9:00 am - 11:00 am

[DHCS Behavioral Health Stakeholder Advisory Committee](#), April 29, 9:30 am - 12:30 pm

[CA Council on Criminal Justice and Behavioral Health](#), April 30, 2 pm - 4:30 pm

Evaluate Us!

CALBHB/C is here to provide resources, support, training, communication and coordinate advocacy for statewide issues. We invite you to evaluate us by taking a few minutes to complete: [Evaluate CALBHB/C](#).

Report to Us!

Let us know your top issues and/or resource needs: [Report to CALBHB/C](#)

Contact CALBHB/C: info@calbhbc.com www.calbhbc.org

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