



**MENDOCINO COUNTY BEHAVIORAL
HEALTH ADVISORY BOARD**

REGULAR MEETING

AGENDA

**August 19, 2020
1:00 p.m. to 3:00 p.m.**

Join Zoom Meeting:

<https://mendocinocounty.zoom.us/j/98557737710>

Call in:

+1(669) 900-9128 or +1(346) 248-7799

Webinar ID: 985 5773 7710

Find your local number:

<https://mendocinocounty.zoom.us/u/acQchywdog>

Chairperson
Michelle Rich

Vice Chair
Meeka Ferretta

Secretary
Vacant

Treasurer
Richard Towle

BOS Supervisor
Carre Brown

1ST DISTRICT:

DENISE GORNY
LOIS LOCKART
RICHARD TOWLE

2ND DISTRICT:

MICHELLE RICH
SERGIO FUENTES
VACANT

3RD DISTRICT:

MEEKA FERRETTA
AMY BUCKINGHAM
VACANT

4TH DISTRICT:

LYNN FINLEY
JULIA EAGLES
VACANT

5TH DISTRICT:

MARTIN MARTINEZ
FLINDA BEHRINGER
JOANN BRADLEY

OUR MISSION: *“To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential.”*

Item	Agenda Item / Description	Action
1. 5 minutes	Call to Order, Roll Call & Quorum Notice, Approve Agenda:	Board Action:
2. 5 minutes	Minutes of the July 15, 2020 BHAB Regular Meeting: <i>Review and possible board action.</i>	Board Action:
3. 10 minutes (Maximum)	Public Comments: <i>Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments will have to be provided through email to bhboard@mendocinocounty.org.</i>	Board Action:
4. 20 minutes	Measure B Discussion and Possible Action: A. Measure B July Meeting Report B. Kemper Report Recommendations Update/Next Steps	Board Action:

<p>5. 10 minutes</p>	<p>Mendocino County Report: <i>Jenine Miller, BHRS Director</i> A. Director Report Questions B. Budget Update</p>	<p>Board Action:</p>
<p>6. 15 minutes</p>	<p>Substance Use Disorder Treatment Services Drug Medi-Cal Organized Delivery System: <i>Rendy Smith, SUDT Program Manager</i></p>	
<p>7. 10 minutes</p>	<p>RQMC Report: A. Data Dashboard Questions B. Services Update</p>	<p>Board Action:</p>
<p>8. 15 minutes</p>	<p>Board Reports and Possible Action: A. Chair – <i>Michelle Rich</i> 1. Contracts Committee 2. BHAB Secretary Appointment B. Vice Chair – <i>Member Ferretta</i> 1. Membership/Vacancies/Recruitment C. Treasurer – <i>Member Towle</i></p>	<p>Board Action:</p>
<p>9. 10 minutes</p>	<p>California Behavioral Health Planning Council Patients’ Rights Advocacy Survey: <i>Review and possible board action.</i></p>	
<p>10. 10 Minutes</p>	<p>Member Comments:</p>	<p>Board Action:</p>
<p>11.</p>	<p>Adjournment: Next meeting: September 16, 2020</p>	

AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE

The Mendocino County Behavioral Health Advisory Board complies with ADA requirements and upon request will attempt to reasonably accommodate individuals with disabilities by making meeting material available in appropriate alternative formats (pursuant to Government Code Section 54953.2). Anyone requiring reasonable accommodations to participate in the meeting should contact the Mendocino County Behavioral Health Administrative Office by calling (707) 472-2355 at least five days prior to the meeting.

BHAB CONTACT INFORMATION: PHONE: (707) 472-2355 FAX: (707) 472-2788
EMAIL THE BOARD: bhboard@mendocinocounty.org WEBSITE: www.mendocinocounty.org/bhab



**MENDOCINO COUNTY BEHAVIORAL
HEALTH ADVISORY BOARD**

REGULAR MEETING

MINUTES

July 15, 2020

1:00 p.m. to 3:00 p.m.

Join Zoom Meeting:

<https://mendocinocounty.zoom.us/j/94268742354>

Webinar ID: 942 6874 2354

Call in:

+1(669) 900-9128 (San Jose)

+1(346) 248-7799 (Houston)

Meeting ID: 942 6874 2354

Find your local number:

<https://mendocinocounty.zoom.us/u/acQchywdog>

Chairperson
Michelle Rich

Vice Chair
Meeka Ferretta

Secretary
Dina Ortiz

Treasurer
Richard Towle

BOS Supervisor
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1ST DISTRICT: DENISE GORNY LOIS LOCKART RICHARD TOWLE	2ND DISTRICT: DINA ORTIZ MICHELLE RICH SERGIO FUENTES	3RD DISTRICT: MEEKA FERRETTA AMY BUCKINGHAM VACANT	4TH DISTRICT: LYNN FINLEY VACANT VACANT	5TH DISTRICT: MARTIN MARTINEZ FLINDA BEHRINGER VACANT
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OUR MISSION: *"To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

Item	Agenda Item / Description	Action
1. 5 minutes	Call to Order, Roll Call & Quorum Notice, Approve Agenda: <ul style="list-style-type: none"> Chair Rich called the meeting to order at 1:04 PM. Quorum met. Members present: Behringer, Ferretta, Finley, Fuentes, Martinez, Towle, and Supervisor Brown. Agenda approved as written. 	Board Action: Motion made by member Behringer, seconded by Member Fuentes to approve the agenda. Motion passed.
2. 5 minutes	Minutes of the June 17, 2020 BHAB Regular Meeting: Review and possible board action. <ul style="list-style-type: none"> Minutes approved as written. 	Board Action: Motion made by Member Behringer, seconded by Member Fuentes to approve the June 17, 2020 regular BHAB meeting minutes.

<p>3. 10 minutes (Maximum)</p>	<p>Public Comments: <i>Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments will have to be provided through email to bhboard@mendocinocounty.org.</i></p> <ul style="list-style-type: none"> • Member Lockart provided a written comment and wanted to let the board know she is currently homeless. She is frustrated that the insurance company is denying responsibility for the incident at her apartment. She would like the county to evaluate terminology for older care, what it means, and what services are available. She is concerned that people assume elders have people to help them when that isn't always the case. She would like the county to support elders and define better terminology and services for the senior population. • Josephine Silva commented she thinks there are a lot of clients who are very lonely during this time and have no connections; thinks that clients on medication services should be considered in need of the gaps in services. She shared that most hospitalizations and crisis centers offer no beginning steps for any kind of vocational training and opportunities, thinks it is very important to start those opportunities. She would also like funds for mental health radio ads, to advertise what someone can do if they are having problems. 	<p>Motion passed. Board Action:</p>
<p>4. 10 inutes</p>	<p>Suicide Awareness: Discussion and possible board action. A. BHRS Director Miller provided statistics on suicides in Mendocino County:</p> <ul style="list-style-type: none"> • In 2018 and 2019 there was an average of 20 suicides a year. • In 2020 there have been a total of 18 suicides as of today. • 9 in the central area, 4 in the North area of county, and 5 in the coastal area. COVID has impacted our community and will continue to do so. <p>I. BHRS Director Miller clarified that these numbers might be potentially higher, as there are deaths that are declared accidents and not suicides.</p> <p>II. BHRS focuses on suicides regularly, always looking at how to get more prevention and awareness information out to the community. The county is currently working on brainstorming what can be done differently this year compared to other years. Some ideas are radio ads, billboards, pamphlets, help numbers, etc.</p> <p>III. BHRS Director Miller asked for the BHAB's feedback, and if any members are willing to help advocate to get awareness information disseminated to benefit our community.</p> <p>a All the information that will be put out will be</p>	

	<p>bilingual, there are a few BHRS staff members that are bilingual and can translate material.</p> <p>b BHRS has a small amount of Mental Health Services Act (MHSA) funds that are specific for suicide awareness.</p> <p>IV. Discussion on suicide education, resiliency, and de-stigmatization advocacy.</p> <p>a Camille Schraeder commented that suicide numbers are different than crisis numbers because many people do not reach out to crisis before. RQMC is working on an app to help those that are isolated and feeling alone, hoping this will help the community.</p> <p>V. Josephine Silva suggested it would be a good idea to put a flyer in the front page of a Spanish newspaper. Also, colored posters of well-known faces with information about prevention and helpful information to be placed around the county.</p> <p>VI. BHRS will look into incorporating all feedback from the board and public.</p>	
<p>5. 20 minutes</p>	<p>Measure B Discussion and Possible Action:</p> <p>A. Service Gap Recommendations Research Report</p> <p>I. NAMI, BHRS Director Miller, and Chair Rich, met and came up with priorities, it was brought to the NAMI board for their consideration and approval, and today is brought to the BHAB for their review. The goal was for NAMI, BHAB, and BHRS to agree that these are the current gaps in services in Mendocino County, and that they are appropriate use of Measure B dollars.</p> <p>a. NAMI board voted and approved the recommendations with the exception of removing NAMI from the outreach piece due to conflict of interest.</p> <p>b. A variety of things in the report are things that were included in the Kemper report including the CRT, PHF, prevention and early intervention, mobile teams, etc.</p> <p>c. BHRS Director Miller will revise the prevention/early intervention piece in the “Housing” section, and will send to Donna Moschetti and Chair Rich for final review. The report will be included with the agenda packet for next week’s Measure B Committee meeting.</p> <p>II. Josephine Silva commented that some issues around prevention is that people are given a medication and will stay on it for a while, and then it no longer works. Thinks there needs to be some action to prevent this from happening.</p> <p>B. Measure B June Meeting Report</p> <p>I. The training center is coming along, and Alyson will be reporting on it at next week’s Measure B meeting.</p> <p>II. BHRS Director Miller commented that she did go forward with a request to put out a Request for Qualifications (RFQ) for providers willing to operate a psychiatric hospital that</p>	<p>Board Action:</p> <p>Motion made by Member Ferretta, seconded by Member Fuentes to accept the proposed use of Measure B funds in concept. Motion passed.</p>

	<p>Carmel Angelo and Tammy will be working with the HHS Board and the BOS to discuss whether the structure of HHS should be changed. There is a possibility to split the agency into a 2 or 3 agency model, or continue with it being a super agency.</p>	
<p>7. 10 minutes</p>	<p>RQMC Report:</p> <p>A. Data Dashboard Questions</p> <ol style="list-style-type: none"> I. Report included in agenda packet. II. Camille stated that BHRS Director Miller and her team have had tremendous leadership on improving no shows, and offered appointments data over the last couple of years. III. Psychiatry has been difficult, RQMC added care management and care coordination with providers, it has improved a lot. IV. After care and linkage to support for medication stability has been one of the major goals that RQMC works on regularly in medication management and adult provider meetings. <ol style="list-style-type: none"> a. Foster care numbers are concerning, thinks those are 2 individual outliers that ran that number as high as it did. Would like to review the number of re-hospitalizations in foster care. V. For the first time adult unduplicated count is higher on data dashboard than the children unduplicated count; this is good for the adult system of care, but Camille would like to review these numbers to make sure children aren't being under supported. VI. RQMC added a component for homeless services provided on the data dashboard. 342 unduplicated homeless clients have been served through mental health services year to date. <ol style="list-style-type: none"> a. Wynd Novotny commented that she looks forward to how this number is reflected a year from now, and what kind of influence the county can have on stabilizing homeless clients and getting them housed. <p>B. Services Update</p> <ol style="list-style-type: none"> I. RQMC has been working on clearing up the end of the year, helping all of the providers with re-entry, there are really good plans. II. RQMC sent an Outreach and Engagement report to the BHAB on reaching hard to reach clients that was asked for last month. Will re-submit the re-entry plans for each agency so that the BHAB can see what each agency is doing around in-person, telehealth, and community support. III. Trying to work on issues the coast has with the Sheriff regarding clients that are in the hospital and refuse to stay in the hospital, and who needs to be watching over this. 	<p>Board Action:</p>
<p>8. 10 minutes</p>	<p>Board Reports and Possible Action:</p> <p>A. Chair – <i>Michelle Rich</i></p>	<p>Board Action:</p>

	<p>I. Membership</p> <ul style="list-style-type: none"> a. Emily Strachan stepped down from the BHAB effective July 14th. Discussion on how to acknowledge Emily for her time served on the BHAB. b. Julia Eagles was appointed to the BHAB 4th district vacant position at the Board of Supervisors meeting yesterday. c. Chair Rich asked for the board’s input on Joann Bradley’s application for the 5th district. d. There is now another vacancy in the 4th district due to Emily stepping down, and another one in the 3rd district. e. Member Behringer is interested in being a part of the Membership Committee to replace Emily. <p>II. Zoom Meetings</p> <ul style="list-style-type: none"> a. Discussion on BHAB meetings being held via Zoom for the next few months due to COVID. Chair Rich asked for feedback from the board and public on how Zoom meetings are working, and what can be improved. b. Supervisor Brown expressed she thinks Chair Rich has been excellent at handling Zoom meetings. All members expressed zoom meeting have been working for them as well. c. Josephine Silva commented that Zoom meetings can be difficult, as members of the public can’t always participate. She would like a survey to be created to go along with client appointments to determine if they are interested and have the ability to connect to Zoom meetings. d. Jo Bradley commented she would find it helpful if all members had the ability to show their face on the screen when voting, so that the public can be aware of who is voting to make it transparent to the audience. <p>III. Chair Rich sent out the letter she wrote to state elected officials to the BHAB, asked for member comments before she submits it. The board approved the letter with no changes.</p> <p>B. Vice Chair – <i>Member Ferretta</i></p> <ul style="list-style-type: none"> I. No report. <p>C. Treasurer – <i>Member Towle</i></p> <ul style="list-style-type: none"> I. No report. 	<p>Follow up at next meeting.</p> <p>Chair Rich will move forward with the recommendation to appoint Joann Bradley to the BHAB.</p>
<p>9. 10 Minutes</p>	<p>California Behavioral Health Planning Council Patients’ Rights Advocacy Survey: <i>Review and possible board action.</i></p> <ul style="list-style-type: none"> A. Tabled. 	
<p>10. 20 Minutes</p>	<p>Cultural Diversity Awareness Education/Discussion:</p> <ul style="list-style-type: none"> A. BHRS Director Miller invited two staff members to share their experiences and talk about cultural awareness: Navin Bhandari and Jani Sheppard. <ul style="list-style-type: none"> I. Discussion on the importance of discussing cultural equity, stigma, and discrimination that impacts individuals that have a mental illness. People often make assumptions based 	<p>Board Action:</p>

	<p>on the way someone looks, but that does not dictate what their ethnicity and cultural upbringings are.</p> <p>II. Navin Bhandari shared his experience growing up in Nepal, and what he experienced during his first years in the U.S.</p> <p>a. Navin has participated in many cultural trainings in Mendocino County including, Native American and Latino Cultural trainings.</p> <p>b. Navin expressed that what he has learned is that people can learn to be responsive, but not necessarily be competent to other people's cultures. He emphasized that skin or hair color does not dictate a person's culture.</p> <p>III. Jani Sheppard has been doing cultural competency trainings for 30 years, and will be doing a training on August 9th alongside Supervisor Williams.</p> <p>a. Jani's presentation focused on behavioral health and racial equity in today's world. Topics included: cultural competency vs cultural diversity, cultural knowledge vs cultural awareness, cultural sensitivity, the practice of cultural humility, equality vs equity, among others.</p> <p>IV. Josephine Silva commented that language is often a barrier and affects the way someone perceives another person. She shared that regardless of how a person dresses, or how they speak is not an indication of their intelligence or their ability to understand.</p> <p>V. Further discussion on cultural awareness and the future of the current issues we are facing today.</p>	
<p>11. 10 Minutes</p>	<p>Member Comments:</p> <ul style="list-style-type: none"> No member comments due to lack of time. 	Board Action:
<p>12.</p>	<p>Adjournment: 3:07 PM</p> <p>Next meeting: August 19, 2020</p>	<p>Motion made by Member Fuentes, seconded by Member Towle to adjourn the meeting.</p>

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Behavioral Health Advisory Board Director's Report

August 2020

1. Board of Supervisors:

a. Recently passed items or presentations:

i. Mental Health:

1. Approval of Retroactive Second Amendment with Davis Guest House to Provide Residential Care to Mendocino County Lanterman-Petris-Short Clients, Effective July 1, 2019 Through June 30, 2020
2. Approval of Retroactive Agreement Redwood Community Services, Inc. to Provide Specialty Mental Health Services at Haven House or Other Redwood Community Services Supportive Housing Unit, Effective July 1, 2020 Through June 30, 2021

ii. Substance Use Disorders Treatment:

1. None

b. Future BOS Items or Presentations:

i. Mental Health

1. Discussion and Possible Action Including Acceptance of Informational Presentation Regarding the Current Provision of Mental Health Services in Mendocino County

ii. Substance Use Disorder Treatment:

1. None

2. Staffing Updates:

a. New Hires:

Mental Health: None

Substance Use Disorders Treatment: None

b. Promotions:

Mental Health: Program Specialist I, Staff Assistant III

Substance Use Disorders Treatment: None

c. Departures:

Mental Health: None

Substance Use Disorders Treatment: None

3. Audits/Site Reviews:

- a. Date occurred and report out of findings:
 - i. SABG SUDT Site Visit – Result pending
- b. Upcoming/Scheduled:
 - i. BHRS Outpatient Chart Audit – currently in progress
 - ii. EQRO virtual site review – September 15-17, 2020
- c. Site Reviews:
 - i. None

4. Grievances/Appeals:

- a. MHP Grievances: 1
- b. SUDT Grievances: 0
- c. MHPSA Issue Resolutions: 0
- d. Second Opinion: 0
- e. Change of Provider Requests: 4
- f. Provider Appeals: 0
- g. Consumer Appeals: 0

5. Meetings of Interest:

- a. MHPSA Forum/QIC Meeting: August 26, 2020 @ 4:00 - 6:00 pm on Zoom:
<https://mendocinocounty.zoom.us/j/98377464690>
- b. Round Valley Innovation Stakeholder Meeting Tuesday, September 1, 2020 1:00 pm – 2:00 pm via Zoom

6. Grant Opportunities:

- a. COVID-19 Telehealth grant

7. Significant Projects/Brief Status:

- a. Assisted Outpatient Treatment (AOT): AB 1421/Laura's Law
- b. Melinda Driggers, AOT Coordinator, is accepting and triaging referrals:
 - i. Referrals to Date: 87
 - ii. Did not meet AOT Criteria: 74
 - iii. Currently in Investigation/Screening/Referral: 2
 - iv. Settlement Agreement/Full AOT: 1
 - v. Other (Pending Assessments to file Petition): 3

8. Educational Opportunities/Information:

- a. Adverse Childhood Experiences (ACEs) Training: TBD

9. Mental Health Services Act (MHSA):

- a. MHSA Forum/QIC Meeting: August 26, 2020 @ 4:00 - 6:00 pm on Zoom:
<https://mendocinocounty.zoom.us/j/98377464690>

10. Lanterman Petris Short Conservatorships (LPS):

- a. Number of individuals on LPS Conservatorships = 56

11. Substance Use Disorder Treatment Services:

- a. Number of Substance Use Disorder Treatment Clients Served in June 2020
 - i. Total number of clients served = 76
 - ii. Total number of services provided = 178
 - iii. Fort Bragg: 11 clients served for a total of 32 services provided
 - iv. Ukiah: 59 clients served for a total of 135 services provided
 - v. Willits: 6 clients served for a total of 11 services provided

12. Contracts:

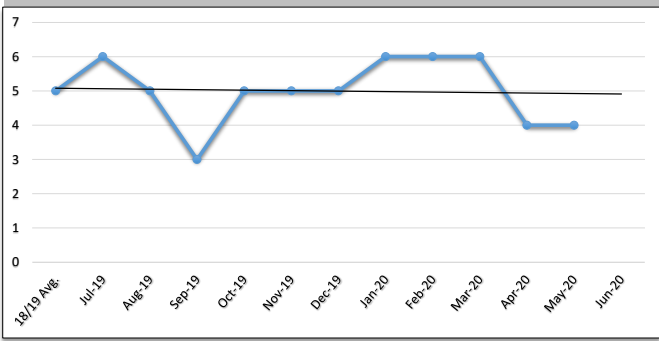
- a. None

13. Capital Facility Projects:

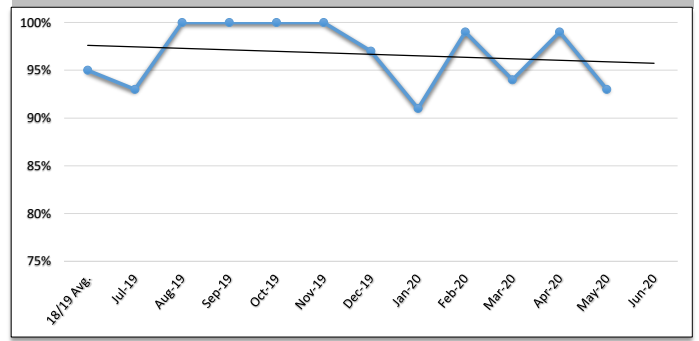
- a. Orchard Project
 - i. CHFFA Board Meeting 12/5/19 - Milestone of securing funding met.
 - ii. CHFFA Board Meeting 1/30/2020 – New milestones were provided by CHFFA for completion of the Orchard Project
- b. Willow Terrace Project
 - i. Vacancies filled through Coordinated Entry process as they come available.
 - ii. Some turnover in tenancy.

2019-2020 Year to Date Timeliness Charts and Graphs

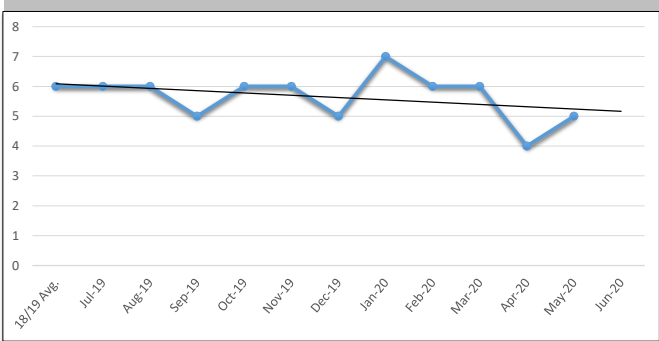
Length of Time from Initial Request to first offered Appt. - Mean BPSA - MHP Standard or Goal - 10 Business Days - 95%				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	5	6	6	5
Jul-19	6	6	5	8
Aug-19	5	4	5	7
Sep-19	3	4	6	5
Oct-19	5	5	5	5
Nov-19	5	4	6	8
Dec-19	5	4	5	3
Jan-20	6	6	6	5
Feb-20	6	5	8	3
Mar-20	6	5	6	8
Apr-20	4	3	4	6
May-20	4	4	5	8
19/20 Avg.	5	5	6	6



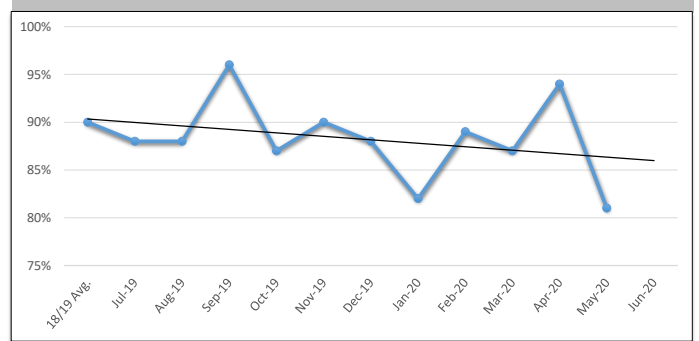
Length of Time from Initial Request to first offered Appt. BPSA - MHP Standard or Goal - 10 Business Days - 95%				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	95%	90%	97%	95%
Jul-19	93%	89%	98%	100%
Aug-19	100%	100%	100%	100%
Sep-19	100%	100%	100%	100%
Oct-19	100%	100%	100%	100%
Nov-19	100%	100%	100%	100%
Dec-19	97%	100%	95%	100%
Jan-20	91%	76%	100%	100%
Feb-20	99%	98%	83%	100%
Mar-20	94%	89%	97%	100%
Apr-20	99%	100%	98%	100%
May-20	93%	93%	99%	100%
19/20 Avg.	97%	95%	97%	100%



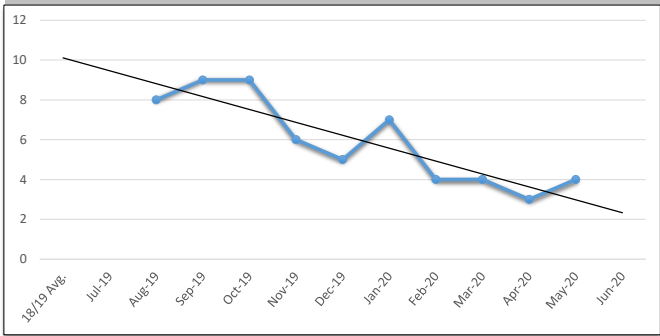
Length of Time from Initial Request to first kept Appt. - Mean MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	6	5	6	5
Jul-19	6	5	6	8
Aug-19	6	4	7	14
Sep-19	5	4	6	5
Oct-19	6	5	7	6
Nov-19	6	4	7	8
Dec-19	5	5	6	3
Jan-20	7	6	7	5
Feb-20	6	5	8	3
Mar-20	6	6	6	8
Apr-20	4	3	5	11
May-20	5	4	6	10
19/20 Avg.	6	5	6	7



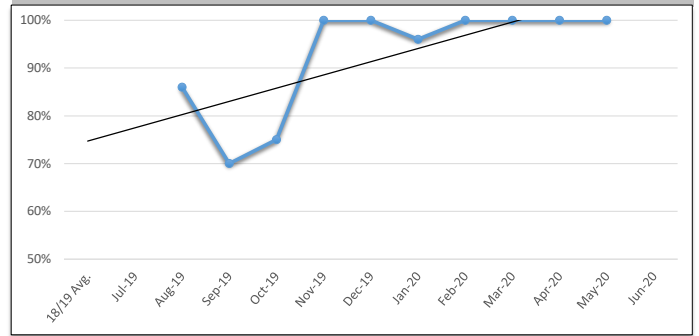
Length of Time from Initial Request to first kept Appt. - Mean MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	90%	89%	91%	86%
Jul-19	88%	91%	85%	100%
Aug-19	88%	98%	76%	25%
Sep-19	96%	100%	94%	100%
Oct-19	87%	100%	79%	100%
Nov-19	90%	97%	86%	100%
Dec-19	88%	94%	85%	100%
Jan-20	82%	78%	84%	100%
Feb-20	89%	97%	83%	100%
Mar-20	87%	87%	88%	100%
Apr-20	94%	100%	90%	0%
May-20	81%	90%	73%	67%
19/20 Avg.	88%	94%	84%	81%



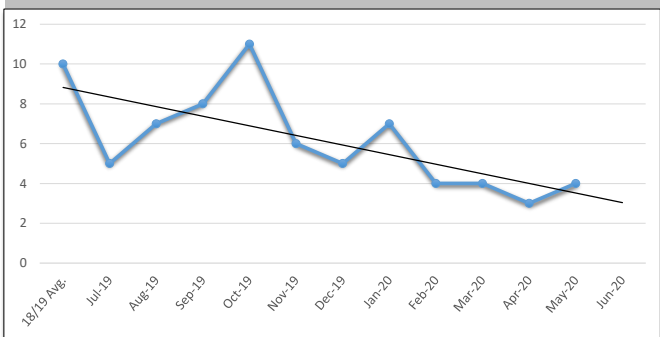
Length of Time from Initial Request to first offered Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	#N/A	#N/A	#N/A	#N/A
Jul-19	#N/A	#N/A	#N/A	#N/A
Aug-19	8	7	13	#N/A
Sep-19	9	10	9	2
Oct-19	9	8	10	21
Nov-19	6	6	6	#N/A
Dec-19	5	5	5	#N/A
Jan-20	7	7	10	#N/A
Feb-20	4	3	6	7
Mar-20	4	3	6	#N/A
Apr-20	3	2	3	#N/A
May-20	4	4	5	#N/A
Jun-20				
19/20 Avg.	6	6	7	10



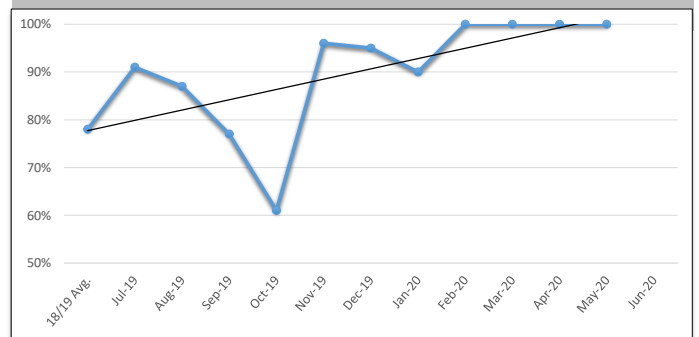
Length of Time from Initial Request to first offered Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	#N/A	#N/A	#N/A	#N/A
Jul-19	#N/A	#N/A	#N/A	#N/A
Aug-19	86%	86%	83%	#N/A
Sep-19	70%	68%	75%	100%
Oct-19	75%	75%	75%	0%
Nov-19	100%	100%	100%	#N/A
Dec-19	100%	100%	100%	#N/A
Jan-20	96%	95%	100%	#N/A
Feb-20	100%	100%	100%	100%
Mar-20	100%	100%	100%	#N/A
Apr-20	100%	100%	100%	#N/A
May-20	100%	100%	100%	#N/A
Jun-20				
19/20 Avg.	93%	92%	93%	67%



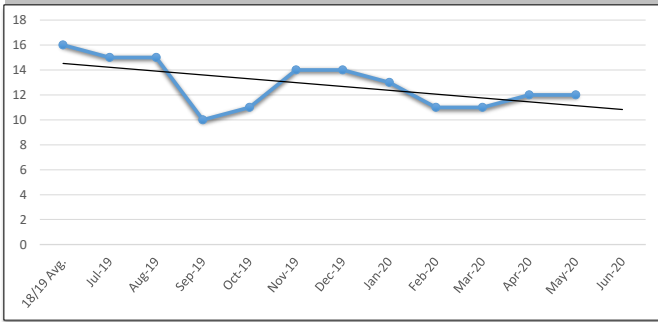
Length of Time from Initial Request to first kept Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	10	8	11	#N/A
Jul-19	5	5	6	#N/A
Aug-19	7	7	6	#N/A
Sep-19	8	7	10	2
Oct-19	11	11	13	21
Nov-19	6	4	8	#N/A
Dec-19	5	5	7	#N/A
Jan-20	7	6	12	#N/A
Feb-20	4	3	6	7
Mar-20	4	3	6	#N/A
Apr-20	3	2	3	#N/A
May-20	4	5	4	#N/A
Jun-20				
19/20 Avg.	6	5	7	10



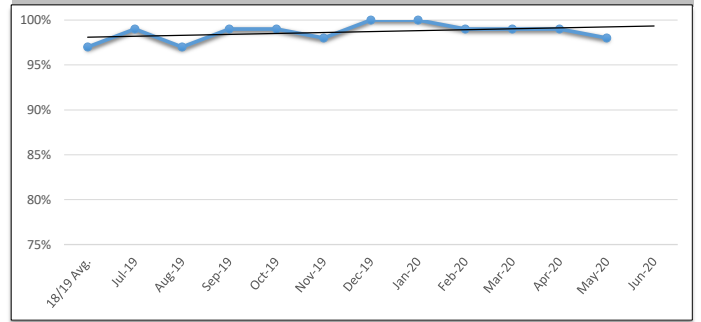
Length of Time from Initial Request to first kept Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	78%	82%	74%	n/a
Jul-19	91%	90%	100%	#N/A
Aug-19	87%	86%	100%	#N/A
Sep-19	77%	80%	71%	100%
Oct-19	61%	59%	67%	0%
Nov-19	96%	100%	90%	#N/A
Dec-19	95%	100%	83%	#N/A
Jan-20	90%	91%	83%	#N/A
Feb-20	100%	100%	100%	100%
Mar-20	100%	100%	100%	#N/A
Apr-20	100%	100%	100%	#N/A
May-20	100%	100%	100%	#N/A
Jun-20				
19/20 Avg.	91%	91%	90%	67%



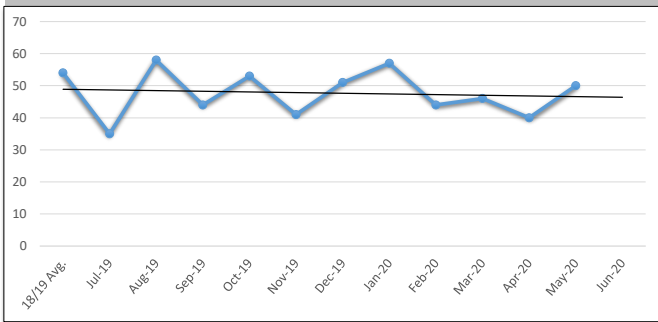
Length of Time from Service Request for urgent Appt. to Actual Encounter Mean - MHP Standard or Goal - 95% (Minutes)				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	16	15	17	19
Jul-19	15	14	28	30
Aug-19	15	13	21	21
Sep-19	10	9	12	#N/A
Oct-19	11	12	8	8
Nov-19	14	14	14	11
Dec-19	14	15	12	7
Jan-20	13	13	10	0
Feb-20	11	11	11	19
Mar-20	11	12	9	10
Apr-20	12	12	10	7
May-20	12	13	11	20
Jun-20				
19/20 Avg.	13	13	13	13



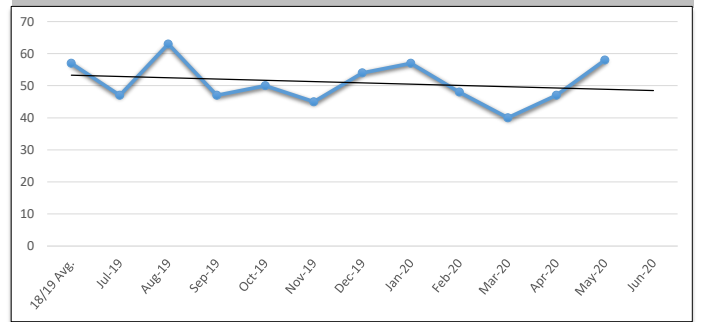
Length of Time from Service Request for urgent Appt. to Actual Encounter - Mean Percent of Goal that meets this Standard - MHP Standard or Goal - 95% (Minutes)				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	97%	97%	97%	100%
Jul-19	99%	99%	95%	100%
Aug-19	97%	97%	98%	100%
Sep-19	99%	99%	98%	#N/A
Oct-19	99%	99%	100%	100%
Nov-19	98%	98%	100%	100%
Dec-19	100%	100%	100%	100%
Jan-20	100%	99%	100%	100%
Feb-20	99%	99%	100%	100%
Mar-20	99%	99%	100%	100%
Apr-20	99%	99%	95%	100%
May-20	98%	98%	100%	100%
Jun-20				
19/20 Avg.	99%	99%	99%	100%



Total Number of Hospital Discharges				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	54	37	17	2
Jul-19	35	32	3	0
Aug-19	58	48	10	1
Sep-19	44	33	11	2
Oct-19	53	45	8	0
Nov-19	41	21	9	2
Dec-19	51	43	8	0
Jan-20	57	50	7	0
Feb-20	44	41	3	1
Mar-20	46	39	7	0
Apr-20	40	34	6	2
May-20	50	40	10	1
Jun-20				
Average	47	39	7	1
Total	519	426	82	9

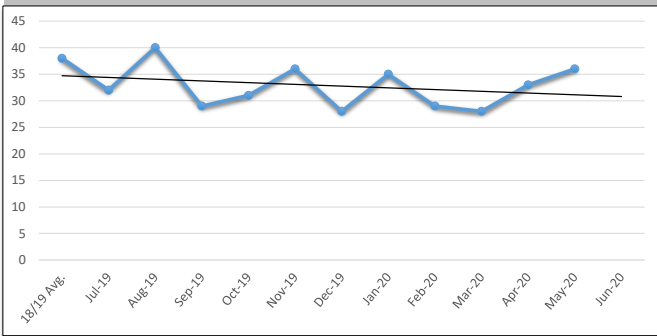


Timeliness of follow-up encounters post psychiatric inpatient discharge Total Number of Hospital Admissions				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	57	39	18	2
Jul-19	47	41	6	0
Aug-19	63	51	12	1
Sep-19	47	40	7	2
Oct-19	50	41	9	0
Nov-19	45	38	7	2
Dec-19	54	46	8	0
Jan-20	57	49	8	0
Feb-20	48	43	5	1
Mar-20	40	35	5	0
Apr-20	47	39	8	3
May-20	58	48	10	0
Jun-20				
19/20 Avg.	51	43	8	1
Total	556	471	85	9

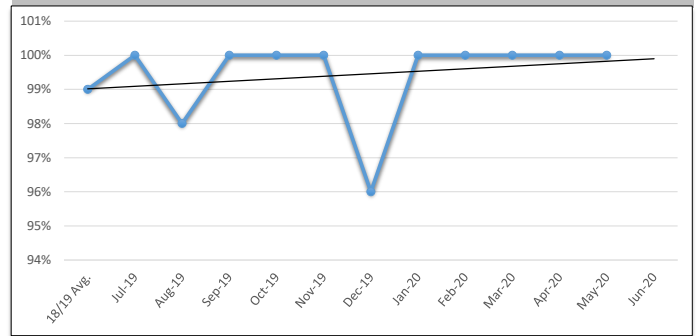


2019-2020 Year to Date Timeliness Charts and Graphs - Page 4

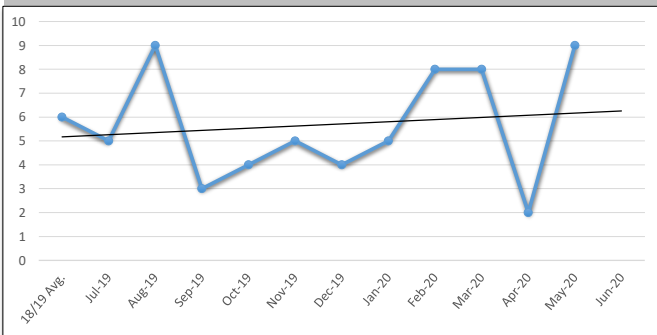
Timeliness of follow-up encounters post psychiatric inpatient discharge Number of follow-up appts within 7 days				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	38	26	12	3
Jul-19	32	29	3	0
Aug-19	40	32	8	1
Sep-19	29	24	5	1
Oct-19	31	26	5	0
Nov-19	36	30	6	1
Dec-19	28	23	5	0
Jan-20	35	32	3	0
Feb-20	29	28	1	1
Mar-20	28	26	2	0
Apr-20	33	27	6	2
May-20	36	34	2	0
Jun-20				
19/20 Avg.	32	28	4	1
Total	357	311	46	6



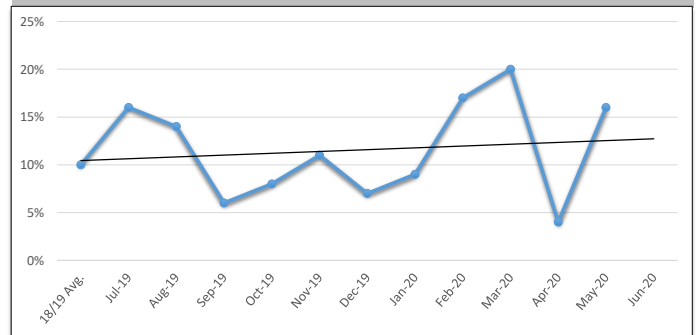
Timeliness of follow-up encounters post psychiatric inpatient discharge Percent of appointments that met this standard within 7 days - Goal is 95%				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	99%	99%	98%	100%
Jul-19	100%	100%	100%	#N/A
Aug-19	98%	100%	88%	100%
Sep-19	100%	100%	100%	100%
Oct-19	100%	100%	100%	#N/A
Nov-19	100%	100%	100%	100%
Dec-19	96%	100%	80%	#N/A
Jan-20	100%	100%	100%	#N/A
Feb-20	100%	100%	100%	100%
Mar-20	100%	100%	100%	#N/A
Apr-20	100%	100%	100%	100%
May-20	100%	100%	100%	#N/A
Jun-20				
19/20 Avg.	99%	100%	97%	100%



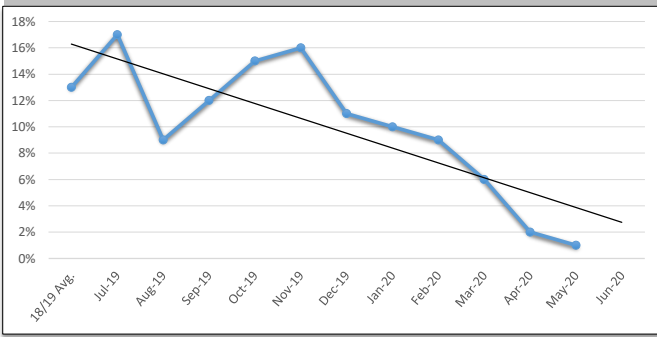
Psychiatric Inpatient Readmission rates within 30 days Total number with readmission within 30 days				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	6	4	2	0
Jul-19	5	4	1	0
Aug-19	9	6	3	0
Sep-19	3	1	2	1
Oct-19	4	2	2	0
Nov-19	5	4	1	0
Dec-19	4	4	0	0
Jan-20	5	4	1	0
Feb-20	8	7	1	0
Mar-20	8	8	0	0
Apr-20	2	1	1	0
May-20	9	9	0	0
Jun-20				
19/20 Avg.	6	5	1	0
Total	62	50	12	1



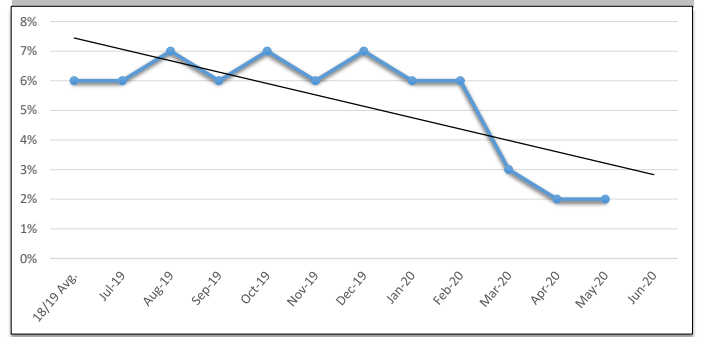
Psychiatric Inpatient Readmission rates within 30 days Readmission Rate - Goal is 10% within 30 days				
	All Services	Adult Services	Children's Services	Foster Care
18/19 Avg.	10%	10%	9%	33%
Jul-19	16%	10%	17%	#N/A
Aug-19	14%	12%	25%	#N/A
Sep-19	6%	3%	29%	50%
Oct-19	8%	5%	22%	#N/A
Nov-19	11%	11%	14%	#N/A
Dec-19	7%	9%	0%	#N/A
Jan-20	9%	8%	13%	#N/A
Feb-20	17%	16%	20%	#N/A
Mar-20	20%	23%	n/a	#N/A
Apr-20	4%	3%	13%	#N/A
May-20	16%	19%	n/a	n/a
Jun-20				
19/20 Avg.	12%	11%	17%	50%



Average Psychiatric No Show Rates			
MHP Standard for Psychiatrists - No Higher than 10%			
	All Services	Adult Services	Children's Services
18/19 Avg.	13%	12%	16%
Jul-19	17%	17%	20%
Aug-19	9%	16%	15%
Sep-19	12%	12%	13%
Oct-19	15%	14%	18%
Nov-19	16%	15%	18%
Dec-19	11%	12%	5%
Jan-20	10%	11%	10%
Feb-20	9%	9%	8%
Mar-20	6%	6%	6%
Apr-20	2%	1%	2%
May-20	1%	1%	0%
19/20 Avg.	10%	10%	10%



Average Clinicians other than Psychiatrists No Show Rates			
MHP Standard for Clinicians other than Psychiatrists - No Higher than 10%			
	All Services	Adult Services	Children's Services
18/19 Avg.	6%	9%	6%
Jul-19	6%	7%	6%
Aug-19	7%	9%	6%
Sep-19	6%	5%	7%
Oct-19	7%	9%	6%
Nov-19	6%	8%	4%
Dec-19	7%	8%	6%
Jan-20	6%	9%	3%
Feb-20	6%	7%	5%
Mar-20	3%	5%	3%
Apr-20	2%	2%	2%
May-20	2%	3%	2%
19/20 Avg.	5%	7%	5%



QI Work Plan - 3.D

Report - Appeals, Grievances, Change of Provider - June 2020

Provider Appeal (45 days)

Receipt Date	Provider Name	Reason	Results	Date Completed	Date Letter sent to Provider
Total	0				

Client Appeal (45 days)

Receipt Date	Provider Name	Reason	Results	Date Completed	Date Letter sent to Client
Total	0				

Issue Resolutions (60 Days)

Receipt Date	Provider Name	Reason	Results	Date Completed	Date Letter sent to Provider
Total	0				

SUDT Grievance (60 Days)

Receipt Date	Provider Name	Reason	Results	Date Completed	Date Letter sent to Provider
Total	0				

Client Grievance (60 Days)

Receipt Date	Provider	Reason	Results	Date Completed	Date Letter sent to Client
6/23/2020	RQMC WPC	Beneficiary states that their Whole Person Care Wellness Coach has been cutting the amount of services they are offering. Beneficiary also objected to some of the procedures utilized by the Whole Person Care Program.	Worked with Whole Person Care Wellness Coach and beneficiary to resolve the concerns and developed a plan that worked for beneficiary.	7/8/2020	7/8/2020
Total	1				

Client Request for Change of Provider (10 Business Days)

Receipt Date	Provider	Reason	Results	Date Completed	Date Letter sent to Client
6/10/2020	Manzanita	Requesting change of provider/agency.	Beneficiary transferred to new provider.	6/24/2020	6/24/2020
6/17/2020	Manzanita	Requesting a transfer to MCAVHN for all services.	Beneficiary transferred to new provider.	7/8/2020	7/8/2020
6/23/2020	RQMC WPC	Change of Provider filed along with grievance regarding Wellness Coach.	Worked with Whole Person Care Wellness Coach and beneficiary to resolve the concerns and developed a plan that worked for beneficiary. Change of Provider request withdrawn.	7/8/2020	7/8/2020
6/24/2020	Manzanita	Beneficiary requesting to be seen by specific provider with Stepping Stones.	Unable to accommodate the request, other options provided to beneficiary.	6/25/2020	6/25/2020
Total	4				

0 Provider Appeals
0 Client Appeals
0 Issue Resolutions (Completed)
0 SUDT Grievances (Completed)
1 Grievance (Completed)
4 Requests for Change of Provider (Completed)



Mendocino County Behavioral Health and Recovery Services
 Behavioral Health Advisory Board General Ledger
 FY 20/21
 August 12, 2020

ORG	OBJ	ACCOUNT DESCRIPTION	YR/PER/JNL	EFF DATE	AMOUNT	INVOICE #	CHECK #	VENDOR NAME	COMMENT
MHB	862080	FOOD							
		FOOD Total			\$0.00				
		MEMBERSHIPS TOTAL			\$0.00				
MHB	862170	OFFICE EXPENSE							
		OFFICE EXPENSE Total			\$0.00				
		RNTS & LEASES BLD GRD Total			\$0.00				
		TRNSPRTATION & TRAVEL Total			\$0.00				
		TRAVEL & TRSP OUT OF COUNTY Total			\$0.00				
		Grand Total			\$0.00				

Summary of Budget for FY 20/21

OBJ	ACCOUNT DESCRIPTION	Budget Amount	YTD Exp	Remaining Budget
862080	Food	1,800.00	0.00	1,800.00
862150	Memberships	600.00	0.00	600.00
862170	Office Expense	500.00	0.00	500.00
862210	Rents & Leases Bld	30.00	0.00	30.00
862250	In County Travel	5,800.00	0.00	5,800.00
862253	Out of County Travel	2,770.00	0.00	2,770.00
	Total Budget	\$11,500.00	\$0.00	\$11,500.00

Behavioral Health Recovery Services
Mental Health FY 2020-2021
Budget Summary
Year to Date as of **August 12, 2020**

	Program	FY 19/20 Approved Budget	EXPENDITURES					Total Expenditures	REVENUE				Total Revenue	Total Net Cost
			Salaries & Benefits	Services & Supplies	Other Charges	Fixed Assets	Operating Transfers		2011 Realign	1991 Realign	Medi-Cal FFP	Other		
1	Mental Health (Overhead)	(5,833,895)	9,768	180				9,948			520,990		520,990	(511,042)
2	Administration	1,448,778	52,280	133				52,413					0	52,413
3	CalWorks	98,355	8,673					8,673					0	8,673
4	Mobile Outreach Program	384,126	12,639					12,639	40,713				40,713	(28,074)
5	Adult Services	764,577	46,602	41				46,643					0	46,643
6	Path Grant	19,500						0					0	0
7	SAMHSA Grant	180,000						0					0	0
8	Mental Health Board	11,500						0					0	0
9	Business Services	624,295	24,826	39				24,865					0	24,865
11	AB109	135,197	8,352					8,352					0	8,352
12	Conservatorship	2,456,866	498					498					0	498
13	No Place Like Home Grant	0						0					0	0
14	QA/QI	450,568	21,150	79				21,229					0	21,229
a	Total YTD Expenditures & Revenue		184,788	472	0	0	0	185,260	40,713	0	520,990	0	561,703	(376,443)
b	FY 2020-2021 Adjusted Budget	739,867	3,510,587	1,962,679	18,778,506	0	(73,244)	24,178,528	6,389,220	4,182,046	10,609,498	2,677,399	23,858,163	320,365
c	Variance		3,325,799	1,962,207	18,778,506	0	(73,244)	23,993,268	6,348,507	4,182,046	10,088,508	2,677,399	23,296,460	696,808

Behavioral Health Recovery Services
Mental Health Services Act (MHSA) FY 2020-2021 Budget Summary
Year to Date as of August 12, 2020

Program	FY 19/20 Approved Budget	Salaries & Benefits	Services & Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	Revenue Prop 63	Other- Revenue	Total Net Cost
Community Services & Support	-	21,197					21,197			21,197
Prevention & Early Intervention	218,759						-			-
Innovation	508,637						-			-
Workforce Education & Training	-						-			-
Capital Facilities & Tech Needs	-		29,261				29,261			29,261
Total YTD Expenditures & Revenue		21,197	29,261	-	-	-	50,458	-	-	50,458
FY 2019-2020 Approved Budget	727,396	517,117	1,504,880	3,058,993	0	496,097	5,577,087	(4,836,832)	(12,859)	727,396
Variance		495,920	1,475,619	3,058,993	-	496,097	5,526,629	(4,836,832)	(12,859)	676,938

Prudent Reserve Balance **1,894,618**

WIC Section 5847 (a)(7) - Establishment & maintenance of a prudent reserve to ensure the county continues to be able to serve during years in which revenues for the Mental Health Services Fund are below recent averages adjusted by changes in the state population and the California Consumer Price Index.

Behavioral Health Recovery Services
SUDT FY 2020-2021 Budget Summary
Year to Date as of **August 12, 2020**

	Program	FY 20/21 Approved Budget	EXPENDITURES					Total Expenditures	REVENUE				Total Revenue	Total Net Cost
			Salaries & Benefits	Services and Supplies	Other Charges	Fixed Assets	Operating Transfers		SAPT Block Grant and FDMC	2011 Realign	Medi-Cal FFP	Other		
1	SUDT Overhead	(34,700)						0					0	0
2	County Wide Services	133,177						0					0	0
3	Drug Court Services	0						0					0	0
4	Ukiah Adult Treatment Services	(206,211)	30,898	75				30,973			150	1,606	1,756	29,217
5	Women In Need of Drug Free Opportunities	0	5,790	7				5,797					0	5,797
6	Family Drug Court	(700)	12,389	3				12,392					0	12,392
8	Friday Night Live	0						0					0	0
9	Willits Adult Services	(3,725)	6,023					6,023					0	6,023
10	Fort Bragg Adult Services	(78,524)	17,681	8				17,689					0	17,689
11	Administration	670,826	29,015	18				29,033					0	29,033
12	Adolescent Services	(150,172)	1,602					1,602					0	1,602
13	Prevention Services	0	7,416	1				7,417					0	7,417
a	Total YTD Expenditures & Revenue	329,971	110,815	111	0	0	0	110,927	0	0	150	1,606	1,756	109,171
b	FY 2020-2021 Budget	329,971	2,419,195	1,169,467	49,000	0	(979,866)	2,657,796	1,138,861	617,501	50,000	521,463	2,327,825	329,971
c	Variance	0	2,308,379	1,169,355	49,000	0	(979,866)	2,546,869	1,138,861	617,501	49,850	519,857	2,326,069	

Mendocino County Behavioral Health and Recovery Services

Mental Health Services Act (MHSA) Stakeholder Forum & Quality Improvement Committee (QIC) Schedule for 2020/2021

As part of the Community Program and Planning (CPP) Process, Mendocino County holds a series of stakeholder meetings for consumers, their families, County staff, service providers, and the community to provide the County MHSA/QIC team with input for program needs and challenges.

Dates & Times:	Locations:
August 26, 2020 4:00 - 6:00 pm	Remote Meeting: ZOOM https://mendocinocounty.zoom.us/j/98377464690
October 14, 2020 3:00 - 5:00 pm	Remote Meeting: ZOOM https://mendocinocounty.zoom.us/j/94217963247
December 9, 2020 10:00 am - 12:00 pm	Remote Meeting: ZOOM https://mendocinocounty.zoom.us/j/92069894869
February 3, 2021 5:00 - 7:00 pm	Remote Meeting: ZOOM https://mendocinocounty.zoom.us/j/91627856085
April 7, 2021 2:00 - 4:00 pm	Remote Meeting: ZOOM https://mendocinocounty.zoom.us/j/91950855988
June 2, 2021 4:00 - 6:00 pm	Remote Meeting: ZOOM https://mendocinocounty.zoom.us/j/92072559534



If you have any questions please contact:

Rena Ford (MHSA) at:

FordRe@mendocinocounty.org or 707-472-2724

Caitlin Colby (QIC) at:

ColbyC@mendocinocounty.org or 707-472-2370



WELLNESS · RECOVERY · RESILIENCE



Report to the Behavioral Health Advisory Board August 2020

1. Staffing

There is always some churn in staffing in the agencies we oversee. The children's agencies have gotten pretty good at flexing their resources, and the adult agencies have been able hiring additional providers.

2. Audits

Nothing to report. We will be undergoing a review with BHRS by the External Quality Review Organization in September.

3. Meetings of Interest

All meetings and conferences have been taking place over zoom.

4. Grant opportunities

No new opportunities have come to our attention. Agencies are the main entities that respond to grant opportunities.

5. Significant Projects/brief status

Agencies have been working to support vulnerable homeless people during Covid-19 and reaching out to students who have not been in school and might feel isolated or stressed at home. Agencies have been checking in with clients regularly to monitor their mental health.

Provider agencies and RQMC are preparing to respond to MHSA Requests for Proposals and for the Administrative Service Organization functions.

6. Educational Opportunities

Nothing to report at this time.

7. LPS Conservatorships

We continue through RCS, in collaboration with BHRS, to provide housing options for conserved clients. We are working with the Public Guardian's office to reduce the costs associated with conserved clients housing. Regular meetings enable monitoring and review of clients in high need and those ready to step down to lower levels of care.

8. We continue to monitor contracts and client services provided through each of our contract agencies.

9. Medication Support Services

Medication management services are continuing despite the pandemic with mostly telehealth or phone sessions. Injection clinics continue in person with health precautions. Our medication management has been functioning collaboratively and efficiently. Thanks to all of the team, Leandra, Dr. Goodwin, Dr. Garrett, Larry, Dr. Timme, Cheri, Sandra, and our wonderful nurse John, as well of their meds management support team.

Tim Schraeder MFT



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adult and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>			<i>RQMC</i>
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

Persons Admitted to...

Outpatient Services June	19	30	4	9	23	23	2	
<i>Total</i>	49		13		48			110
Crisis Services June	1	5	13	5	36	21	4	
<i>Total</i>	6		18		61			85

Unduplicated Persons...

Served in June	217	272	79	62	302	423	67	
<i>Total</i>	489		141		792			1,422

Unduplicated Persons...

Served Fiscal Year to Date	413	565	220	146	651	819	168	
<i>Total</i>	978		366		1,638			2,982

Identified As (YTD)...

Male	501	184	804			1,489
Female	467	176	830			1,473
Non-Binary and Transgender	10	6	4			20

White	552	192	1219			1,963
Hispanic	240	82	109			431
American Indian	90	37	91			218
Asian	5	3	24			32
African American	27	20	32			79
Other/Undisclosed	64	32	163			259

YTD Persons by location...	
Ukiah Area	1645
Willits Area	415
North County	97
Anderson Valley	29
North Coast	618
South Coast	59
OOC/OOS	119



Homeless....

RQMC Medi-Cal providers have provided 568 billable services to 122 unduplicated homeless clients in June. Fiscal Year to Date the providers have provided 5426 billable services to 342 unduplicated homeless clients.

WPC has served 41 homeless in June and 127 Fiscal year to date.

RQMC Providers also serve the homeless population through Wellness Centers, Building Bridges, Full Service Partner, and other MHSA programs.

Children & Youth Young Adult Adult & Older Adult System RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Total Number of...

Crisis Line Contacts June	1	11	19	8	142	48	31	
<i>Total</i>	12		27		221		260	

**There were 61 logged calls where age was not disclosed. Those have been added to the total.*

Crisis Line Contacts YTD	67	412	197	160	1,625	1,228	376	
<i>Total</i>	479		357		3,229		4,065	

by reason for call YTD...	
Increase in Symptoms	1317
Phone Support	1095
Information Only	532
Suicidal ideation/Threat	698
Self-Injurious Behavior	46
Access to Services	274
Aggression towards Others	39
Resources/Linkages	64

June Calls from Law Enforcement to Crisis		
TOTAL: 52		
MCSO: 16	CHP: 0	WPD: 5
FBPD: 8	Jail: 17	UPD: 6

by time of day YTD...	
08:00am-05:00pm	2649
05:00pm-08:00am	1416

YTD Calls from Law Enforcement to Crisis		
TOTAL: 452		
MCSO:147	CHP: 4	WPD: 26
FBPD: 60	Jail: 126	UPD: 89

Total Number of...

Emergency Crisis Assessments June	1	11	19	7	69	47	12	
<i>Total</i>	12		26		128		166	

Emergency Crisis Assessments YTD	55	342	172	137	704	708	171	
<i>Total</i>	397		309		1,583		2,289	



YTD by location...	
Ukiah Valley Medical Center	979
Crisis Center-Walk Ins	500
Mendocino Coast District Hospital	320
Howard Memorial Hospital	285
Jail	76
Juvenile Hall	58
Schools	5
Community	54
FQHCs	12

YTD by insurance...	
Medi-Cal/Partnership	1513
Private	271
Medi/Medi	251
Medicare	113
Indigent	120
Consolidated	1
Private/Medi-Cal	2
VA	18

Children & Youth

Young Adult

Adult & Older Adult System

RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Total Number of...

Inpatient Hospitalizations June	0	4	4	1	16	12	3	
<i>Total</i>	4		5		31			40

Inpatient Hospitalizations YTD	5	84	53	47	214	163	31	
<i>Total</i>	89		100		408			597

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
June	1	8	June	3	7.5%
YTD	13	57	YTD	51	8.5%

Days in the ER	0	1	2	3	4	5+	Unk
June	3	18	14	2	2	1	0
YTD	93	300	133	28	8	6	29
..by Hospita	0	1	2	3	4	5+	
AHUV	3	7	10	1	1	1	
Howard	0	5	0	0	1	0	
MCDH	0	5	4	1	0	0	

Number of hospitaliation	1	2	3	4	5	6+
YTD Number of unduplicated clients	345	59	19	5	8	2



At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
	June	YTD	June	YTD	June	YTD
Payor						
Mendo Medi-cal	26	363	24	316	2	36
Indigent	3	36	3	33	0	4
Other Payor	7	53	1	32	6	24
YTD hospitalizations where discharge was out of county or unknown:					121	
YTD number who Declined a follow up appt:					64	

YTD hospitalizations by location...	
Aurora- Santa Rosa**	97
Restpadd Redding/RedBluff**	106
St. Helena Napa/ Vallejo**	272
Sierra Vista Sacramento**	7
John Muir Walnut Creek	7
St Francis San Francisco	37
St Marys San Francisco**	5
Marin General**	10
Heritage Oaks Sacramento**	12
VA: Sacramento / PaloAlto / Fairfield / San Francisco	2
Other**	42

YTD hospitalizations by criteria...	
Danger to Self	289
Gravely Disabled	196
Danger to Others	14
Combination	98

Total Number of...

Full Service Partners June	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	0	17	58	8	13	3	99

Total Number of...

Full Service Partners YTD	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	1	28	102	11	19	44	205

Contract Usage as of 08/12/2020	Budgeted	
Medi-Cal in County Services (60% FFP)	\$12,885,000.00	\$12,820,237.00
Medi-Cal RQMC Out of County Contracts	\$1,930,000.00	\$1,177,094.00
MHSA	\$1,591,450.00	\$1,581,904.00
Indigent RQMC Out of County Contracts	\$718,672.00	\$578,450.00
Medication Management	\$1,400,000.00	\$1,331,402.00

Estimated Expected FFP	June	
Expected FFP	\$684,763.00	\$9,197,239.80



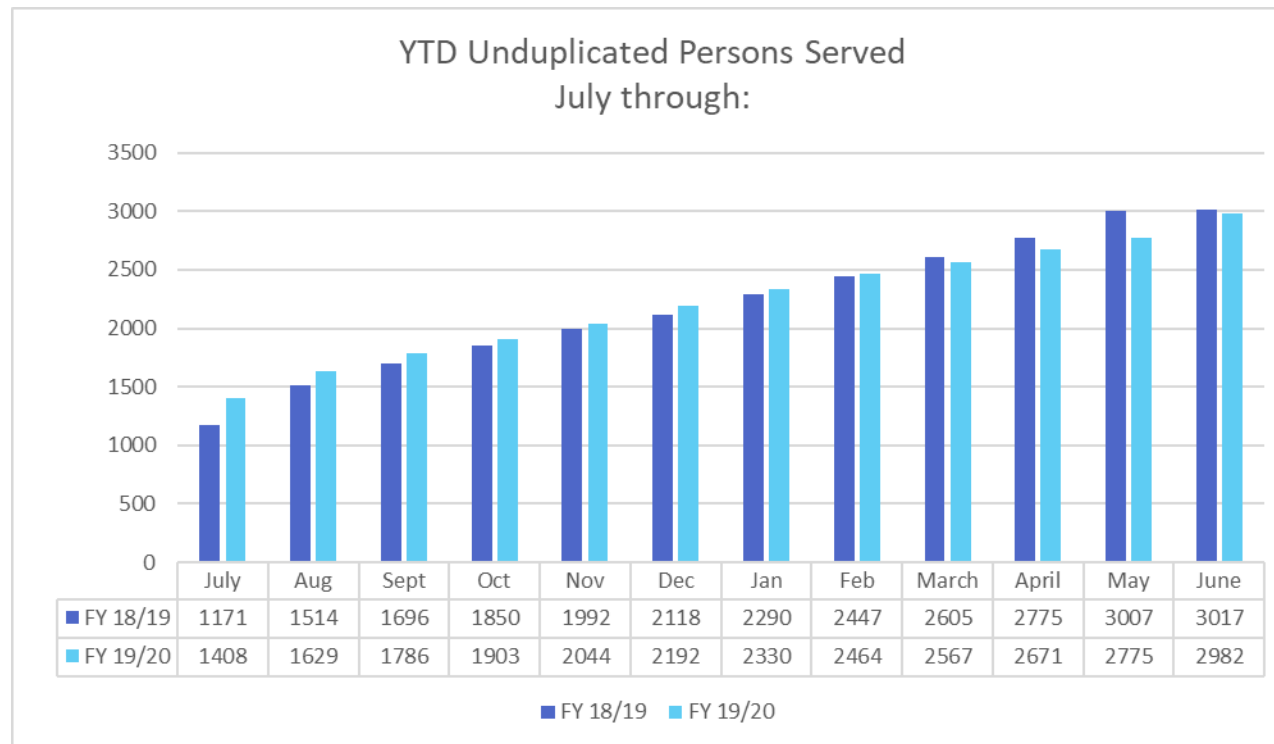
Services Provided						
Whole System of Care	June	June	June	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	91	32	201	1355	317	2163
*Case Management	339	125	1477	3537	1797	14001
*Collateral	209	1	11	2283	37	63
*Crisis	12	36	202	508	419	2447
*Family Therapy	105	0	1	1665	8	33
*TFC	44			625		
*Group Therapy	3	0	0	4	2	24
*Group Rehab	66	27	25	3122	357	381
*ICC	282	7		4976	95	
*Individual Rehab	168	125	384	4261	1376	5696
*Individual Therapy	522	101	441	7840	1352	4695
*IHBS	106	4		1906	22	
*Psychiatric Services	83	39	373	790	395	3907
*Plan Development	87	14	119	981	172	1298
*TBS	35			339		
Total	2,152	511	3,234	34,192	6,349	34,708
No Show Rate	3.1%			6.2%		
Average Cost Per Beneficiary	\$791	\$875	\$797	\$6,312	\$3,965	\$4,207

Count of Services by Area	June	June	June	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	5	0		13	7	
South Coast	15	0		137	16	
North Coast	155	35	659	2,492	528	6,884
North County	68	2		1,387	9	
Ukiah	1,468	453	2,453	24,718	5,648	26,708
Willits	441	21	122	5,445	141	1,116

Meds Management	June	June	June	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Ukiah Unduplicated Clients	62	26	238	171	77	540
Fort Bragg Unduplicated Clients	12	5	78	16	17	162
Ukiah Services	125	43	414	1111	412	4371
Fort Bragg Services	15	10	167	71	128	1301

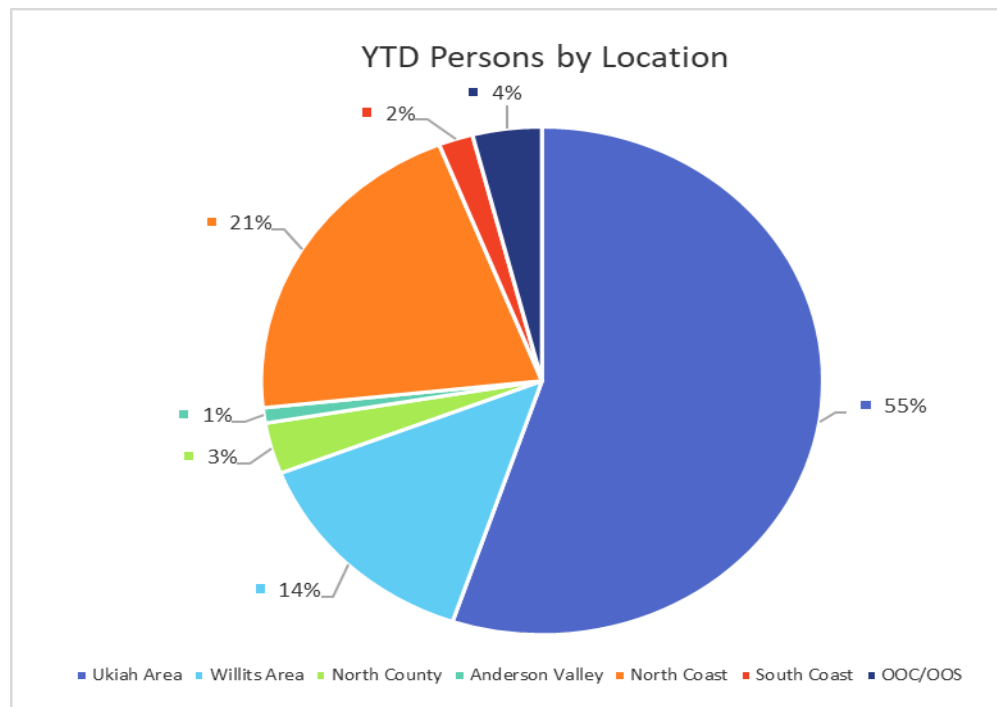


2019/2020 Trends and Year to Year Comparison



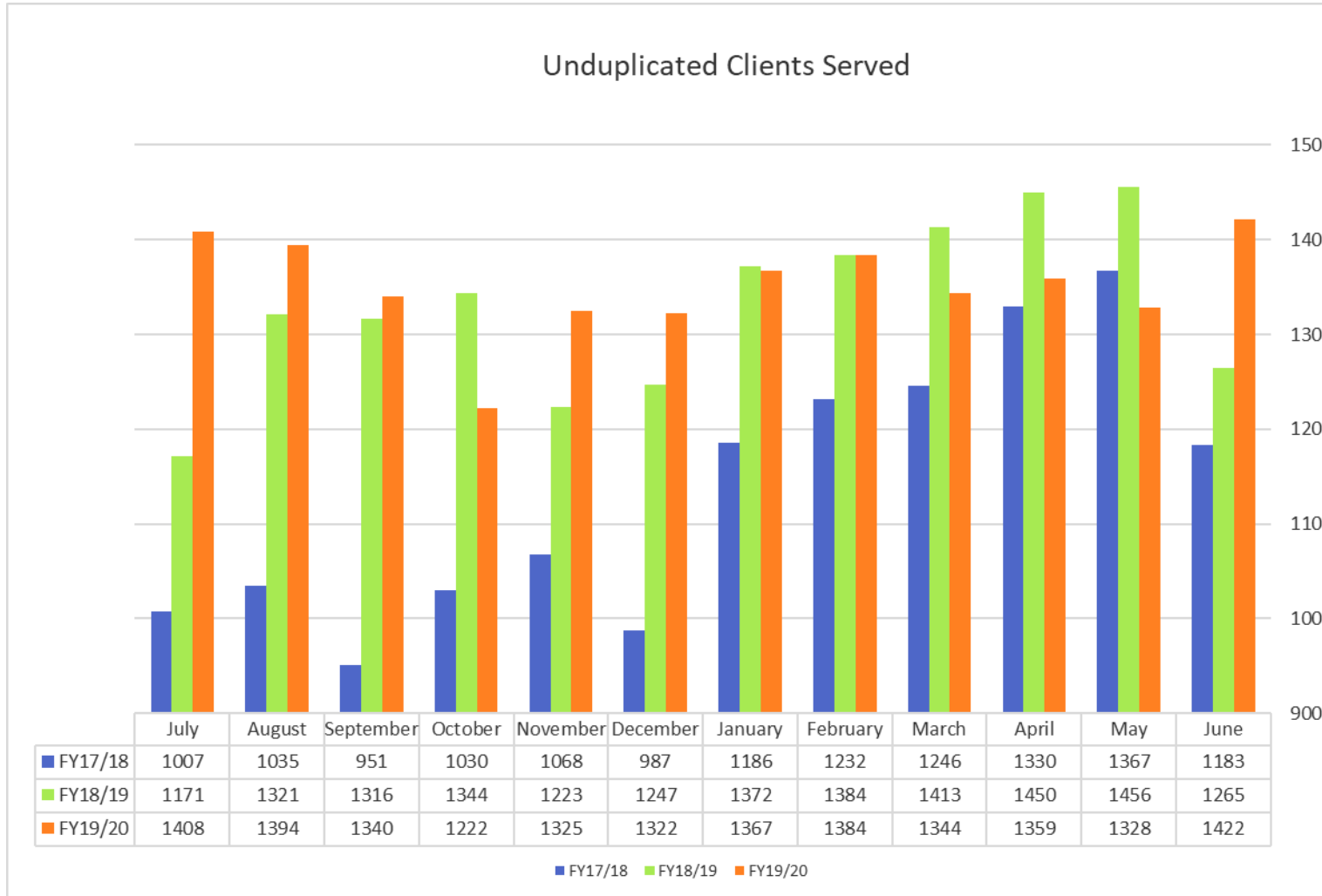


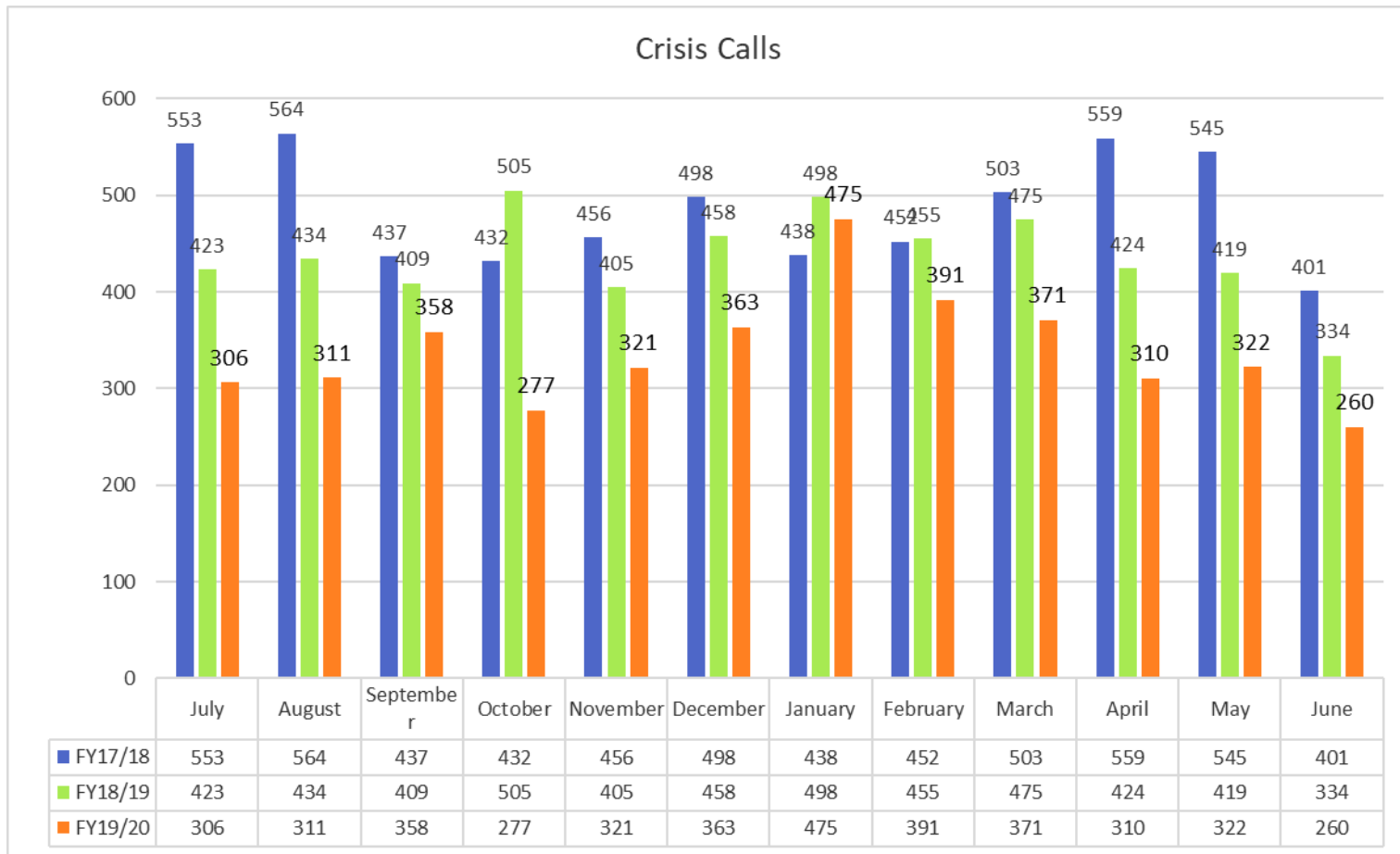
YTD Persons by location...	Count	%
Ukiah Area	1645	55%
Willits Area	415	14%
North County	97	3%
Anderson Valley	29	1%
North Coast	618	21%
South Coast	59	2%
OOC/OOS	119	4%

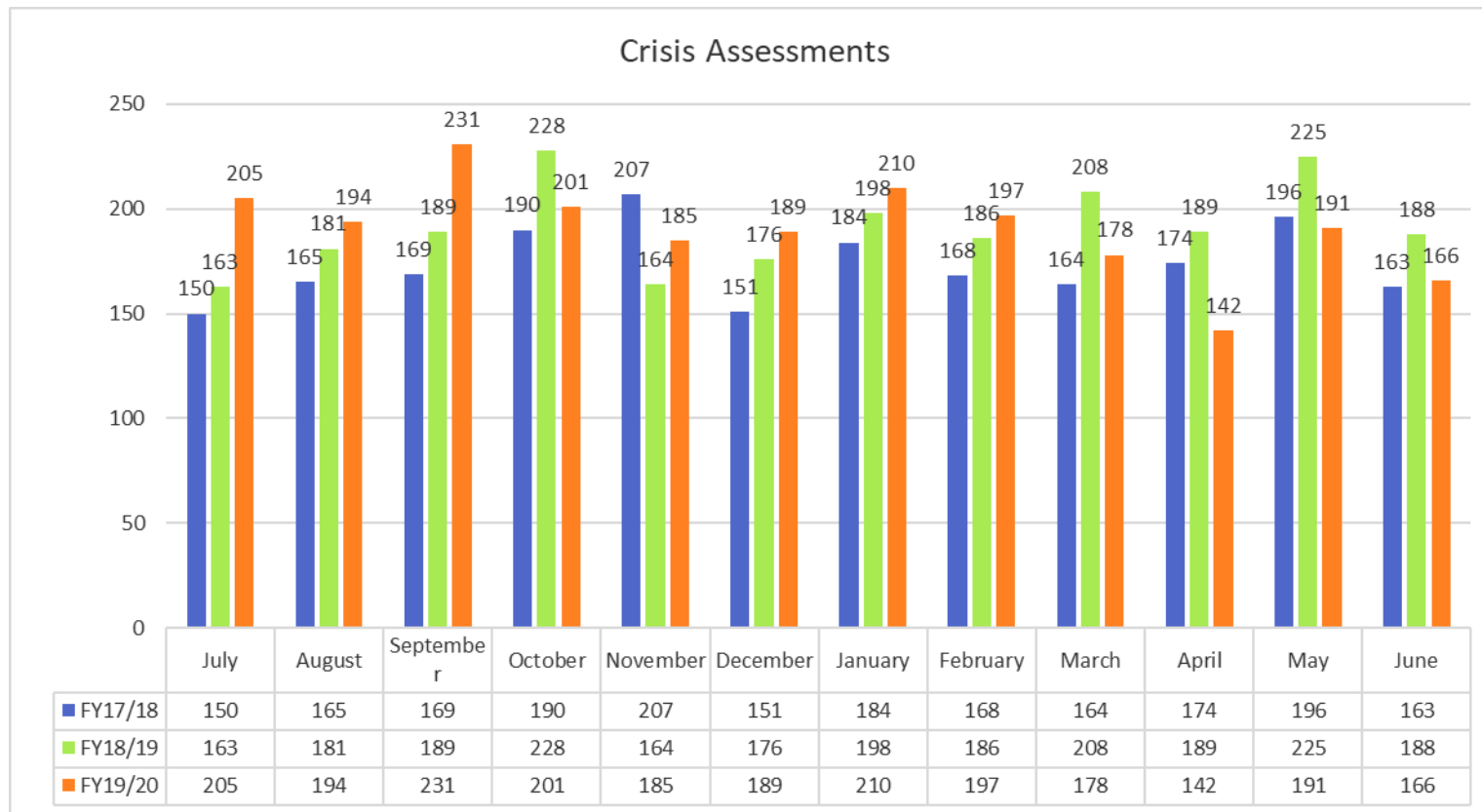


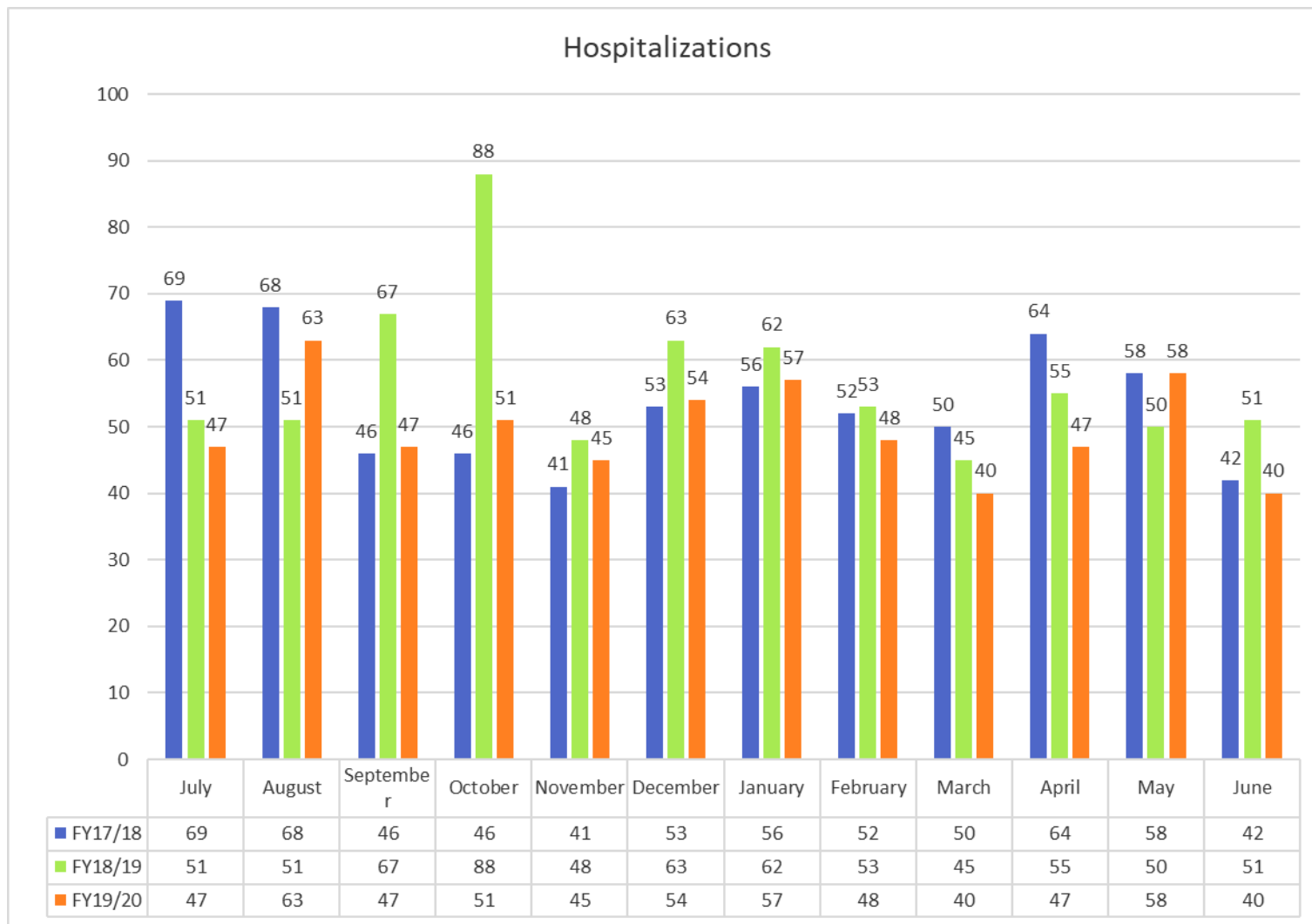


Unduplicated Clients Served



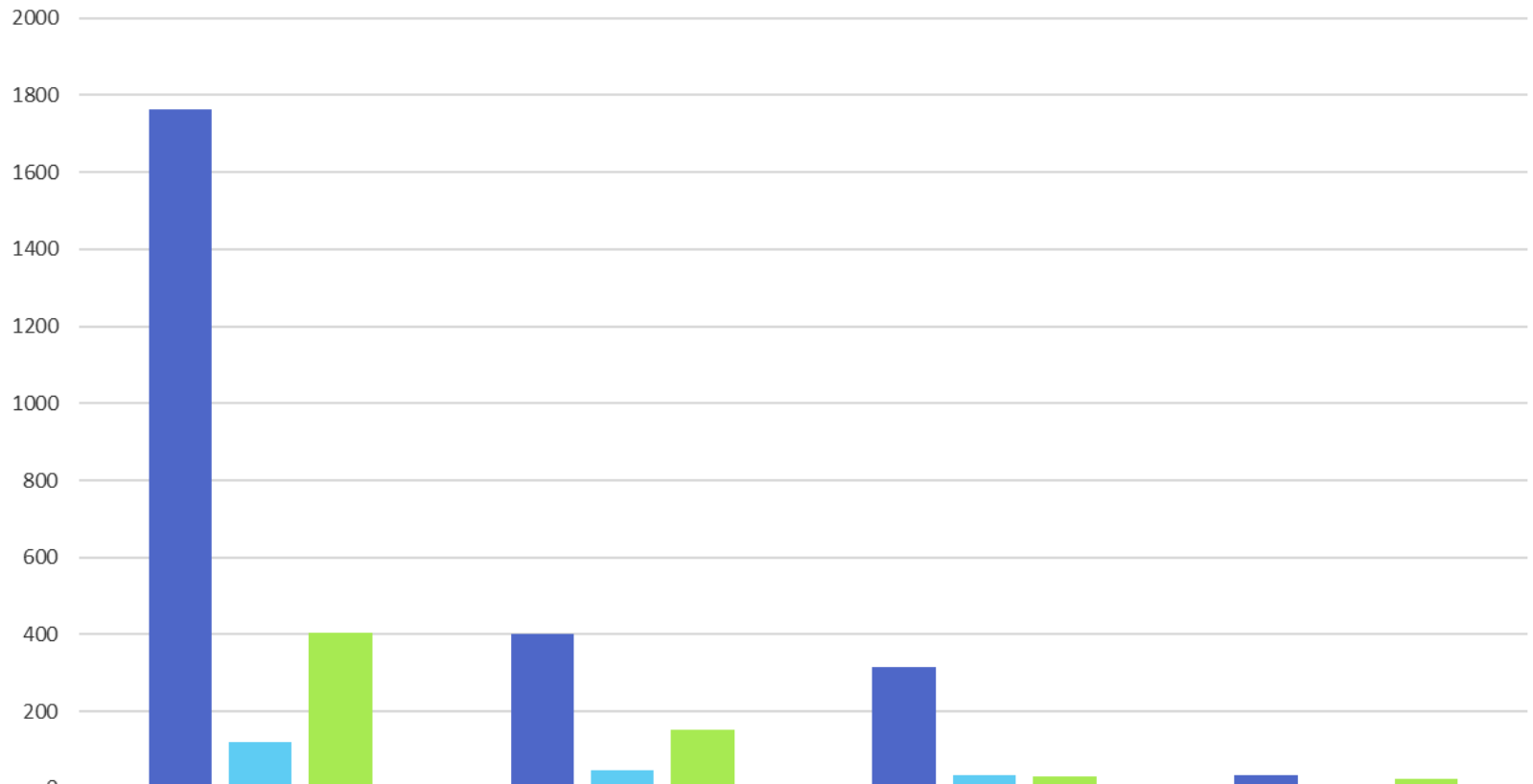








YTD Crisis by Payor



	Crisis Assessments	Hospitalizations	Discharged to Mendo: follow-up appt	Discharged to Mendo: declined follow up
■ Mendo Medi-Cal beneficiary	1764	400	316	36
■ Indigent	120	46	33	4
■ All Other Payors	405	151	32	24