

Minutes



Mental Health Services Act Forum/ Quality Improvement Committee Joint Meeting

Date: Thursday, July 26, 2018 | Time: 3:30 to 5:30 pm

Location: Mendocino Coast Hospitality Center- 101 N Franklin St, Ft Bragg, CA 95437

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| Rebekah Anthony | Lynelle Johnson | Paul Davis |
| Michael Dodge | Erika Malsom | Matthew Winslow |
| Scott Abbott | Lois La Della-Daly | |

| | Discussion Item: | Action Item/Next Steps: | Complete Date: |
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| 1. | Review of Minutes from 5/31/18: <ul style="list-style-type: none"> Approved | -Rebekah to post to website. | 8/6/18 |
| 2. | Follow Up Items: <ul style="list-style-type: none"> No follow up items from previous meeting. | | |
| 3. | Introductions and Handouts: <ul style="list-style-type: none"> The QIC and MHSA team members introduced themselves and welcomed everyone to the forum. Robin talked about the purpose of MHSA forums, the importance of community participation, and the roll of consumer feedback in providing services throughout the County. Robin explained each of the handouts, and the process for Issue Resolutions. Handouts that were provided: Issue Resolutions (English and Spanish), Forum Evaluation Surveys, the Quality Improvement Workplan PowerPoint Slides, Redwood Quality Management's Data Dash Board for May 2018, the Behavioral Health Concepts Inc. Timeliness Findings, and the MHSA Program Snapshot. | | |
| 4. | QIC Portion of Meeting: <ul style="list-style-type: none"> See QIC Meeting minutes. | | |

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| 5. | <p>MHSA Service Provider Reports & Recommendations:</p> <ul style="list-style-type: none"> • News & Changes: <ul style="list-style-type: none"> ○ Lois from Redwood Quality Management Company (RQMC) mentioned that the purpose of MHSA forums is being shared with clients by care managers to encourage consumers to participate and express their voice about programs. • MHSA Service Provider Reports: <ul style="list-style-type: none"> ○ Mendocino Coast Hospitality Center (MCHC) will now be closing at 3 pm to accommodate new dinner time hours for clients. ○ MCHC has had success with their Giving Garden Program where transitional living clients are able to do landscaping for different locations. ○ MCHC offers classes for resume writing and job interviewing skills. ○ The MCHC Café's new hours are Thursdays and Fridays from 11 am – 2pm to give clients work experience. ○ MCHC staff expressed that RQMC has been a great resource for them to ask questions and provide better service to their clients in Fort Bragg. • Comments & Questions for Providers: <ul style="list-style-type: none"> ○ A care manager commented that there is no notification system in place to know if a Full Service Partnership (FSP) has been approved. | -Forums held at MCHC will now be scheduled earlier because of the new hours. | 8/6/18 |
| 6 | <p>Consumer & Public Feedback:</p> <ul style="list-style-type: none"> • What is working? <ul style="list-style-type: none"> ○ The forums are a great place for clients to come and hear news about MHSA programs. MCHC staff hopes that there are more opportunities to hear about what is happening in Behavioral Health in Mendocino County. • What is not working? <ul style="list-style-type: none"> ○ It was expressed that there have been several attempts to have forums or other meetings, such as the Dr. Marbut discussion on homelessness, telecasted to the coast, but each attempt has yet to be successful. ○ It was suggested that the County consider using different meeting sharing software such as GoToMeeting or Webex because they are more reliable, and Webex is HIPPA compliant. | | |

d) Innovation:

- **Project 1:**
 - i. Round Valley Indian Health Center Yuki Trails is developing their own Crisis Resource Center.
 - ii. Yuki Trails' eventual goal is self-sustainment.
 - iii. Yuki Trails has a Substance Use Disorder Treatment (SUDT) component to their program.
- **Project 2:**
 - i. Project 2, Weekend Wellness, will focus on helping clients develop social support groups outside of the Wellness Centers, such as on the weekend when services are limited. This project is in development and not yet approved by the Oversight and Accountability Committee (OAC).
- **Project 3:**
 - i. Project 3 is focused on developing Virtual Reality computer program for Transitional Aged Youth. This project is in development and not yet approved by the Oversight and Accountability Committee (OAC).

e) Workforce Education and Training:

- MHSa will be providing scholarship opportunities for individuals who are seeking further education in the Mental Health field. The scholarships will prioritize individuals that serve our underserved cultural and linguistic populations.
- Details about the WET scholarship application process will be provided at forums and on the MHSa website later this fiscal year.

f) Other Updates:

- The MHSa 2018-2019 Reversion plan was approved by the Board of Supervisors, and it includes programs supported by stakeholders that MHSa had not been able to fund in the Three-Year Plan, such as First 5 (Five) for Positive Parenting trainings.
 - i. First 5 (Five) will be recruiting trainers for Positive Parenting classes, and conduct a full training for facilitators that will be provided in various locations in the County.

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| 8. | Next Meeting Date & Location: <ul style="list-style-type: none">September 27, 2018 from 3:30 – 5:30 pm at Action Network: 200 Main St, Pt. Arena CA, 95468This forum will not be teleconferenced to a separate location. | | |
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