



Mental Health Services Act Stakeholder Forum/ Quality Improvement Committee Joint Meeting

Date: Thursday, January 31, 2019 | Time: 5 – 7 pm

Locations: Consolidated Tribal Health Center (6991 N. State St., Redwood Valley, CA 95470)
Teleconferenced to: Manzanita Services Willits (286 School St., Willits, CA 95490)

| | Discussion Item | Action Item/Next Steps | Complete Date |
|----|--|---------------------------|------------------|
| 1. | Introductions & Handouts • Education regarding purpose of stakeholder meetings and the Community Program Planning Process | | |
| 2. | Review & Approval of Minutes from 11/29/18 | | |
| 3. | Follow Up Items | | |
| 4. | MHSA Updates a) Community Program Planning (CPP) • Upcoming Meetings, Forums, and Planning • Issue Resolutions and Trends b) Community Services and Supports (CSS) • Data Reports • Housing Projects c) Prevention and Early Intervention (PEI) • Data Reports • Mendocino County Suicide Prevention Committee (MCSPC) d) Innovation (INN) • Round Valley Crisis Response • Weekend Wellness/Friends for Health Update & Feedback • Computer Program & Virtual Reality Applications for Services to Youth Update & Feedback e) Workforce Education and Training (WET) • | | |

| | f) Other Updates | |
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| 5. | QIC Introductions & Updates | |
| | Data Dashboard June 2018 | |
| | • Crisis Assessments | |
| | Crisis Line Contacts | |
| | Medication Support | |
| | • (2.A) Timeliness to First Kept Appointment | |
| | • (2.B) Timeliness to First Psychiatric Appointment | |
| | • (2.C-D) Timeliness to CIC-Crisis Intervention Contact | |
| | • (2.E) Access Line Test Call Report June 2018 | |
| | • (2.H) Timeliness to Fist Offered Appointment | |
| | • (2.I) Follow Up Appointments Post Psychiatric Discharge | |
| | • (3.D) Grievances and Appeals | |
| | • (4.E) Monitoring Stakeholder Involvement | |
| | • (4.G) Psychiatric Inpatient Readmission Rates | |
| | • (4.I) Psychiatric & Clinician No Show Rates | |
| | • (6.B) Provider Suggestions for Improvement | |
| 6. | Service Provider Reports & News | |
| | News & Changes | |
| | Service Provider Reports | |
| 7. | Comments & Questions for ProvidersConsumer & Public | |
| '. | Feedback | |
| | What is working? | |
| | What is not working? | |
| | Other Comments & Questions | |
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| 8. | Next Meeting Date & Location | |
|----|---|--|
| | March 28, 2019 from 12 – 2 pm | |
| | Yuki Trails (23000 Henderson Rd., Covelo, CA 95428) | |
| | Teleconferenced to Mendocino Coast Hospitality Center (101 N. Franklin St., Fort Bragg, CA 95437) | |