

## Quality Improvement Committee: Calendar of Reports

Bi – Monthly Meetings

FY 2016-17

### August 25, 2016 (Point Arena)

- Goal #1 Objective A – Client Population Report (BHRS Fiscal and ASO QI)
- Goal #1 Objective B – Monitor Service Capacity, July – Dec (BHRS and MHP Providers)
- Goal #2 Objective A,B,C,D – Timeliness of Access Report (BHRS Fiscal and ASO QI)
- Goal #2 Objective G – Monitor timeliness of (initial) BPSA for Latino beneficiaries (BHRS ASO QI)
- Goal #2 Objective H – Monitor timeliness of (initial) medication appointments for Latino beneficiaries (BHRS ASO QI)
- Goal #2 Objective I – Treatment Authorization Request (TAR) Timeliness (BHRS and ASO QI)
- Goal #3 Objective D – Grievance and Appeal Log (BHRS QI)
- Goal #4 Objective C – Change of Provider Evaluation (BHRS QI)
- Goal #4 Objective E – Stakeholder involvement (BHRS QI)
- Goal #6 Objective B – Provider Suggestions/Appeals (BHRS and ASO QI)
- Goal #7 Objective A – SUDT Reports, FDDC Completion Rates (BHRS QI)
- Goal #7 Objective B – SUDT Reports, No Show Report (BHRS QI)

### October 27, 2016 (Covelo)

- Goal #1 Objective A – Client Population Report (BHRS Fiscal and ASO QI)
- Goal #2 Objective A,B,C,D – Timeliness of Access Report (BHRS Fiscal and ASO QI)
- Goal #2 Objective F - Cultural and Linguistic, Goal #4 Objective C&E - trends and stakeholder involvement, Goal #5 Objective A – ROI via Chart audits (BHRS and ASO)
- Goal #2 Objective G – Monitor timeliness of (initial) BPSA for Latino beneficiaries (BHRS ASO QI)
- Goal #2 Objective H – Monitor timeliness of (initial) medication appointments for Latino beneficiaries (BHRS ASO QI)
- Goal #2 Objective I – Treatment Authorization Request (TAR) Timeliness (BHRS and ASO QI)
- Goal #3 Objective D – Grievance and Appeal Log (BHRS QI)
- Goal #4 Objective C – Change of Provider Evaluation (BHRS QI)
- Goal #4 Objective E – Stakeholder involvement (BHRS QI)
- Goal #5 Objective A – Chart Audit ROI (BHRS and ASO QI)
- Goal #6 Objective B – Provider Suggestions/Appeals (BHRS and ASO QI)
- Goal #7 Objective A – SUDT Reports, FDDC Completion Rates (BHRS QI)
- Goal #7 Objective B – SUDT Reports, No Show Report (BHRS QI)

### December 15, 2016 (Willits)

- Goal #1 Objective A – Client Population Report (BHRS Fiscal and ASO QI)
- Goal #1 Objective A – EMR and CSI Data Analysis (UM Workgroup)
- Goal #1 Objective B – Monitor Service Capacity, July – Dec (BHRS and MHP Providers)
- Goal #2 Objective A,B,C,D – Timeliness of Access Report (BHRS Fiscal and ASO QI)
- Goal #2 Objective E – Test Call Results (BHRS QI)
- Goal #2 Objective G – Monitor timeliness of (initial) BPSA for Latino beneficiaries (BHRS ASO QI)

- Goal #2 Objective H – Monitor timeliness of (initial) medication appointments for Latino beneficiaries (BHRS ASO QI)
- Goal #2 Objective I – Treatment Authorization Request (TAR) Timeliness (BHRS and ASO QI)
- Goal #3 Objective A – Client Consumer Perception Survey (BHRS QI)
- Goal #3 Objective D – Grievance and Appeal Log (BHRS QI)
- Goal #4 Objective C – Change of Provider Evaluation (BHRS QI)
- Goal #4 Objective D – Performance Improvement Analysis (BHRS and ASO QI)
- Goal #4 Objective E – Stakeholder Involvement (BHRS QI)
- Goal #4 Objective F – Chart Audit Analysis (BHRS and ASO QI)
- Goal #6 Objective A – Provider Appeal Report April – Nov (BHRS QI)
- Goal #6 Objective B – Provider Suggestions/Appeals (BHRS and ASO QI)
- Goal #7 Objective A – SUDT Reports, FDDC Completion Rates (BHRS QI)
- Goal #7 Objective B – SUDT Reports, No Show Report (BHRS QI)

#### **February 23, 2017 (Laytonville)**

- Goal #1 Objective A – Client Population Report (BHRS Fiscal and ASO QI)
- Goal #2 Objective A,B,C,D – Timeliness of Access Report (BHRS Fiscal and ASO QI)
- Goal #2 Objective G – Monitor timeliness of (initial) BPSA for Latino beneficiaries (BHRS ASO QI)
- Goal #2 Objective H – Monitor timeliness of (initial) medication appointments for Latino beneficiaries (BHRS ASO QI)
- Goal #2 Objective I – Treatment Authorization Request (TAR) Timeliness (BHRS and ASO QI)
- Goal #3 Objective D – Grievance and Appeal Log (BHRS QI)
- Goal #4 Objective C – Change of Provider Evaluation (BHRS QI)
- Goal #4 Objective E – Stakeholder involvement (BHRS QI)
- Goal #6 Objective B – Provider Suggestions/Appeals (BHRS and ASO QI)
- Goal #7 Objective A – SUDT Reports, FDDC Completion Rates (BHRS QI)
- Goal #7 Objective B – SUDT Reports, No Show Report (BHRS QI)

#### **April 27, 2017 (Fort Bragg)**

- Goal #1 Objective A – Client Population Report (BHRS Fiscal and ASO QI)
- Goal #1 Objective A – EMR and CSI Data Analysis (UM Workgroup)
- Goal #1 Objective B – Monitor Service Capacity, Jan – March (BHRS and MHP Providers)
- Goal #2 Objective A,B,C,D – Timeliness of Access Report (BHRS Fiscal and ASO QI)
- Goal #2 Objective F - Cultural and Linguistic, Goal #4 Objective C&E - trends and stakeholder involvement, Goal #5 Objective A – ROI via Chart audits (BHRS and ASO)
- Goal #2 Objective G – Monitor timeliness of (initial) BPSA for Latino beneficiaries (BHRS ASO QI)
- Goal #2 Objective H – Monitor timeliness of (initial) medication appointments for Latino beneficiaries (BHRS ASO QI)
- Goal #2 Objective I – Treatment Authorization Request (TAR) Timeliness (BHRS and ASO QI)
- Goal #3 Objective D – Grievance and Appeal Log (BHRS QI)
- Goal #4 Objective C – Change of Provider Evaluation (BHRS QI)
- Goal #4 Objective E – Stakeholder involvement (BHRS QI)
- Goal #5 Objective A – Chart Audit ROI (BHRS and ASO QI)
- Goal #6 Objective A – Provider Appeal Report Dec – March (BHRS QI)
- Goal #6 Objective B – Provider Suggestions/Appeals (BHRS and ASO QI)

- Goal #7 Objective A – SUDT Reports, FDDC Completion Rates (BHRS QI)
- Goal #7 Objective B – SUDT Reports, No Show Report (BHRS QI)

**June 22, 2017 (Ukiah)**

- Goal #1 Objective A – Client Population Report & Data Analysis (BHRS Fiscal and ASO QI)
- Goal #2 Objective A,B,C,D – Timeliness of Access Report (BHRS Fiscal and ASO QI)
- Goal #2 Objective E – Test Call Results (BHRS QI)
- Goal #2 Objective G – Monitor timeliness of (initial) BPSA for Latino beneficiaries (BHRS ASO QI)
- Goal #2 Objective H – Monitor timeliness of (initial) medication appointments for Latino beneficiaries (BHRS ASO QI)
- Goal #2 Objective I – Treatment Authorization Request (TAR) Timeliness (BHRS and ASO QI)
- Goal #3 Objective A – Client Consumer Perception Survey (BHRS QI)
- Goal #3 Objective B,C – Outpatient Beneficiary/Satisfaction Survey, collect March (BHRS QI and ASO)
- Goal #3 Objective D – Grievance and Appeal Log (BHRS QI)
- Goal #4 Objective A – Medication Monitoring (BHRS and ASO QI)
- Goal #4 Objective B – Analysis of Clinical Reviews (BHRS QI and ASO)
- Goal #4 Objective C – Change of Provider Evaluation (BHRS QI)
- Goal #4 Objective D – Performance Improvement Analysis (BHRS and ASO QI)
- Goal #4 Objective E – Stakeholder involvement (BHRS QI)
- Goal #4 Objective F – Chart Audit Analysis (BHRS and ASO QI)
- Goal #6 Objective A – Provider Appeals Dec. – May (BHRS QI)
- Goal #6 Objective B – Provider Suggestions/Appeals (BHRS and ASO QI)
- Goal #7 Objective A – SUDT Reports, FDDC Completion Rates (BHRS QI)
- Goal #7 Objective B – SUDT Reports, No Show Report (BHRS QI)
- Goal #7 Objective C – SUDT Reports, Client Survey Report (BHRS QI)