



Mental Health Services Act Stakeholder Forum/ Quality Improvement Committee Joint Meeting

Date: Wednesday, December 4, 2019 | Time: 12:00 – 2:00 pm Locations: Action Network, 200 Main St., Point Arena, CA 95468 Teleconferenced via WebEx

| In Attendance: | | | | | | | |
|----------------|----------------------|----------------|-----------------------|------------------|---------------|--|--|
| Colleen Gorman | William Riley | Rena Ford | Tina McGowan | John Wiser | Javier Chavez | | |
| Kayla Miles | Caitlin Colby | Danielle Lower | Janette Ornelas Stipe | Kathleen Bennett | | | |
| Megan Cavalli | Jo Majorana | Sarah Walsh | Peter Burtis | Charles Osakue | | | |

| | Discussion Item | Action Item/Next Steps | Complete Date |
|----|--|---------------------------|------------------|
| 1. | Introductions & Handouts | этерз | Date |
| 1. | | | |
| | Education regarding purpose of stakeholder meetings and the Community Planning Process | | |
| | the Community Planning Process | | |
| | Handouts: Agenda, Schedule of Forums for 19/20, MUSA Spanshot, MUSA /OLG forum surrous, MUSA | | |
| | MHSA Snapshot, MHSA/QIC forum surveys, MHSA | | |
| | CSS and PEI 4th Quarter Data Graphs, MHSA Public | | |
| | Forum PowerPoint Presentation; QIC documents: | | |
| | Appeals, Grievances & Change of Provider Report, | | |
| | Data Dashboard presentation, Grievance Appeal | | |
| | Request. | | |
| | MHSA Issue Resolution forms (English and Spanish) were available to take. | | |
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| | Community members introduced themselves around the room. | | |
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| | Colleen explained the Agenda and the purpose of | | |
| | the meeting, the importance of collecting | | |
| | information from and relaying information to | | |
| | consumers, providers, and community members. | | |
| 2. | What's working/What's not working | | |
| | Public input, feedback | | |
| | Megan of First 5 Mendocino described Triple P | | |
| | program services that support busy parents in | | |
| | managing stress and anger; parents are responding | | |
| | well to this program. | | |
| | Janette of Mendocino Coast Hospitality Center | | |
| | reported the Vocational Training program is using | | |
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| | incentives for clients participating in cooking skills training; they are serving 40-50 meals a day at the Hospitality Center. They are opening a café December 6, 2019. Hours of operation at start-up will be 4:30 pm to 6:30 pm. Of 15 students who have started the program, 4 recently graduated. There will be a grand opening event on December 18, 2019. Further details will be announced. • Questions & Comments • Megan of First 5 Mendocino needs magnets with the Crisis and Access Line information to pass out to clients. | RCS and other providers present explained how she can access the magnets. |
|----|---|---|
| 3. | MHSA Report | |
| | Upcoming events Crisis Intervention Teams Training: Feb. 19-21, 2020, Time and Location TBD. Cultural Diversity Committee Meeting: December 11, 2019, 12:30 – 2:30 PM, at Mendocino County Seaside Room in Fort Bragg (handout available) with theme of Honoring Veterans. Innovation Updates & Opportunity for Input Project 1: Round Valley Crisis Response: The project will celebrate the first anniversary of the opening of the Center of Healing Hearts in Covelo with an open house event next week. They are working a request to extend the contract time since it took longer to open than originally projected. | |
| | Project 2: Healthy Living Community project plan will include hosting classes for activities of interest to clients, such as gardening, basic life skills, and group outings to public events. Proposal document is being fine-tuned following consultation with the state's technical assistance staff. Project 3: "Tech for Trauma" will propose use of Virtual Reality software to assist in treating mental health conditions including PTSD. This proposal is in process and has not yet been submitted to the state for feedback. | |
| | Projects 4 & 5: Stakeholder-suggested projects to address bullying, social media and suicide are in an early stage of development. They will involve | |

| | working with youth in schools. | | |
|----|---|---|--|
| | Quarterly Service Report Rena presented slides with graphs showing numbers of individuals served and services provided by CSS and PEI programs, and demographic information (also available as handout). Issue Resolution Education & Trends There were no Issue Resolutions reported, none to date this year, no trend. | | |
| 4. | QIC Report – see QIC Minutes | | |
| 5. | Review & Approval of Minutes from May 30, 2019 MHSA Minutes were accepted as submitted. | | |
| 6. | | Agenda and flier will be sent out to stakeholders when finalized. | |