

MENDOCINO COUNTY BEHAVIORAL HEALTH ADVISORY BOARD MINUTES

APRIL 20, 2016 - 10:00 AM - 2:00 PM
ANDERSON VALLEY MUSEUM
12340 HWY 128
BOONVILLE, CA

Before the Behavioral Health Advisory Board County of Mendocino, State of California Agenda – April 20, 2016

REGULAR MEETING **SPECIAL SESSION** BEHAVIORAL HEALTH BOARD **NANCY SUTHERLAND** ALL AGENDA ITEMS ARE SUBJECT TO DISCUSSION AND/OR ACTION CHAIR TIMED ITEM: 12:00 PM - CHLOË GUAZZONE-RUGEBREGT, MPH. EXECUTIVE JOHN WETZLER DIRECTOR ANDERSON VALLEY HEALTH CENTER, P.O. BOX 338, 13500 AIRPORT RD. VICE CHAIR BOONVILLE CA 95415 707-895-3477 **DINA ORTIZ S**ECRETARY AGENDA ITEM NO. 1 - OPEN SESSION, CALL TO ORDER, AND ROLL CALL, KATE GASTON QUORUM NOTICE, AGENDA CHANGES - 3 MINUTES TREASURER Chair Sutherland called the meeting to order at 10:01 AM JOHN McCOWEN **BOARD OF SUPERVISORS** Mendocino County Behavioral Health Advisory Board Mission Statement: **DAN HAMBURG** "To be committed to consumers, their families and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for **BOARD OF SUPERVISORS** individuals to meet their full potential." **A**LTERNATE

Roll call taken by Member Ortiz

Behavioral Health Advisory Board Members Present (14):

Cathy Harpe, Denise Gorny, Dina Ortiz, Emily Strachan, Jan McGourty, John Gilmore, John Wetzler, Lois Lockart, Maureen O'Sullivan, Nancy Sutherland, Roger Schwartz, Tammy Lowe, Kate Gaston, Margie Handley, John McCowen

Chair Sutherland noted a quorum was present at 10:03 AM

HHSA Staff Present:

Jenine Miller, BHRS Director; Karen Lovato, BHRS Program Manager; Doug Gherkin, Chief Fiscal Officer; Carolyn Peckham, BHRS Acting Administrative Secretary

Providers and Members of the Public Present:

Mark Montgomery, Psy D, Vice President of Operations Ortner Management Group; Chandra Gonsales, Program Manager, Redwood Quality Management Company; Dan Anderson, Clinical Director, Redwood Quality Management Company; Susan Bridge-Mount, Director Senior Peer Counseling; Sonya Nesch, Vice President, NAMI; Grace Fantulin, Patient's Rights Advocate, Mendocino County; Mike Palleson, RCHDC.

Chair Sutherland announced a change to the agenda:

OPEN SEATS

JAN McGourty

CATHY HARPE
MAUREEN O'SULLIVAN

TAMMY LOWE

EMILY STRACHAN

JILL McCaughna

Margie Handley
John Gilmore

LOIS LOCKART

ROGER SCHWARTZ

DENISE GORNY

- 1ST DISTRICT FILLED
- 2ND DISTRICT FILLED
- 3RD DISTRICT FILLED
- 4TH DISTRICT FILLED
- 5TH DISTRICT FILLED

BOARD RESOURCE INFORMATION:

Office: (707) 472-2310 Fax: (707) 467-2331

EMAIL THE BOARD:

mhboard@co.mendocino.ca.us

WEBSITE:

www.co.mendocino.ca.us/hhsa/mh _board.htm

- o The timed item of the presentation from Chloe Guazzone-Rugebregt will be at 12:30.
- The lunch break will be from 12:00 to 12:30 PM

AGENDA ITEM NO. 2 – APPROVAL AND DISCUSSION OF MARCH 16, 2016 (REGULAR MEETING) MINUTES— DISCUSSION & ACTION ITEM TO APPROVE OR DISAPPROVE MINUTES – 5 MINUTES

Regular Meeting – Handout March 16, 2016

Board Action: Upon Motion by Member Gaston, Seconded by Member Gorny, and carried with YAY votes from: Chair Sutherland, Vice Chair Wetzler, Members Harpe, Gorny, Ortiz, Strachan, McGourty, Gilmore, Gaston, Lockart, Handley, O'Sullivan, Schwartz, and Lowe: IT IS ORDERED at 10:05 AM that the Behavioral Health Advisory Board (BHAB) approve the minutes as written from the March 16, 2016 Regular Meeting.

AGENDA ITEM NO. 3 – APPROVAL AND DISCUSSION OF FEBRUARY 26, 2016 SPECIAL MEETING MINUTES –
DISCUSSION & ACTION ITEM TO APPROVE OR DISAPPROVE MINUTES – 5 MINUTES

Special Meeting -Handout February 26, 2016

Board Action: Upon Motion by Member Schwartz, Seconded by Member Gilmore, and carried with YAY votes from: Chair Sutherland, Vice Chair Wetzler, Members Harpe, Gorny, Ortiz, Strachan, McGourty, Gilmore, Gaston, Lockart, Handley, O'Sullivan, Schwartz, and Lowe: IT IS ORDERED at 10:07 AM that the Behavioral Health Advisory Board (BHAB) approve the minutes as written from the February 26, 2016 Special Meeting.

AGENDA ITEM NO. 4 – APPROVAL AND DISCUSSION OF APRIL 8, 2016 (SPECIAL MEETING) MINUTES –
DISCUSSION & ACTION ITEM TO APPROVE OR DISAPPROVE MINUTES – 5 MINUTES

Special Meeting – Handout April 8, 2016

Board Action: Upon Motion by Member Ortiz, Seconded by Member Harpe, and carried with YAY votes from: Chair Sutherland, Vice Chair Wetzler, Members Harpe, Gorny, Ortiz, Strachan, McGourty, Gilmore, Gaston, Lockart, Handley, O'Sullivan, Schwartz, and Lowe: IT IS ORDERED at 10:09 AM that the Behavioral Health Advisory Board (BHAB) approved the minutes as written from the April 8, 2016 Special Meeting.

AGENDA ITEM NO. 5 – TREASURER & SECRETARY REPORTS - DISCUSSION & ACTION - 5 MINUTES Behavioral Health Board Expense Report – *Handout*

Treasurer Report - Member Gaston

Budget Remaining: \$4,523.40 for the remainder of FY 2015/2016

- At this time there is 40% left of the budget to spend.
- Treasurer Gaston requested members get their mileage and any other expenses submitted so there will be a better accounting of funds remaining.
- The request for the stipend for lunch for the BHAB members has been denied by the Auditor's office.
- The County will continue to bring snacks to the BHAB meetings.

Treasurer Gaston was given direction from the Chair to follow up with a posting on the BHAB
Ledger provided by BHRS Fiscal. There is a posting for \$47.14 for transportation and travel dated
12/14/15 from Richard Harden. Treasurer is to report back to the board with the determination
of whether this is a correct posting.

Treasurer Report accepted by members at: 10:13 AM

Secretary report – Member Ortiz

Nothing to report at this time

AGENDA ITEM NO. 6 - REPORT FROM THE CHAIR - NANCY SUTHERLAND CHAIR BHAB - 30 MINUTES OR AT THE CHAIR'S DISCRETION

Report from the Chair – Handout

- Chair Sutherland answered questions and clarified the Report from the Chair.
- Discussion of the BHAB self-evaluations; Chair clarified the outcome and how it was reflected in the graph and what the purpose of the evaluation was. Chair will attach a copy of the evaluation to the report.
- Chair clarified that the BHAB By-Laws to be placed on the BOS agenda.

Report accepted by members with the corrections discussed at: 10:18 AM

AGENDA ITEM NO. 7 – PUBLIC COMMENT FORMAT – DISCUSSION & PUBLIC COMMENT - VICE CHAIR READS
MISSION STATEMENT – 15 MINUTES OR AT CHAIR'S DISCRETION

Citizen and Community comments and questions regarding Mental Health Services in the County are welcomed and encouraged and are one of the mandated functions of the Behavioral Health Advisory Board. Comments will be limited to three minutes or longer, at the discretion of the Chair. Speakers do not have to identify themselves as per the CA Welfare & Institutions Code.

Members of the public wishing to make comments to the Mendocino County Behavioral Health Advisory Board, you will be recognized at this time. Public comment is also requested at each agenda item particular to that agenda subject matter.

Board members may only "briefly respond" to public comments as any lengthy response would convert the conversation into an illegal discussion of an item not on the agenda.

Record of Public Comment will be documented by the Behavioral Health Advisory Board Secretary and added as an addendum to the minutes.

Chair read Public Comment rules.

 Denise Gorny as member of the public - Passed out an application for grant from State Council on Developmental disabilities.

AGENDA ITEM NO. 8 - DIRECTOR'S REPORT – JENINE MILLER, PSY.D., BEHAVIORAL HEALTH AND RECOVERY SERVICES DIRECTOR – 15 MINUTES OR AT THE CHAIR'S DISCRETION

a. Director's Report - Handout

- Transition Report- the plan is updated daily. The report provided for today's meeting was presented at the BOS meeting Monday 4/18/16.
 - i. Discussion and clarification on medication services and options for emergency plans for clients during the transition. OMG is sending letters to the clients to inform them of the upcoming changes. The County will also be sending letters to the clients to inform them of who to call and where to go for services. Care managers are following up informing clients of the changes.
- AOT Update there has been 3 referrals to date, one did not qualify and was referred to other services.
 - i. The BHRS recently did interviews for the AOT Coordinator position and are in the process of deciding who to offer the job to.
 - ii. Carmel Angelo, CEO will be reaching out to Tom Ortner, OMG to see if OMG or iCMS will follow up with AOT clients or if the clients will go directly under RQMC care.
- Wellness Grant/Crisis Residential Treatment
- BHRS Newsletter The newsletter will move from a monthly publication to quarterly.
 - i. Explanation of the use of butterflies in the Newsletter; the butterfly represents the need for change that our clients have to go through to recover.
 - ii. Clarification as to where to find the clients served information.
- Poster Boards discussion on what the boards represent.
 - i. Explanation of the poster boards BHRS brought for display at today's meeting; the boards have BHRS Change Agents Super Heroes on them to represent our clients.
 - ii. The Managers of BHRS created the Super Heroes; Metamorphous to represent change, Stigma Stomper to represent stomping out stigma, and Soul Seeker to represent each individual's soul searching.
- May is Mental Health Month BHRS will be going to the Farmer's Markets and Health Fairs to pass out information and answer questions.
 - i. BOS will be doing a Proclamation for May is Mental Health Month.
 - ii. Will Hall will be here again as a speaker; the seminars will be held in Fort Bragg and Ukiah, May 23 and 24 are the proposed dates. Once the dates/times are confirmed information will be sent out to the public.
- A Compliance Manager has been hired. Scott Abbott will start Monday April 25, 2016.
 - i. Other hires in process are an Extra Help position, SUDT counselors 1 position offered, 3 more requests to hire has gone out. One for the Coast and 2 Inland.
- Audits:
 - i. SAPT Audit The SAPT Audit went well, the Auditors stated Mendocino County were the best county they had audited so far.
 - ii. OIG Audit Mendocino County was one of 42 counties chosen by the Office of Inspector General (OIG) to be included in the CA State Audit. From Mendocino County they audited 2 client charts.
 - iii. EQRO Audit EQRO auditors will be coming in September for Mental Health.
 - iv. SUDT will also be having an EQRO Audit but the date is not known at this time.
 - v. The DHCS Triennial Audit from September 2015 results with Mendocino County Mental Health passing with a 95%, which is an increase from 2012 of 53%.
- There will be a Latino Cultural Competency Training with Ricardo Stocker, Ph.D. on May 11, 2016 to be held at the BOS chambers from 9:00 AM to 12:00 PM.
- There will be a Native American Cultural Competency Training at Consolidated Tribal Health Center in June 2016, no exact date at this time. More information will be coming.

- BHRS is currently working on 4 contracts with RQMC and OMG.
 - i. Another contract is being put into place to allow OMG time to close out their operations and get all the billing and documentation to BHRS.
 - ii. Discussion on why OMG is getting a contract for up to 4 months of additional time for closing their operations.

New Hires:

- i. Tammy Moss Chandler has been hired as the new HHSA Director, to begin May 1, 2016.
- ii. Anne Molgaard has been hired as the new HHSA Chief Operations Officer, to begin May 1, 2016.
- iii. SUDT has hired a new Substance Abuse Counselor to work in Ukiah, another hire is being offered for a Substance Abuse Counselor for the Fort Bragg Office, and one for the Ukiah Office.
- Peer Grant BHRS did apply for the grant using the Innovation Project in Covelo, BHRS has not received a reply yet.
- Discussion on Dual Diagnosis and how it fits into the programs.
- Discussion and clarification of what coverage is in place for clients in case Dr. Garratt is not available. Clients can contact BHRS Director Miller or iCMS and they will make sure the client is connected to appropriate services. At this time iCMS has a Nurse Practitioner and another Doctor as backup.
- Discussion of SUDT and the clients they serve. SUDT serves clients referred by the Court and general population. Anyone needing SUDT services can come on Monday afternoons at 1:00 to get an intake/assessment.
- b. February Expenditure Reports Doug Gherkin, CFO
 - CFO Gherkin will be submitting the fiscal reports monthly to BHAB.
 - Contract information is included in the reports.
 - Discussion/Clarification of some of the acronyms that are being used on the reports.
 - CFO Gherkin (or his designee) will be attending BHAB meetings in the future to explain the budget reports and to answer any questions the members may have.

AGENDA ITEM NO. 9 - MHSA 3 YEAR PLAN UPDATE REPORT - KAREN LOVATO, MHSA SUPERVISOR - 15 MINUTES OR AT THE CHAIR'S DISCRETION

MHSA Supervisor Karen Lovato update:

- Housing surveys have been completed.
 - i. The survey was originally planned for 30 day but was extended to widen the community/consumer response to questions regarding what each community wanted for their area. MHSA staff made specific outreach to consumers at Action Network in Point Arena/Gualala area and Hospitality Center in Fort Bragg to get more results. Over all there were a total of 138 people surveyed.
 - ii. The survey outcome was somewhat of an unexpected one, it was to do one large facility in one location; the location order from the survey was: Ukiah, Willits and Fort Bragg.
 - iii. Next steps will be to reach out to city councils to put the idea forward of having a facility in their community and work on the challenge of finding property to build on.
- MHSA Plan Update The plan is moving from 3 intervention categories to 6 categories.
 - i. It took more time to work out the plan as the new categories needed to fit into the scope of the 3 existing ones. The new categories are: Prevention, Early Intervention,

Outreach Program, Stigma and Reduction, Programs for Access and Treatment, Timely Access to the Underserved Population, and Suicide Prevention.

- Funding sources:
 - i. Assisted Outpatient Treatment (AOT) program is being funded by CCS.
 - ii. PEI funds have been historically used as the funding for clients that don't meet criteria for Specialty Mental Health Services.
- Discussion as to when the MHSA Forum Meetings will be held for the upcoming year. The forums are being scheduled tentatively by t the staff. They are scheduling so not to overlap BHAB or BOS meetings.
 - i. The joint BHAB and MHSA Public Comment on the MHSA Plan will be May 23rd.
- Discussion on Fetal Alcohol Syndrome and where does it fit into current or future programs. Karen Lovato stated she thought it would fit into the dual diagnosis treatment.

Chair Sutherland really encourages members to attend more of the MHSA meeting and to read the MHSA Plan.

AGENDA ITEM NO. 10 – RQMC and OMG Data and Updates by Written Report – 20 Minutes or at the Chair's Discretion

1. Redwood Quality Management - Handout

Tim Schraeder, MFT – Chief Executive Officer to answer questions – 5 minutes

- A. Dan Anderson, Clinical Director Redwood Quality Management Group reporting:
 - a. Discussion regarding Dr. Timme leaving Hillside Clinic and the impact it will have on services to clients.
 - i. Dan Anderson clarified that Dr. Timme is leaving Hillside Clinic but is still contacted with RQMC as their Medical Director and will continue to provide services to RQMC clients. Dan Anderson thinks that access for services will be easier now, Dr. Timme will be using RQMC's EHR so she will have access to client charts/information.
 - b. The crossover for RQMC and County AVATAR EHR systems has been up loaded and is working. The sharing of the EHR with RQMC's contracted providers is in process and after June 1st it should be ready to go. The sharing of the EHR should really help with data management and save a lot of time.
- B. Chandra Gonsales (RQMC) reporting:
 - a. Discussion of the graphs on the monthly reports, the graphs shows a reduction of hospitalizations from the previous year.
 - b. RQMC staff has been attending many trainings lately to prepare for the transition.
 - c. RCS' 20th Anniversary is Saturday April 23rd.
 - d. RQMC is participating with BHRS in a Latino Performance Improvement Project (PIP). The County is required to do a clinical and a non-clinical PIP each year.
 - i. There will be colorful boxes, placed around the county at Health Fairs and at several buildings both county and private providers, with survey forms that people can fill out and place in the boxes or they can go to Survey Monkey and complete the survey on line.
 - e. RQMC has agreed to interview any iCMS staff that would like to work for RQMC.
- 2. Ortner Management Group Handout

- f. Some outreach services are provided in the valley.
- g. The clinic is hoping to be able to provide services for more complex cases by contracting with UCFS for tele-psychiatry services for clients needing psychotropic drugs.
- h. The clinic has not been in contact with RQMC to discuss any type of contract for services.

AGENDA ITEM NO. 12 – STANDING FINANCE COMMITTEE REPORT – JAN McGourty - DISCUSSION AND POSSIBLE ACTION - 15 MINUTES OR AT THE CHAIR'S DISCRETION

Jan McGourty reported on the Standing Finance Committee meeting Monday April 18th.

- 7 BHAB members and 5 people form the county and public in attendance.
- There was a suggestion of a having RQMC and BHRS provide training for BHAB members regarding understanding the Mental Health budget and fiscal process.

Board Action: Upon Motion by Member Gaston, Seconded by Member O'Sullivan, and carried with YAY votes from: Chair Sutherland, Vice Chair Wetzler, Members Harpe, Gorny, Strachan, McGourty, Gilmore, Gaston, Lockart, Handley, O'Sullivan, Schwartz, and Lowe; with a NAY vote from Member Ortiz: IT IS ORDERED at 1:25 PM that the Behavioral Health Advisory Board (BHAB) approved holding a Special Meeting in late August 2016 for training in understanding the Mental Health budget and fiscal process.

Next standing committee meeting will be in June.

AGENDA ITEM NO. 13 – PRESENTATION OF REVISED BY-LAWS APPROVED BY COUNTY COUNSEL - DISCUSSION AND POSSIBLE ACTION - 20 MINUTES OR AT THE CHAIR'S DISCRETION

- Chair Sutherland opened the discussion on the BHAB By-Laws.
- County Counsel Katharine Elliott suggested BHAB approve the Draft By-Laws and arrange for them to be put on the BOS agenda for approval.
- Discussion on the By-Laws, some typos and a few corrections were identified.

Board Action: Upon Motion by Member Gaston, Seconded by Member Schwartz, and YAY votes from: Members Harpe, Gorny, Wetzler, Gaston, Handley, O'Sullivan and Schwartz; with NAY votes from: Members Strachan, McGourty, Gilmore, Lockart, Sutherland, and Lowe; with Abstaining Member Ortiz: IT IS ORDERED at 1:56 PM that the Behavioral Health Advisory Board (BHAB) table the By-Laws to be discussed at a later meeting, not to go before the BOS for approval. VOTE FAILED.

 Discussion on the BY-Laws – another motion to approve the By-Laws and send to BOS was made.

Board Action: Upon Motion by Member Strachan, Seconded by Member Gilmore, and carried with YAY votes from: Members Harpe, Gorny, Strachan, Gilmore, Wetzler, Gaston, Lockart, Handley, O'Sullivan, Sutherland, Lowe and Schwartz; with NAY votes from: Members Ortiz and McGourty: IT IS ORDERED at 1:59 PM that the Behavioral Health Advisory Board (BHAB) approve the By-Laws to go before the BOS for approval with the corrections as discussed.

AGENDA ITEM NO. 14 – DISCUSSION AND POSSIBLE ACTION REGARDING THE FORMATION OF A CONTRACT REVIEW COMMITTEE—20 MINUTES OR AT THE CHAIR'S DISCRETION

Possible Action: Move that the Chair appoint up to 7 members to an ad hoc contract review committee. The purpose shall be to review and report to BHAB on the terms and status of various contracts, sub contracts and Memorandums of Understanding under negotiation and/or executed until June 30, 2016. The Committee shall report monthly to the full membership.

- Brief discussion on the Chair appointing not more than 7 members to an Ad Hoc Committee to report to the board the terms and status of the Contracts and Memorandums of Understanding the County and ASO's are negotiating.
- Committee will be dissolved June 30, 2016.

Board Action: Upon Motion by Member Gaston, Seconded by Member Strachan, and carried with YAY votes from: Members Harpe, Gorny, Strachan, Gilmore, Wetzler, Gaston, Lockart, Handley, O'Sullivan, Sutherland, Lowe, Ortiz, McGourty, and Schwartz;: IT IS ORDERED at 2:01 PM that the Behavioral Health Advisory Board (BHAB) approve Chair Sutherland to appoint not more than 7 members to an Ad Hoc Committee to review and report to BHAB monthly on the terms and status of various contract, sub-contracts and Memorandums of Understandings under negotiation and/or executed until June 30, 2016.

Meeting Adjourned 2:04

AGENDA ITEM NO. 15 - CORRESPONDENCE AND BACKUP MATERIALS RECEIVED AND FILED

- OMG Data
- RQMC Data

AGENDA ITEM NO. 16 - AGENDA ITEM HANDOUTS:

- BHAB draft regular meeting minutes March 16, 2016
- BHAB draft special meeting minutes February 26, 2016
- BHAB draft special meeting minutes April 8, 2016
- Treasurer's Report
- Report from the Chair
- Director's Report
- BHRS Newsletter
- Expenditure Reports 6 reports budget unit 4051 and 4050
- By-Laws final redline version

Additional items handed out at the meeting

- State Council on Developmental Disabilities Flyer
- Mendocino County HHSA, Mental Health Quality Assurance Latino Mental Health Survey Flyer

Thank you for your interest in the proceedings of the Mendocino County Behavioral Health Advisory Board.

AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE

The Mendocino County Behavioral Health Board complies with ADA requirements and upon request will attempt to reasonably accommodate individuals with disabilities by making meeting material available in appropriate alternative formats (pursuant to Government code Section 54953.2) Anyone requiring reasonable accommodations to participate in the meeting should contact the Mendocino County Mental Health's Administrative Office by calling (707) 472-2310 at least five days prior to the meeting.

Nancy Sutherland, Behavioral Health Advisory Board Chair

Carolyn Peckham

Attest: Carolyn Peckham, Acting Administrative Secretary

5-18-16

Date

5/18/16

Date

PUBLIC COMMENT

Addendum A

Public comments for the meeting April 20, 2016

Mike-There has not been any movement with housing. County needs to make a decision. There was land that the city of Ukiah was going to donate, but county was not ready to move. This has been going on for over a year. We need to move.

Sonja- I s there a housing Ad hoc committee?

Sonja- a parent called for medications and was told no one was available to help

Public Comments submitted by: Dina Ortiz, Behavioral Health Advisory Board Secretary

State Council on Developmental Disabilities

North Coast

• website • www.scdd.ca.gov • email • northcoast@scdd.ca.gov

STATE OF CALIFORNIA Edmund G. Brown Jr. Governor

Serving Del Norte, Humboldt, Lake and Mendocino Counties

505 South State St. Ukiah, CA 95482

(707) 463-4700 (707) 463-4752 fax

Request for Proposals

Program Development Grant Cycle 39

The State Council on Developmental Disabilities (SCDD) will be awarding up to \$20,000.00

Proposals must relate to one of the following SCDD STATE PLAN Goals:

Goal 2: Employment

Californians with I/DD and their families reflecting the diversity of the state will have increased information to obtain competitive, integrated employment.

or

Goal 3: Housing

People with I/DD and their families reflecting the diversity of the state will have increased access to affordable, accessible, safe, and fully integrated housing that provides choice and flexibility regarding where and with whom they live.

Interested parties: please go to the State Council website: <u>www.scdd.ca.gov</u> for detailed grant information, application forms and instructions.

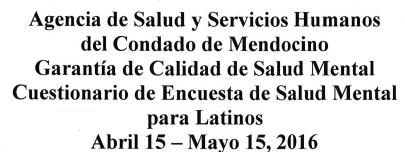
Completed Applications-including all required forms and attachments-must be mailed or hand delivered to:

State Council on Developmental Disabilities (SCDD)
1507 21st Street, Suite 210
Sacramento, CA 95811

[NOT TO THE NORTH COAST OFFICE]

Deadline for Applications: May 31, 2016 by 5:00 p.m.

Any proposals received after May 31, 2016 regardless of the post marked date will be returned to the applicant. Handwritten submissions will not be accepted. Submissions cannot be e-mailed or faxed.



Los Servicios de Recuperación y Comportamiento Saludable del Condado de Mendocino están participando en un proyecto de mejoramiento del funcionamiento para el acceso de Servicios de Salud Mental para la población Latina en el Condado de Mendocino. Como parte de este proyecto, Nosotros estamos recopilando información de la población Latina. Estamos requiriendo que la población Latina del Condado de Mendocino tome un momento para participar en nuestra encuesta de una página. Usted posiblemente vera nuestros puestos en varios eventos futuros del condado y nosotros le damos la bienvenida y lo animamos a que nos visite. Y si a usted le gustaría hacer la encuesta en línea, por favor vaya a https://www.surveymonkey.com/r/6YF2TTN. La Colección de la encuesta tendrá fecha de Abril 15 a Mayo 15. Todas las encuestas recibidas ayudaran al Condado de Mendocino a dar un paso más para romper las barreras para los servicios de Salud Mental para los Latinos!

Mendocino County Health and Human Services Agency Mental Health Quality Assurance Latino Mental Health Survey April 15 – May 15, 2016

Mendocino County Behavioral Health and Recovery Services is participating in a Performance Improvement Project regarding Latino Access to Mental Health Services in Mendocino County. As part of this project, we are collecting data from the Latino population. We are requesting that Mendocino County Latino's take a moment to participate in our one page survey. You may see our booth at various up-coming county events and we welcome and encourage you to stop by. If you would like to take the survey online, please go to:

https://www.surveymonkey.com/r/F97S6R8. The survey collection will occur between April 15th and May 15th. Any surveys collected will help Mendocino County become one step closer to breaking down barriers for Latino Access to Mental Health Services!