



Mental Health Services Act Stakeholder Forum/ Quality Improvement Committee Joint Meeting

Date: Thursday, March 28, 2019 | Time: 12 – 2 pm Locations: Yuki Trails, 23000 Henderson Rd., Covelo, CA 95428 Teleconferenced to: Mendocino Coast Hospitality Center, 101 N. Franklin St., Fort Bragg, CA 95437

	Discussion Item	Action Item/Next Steps	Complete Date
1.	Introductions & Handouts		
	Education regarding purpose of stakeholder meetings and		
	the Community Program Planning Process		
2.	Review & Approval of Minutes from September 28, 2018,		
	November 29, 2018 and January 31, 2019		
3.	Follow Up Items		
4.	MHSA Updates		
	a) Community Program Planning (CPP)		
	 Upcoming Meetings, Forums, and Planning 		
	Issue Resolutions and Trends		
	b) Community Services and Supports (CSS)		
	Data Reports		
	Housing Projects		
	c) Prevention and Early Intervention (PEI)		
	Data Reports		
	 Mendocino County Suicide Prevention Committee (MCSPC) 		
	d) Innovation (INN)		
	 Round Valley Crisis Response 		
	 Weekend Wellness/Friends for Health Update & Feedback 		
	 Computer Program & Virtual Reality Applications for Services to Youth Update & Feedback 		
	e) Workforce Education and Training (WET) •		

	f) Other Updates	
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5.	QIC Introductions & Updates	
	Data Dashboard January 2019	
	Crisis Assessments	
	Crisis Line Contacts	
	Medication Support	
	• (2.A) Timeliness to First Kept Appointment	
	• (2.B) Timeliness to First Psychiatric Appointment	
	• (2.C-D) Timeliness to CIC-Crisis Intervention Contact	
	• (2.E) Access Line Test Call Report June 2018	
	• (2.H) Timeliness to Fist Offered Appointment	
	 (2.I) Follow Up Appointments Post Psychiatric Discharge 	
	 (3.D) Grievances and Appeals 	
	• (4.E) Monitoring Stakeholder Involvement	
	• (4.G) Psychiatric Inpatient Readmission Rates	
	• (4.I) Psychiatric & Clinician No Show Rates	
	• (6.B) Provider Suggestions for Improvement	
6.	Service Provider Reports & News	
	News & Changes Somico Provider Benerits	
	Service Provider Reports	
7.	<i>Comments & Questions for Providers,</i> Consumer & Public Feedback	
	• What is working?	
	 What is not working? Other Comments & Questions 	
	Other Comments & Questions	

May 30, 2019, 3:30 – 5:30 PM
Manzanita Services, 410 Jones St. C-1, Ukiah, CA 95482;
Teleconferencing Location: TBD