

MHSA Minutes



Mental Health Services Act Stakeholder Forum/ Quality Improvement Committee Joint Meeting

Date: Tuesday, August 27, 2019 | Time: 3:00 – 5:00 pm

Location: Mendocino Coast Hospitality Center, 101 N. Franklin St., Fort Bragg, CA 95437

Teleconferenced via WebEx

In Attendance:

Colleen Gorman	William Riley	Emily Strachan	Marianne McGee	Richard Mack	Elizabeth Morton
Kayla Miles	Caitlin Colby	Laurie Hill	Sue Stever	Megan Cavalli	Jill Rexrode
Bhavvy Ducharme	Rena Ford	Sarah Walsh	George Mansfield	Richard Matens	Kati Harris
Charles Osakue	Ian Winter	Erin Stever	Robin Meloche	Scott Chapman	Logan Bengston

	Discussion Item	Action Item/Next Steps	Complete Date
1.	<p>Introductions & Handouts</p> <ul style="list-style-type: none"> • Education regarding purpose of stakeholder meetings and the Community Planning Process <ul style="list-style-type: none"> ○ Handouts: Agenda, sign-in sheet, Schedule of Forums for 19/20, MHSA & QIC Minutes for 5/30/19, MHSA Snapshot, MHSA/QIC forum surveys, MHSA CSS and PEI 4th Quarter Data Graphs, MHSA Public Forum PowerPoint Presentation; QIC documents: Appeals Grievances, Change of Provider’s Reports, Data Dashboard presentation, Grievance Appeal Request, Annual Quality Improvement Work Plan 2019/2020. ○ MHSA Issue Resolution forms (English and Spanish) were available to take. ○ Community members introduced themselves around the room. ○ Colleen explained the Agenda and the purpose of the Community Planning Process in collecting information from and relaying information to consumers, providers, and community members about Mental Health Programs. 		
2.	<p>Comments & Questions for Providers, Consumer & Public Feedback</p> <ul style="list-style-type: none"> • What is working? What is not working? Hospitality Center Consumers reported challenges with homeless services: 		

	<ul style="list-style-type: none"> ○ “Outreach programs not reaching the homeless” ○ “People living on streets not getting connected to services” ○ “RCS is designed to fail – you have to schedule an appointment to have a crisis. They are not providing services, just funneling money.” ○ “Problems with referrals to the ER if in crisis.” ○ “Millions of dollars being spent for a system that isn’t working. Disqualified for being in crisis is a catastrophic failure.” ○ “No housing vouchers keep people on streets.” ○ “Crisis line sending folks all over the place.” ○ “Several suicidal friends kicked out of ER because they were inebriated. Four found dead on sidewalk.” ○ “ER often disqualifies homeless because they are in crisis.” ○ “Marbut report is a fabrication. Since it came out, they’ve cut back on services everywhere: meals, food banks, shelters, clothes.” ○ “Society doesn’t want homeless here.” <ul style="list-style-type: none"> ● A community member stated that the ER wants folks out as fast as they can. They are not staffed or equipped to handle ongoing crises. ● Two outreach workers were present at meeting and offered referrals and help where they can. MOPS services are only available in outlying areas. SMH providers serve the larger cities (Ukiah, Willits and Fort Bragg). There was discussion about adding more outreach to cities in the new 3-year plan. ● A community member mentioned that once the Measure B project manager is hired, there will be more resources and opportunities to service outlying areas. ● There is a new Crisis Respite in Redwood Valley. All agreed that more resource information needs to be available. The HealthyMendo website lists as many resources as possible. The Behavioral Health Advisory Board has produced flowcharts by area. ● Richard Matens, Executive Director of Consolidated Tribal Health Project, stated that Native Americans, are over-represented in county jails, and so require more case management from the correctional system. 		
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	<ul style="list-style-type: none"> • Other Comments & Questions None. 		
3.	QIC Report See QIC Minutes.		
4.	MHSA Report <ul style="list-style-type: none"> a) Community Program Planning (CPP) <ul style="list-style-type: none"> • Upcoming Meetings, Forums, and Planning <ul style="list-style-type: none"> • Robin Meloche spoke about Suicide Prevention Week, beginning with the Pinoleville Walk-A-Thon on 9/7. MHSA invites individuals to share their stories, which then get assembled onto storyboards. The Storyboards presentation go on tour all around the county (see Schedule of Storyboard tour attached). On September 11, there will be a 3-hour QPR Training at Mendocino Coast Hospitality Center at 9am. • 3-year planning process will begin soon. There will be informational sessions inland and on the coast late October/early November for providers interested in providing MHSA services. • Ricardo Carillo is presenting a Latino Cultural Responsiveness Training September 17, 9am – 12 noon at the Willits Integrated Service Center. Announcement flier with registration contact will be distributed soon via email. • Issue Resolutions and Trends <ul style="list-style-type: none"> • One Issue Resolution request was received very recently. b) Community Services and Supports (CSS) <ul style="list-style-type: none"> • Data Reports Colleen presented CSS and PEI client service data on projected slides (also available on handouts); participants commented and asked questions. • Housing Projects Tabled due to lack of time. c) Prevention and Early Intervention (PEI) <ul style="list-style-type: none"> • Data Reports See 3.b. above. • Mendocino County Suicide Prevention Committee 		

	<p>(MCSPC) Suicide Prevention Week is September 7-14 (see 4.a.).</p> <p>d) Innovation (INN)</p> <ul style="list-style-type: none"> • Round Valley Crisis Response • Weekend Wellness/Friends for Health Update & Feedback • Computer Program & Virtual Reality Applications for Services to Youth Update & Feedback <ul style="list-style-type: none"> • All tabled due to lack of time. <p>e) Workforce Education and Training (WET) See Richard Carillo training mentioned in 4.a.</p>			Please contact Colleen Gorman for more information.
5.	<p>Review & Approval of Minutes from May 30, 2019</p> <ul style="list-style-type: none"> • Moved to end of meeting to give attendees time to review them for corrections, questions or comments. 			Stakeholders to communicate corrections to Bhavy. To be approved at next Forum.
6.	<p>Next Meeting Date & Location</p> <ul style="list-style-type: none"> • October 2, 2019, 5-7pm, at Consolidated Tribal Health, 6991 N. State Street, Redwood Valley CA 956470 			Agenda and flier will be sent out to stakeholders when finalized.