

# RESPONSE PROCEDURE TO GRAND JURY REPORTS

The governance of responses to Grand Jury Final Report is contained in Penal Code § 933 and § 933.05. Responses must be submitted within 60 or 90 days. Elected officials must respond within sixty (60) days. Governing bodies (for example: the Board of Supervisors) must respond within ninety (90) days. Please submit all responses in writing and digital format to the Presiding Judge, the Grand jury Foreperson and the CEO's office.

**Report Title:** "Nobody (IS) Was Listening" **Report Date:** May 12, 2009

**Response by:** Susan Era **Title:** Director, AAA PSA 26

## Findings

I (we) agree with the findings numbered:  
11, 12, 13, 14, 26, 37, 46, 47, 52, 54, 55, 57

I (we) disagree wholly or partially with the Findings numbered:  
36, 48, 49, 50, 51, 56

(attach a statement specifying any portions of the Findings that are disputed; include an explanation of the reasons therefore.)

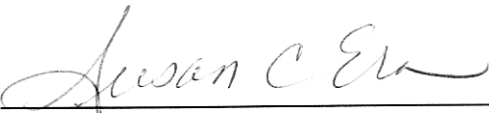
## Recommendations

Recommendations numbered: 9  
have been implemented. (attach a summary describing the implemented actions.)

Recommendations numbered: \_\_\_\_\_  
have not yet been implemented, but will be implemented in the future. (attach a time frame for implementation)

Recommendations numbered: \_\_\_\_\_  
require further analysis. (attach an explanation and the scope and parameters of an analysis or study, and a time frame for the matter to be prepared for discussion by the officer and/or director of the agency or department being investigated or reviewed; including the governing body of the public agency when applicable. This time frame shall not exceed six (6) months from the date of publication of the Grand Jury Report )

Recommendations numbered: \_\_\_\_\_  
will not be implemented because they are not warranted and/or are not reasonable. (attach an explanation.)

Date: 6-17-09 Signed: 

Total number of pages attached: 2



# Area Agency on Aging of Lake & Mendocino Counties PSA 26

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*Recd  
7/16/09*

Mendocino County Grand Jury  
P. O. Box 629  
Ukiah CA 95482  
707-463-4320

June 17, 2009

**AAA PSA26  
GOVERNING BOARD  
MEMBERS**

**MENDOCINO COUNTY**

**David Colfax  
Board of Supervisors**

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Health and Human  
Services Agency**

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**Loretta Houck  
Clerk of the Board  
Administrative Support  
[houckl@mcldss.org](mailto:houckl@mcldss.org)**

Dear Sir or Madam:

This letter is the required response to the Mendocino County Grand Jury report "*Nobody (is) Was Listening: The Redwood Coast Senior Center*", dated May 12, 2009.

The Area Agency on Aging of Lake and Mendocino Counties appreciates the opportunity to comment on the findings and recommendations contained in the report. The PC 933.05 response form is attached. Most of our comments below are only clarifications of funding within our contract and actual service units provided through our contracts. If there are any questions regarding our response, please do not hesitate to contact me at 463-7902, Monday through Thursday. Thank you.

### Findings Re: Finances

36.	Total income for Fiscal Year (FY) 2007-08 was \$992,729, including \$268,942 from AAA as partial funding for group and home delivered meals, community outreach and the Day Care Center.	Disagree partially with finding. Including one-time-only funds total AAA income for FY 2007-2008 was \$235,496.
48.	Participation in the congregate meal program has increased steadily over the last five years. In FY 2002-03 the Center served 21,412 meals; in FY 2007-08 it served 26,895.	Disagree partially with finding. AAA records indicate 25,857 congregate (C1) meals served by RCS in FY 2007-08.
49.	AAA is the primary funding agency for the meals program, but the amount provided does not cover the full cost of meals. Those who are able are asked for a \$4 meal contribution. Persons under 60 are asked to donate \$7.	Disagree partially with finding. Persons under 60 are asked to donate \$7.50.
50.	The Center also provides home delivery of Meals-on-Wheels to North Coast residents from Fort Bragg to Albion and approximately three to four miles inland. This program has grown steadily, from delivering 7,123 meals in FY 2002-03, to providing 16,435 meals in FY 2007-08.	Disagree partially with finding. AAA records indicate 15,838 home delivered meals (C2) by RCS in FY 2007-08.
51.	The Meals-on-Wheels program is implemented by one paid employee and several volunteers. All are reimbursed for mileage traveled at the federal rate.	Disagree with this finding. There are 8 paid employees (allocated 10% to 100% to MOW) and several volunteers.
56.	Day Care Center participation has declined steadily from a peak of 2,257 census days in FY 2005-06 to 1,572 census days in FY 2007-08. Even after reducing service from five to four days weekly, the program currently has difficulty achieving the minimum average daily census of ten participants that is required for AAA funding. The program has not been actively marketed. The (former) Executive Director cited affordability as one reason for this decline despite the sliding scale of \$0-45 per day.	Disagree partially with finding. AAA records indicate 1448 census days by RCS in FY 2007-08.

### Recommendations

9.	The Center Board designate approved check signers and require a second signature on all checks for more than \$500. (Finding 33)	On 7/31/2008, and again on 2/9/2009, the AAA advised the Executive director of Redwood Coast Seniors in writing to discontinue the practice of allowing a single signer on checks. The AAA confirmed verbally on 6/16/09 that RCS policy has been changed to now require a second signature on all checks for more than \$500.00.
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